Workflow information Tracking System (WiTS) Focus Groups

Questions:

Communication (50 min):

1. 15 minutes- Please rank your top three most effective (understand and apply) methods of receiving information from the WiTS team. What attributes appeal to you about them?
2. 5 minutes- With which methods are you least familiar? What has prevented you from familiarizing yourself with them?
3. 15 minutes- Are there any methods you are reluctant to use or find difficult to access? What makes them difficult to access?
4. 5-10 minutes- In what ways does your WiSC member engage with you effectively or ineffectively? How can the role of a WiSC member be improved?

System Satisfaction (40 min):

5. 5 minutes- What is your definition of user-friendly? Think of a system or website you consider to be user-friendly. What makes it user-friendly?
6. 10 minutes- How would you like to see those features applied in WiTS?
7. 10 minutes- What would you like to be able to do in or with WiTS that you can't do currently?
8. 15 minutes- What features or aspects cause you the most frustration in WiTS? What are potential solutions to increase satisfaction?