



**TRANSPORTATION SECURITY ADMINISTRATION**  
**Workforce Performance and Training**  
**Level 1 End-of-Course Evaluation**  
**Classroom & Computer-Based Training**

• Use a No. 2 pencil or black pen only  
 • Make solid marks that fill the circle completely  
 • Do not fold, tear or mutilate this form

The ONLY correct mark . . . ●

Course Title: \_\_\_\_\_ Course Code: \_\_\_\_\_

Location: \_\_\_\_\_ Class Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
mo day yr / mo day yr Class Start Time: \_\_\_\_\_  
(in Military Time, e.g., 1330 hrs = 1:30 PM)

Please use this scale when rating the following items. Completely fill in the circle corresponding to your response. Provide any further explanation of your ratings in the Comments section at the end.

5 = Strongly Agree	means	The item is true all of the time, or your response is Yes.
4 = Agree	means	The item is true most of the time.
3 = Can't Decide	means	I am neutral, can't decide, or have no opinion about the item.
2 = Disagree	means	The item is true some of the time.
1 = Strongly Disagree	means	The item is true none of the time, or your response is No.
na = Not Applicable	means	Does not apply.

**Section 1 – Course Evaluation**

- |   |                  |
|---|------------------|
| 1. The course content matched the learning objectives.  | ( 5 4 3 2 1 na ) |
| 2. The course materials were at an appropriate level to understand the learning objectives.                       | ( 5 4 3 2 1 na ) |
| 3. The course length was sufficient to deliver the content. Too long/too short?                                   | ( 5 4 3 2 1 na ) |
| 4. The learning aids (e.g., workbooks, handouts, role-playing exercises, PowerPoint slides) assisted my learning. | ( 5 4 3 2 1 na ) |
| 5. The course design (e.g., materials and learning activities) encouraged my participation in the class.          | ( 5 4 3 2 1 na ) |
| 6. The course provided opportunities to practice and reinforce what was taught.                                   | ( 5 4 3 2 1 na ) |
| 7. The quiz questions helped me to learn the course information.  | ( 5 4 3 2 1 na ) |
| 8. The course content was free of biases and prejudices.  | ( 5 4 3 2 1 na ) |

**Section 2 – Instructor Evaluation**

*Note: Make any comments on any specific instructor(s) in Section 10.*

- |   |                  |
|---|------------------|
| 9. The instructors were prepared for class.   | ( 5 4 3 2 1 na ) |
| 10. The instructors were knowledgeable about the technical content of the course materials. | ( 5 4 3 2 1 na ) |
| 11. The instructors' responses to questions were clear and understandable.                  | ( 5 4 3 2 1 na ) |
| 12. The instructors conducted the training in a professional manner.                        | ( 5 4 3 2 1 na ) |

**Section 3 – Instructional Environment Evaluation**

- |   |                  |
|---|------------------|
| 13. The training facilities were suitable for learning.     | ( 5 4 3 2 1 na ) |
| 14. There was adequate accommodation for any special needs. | ( 5 4 3 2 1 na ) |

**Section 4 – Course Navigation and Appearance**

*Note: Only complete for the CBT portion of the training.*

- |   |                  |
|---|------------------|
| 15. The course worked without any technical difficulties.               | ( 5 4 3 2 1 na ) |
| 16. The course was user friendly (e.g., navigation without difficulty). | ( 5 4 3 2 1 na ) |
| 17. The layout of the graphics and text was clear and orderly.          | ( 5 4 3 2 1 na ) |
| 18. The graphics enhanced key ideas or elements of the course.          | ( 5 4 3 2 1 na ) |
| 19. The text (e.g., font, size and color) was easy to read.             | ( 5 4 3 2 1 na ) |

**Section 5 – Course Process and Experience**

*Note: Only complete for the CBT portion of the training.*

- |  |                  |
|--|------------------|
| 20. I am experienced with the use of personal computers.                   | ( 5 4 3 2 1 na ) |
| 21. It was easy to register and begin the CBT learning process.            | ( 5 4 3 2 1 na ) |
| 22. I was given the time and support I needed to complete this CBT course. | ( 5 4 3 2 1 na ) |
| 23. It was easy to use this CBT course.                                    | ( 5 4 3 2 1 na ) |

**Section 6 – Training Benefit**

- |   |                  |
|---|------------------|
| 24. The training was relevant to improving the knowledge/skills I need to accomplish my job.      | ( 5 4 3 2 1 na ) |
| 25. The practical exercises were good simulations of the tasks that I actually perform on my job. | ( 5 4 3 2 1 na ) |

Please continue your evaluation on the back. Thank you.

**Classroom and Computer-Based Training – Side 2**

For Questions 26 and 27 ONLY, use the following scale:

GA	means	A Great Amount (Expert)
CA	means	A Considerable Amount
S	means	Some
VL	means	Very Little
N	means	None

**Section 7 – Self Assessment**

26. What was your level of knowledge/skills in this training area PRIOR to taking this course?  
 27. What was your level of knowledge/skills in this training area AFTER taking this course?

GA CA S VL N  
 GA CA S VL N

5	means	Strongly Agree
4	means	Agree
3	means	Can't Decide
2	means	Disagree
1	means	Strongly Disagree
na	means	Not Applicable

**Section 8 – Test Evaluation**

*Note: Complete this section ONLY if tests were administered.*

28. Examination instructions were administered and clearly understandable.  
 29. Examination questions were consistent with the course information and learning objectives taught.  
 30. Examination questions were clearly written and understandable.

5 4 3 2 1 na  
 5 4 3 2 1 na  
 5 4 3 2 1 na

**Section 9 – Overall Ratings**

31. Overall, I am satisfied with the training course.  
 32. Overall, I am satisfied with the instructor(s).  
 33. Overall, I am satisfied with the training environment.

5 4 3 2 1 na  
 5 4 3 2 1 na  
 5 4 3 2 1 na

**Section 10 – Comments**

34. Which parts of the course were most valuable? Explain why.

35. Which parts of the course were least valuable? Explain why.

36. Any other comments or suggestions?

PRINT NAME (optional): \_\_\_\_\_