



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

Introduction

OMB Control Number: 09250648

Expiration Date: 03/31/2018

Public reporting burden for this collection of information is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a current valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to NIH, Project clearance Branch, 6705 Rockledge Drive, MSC 7974, Bethesda, MD 208927974, ATTN: PRA (09250648). Do not return the completed form to this address.

Survey Overview: Family caregivers provide care across the life span, whether caring for a child, a person with a special medical need or a family member at the end of life. Many family caregivers provide constant “on call” care for their loved one, which can be very stressful. The purpose of this survey is to identify the kinds of health information most needed by family caregivers and the best ways to share this information. We will use the results from this survey to enhance our understanding of the information needs of family caregivers.



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

1. Are you currently a family caregiver?

Yes

No



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

2. How do you most often access health information in your role as a caregiver? (Select one answer.)

- Google to locate health websites
- Social media (blogs, Twitter, Facebook, online support groups)
- Books and print publications
- In person classes or online courses
- Ask friends and family
- Ask a doctor or other healthcare professional
- Unsure

**3. What are your biggest obstacles to finding reliable health information?
(Select all that apply.)**

- Lack of time
- Cost to access information
- Not knowing where reliable health information can be found

Other (please specify)

4. What health topics do you need more reliable information on to help you in your role as a family caregiver? (Select all that apply.)

- Basic information on specific health conditions and diseases (like Alzheimer's, Parkinson's, cancer, diabetes, etc.)
- Parenting and infant/child health
- Day-to-day care and symptom management for chronic/long-term illness
- End-of-life care (hospice and palliative care)
- Medication and medication management
- Guidance on long-distance caregiving
- Economic assistance resources for healthcare costs
- Self-care information for caregivers (for improving one's own mental, physical and emotional health)
- How technology can be used to assist caregivers
- How to locate clinical trials

Other (please specify)

5. Are you aware of National Library of Medicine health information resources?

- Yes
- No



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

6. How are you familiar with the health information needs of family caregivers? (Select one answer.)

- I work with an organization or company that provides services to family caregivers
- I have a close friend or family member who is a caregiver
- I work with family caregivers and have a close friend or family member who is a caregiver
- I do not know or work with any family caregivers



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

7. If yes, which National Library of Medicine resources do you most often use: (Select all that apply.)

- ClinicalTrials.gov (to locate clinical trials to participate in)
- Drug Information Portal (to locate information on drugs and supplements)
- Household Products Database (to identify the health effects of household products)
- MedlinePlus (to locate information on health topics, drugs and supplements)
- NIH Senior Health (to locate information on health topics for older adults)
- Pillbox (to identify unknown pills and tablets)
- PubMed (to find biomedical literature)

Other (please specify)



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

8. The National Library (NLM) of Medicine provides free online access to a number of health information resources. Please read the following descriptions and mark whether you are interested in learning more about these resources: (Select Yes/No)

- **ClinicalTrials.gov** – Search across over 200,000 studies in 50 states and over 190 countries
- **Drug Information Portal** – Search for information available on over 68,000 drugs and supplements
- **Household Products Database** – Find the health effects for over 16,000 common household products
- **MedlinePlus** – Find information and links on health topics, drugs and supplements
- **NIH Senior Health** – Health topics, exercise stories, and health topics for older adults
- **Pillbox** – Use images to search for and identify unknown pills
- **PubMed** – Database of millions of citations from biomedical and life sciences journals and online books

Yes

No



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

Thank you for taking this survey by the National Library of Medicine, Outreach and Special Populations Branch.

The National Library (NLM) of Medicine provides free online access to a number of health information resources for the general public, such as:

- **ClinicalTrials.gov** – Search across over 200,000 studies in 50 states and over 190 countries
- **Drug Information Portal** – Search for information available on over 68,000 drugs and supplements
- **Household Products Database** – Find the health effects for over 16,000 common household products
- **MedlinePlus** – Find information and links on health topics, drugs and supplements
- **NIH Senior Health** – Health topics, exercise stories, and health topics for older adults
- **Pillbox** – Use images to search for and identify unknown pills
- **PubMed** – Database of millions of citations from biomedical literature and life sciences journals and online books



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

9. How do the family caregivers you know most often access health information? (Select one answer.)

- Google to locate health websites
- Social media (blogs, Twitter, Facebook, online support groups)
- Books and print publications
- In person classes or online courses
- Ask friends and family
- Ask a doctor or other healthcare professional
- Unsure

10. What are the biggest obstacles to finding reliable health information for the family caregivers you know? (Select all that apply.)

- Lack of time
- Cost to access information
- Not knowing where reliable health information can be found
- Unsure

Other (please specify)

11. What health topics do the family caregivers you know need more reliable information on to help them in their roles as a family caregivers? (Select all that apply.)

- Basic information on specific health conditions and diseases (like Alzheimer's, Parkinson's, cancer, diabetes, etc.)
- Parenting and infant/child health
- Day-to-day care and symptom management for chronic/long-term illness
- End-of-life care (hospice and palliative care)
- Medication and medication management
- Guidance on long-distance caregiving
- Economic assistance resources for healthcare costs
- Self-care information for caregivers (for improving one's own mental, physical and emotional health)
- How technology can be used to assist caregivers
- How to locate clinical trials

Other (please specify)

12. Are the family caregivers in your life aware of National Library of Medicine health information resources?

- Yes
- No
- Unsure



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

13. If yes, which National Library of Medicine resources do the caregivers in your life most often use: (Select all that apply.)

- ClinicalTrials.gov (to locate clinical trials to participate in)
- Drug Information Portal (to locate information on drugs and supplements)
- Household Products Database (to identify the health effects of household products)
- MedlinePlus (to locate information on health topics, drugs and supplements)
- NIH Senior Health (to locate information on health topics for older adults)
- Pillbox (to identify unknown pills and tablets)
- PubMed (to find biomedical literature)

Other (please specify)



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

14. The National Library (NLM) of Medicine provides free online access to a number of health information resources. Please read the following descriptions and mark whether you are interested in learning more about these resources: (Select Yes/ No)

- **ClinicalTrials.gov** – Search across over 200,000 studies in 50 states and over 190 countries
- **Drug Information Portal** – Search for information available on over 68,000 drugs and supplements
- **Household Products Database** – Find the health effects for over 16,000 common household products
- **MedlinePlus** – Find information and links on health topics, drugs and supplements
- **NIH Senior Health** – Health topics, exercise stories, and health topics for older adults
- **Pillbox** – Use images to search for and identify unknown pills
- **PubMed** – Database of millions of citations from biomedical and life sciences journals and online books

Yes

No



National Library of Medicine®

NLM4Caregivers

NLM 4 Caregivers 2016 User Survey

End of
Survey

Thank you for taking this survey by the National Library of Medicine, Outreach and Special Populations Branch.