IntraHR Website Customer Satisfaction Survey

Thank you for participating in this brief Survey! Your valuable input will help make OHR Intranet more useful and more effective.

This survey should take no more than 2 minutes to complete and individual responses will remain anonymous. Results will be compiled by the Survey Team in the HR Systems Analytics and Information Division, and summary reports will be provided to the HR SAID Information Management Team (IMT).

For any technical difficulties with the survey, please contact HR Systems Support at HRSS@nih.gov

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Public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

| 1) What is your | primary reason for | r visiting the Intra | HR website today? |
|-----------------|--------------------|----------------------|-------------------|
| () Benefits | | | |

- () Compensation and Recognition
- () Executives and Title 42
- () HR Policy and Guidance
- () HR Systems and Reports
- () Internal HR Guidance
- () Staffing and Classification
- () Working at NIH

2) Did you find the information that you were looking for?

| () Yes | |
|---|-----------------|
| () No | |
| 3) What information were you unable to find? | |
| | |
| 4) Was the information provided to you easy to understa | and and follow? |
| () Yes | |
| () No | |
| 5) How could this information be improved? | |
| | |
| 6) Please rate your level of satisfaction with this site? | |
| • | |
| () Very Dissatisfied | |
| () Dissatisfied | |
| () Neither Satisfied nor Dissatisfied | |
| () Satisfied | |
| () Very Satisfied | |
| () Not applicable | |

| 7) How can y | your experience on the site be impro | ved? |
|--------------|--------------------------------------|--------------------------|
| | | |
| | | |
| | | |
| | | |
| | | |
| Thank Y | ou! | |
| | | |
| Гhank you f | or taking our survey. Your response | is very important to us. |
| | | |
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