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## NCBI Gene Resources Website Study Interview Guide

## Introduction

My name is xxxxxxx, my colleagues are, xxxxxxxx. We are part of a team working on a project to better understand the needs of people who use NCBI Gene Resources website.

We're talking to researchers and others to better understand their experiences working with these resources in the context of the work they do.

We'd like to talk for 30 to 45 minutes. We will be taking notes but these notes **will not be used outside of the core research team** and your name will not be used in any way.

Do you have any questions for us?

## Questions:

What purpose did you have in mind when coming to the NCBI Gene website?

What did you initially expect to find on this website?

Are there things you expected to find that were not available?

When you visit this website, what tasks were you expecting to accomplish?

Is the visit to this website important to you in the context of your work? If so, can you elaborate?

Did your visit to the website solve the problem or answer question you initially had?

Does the use of this website fit into a specific workflow of yours?

Do you have examples of other tools you use in conjunction with this website? What tools do you rely on when you can't use the NCBI website? What influenced your decision to use the NCBI website?

Thank you for your time.