

NLM Google Survey for MedlinePlus Page Satisfaction Rating

One of the following sets of custom questions will be presented to the page visitor:

Question Set 1

1. How likely are you to recommend this page to someone else?

[Multiple choice]

- a) Very likely
- b) Somewhat likely
- c) Not sure
- d) Somewhat unlikely
- e) Very unlikely

2. Please tell us why:

[Free text response]

Question Set 2

1. How helpful is this web page to you?

[5 star rating selection from “Not helpful” to “Very helpful”]

2. How can we improve this web page?

[Free text response]

Screenshot of the OMB Burden Statement included at the bottom of a MedlinePlus English Health Topic page:

- [National Institute of Child Health and Human Development](#) 
Available in Spanish

Adults

- [Essentials of PKU for Young Adults with PKU and Their Significant Others](#)
(University of Washington PKU Clinic)

Patient Handouts

- [Phenylketonuria](#)
Available in Spanish
- [Serum phenylalanine screening](#)
Available in Spanish

Page Survey

OMB Control Number: 0925-0648. Expiration Date: March 31, 2018

Public reporting burden for this collection of information is estimated to average 1 minute per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

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Page last updated on 13 April 2016 Topic last reviewed: 2 October 2014

Screenshot of a sample site with the standard Google Survey:

The screenshot shows a newsroom page with the title "Fair Use Digital Circulation Strategy Information Overload" and a sub-headline "The Work of Art in the Age of Mechanical Reproduction". A sidebar on the left lists various topics like "Jurgen Habermas" and "R&D Android cops". A large image of a busy city street is visible. Overlaid on the right is a Google survey titled "Help us improve this website" with the question "Overall, how satisfied are you with this website?" and five response options: "Very satisfied", "Somewhat satisfied", "Neither satisfied nor dissatisfied", "Somewhat dissatisfied", and "Very dissatisfied".

Screenshot of the OMB Burden Statement included at the bottom of a NLM MedlinePlus English encyclopedia article:

The screenshot shows the bottom portion of a MedlinePlus article. It includes a citation for "Mosby; 2013:chap 105." and another for "Tran TP, Muellemann RL. Allergy, hypersensitivity, angioedema, and anaphylaxis. In: Marx JA, Hockberger RS, Walls RM, et al, eds. Rosen's Emergency Medicine: Concepts and Clinical Practice. 8th ed. Philadelphia, PA: Elsevier Mosby; 2013:chap 119." Below this is a "Review Date 6/1/2015" section, followed by an "Updated by:" section listing Daniel Kantor, MD and David Zieve, MD. A "Browse the Encyclopedia" link is present. The ADAM logo and "ADAM quality" seal are shown, along with text stating "ADAM, Inc. is accredited by URAC...". A disclaimer states "The information provided herein should not be used during any medical emergency...". The "Page Survey" section includes the OMB Control Number 0925-0648, an expiration date of March 31, 2018, and a detailed public reporting burden statement. At the bottom, there are links for "Get email updates", "Subscribe to RSS", and "Follow us" with social media icons. Footer text includes "Disclaimers Copyright Privacy Accessibility Quality Guidelines Viewers & Players MedlinePlus Connect for EHRs For Developers" and "U.S. National Library of Medicine 8600 Rockville Pike, Bethesda, MD 20894 U.S. Department of Health and Human Services National Institutes of Health".