**Email to DVR Animal Services Customers**

Dear Colleague,

The Office of Research Services (ORS) Division of Veterinary Resources (DVR) asks that you please take about 15 minutes of your time to provide feedback on **DVR Animal Services.** As a key stakeholder who is invested in the outcomes that DVR delivers, your feedback is a valuable piece of information that can be used to improve our services.

The survey is secure to the extent permitted by law. Your responses will be analyzed by the ORS Office of Quality Management (OQM) and we will keep the NIH community informed of both the results and our future direction. Please complete the survey by <Date>. Click on the link below to take the survey. If you exit the survey before completion, you will be able to return to the survey.

<Link>

Please use IE or Chrome as your browser. Due to firewall constraints, the survey can be accessed only on NIH computers or other VPN-enabled NIH devices. If you encounter any issues with survey access, appearance, or 508 compliance, please contact Dr. Janice Rouiller, with the NIH Office of Research Services (ORS) Office of Quality Management (OQM) at [ORSSurveySystem@mail.nih.gov](mailto:ORSSurveySystem@mail.nih.gov) .

Thank you for your participation.

Dr. Charmaine Foltz

Chief, Division of Veterinary Resources

Office of Research Services

National Institutes of Health