OMB Control Number: 0925-0648

Expiration Date: March 31, 2018

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1. The Ombudsman responded to me within one business day?

* 1. Yes
  2. No
  3. Unsure
  4. N/A

1. The Ombudsman gave me an opportunity to express my concerns.
   1. Yes
   2. No
   3. Unsure
   4. N/A
2. I believe that my conversations with the Ombudsman were confidential.
   1. Yes
   2. No
   3. Unsure
   4. N/A
3. I feel that the Ombudsman was impartial when working with my case.
   1. Yes
   2. No
   3. Unsure
   4. N/A
4. After working with my Ombudsman, I felt able to effectively address my circumstance.
   1. Yes
   2. No
   3. Unsure
   4. N/A
5. I feel that the Ombudsman understood my concerns and, some, or all, of my issues have been satisfactorily resolved.
   1. Yes
   2. No
   3. Unsure
   4. N/A
6. I would use the Ombudsman’s office again.
   1. Yes
   2. No
   3. Unsure
   4. N/A
7. I would refer others to the Office of the Ombudsman.
   1. Yes
   2. No
   3. Unsure
   4. N/A
8. Which Ombudsman did you work with?
   1. Linda Brothers
   2. Rita Callahan
   3. Judith Gail
   4. Stephen Kotev
   5. David Michael
   6. Kathleen Moore
   7. Tyler Smith
   8. Unsure
   9. Other –Write in \_\_\_\_\_\_\_\_\_\_\_\_\_
9. Please share any additional feedback about your experience working with the Ombudsman’s office.

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