

**Maynard, Stephanie C.**

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**From:** Assistance Center (iTAC) or (CIC)  
**Sent:** Tuesday, December 02, 2014 2:38 PM  
**To:** Maynard, Stephanie C.  
**Subject:** Your NIST IT Service Request has been Completed.

Hello Stephanie C. Maynard,

\*\*\*This is an informational message only, please do not reply to this message.\*\*\*

**NIST staff and associates:** For self-service you can view case details and status updates online at:  
[RITM0140729](#)

**Customers external to NIST:** Please see case details below or contact the Service Desk at 301-975-5375 – option 1 for CIC Helpdesk or option 2 for iTAC.

For your convenience, we have included your Case Details below:

Number: RITM0140729

Short description: Portal: Please remove the message on the Portal Red Box related to CFS since Users are now able to a

~~If comments related to your request were entered.~~

~~2014-12-02 14:37:37 EST - [Suganya Prasad Majety](#)~~

Additional comments (Customer visible)

Please take time to complete the Business Systems Division (BSD) customer satisfaction survey by clicking the following link:

<http://www.surveymonkey.com/s/BSDFeedback?c=RITM0140729>

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For more information, including hours of operation, FAX number, and more, refer to:

Customer Interaction Center (CIC) - Centralized Financial Service Desk

IT Assistance Center (iTAC) - Centralized IT Service Desk

\*\*DISCLAIMER- Please do not reply to this email.\*\*

Ref:MSG1057344