

# NCI OSFM Express Services Survey (October - December 2016)

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1. Please answer all that apply to you and skip any item that doesn't apply. Thanks.

	Unsatisfactory	Poor	Satisfactory	Good	Outstanding
Did OSFM Express Services meet your requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The service was delivered in a timely manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am satisfied with the finished product.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Express Service staff communicated openly to keep me informed and help minimize and resolve issues.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evaluate the professionalism and courtesy of NCI express Services staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. If we exceeded, or fell short of your expectations, please let us know.

3. If you would like personal assistance to address an issue, please provide your contact information so an OSFM staff member can assist you.