OMB#: 0925-0648 ExpDate: 3/31/18

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

OHR Website Customer Satisfaction Survey

# Instructions

We invite you to share your feedback on the recent OHR website enhancements. Your feedback is extremely important, and will be used to better your experience on the website.

The survey will take approximately 5 minutes to complete and your input will remain anonymous. Responses will be compiled and summarized by the Survey Team in HR Systems, Analytics, and Information Division, and aggregate reports will be provided to the OHR SSIMB Team.

NOTE: Text in purple box are survey logic and will not be visible to survey takers.

# Questions

1. Please rate whether you agree or disagree with the following statements regarding the OHR website:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|    | Strongly Disagree | Disagree | Neither Agree nor Disagree | Agree | Strongly Agree |
| I found quality information.  |  |  |  |  |  |
| The site was easy to read.  |  |  |  |  |  |
| It was easy to find what I needed. |  |  |  |  |  |
| I like the overall look of the site.  |  |  |  |  |  |
| I was able to navigate the site with ease.  |  |  |  |  |  |
| Overall, I like the OHR website. |  |  |  |  |  |

1. You indicated dissatisfaction with an element(s) above, how could we improve that area?

Logic: Show Question if: Question 2 any response is “Disagree” or “Strongly Disagree”.

* 1. Open ended
1. What do you like the most about the OHR website?
	1. Open ended
2. What did you like the least about the OHR website?
	1. Open ended
3. If you have any additional comments, please provide them in the space below.
	1. Open ended