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NLM Google Survey for NLM Site Search Satisfaction Rating

One of the following sets of custom questions will be presented to a search result page visitor:

Question Set 1

1. Did you find what you were looking for?

[Multiple choice]

- a) Yes
- b) No
- c) Partially
- d) Don't know

2. What were you looking for?

[Free text response]

Question Set 2

1. How helpful were these search results to you?

[5 star rating selection from "Not helpful" to "Very helpful"]

2. What is your role?

[free text response, with help text: "student, patient, researcher"]

Question Set 2b

2. How helpful were these search results to you?

[5 star rating selection from "Not helpful" to "Very helpful"]

2. What is your role?

[Multiple choice]

- a) Patient, friend, family, or general public
- b) Student
- c) Healthcare professional
- d) Researcher or educator
- e) Librarian or information professional
- f) Other

Question Set 3

1. How satisfied were you with your search results?

[5 star rating selection from "Not Satisfied" to "Very Satisfied"]

3. How can we improve the search results?

Screenshot of the OMB Burden Statement included at the bottom of an NLM Main search result page:

<p>7. Diabetes Insipidus https://medlineplus.gov/diabetesinsipidus.html Diabetes insipidus (DI) causes frequent urination. You become extremely thirsty, so you drink. Then you urinate. This ... is almost all water. DI is different from diabetes mellitus (DM), which involves insulin problems and high ...</p>	<ul style="list-style-type: none">• Canadian journal of diabetes... Serial - 2002 <p>More catalog records »</p>
<p>8. Diabetes Medicines https://medlineplus.gov/diabetesmedicines.html Diabetes means your blood glucose, or blood sugar, levels are too high. If you can't control your diabetes with wise food choices and physical activity, you may need diabetes medicines. The kind of medicine you take depends ...</p>	
<p>9. Diabetes https://medlineplus.gov/ency/article/001214.htm Diabetes - type 1; Diabetes - type 2; Diabetes - gestational; Type 1 diabetes; Type 2 diabetes; Gestational diabetes; Diabetes mellitus ... produced by the pancreas to control blood sugar. Diabetes can be caused by too little insulin, resistance ...</p>	
<p>10. Type 2 diabetes https://medlineplus.gov/ency/article/000313.htm Noninsulin-dependent diabetes; Diabetes - type II; Adult-onset diabetes; Diabetic - type 2 diabetes; Oral hypoglycemic - type 2 diabetes ... used for energy. When you have type 2 diabetes, your fat, liver, and muscle cells do not ...</p>	

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Page Survey

OMB Control Number: 0925-0648.
Expiration Date: March 31, 2018

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