

Public reporting burden for this collection of information is estimated to average 1.5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648*). Do not return the completed form to this address.

Workflow information Tracking System (WiTS) Focus Groups

Questions:

Communication (50 min):

1. 15 minutes- Please rank your top three most effective (understand and apply) methods of receiving information from the WiTS team. What attributes appeal to you about them?
2. 5 minutes- With which methods are you least familiar? What has prevented you from familiarizing yourself with them?
3. 15 minutes- Are there any methods you are reluctant to use or find difficult to access? What makes them difficult to access?
4. 5-10 minutes- In what ways does your WiSC member engage with you effectively or ineffectively? How can the role of a WiSC member be improved?

System Satisfaction (40 min):

5. 5 minutes- What is your definition of user-friendly? Think of a system or website you consider to be user-friendly. What makes it user-friendly?
6. 10 minutes- How would you like to see those features applied in WiTS?
7. 10 minutes- What would you like to be able to do in or with WiTS that you can't do currently?
8. 15 minutes- What features or aspects cause you the most frustration in WiTS? What are potential solutions to increase satisfaction?