TRANSPORTATION SECURITY ADMINISTRATION
Workforce Performance and Training
Level 1 End-of-Course Evaluation
Classroom & Computer-Based Training

- Use a No. 2 pencil or black pen only
- Make solid marks that fill the circle completely
- Do not fold, tear or mutilate this form

The ONLY correct mark . . . ●

Course Title: _____   Course Code: _____

Location: _____   Class Date: ___ ___ ___ / ___ ___ ___   Class Start Time: _____
                                                  mo day yr   mo day yr   (in Military Time, e.g., 1330 hrs = 1:30 PM)

Please use this scale when rating the following items. Completely fill in the circle corresponding to your response. Provide any further explanation of your ratings in the Comments section at the end.

5 = Strongly Agree	means	The item is true all of the time, or your response is Yes.
4 = Agree	means	The item is true most of the time.
3 = Can't Decide	means	I am neutral, can't decide, or have no opinion about the item.
2 = Disagree	means	The item is true some of the time.
1 = Strongly Disagree	means	The item is true none of the time, or your response is No.
na = Not Applicable	means	Does not apply.

Section 1 – Course Evaluation

1. The course content matched the learning objectives. ⑤④③②①na
2. The course materials were at an appropriate level to understand the learning objectives. ⑤④③②①na
3. The course length was sufficient to deliver the content. Too long/too short? ⑤④③②①na
4. The learning aids (e.g., workbooks, handouts, role-playing exercises, PowerPoint slides) assisted my learning. ⑤④③②①na
5. The course design (e.g., materials and learning activities) encouraged my participation in the class. ⑤④③②①na
6. The course provided opportunities to practice and reinforce what was taught. ⑤④③②①na
7. The quiz questions helped me to learn the course information. ⑤④③②①na
8. The course content was free of biases and prejudices. ⑤④③②①na

Section 2 – Instructor Evaluation

Note: Make any comments on any specific instructor(s) in Section 10.

9. The instructors were prepared for class. ⑤④③②①na
10. The instructors were knowledgeable about the technical content of the course materials. ⑤④③②①na
11. The instructors' responses to questions were clear and understandable. ⑤④③②①na
12. The instructors conducted the training in a professional manner. ⑤④③②①na

Section 3 – Instructional Environment Evaluation

13. The training facilities were suitable for learning. ⑤④③②①na
14. There was adequate accommodation for any special needs. ⑤④③②①na

Section 4 – Course Navigation and Appearance

Note: Only complete for the CBT portion of the training.

15. The course worked without any technical difficulties. ⑤④③②①na
16. The course was user friendly (e.g., navigation without difficulty). ⑤④③②①na
17. The layout of the graphics and text was clear and orderly. ⑤④③②①na
18. The graphics enhanced key ideas or elements of the course. ⑤④③②①na
19. The text (e.g., font, size and color) was easy to read. ⑤④③②①na

Section 5 – Course Process and Experience

Note: Only complete for the CBT portion of the training.

20. I am experienced with the use of personal computers. ⑤④③②①na
21. It was easy to register and begin the CBT learning process. ⑤④③②①na
22. I was given the time and support I needed to complete this CBT course. ⑤④③②①na
23. It was easy to use this CBT course. ⑤④③②①na

Section 6 – Training Benefit

24. The training was relevant to improving the knowledge/skills I need to accomplish my job. ⑤④③②①na
25. The practical exercises were good simulations of the tasks that I actually perform on my job. ⑤④③②①na

Please continue your evaluation on the back. Thank you.

GA	means	A Great Amount (Expert)
CA	means	A Considerable Amount
S	means	Some
VL	means	Very Little
N	means	None

Section 7 – Self Assessment

26. What was your level of knowledge/skills in this training area PRIOR to taking this course?   GA CA S VL N

27. What was your level of knowledge/skills in this training area AFTER taking this course?   GA CA S VL N

5	means	Strongly Agree
4	means	Agree
3	means	Can't Decide
2	means	Disagree
1	means	Strongly Disagree
na	means	Not Applicable

Section 8 – Test Evaluation

Note: Complete this section ONLY if tests were administered.

28. Examination instructions were administered and clearly understandable.   5 4 3 2 1 na

29. Examination questions were consistent with the course information and learning objectives taught.   5 4 3 2 1 na

30. Examination questions were clearly written and understandable.   5 4 3 2 1 na

Section 9 – Overall Ratings

31. Overall, I am satisfied with the training course.   5 4 3 2 1 na

32. Overall, I am satisfied with the instructor(s).   5 4 3 2 1 na

33. Overall, I am satisfied with the training environment.   5 4 3 2 1 na

Section 10 – Comments

34. Which parts of the course were <u>most</u> valuable? Explain why.

35. Which parts of the course were <u>least</u> valuable? Explain why.

36. Any other comments or suggestions?

PRINT NAME (optional):