

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB#: 0925-0648 Expiration Date: 03/2018)

TITLE OF INFORMATION COLLECTION:

Pragmatic & Group-Randomized Trials (GRT) in Public Health & Medicine Participant Feedback Survey: Parts 1-7

PURPOSE:

The purpose of this survey is to determine if the online course meets the participant’s needs and to assess their level of satisfaction. Information collected in the survey will also be used to develop and enhance future online courses based on the participants’ interests.

DESCRIPTION OF RESPONDENTS:

Respondents will comprise individuals who participate in the Pragmatic & Group-Randomized Trials in Public Health & Medicine via online modules. They will represent the NIH community, academic institutions, and other governmental and non-governmental agencies.

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Ranell Myles

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? Yes No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? Yes No
3. If Applicable, has a System or Records Notice been published? Yes No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? Yes No

ESTIMATED BURDEN HOURS and COSTS

Title of Module	Type of Respondent	No. of Respondents	No. of Responses per Respondent	Time per Response (in hours)	Total Burden Hours
GRT Participant Survey: Part 1	Individual	100	1	10/60	17
GRT Participant Survey: Part 2	Individual	100	1	10/60	17
GRT Participant Survey: Part 3	Individual	100	1	10/60	17
GRT Participant Survey: Part 4	Individual	100	1	10/60	17
GRT Participant Survey: Part 5	Individual	100	1	10/60	17
GRT Participant Survey: Part 6	Individual	100	1	10/60	17
GRT Participant Survey: Part 7	Individual	100	1	10/60	17
Totals		700	700		117

Category of Respondent	Total Burden Hours	Wage Rate*	Total Burden Cost
GRT Participant Survey	117	\$39.03	\$4644.57
Totals	117	\$39.03	\$4644.57

*Cite source per bls.gov if applicable

19-0000; [Life, Physical, and Social Science Occupations](http://www.bls.gov/oes/current/naics4_541700.htm);
http://www.bls.gov/oes/current/naics4_541700.htm

FEDERAL COST: The estimated annual cost to the Federal government is: \$800.73

Staff	Grade/Step	Salary	% of Effort	Fringe (if applicable)	Total Cost to Gov't
Federal Oversight					
Public Health Analyst	GS-12 Step 2	\$80,073	1.0		\$800.73
Contractor Cost			0		0
Travel					
Other Cost					
Total					\$800.73

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

Participants who come to the website (which will be open to anyone in the world that wishes to participate) and choose to participate in the course will be eligible to participate in the survey. At the end of each module, participants are directed back to the website and encouraged to provide feedback. The survey will be administered via Survey Monkey.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 Web-based or other forms of Social Media
 Telephone
 In-person
 Mail
 Other, Explain
2. Will interviewers or facilitators be used? Yes No