##  **OMB Control Number: 0925-0648**

##  **Expiration Date: March 31, 2018**Public reporting burden for this collection of information is estimated to average 60 minutes per response. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

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*Determine if interviewee is an EHR vendor, health care organization, or technical personnel.*

*If interviewing an EHR vendor:*

* Tell me about your EHR product(s).
	+ How long has it been on the market?
	+ How many implementations or users do you have?
	+ Is there a specific audience you’re targeting?

*If interviewing a health care organization:*

* What EHR system(s) are you currently using to provide access to MedlinePlus?
	+ How long have you been using it?

*If interviewing a technical personnel:*

* Do you know if you are you using the Web Application or the Web Service of MedlinePlus Connect?
* What was your experience implementing MedlinePlus Connect into your EHR system?
	+ How much time did it take?
	+ Was it an easy or difficult task?
	+ What issues did you encounter with implementation?
* Have there been any issues or technical problems since implementation?
	+ *[Get specifics of issues. Is it with the API or the medlineplus.gov site?]*
* How do you prefer to be informed about updates to MedlinePlus Connect?
	+ Are you on the email list?
		- If no, would you like to be on the list?
	+ How much lead time do you need to accommodate changes?
	+ What kinds of changes are more problematic?

*For all interviewees:*

* Can you tell me what you do or your job title?
	+ How many employees are in your company or organization?
* How did you find out about MedlinePlus Connect?
* What made you decide to implement MedlinePlus Connect?
	+ Is it to meet Meaningful Use requirement?
* Tell me how you are using MedlinePlus Connect. *(User may also want to demonstrate)*
	+ As patient education behind an Infobutton?
		- For discharge instruction or summary of care?
		- Are you using any other patient education resources/software, or just those from MedlinePlus Connect?
		- How familiar are you with the MedlinePlus site?
		- What do you think of the patient materials found via MedlinePlus Connect?
		- Who actually clicks on the link and obtains the information for the patient? Patients themselves? Nurses? Other health care providers?
	+ If you are not using MedlinePlus Connect in an Infobutton implementation, what are you using it for?
		- Do you have a PHR system?
* What do you like about MedlinePlus Connect?
	+ What don’t you like?
* How can MedlinePlus Connect improve to meet your needs?
	+ *[Prompts: Content development, support for new code sets, new content formats such as video]*
* Is there anything else you'd like to tell us about your experience with MedlinePlus Connect?