

#### Introduction

Thank you for participating in this survey from the MedlinePlus team at the National Library of Medicine. We are collecting feedback on the current design of MedlinePlus health topic pages. Your input is important for our redesign project. We will use the results of this survey when developing new designs for the health topic pages.

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MedlinePlus® Trusted Health Information for You
* Which MedlinePlus.gov site do you use most often to find information for your patrons?
MedlinePlus in English
MedlinePlus en español
I use both the English and Spanish sites about equally
I don't use MedlinePlus Note: Respondents selecting this option will exit the survey

MedlinePlus® Trusted Health Information for You
* Which resources on MedlinePlus do you use or recommend most often for your patrons? (check all that apply)
Drug information
Email list signups
Encyclopedia articles or images
Guides, such as finding good health information on the Web or understanding medical words
Health topic pages (such as <u>Diabetes Type 2</u> or <u>Zika Virus</u> )
Health or surgery videos
Herb and supplement information
Links on health topic pages to relevant sites
Links to clinical trials
Links to journal articles indexed on PubMed.gov
Materials in other languages (other than Spanish)
Medical dictionary
NIH MedlinePlus magazine or Salud magazine articles
News articles
Patient handouts
The MedlinePlus site search box
Other(s) (please specify)
Please give some details about your response (optional)

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* I find these sources reliable for good health information (check all that apply)   NIH Institutes and Centers (for example, the National Cancer Institute)   American Academy of Family Physicians (familydoctor.org)   Mayo Foundation for Medical Education and Research (www.mayoclinic.org)   Nemours Foundation (kidshealth.org)   Other (please specify)   Please give some details about your response (optional)



## Examples of links on a health topic page:

- Heart Attack Recovery FAQs (American Heart Association)
- Heart Attack: Tips for Recovering and Staying Well (American Academy of Family Physicians) Also in Spanish
- How Will I Recover from My Heart Attack? Easy-to-Read (American Heart Association) Also in Spanish
- Life After a Heart Attack (National Heart, Lung, and Blood Institute)
- MedlinePlus: Cardiac Rehabilitation NH
   (National Library of Medicine)
   Also in Spanish
- \* I use these types of links on health topic pages
  - Frequently
  - Sometimes
  - Never
  - I'm not sure

Please give some details about your response (optional)

Note: Respondents selecting "Never" or "I'm not sure" will skip the next question.



## Examples of links on a health topic page:

- Heart Attack Recovery FAQs (American Heart Association)
- Heart Attack: Tips for Recovering and Staying Well (American Academy of Family Physicians) Also in Spanish
- How Will I Recover from My Heart Attack? Easy-to-Read (American Heart Association) Also in Spanish
- Life After a Heart Attack (National Heart, Lung, and Blood Institute)
- MedlinePlus: Cardiac Rehabilitation NH
   (National Library of Medicine)
   Also in Spanish
- \* When I'm looking at a list of links on a health topic page, I use the following to decide how useful the link will be to my patrons (rank all 5 in order)

0 0 0 0 0 0	Link title (such as "Life After a Heart Attack")
0 0 0 0 0 0	Organization (such as "American Heart Association")
0 0 0 0 0 0	NIH logo
0 0 0 0 0 0	Other label (such as NIHSeniorHealth, Easy-to-Read, Video, etc.)
8 8 8 8 8 8	Other factor(s) (specify below if applicable)

#### Please give some details about your response (optional)



# Table of Contents box from a health topic page:

lasics	Learn More	See, Play and Learn
Summary	Living With	Health Check Tools
Start Here	Related Issues	Videos and Tutorials
Latest News	<ul> <li>Specifics</li> </ul>	
Symptoms		
Diagnosis and Tests		
Prevention and Risk Factors		
Treatments and Therapies		
Research	Resources	For You
Statistics and Research	Reference Desk	= Women
Clinical Trials	Find an Expert	Seniors
Journal Articles		Patient Handouts
e the Table of Contents box of Frequently Sometimes Never	on health topic pages	



#### Examples of subcategories: "Start Here" or "Diagnosis and Tests"

# Start Here • Asthma (Mational Heart, Lung, and Blood Institute) Also in Spanish Diagnosis and Tests • Cough (American Academy of Family Physicians) Also in Spanish • How Is Asthma Diagnosed? (National Heart, Lung, and Blood Institute) Also in Spanish • Spirometry for Asthma - When You Need It and Why (ABIM Foundation) • What Are Lung Function Tests? (National Heart, Lung, and Blood Institute) • What Are Lung Function Tests? (National Heart, Lung, and Blood Institute) • Sometimes • Never • I'm not sure

Please give some details about your response (optional)

Note: Respondents selecting "Never" or "I'm not sure" will skip the next question.

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<ul> <li>* I typically use the following subcategories on health topic pages to locate information for my patrons (check all that apply)</li> <li>Diagnosis and Tests</li> <li>Living With</li> <li>Patient Handouts</li> <li>Prevention and Risk Factors</li> <li>Start Here</li> <li>Summary</li> <li>Symptoms</li> </ul>
Treatments and Therapies
Videos and Tutorials         Other(s) (please specify)
Please give some details about your response (optional)

MedlinePlus® Trusted Health Information for You
* Which MedlinePlus health topics (or groups of topics) do you visit most often? Examples of health topics: <u>Diabetes Type 2</u> or <u>Zika Virus</u> Examples of topic groups: <u>Cancers</u> or <u>Pregnancy and Reproduction</u>
* I am more likely to direct patrons to health topics than other MedlinePlus.gov resources, such as the encyclopedia or health videos.
True, I'm more likely to recommend health topics than other resources
False, I'm less likely to recommend health topics than other resources
It depends
Please give some details about your response (optional)



- \* What I find useful about MedlinePlus health topic pages is
- \* I think MedlinePlus health topic pages would be improved if



Thank you for your time!

Thank you for participating in this survey. We appreciate your feedback as we work on redesigning MedlinePlus topic pages to better serve our users.

The MedlinePlus Team