

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. **An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB.** Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: NIH, Project Clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 20892-7974, ATTN: PRA (0925-0648). Do not return the completed form to this address.

INTERCEPT SURVEY QUESTIONS

Thank you for agreeing to participate in this short survey. Your feedback will be used to help us provide an even better online experience.

1. What role best defines you?
 - Researcher, Scientist or Scientific Support Staff
 - Grant Administrator
 - Research Trainee or Student
 - General Public
 - NIH Staff
 - Other Federal Government Staff
 - Media
 - Other (please specify)

2. What was the **primary** reason you came to the site today?
 - Overview of grants process
 - Funding opportunities
 - Forms and deadlines for grants
 - Grants policy and guidelines for policy compliance
 - Grants award data
 - eRA (Electronic Research Administration)
 - Information about OER (Office of Extramural Research)
 - News and events
 - Other (please specify)

3. **[Display only if a selection is made in Q2]**. How successful were you in achieving this?

Not at all successful	1 <input type="radio"/>	2 <input type="radio"/>	3 <input type="radio"/>	4 <input type="radio"/>	5 <input type="radio"/>	6 <input type="radio"/>	7 <input type="radio"/>	Very successful
--------------------------	----------------------------	----------------------------	----------------------------	----------------------------	----------------------------	----------------------------	----------------------------	--------------------

4. [Display only if 1, 2, or 3 is selected in Q3] Please tell us the **main** reason your visit was not as successful as it could have been. [randomize with 'Other' anchored]
- Navigation was unclear and/or site organization was confusing
 - Could not find what I was looking for
 - Search feature was not helpful
 - Labeling/terminology was unclear
 - Unappealing website design
 - Speed of website unsatisfactory
 - Technical difficulties or errors
 - Other (please specify)
5. [Display only if 'Could not find what I wanted' is selected in Q4] Please specify what it was you were looking for.
-
6. [Display only if 'Could not find what I wanted' is selected in Q4] And, which of the following best describes why you didn't find that information?
- I was not sure where to look on the site
 - Information I found did not meet my expectations
 - It was taking too long to find what I was seeking
 - Not sure the information I want is even on the website
 - Other (please specify)
7. [Display only if 'Search was not helpful' is selected in Q4] Which of the following best describes your dissatisfaction with the search feature?
- Couldn't filter on my search results the way I wanted to
 - Search results were unrelated to my request
 - Not enough search results
 - Too many search results
 - Other (please specify)
8. About how often do you visit this site?
- This is my first time
 - Daily
 - Weekly
 - Monthly
 - Less than once a month

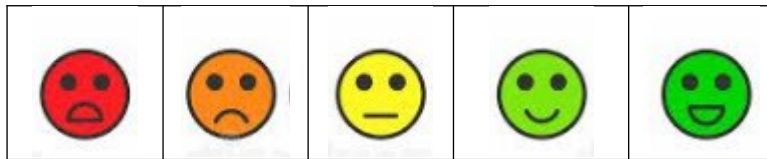
9. If you could improve or change one thing about this site, what would it be?

SURVEY TERMINATION

Thank you for your feedback about the NIH Grants site. Your feedback is very valuable and will continue to help us to improve our online services for you.

CONTINUOUS FEEDBACK QUESTIONS

1. How would you rate your experience on this site?



2. [Display if 1, 2, or 3 is selected in Q1] Please share why you feel this way.