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OHR Website Customer Satisfaction Survey

Instructions

We invite you to share your feedback on the recent OHR website enhancements. Your feedback is extremely important, and will be used to better your experience on the website.

The survey will take approximately 5 minutes to complete and your input will remain anonymous. Responses will be compiled and summarized by the Survey Team in HR Systems, Analytics, and Information Division, and aggregate reports will be provided to the OHR SSIMB Team.

NOTE: Text in purple box are survey logic and will not be visible to survey takers.

Questions

1. Please rate whether you agree or disagree with the following statements regarding the OHR website:

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
I found quality					
information.					
The site was					
easy to read.					
It was easy to					
find what I					
needed.					
I like the overall					
look of the site.					
I was able to					
navigate the					
site with ease.					
Overall, I like					
the OHR					
website.					

2. You indicated dissatisfaction with an element(s) above, how could we improve that area?

Logic: Show Question if: Question 2 any response is "Disagree" or "Strongly Disagree".

- a. Open ended
- 3. What do you like the most about the OHR website?
 - a. Open ended
- 4. What did you like the least about the OHR website?
 - a. Open ended
- 5. If you have any additional comments, please provide them in the space below.
 - a. Open ended