



Transportation Security Administration



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Welcome to the Universal Enrollment Services (UES) website, providing enrollment services for the Transportation Security Administration (TSA).

**Important Notices**

08/05/13 Labor Day holiday closure information [See All Important Notices >](#)

Select a program below to see a list of available services and information:



TSA Pre✓™



Pre-Enrollment now available at the Indianapolis International Airport

[Pre-Enroll Now](#)



[Check Status](#)

Check the status of your service.  
(Currently not available for HME)



[Locate an Enrollment Center](#)

Locate and get directions to an enrollment center near you.

The use of the HAZMAT, HME, HTAP TSA Pre✓™, TWIC®, and Universal Enrollment Services (UES) names in connection with this website is with the express permission of the Department of Homeland Security, Transportation Security Administration

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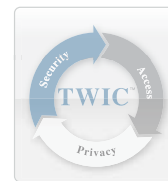
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Welcome to the Universal Enrollment Services (UES) website, providing enrollment services for the Transportation Security Administration (TSA).

**Important Notices**

08/05/13 Labor Day holiday closure information [See All Important Notices >](#)

Select a program below to see a list of available services and information:



**Select A Service**

**[Pre-Enroll](#)**

Enter enrollment information online, schedule an enrollment appointment.

**Note:** At this time, please only pre-enroll if you will visit the Indianapolis International Airport enrollment center within the next 30 days.

**[Schedule or Manage Appointment](#)**

Schedule an in-person appointment, change or cancel an existing appointment.

**[What do I need to bring to enrollment?](#)**

Find out which documents you need to bring to the enrollment center to facilitate processing.

**Note:** To complete the application/enrollment process, you must visit an enrollment center in person to provide your fingerprints and identity documents.



[Pre-Enroll Now](#)



**[Check Status](#)**

Check the status of your service.  
(Currently available for TWIC only)



**[Locate an Enrollment Center](#)**

Locate and get directions to an enrollment center near you.

The use of the HME, HTAP, TSA Pre✓™, TWIC®, and Universal Enrollment Services (UES) names in connection with this website is with the express permission of the Department of Homeland Security, Transportation Security Administration.

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MorphoTrust USA



### TSA Pre<sup>✓</sup>™ Pre-Enroll

#### Important!

\* Required fields

1. The name entered during pre-enrollment must be the name you use to travel and must match the name on the [identity documents](#) that you bring to your in-person enrollment.
2. Once payment has been submitted as part of your TSA Pre<sup>✓</sup>™ enrollment, **NO REFUNDS** will be provided, regardless of the eligibility assessment outcome.
3. You must visit an enrollment center to provide fingerprints, identity documents, citizenship/immigration documents and payment (if paying by cashier's check or money order) in order to complete the TSA Pre<sup>✓</sup>™ application.
4. If you currently have a Known Traveler Number (KTN), or you are a member of a DHS Trusted Traveler Program such as CBP Global Entry, NEXUS, or SENTRI, you may not need to apply for the TSA Pre<sup>✓</sup>™ application program. Please visit the [TSA Pre<sup>✓</sup>™ website](#) for further information.
5. If you have a record of any crimes identified in the [criminal disqualifiers list](#), you may not wish to apply for the TSA Pre<sup>✓</sup>™ application program, as **NO REFUNDS** will be given for applicants who have been deemed ineligible.
6. Enrollment for TSA Pre<sup>✓</sup>™ is available only at limited locations.
7. TSA Pre<sup>✓</sup>™ lanes are available only at participating airports and with participating airlines. [Find TSA Pre<sup>✓</sup>™ Lane Locations.](#)
8. If you cannot provide fingerprints or be fingerprinted, TSA has procedures in place to support individuals that may be unable to provide fingerprints. TSA's enrollment centers are able to accommodate unique circumstances to complete the application process.
9. If you have further questions or experience difficulties during the pre-enrollment process, please refer to the [TSA Pre<sup>✓</sup>™ application instructions](#) or [contact us](#).

#### Select Enrollment Location

Select the location where you plan to enroll. Then click 'Next' to continue or 'Cancel' to exit.

\*Select Location

Indianapolis International Airport (IND)

#### PRIVACY ACT STATEMENT:

**Authority:** The authority for collecting this information is 49 U.S.C. 114 and 114note.

**Principal Purpose(s):** This information is needed to verify your identity and to conduct a security threat assessment to evaluate your eligibility for the TSA Pre<sup>✓</sup>™ application program. Furnishing this information, including your SSN or alien registration number, is voluntary; however, all information provided during the enrollment process assists in the timely processing of your security threat assessment. Failure to provide it will delay and may prevent completion of your security threat assessment.

**Routine Uses:** Principal disclosures include disclosure to the FBI to retrieve your criminal history record; to TSA contractors or other agents who are providing services relating to the security threat assessments, and to appropriate governmental agencies for licensing, law enforcement, or security purposes, or in the interests of national security. For additional information regarding disclosures, please see system of records notice [DHS/TSA-021, TSA Pre<sup>✓</sup>™ Application Program](#).

#### PAPERWORK REDUCTION ACT STATEMENT:

**Statement of Public Burden:** This is a voluntary collection of information, but failure to provide the information may result in an inability to approve your eligibility for the requested TSA program. TSA estimates that the total average burden per response associated with this collection for enrollment is approximately 15 minutes. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The control number for this collection is OMB Control No. 1652-NEW, which expires (XX-XX-XXXX).



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## TSA Pre✓™ Pre-Enroll

Step 1 of 7

### Enter Information

\* Required fields

Please enter your information below (letters, spaces, hyphens (-) and apostrophes (') are allowed in name fields). Then click 'Next' to continue.

**Note: Legal Name must match exactly on all identification documents brought to enrollment.**

#### Legal Name

\*First Name

John

\*Middle Name (enter NMN if you do not have a middle name)

Steven

\*Last Name

Smith

Suffix

\*Gender

Male

\*Date of Birth (MM/DD/YYYY)

12/30/1972

Preferred Language

English

\*Method of Contact (At least one method is required)

Email

jsmit22r3@gustr3.com

Country Code

United States (+1)

Phone 1

615-555-4567

Country Code

United States (+1)

Phone 2

615-555-7645

\*Preferred Method of Contact

Email

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## TSA Pre✓™ Pre-Enroll

Step 2 of 7

### Determine Citizenship

\* Required fields

**Note: At this time, only U.S. citizens, U.S. Nationals and lawful permanent residents (LPR) are eligible for the application. If you do not fall into one of these categories, please cancel out of your pre-enrollment.**

\*Country of Birth

United States

\*City of Birth

Nashville

\*State/Province of Birth

Tennessee

\*Country of Citizenship

Germany

\*Non-Immigrant Status

LPR and Conditional LPR (Lawful Permanent Resident)

✕ Cancel

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## TSA Pre✓™ Pre-Enroll

Step 3 of 7

### Answer Personal Questions

\* Required fields

\* Have you ever used a maiden/previous name?

Yes  No

\* Have you ever used an alias?

Yes  No

\* Is your mailing address the same as your residential address?

Yes  No

\* Have you lived at your current residential address for more than five (5) years?

Yes  No

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## TSA Pre✓™ Pre-Enroll

Step 4 of 7

### Enter Personal Information

\* Required fields

Please enter your information below, (letters, spaces, hyphens and apostrophes are allowed in name fields). Then click 'Next' to continue.

\*Alias

\*First Name

Jimmy

Middle Name

John

\*Last Name

Smith

Suffix



US  Metric

\*Height

6 ft 2 in

\*Weight

205 lbs

\*Hair Color

Brown

\*Eye Color

Multi-color

× Cancel

← Back

Next



## TSA Pre✓™ Pre-Enroll

Step 5 of 7

### Enter Address

\* Required fields

#### \*Mailing Address

\*Country

United States

\*Address Line 1

2110 McGavock Pike

Address Line 2

\*City

Nashville

\*State/Province

Tennessee

\*Postal Code

37214

#### \*Residential Address

\*Country

United States

\*Address Line 1

15 Century Blvd

Address Line 2

\*City

Nashville

\*State/Province

Tennessee

\*Postal Code

37214

× Cancel

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## TSA Pre✓™ Pre-Enroll

Step 6 of 7

### Answer Disclosure Questions

\* Required fields

**Note: If you answer 'Yes' to question 2,3, 4 or 6 you may want to reconsider applying. If you answer 'Yes' to question 5, because you are currently under indictment or have open criminal charges, you should consider waiting to apply until these matters are resolved. Application enrollment fees are not refunded.**

1. \*Are you a U.S. citizen, U.S. National or lawful permanent resident (LPR)?  
 Yes  No
2. \*Excluding juvenile cases unless convicted as an adult, have you been convicted, pled guilty including "no contest" (nolo contendere), or found not guilty by reason of insanity, of any disqualifying felony listed in [TSA Eligibility Requirements, Part A](#), in any jurisdiction, military or civilian?  
 Yes  No
3. \*Excluding juvenile cases unless convicted as an adult, have you been convicted, pled guilty including "no contest" (nolo contendere), or found not guilty by reason of insanity, of any disqualifying felony listed in [TSA Eligibility Requirements, Part B](#), in any jurisdiction, military or civilian, during the 7 years before the date of this application?  
 Yes  No
4. \*Have you been released from incarceration in any jurisdiction, military or civilian, for committing any disqualifying felony listed in ([TSA Eligibility Requirements, Part B](#)), during the 5 years before the date of this application?  
 Yes  No
5. \*Are you wanted or under indictment for any disqualifying crime listed in ([TSA Eligibility Requirements, Parts A and B](#))?  
 Yes  No
6. \*Have you ever been found by a court or other lawful authority as lacking mental capacity or involuntarily committed to a mental institution?  
 Yes  No

[Cancel](#)

[Back](#)

[Next](#)

For initial launch, payment during online enrollment will NOT be available/required. This screen is provided as a placeholder for future enhancements.

The screenshot shows the TSA Pre✓™ Pre-Enroll website interface. At the top, there are logos for the Transportation Security Administration, Universal ENROLL, and TSA Pre✓™. A navigation bar contains links for Home, About, FAQ, and Contact Us, along with a Spanish language option. The main content area is titled 'TSA Pre✓™ Pre-Enroll' and features a 'Calculate Fee' button. Below this, a message states: 'If you have a payment authorization code (such as pre-paid/sponsored auth code) please enter it below and click 'Apply' to reduce your fee. Then click 'Next' to continue.' A text input field labeled 'Authorization Code' is present, followed by an 'Apply' button. The current fee is displayed as '\$85' and 'Fee \$85'. At the bottom of the form, there are 'Cancel', 'Back', and 'Next' buttons. The footer includes a list of links: Home | About | FAQ | Contact Us | Privacy Policy | Freedom of Information Act | Transportation Security Administration (TSA) | U.S. Department of Homeland Security (DHS), and 'Cancelled Card List | Cancelled Card List Integrity Hash'. It also mentions 'Development by SAFRAN MorphoTest USA a trusted partner'.

For initial launch, payment during online enrollment will NOT be available/required.

This screen is provided as a placeholder for future enhancements.

The screenshot shows the TSA Pre-Enroll website interface. At the top, there are logos for the Transportation Security Administration, Universal ENROLL, and TSA Pre✓. A navigation bar includes links for Home, About, FAQ, and Contact Us. The main content area is titled "TSA Pre✓™ Pre-Enroll" and features a "Choose Payment Method" section with three radio button options: Credit Card, Cashier's Check, and Money Order. To the right of these options, it displays "Total Amount Due: \$85 (non-refundable)". Below the payment options are "Back" and "Next" navigation buttons. The footer contains a list of links including Home, About, FAQ, Contact Us, Privacy Policy, Freedom of Information Act, and TSA/ DHS information, along with a note about development by SAFRAN.

For initial launch, payment during online enrollment will NOT be available/required.

This screen is provided as a placeholder for future enhancements.

The screenshot shows the TSA Pre-Enroll website interface. At the top, there are logos for the Transportation Security Administration, Universal ENROLL, and TSA Pre✓. A navigation bar includes links for Home, About, FAQ, and Contact Us. The main heading is "TSA Pre✓™ Pre-Enroll". Below this is a section titled "Enter Credit Card Information" with a sub-header "\* Required Fields".

The form includes the following elements:

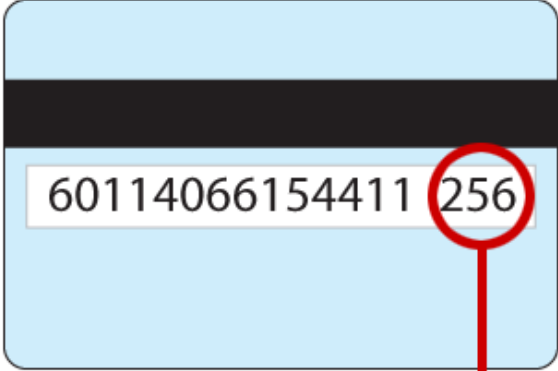
- "We Accept:" with logos for VISA, MasterCard, DISCOVER, and American Express.
- A box on the right showing "Total Amount Due: \$85 (non-refundable)".
- Fields for "\*Name on Card", "\*Credit Card Number", "\*Month" (dropdown with "05"), "\*Year" (dropdown with "15"), and "Card Security Code (CSC/CVV)" (input with "226"). A link "Help finding your security code" is provided.
- An "Email Receipt To:" field with a placeholder and a close button (X).
- Buttons for "Cancel", "Back", and "Charge".
- A red warning message: "Important: Do not attempt to click the 'back' button on your browser during processing. Doing so may result in multiple charges to your account."
- A footer with navigation links: Home | About | FAQ | Contact Us | Privacy Policy | Freedom of Information Act | Transportation Security Administration (TSA) | U.S. Department of Homeland Security (DHS) | Canceled Card List | Canceled Card List Integrity Hash.
- Development by SAFRAN logo and text: "a trusted partner".

Hyperlink from credit card payment – card security code (CSC) help screen (will be similar to pay.gov help)

### Card Security Code

#### Visa, MasterCard or Discover:

The verification number is a 3-digit number printed on the back of your card. It appears after and to the right of your card number.




**Three digit security code**

---

#### American Express:

The verification number is a 4-digit number printed on the front of your card. It appears after and to the right of your card number.



**4 Digit Card Verification Number**

For initial launch, payment during online enrollment will NOT be available/required.

This screen is provided as a placeholder for future enhancements.

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The screenshot shows the TSA Pre✓™ Pre-Enroll website interface. At the top, there are logos for the Transportation Security Administration, Universal ENROLL, and TSA Pre✓™. A navigation bar includes links for Home, About, FAQ, and Contact Us. The main content area is titled "TSA Pre✓™ Pre-Enroll" and features a "Choose Payment Method" section with three radio button options: "Credit Card" (selected), "Cashier's Check", and "Money Order". To the right, it displays "Total Amount Due: \$85" and a note "\* Required Fields". Below the payment options, a message states: "You have successfully completed the online pre-enrollment process. You must submit fingerprints and present valid identity and citizenship/immigration documents at a TSA Enrollment Center to complete the TSA Pre✓™ Application Process." It also notes "Payment is NON-REFUNDABLE." and "Your registration number is RKHXX0123." A warning at the bottom reads: "TSA will not begin the eligibility review until you have completed enrollment in person at an enrollment center and payment has cleared." Navigation buttons for "Back" and "Next" are visible. The footer contains links for Home, About, FAQ, Contact Us, Privacy Policy, Freedom of Information Act, and TSA/DOHS information, along with a "Canceled Card List" link and a "Development by SAFRAN" logo.

For initial launch, payment during online enrollment will NOT be available/required.

This screen is provided as a placeholder for future enhancements.

The screenshot shows the TSA Pre✓™ Pre-Enroll website. At the top, there are logos for the Transportation Security Administration, Universal ENROLL, and TSA Pre✓™. Below the logos is a navigation bar with links for Home, About, FAQ, and Contact Us. The main content area is titled "TSA Pre✓™ Pre-Enroll" and features a "Choose Payment Method" section with three radio button options: Credit Card, Cashier's Check, and Money Order. The "Money Order" option is selected. To the right of these options, it says "Total Amount Due: \$85". Below the payment method selection, there is a confirmation message: "You have successfully completed the online pre-enrollment process. You have selected to pay by Money Order. You must present your payment, submit fingerprints and present valid identity and citizenship/immigration documents at a TSA Enrollment Center to complete the TSA Pre✓™ Application Process." This is followed by the text: "Payment is NON-REFUNDABLE." and "Your registration number is RKHXX0123." The next line states: "The money order should be made payable to: MorphoTrust USA". A final instruction reads: "Please ensure the amount on the money order matches exactly to the amount due. It may take up to 3 days processing time for money orders once received at a TSA enrollment center." At the bottom of the main content area, there are "Back" and "Next" buttons. The footer contains a list of links: Home | About | FAQ | Contact Us | Privacy Policy | Freedom of Information Act | Transportation Security Administration (TSA) | U.S. Department of Homeland Security (DHS) | Canceled Card List | Canceled Card List Integrity Hash. At the very bottom, it says "Development by SAFRAN MorphoTrust USA a trusted partner".

For initial launch, payment during online enrollment will NOT be available/required.

This screen is provided as a placeholder for future enhancements.

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Universal ENROLL | TSA Pre✓

Home About FAQ Contact Us

TSA Pre✓™ Pre-Enroll

Choose Payment Method \* Required Fields

Credit Card  Cashier's Check  Money Order

Total Amount Due: \$85

You have successfully completed the online pre-enrollment process. You have selected to pay by Cashier's Check. **You must present your payment, submit fingerprints and present valid identity and citizenship/immigration documents** at a TSA Enrollment Center to complete the TSA Pre✓™ Application Process.

Payment is NON-REFUNDABLE.

Your registration number is RKHXX0123.

The Cashier's Check should be made payable to: MorphoTrust USA

Please ensure the amount on the Cashier's Check matches exactly to the amount due. It may take up to 3 days processing time for checks once received at a TSA enrollment center.

TSA will not begin the eligibility review until you have completed enrollment in person at an enrollment center and payment has cleared.

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TSA Pre<sup>TM</sup> Pre-Enroll

Step 7 of 7

Select Appointment Location

Enter a postal code or city to find a location to schedule your appointment, OR select the Walk-In option at the bottom of the search results. After selecting a location or 'Walk-In', click 'Next'



Narrow search by program:  HME  TSA Pre<sup>TM</sup>  TWIC  Appointments

Select the location row. Then click 'Next' to continue.

**Nashville, TN** 1.7 mi  
 UES Enrollment Center  
 15 Century Blvd.  
 Suite 500  
 Nashville, TN 37214-4617  
 Location ID: 8023

**Hours:**  
 Mon & Wed & Thur: 9:00AM - 12:00PM & 1:00PM - 4:00PM  
 Tues & Fri: 9:00AM - 12:00PM & 1:00PM - 2:00PM

Note: Ample tractor-trailer parking is available in a lot and on the east side of Century Blvd. at the dead end of the street. The Enrollment Center is located at 15 Century Blvd, on the 5th floor, in the office of MorphoTrust USA. Building II is marked on the exterior stone sign, with MorphoTrust USA. The inside lobby marquee lists the Enrollment Center in Suite 500.

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**Chattanooga, TN** 113.6 mi  
 UES Enrollment Center,  
 Shallowford Commons  
 Business Park  
 6102 Shallowford Road  
 Ste. 102  
 Chattanooga, TN 37421-1684  
 Location ID: 8005

**Hours:**  
 Mon - Fri: 9:00AM - 12:00PM & 12:30PM - 3:00PM

Note: Tractor-trailer parking is available for up to six trucks at a public parking lot located at the corner of Broadway Street and 7th Street (1/2 block from the Enrollment Center).

The Paducah Enrollment Center Hours of Operation will change effective July 15, 2013, to Mon - Fri: 8:30AM - 12:00PM & 1:00PM - 3:00PM.

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**Decatur, AL** 115.2 mi  
 UES Enrollment Center  
 1436 Shoal Creek Road  
 Decatur, AL 35603-6512  
 Location ID: 8012

**Hours:**  
 Mon - Fri: 8:30AM - 4:30PM

Note: Tractor-trailer parking is available on south side of building and in the rear.

The Enrollment Center is off TN-153.

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**Paducah, KY** 124.7 mi  
 UES Enrollment Center  
 611 Broadway Street  
 Paducah, KY 42001-6869  
 Location ID: 8043

**Hours:**  
 Mon - Fri: 8:30AM - 12:00PM & 1:00PM - 3:00PM

Note: Tractor-trailer parking is available for up to six trucks at a public parking lot located at the corner of Broadway Street and 7th Street (1/2 block from the Enrollment Center).

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**Evansville, IN** 136.1 mi  
 UES Enrollment Center  
 2532 Waterbridge Way  
 Evansville, IN 47710-3200  
 Location ID: 8046

**Hours:**  
 Mon, Tues, Thur & Fri: 8:30AM - 11:30AM  
 Wed: 8:30AM - 11:30AM & 1:30PM - 4:30PM

Note: There is truck parking available on 1st Ave. in a large vacant shopping strip parking lot between Colorado Ave. and Landbridge Way. There is also parking available behind Grandy's on Landbridge Way. Tractor-trailer trucks CANNOT drive on Colorado Ave., so please use Landbridge Way to approach the facility or park in the shopping center across 1st Ave. and walk across the street to the facility.

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**Walk-In** Note: scheduled appointments take priority over walk-ins  
 Without Scheduling Appointment



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## TSA Pre✓™ Pre-Enroll

Step 7 of 7

### Select Date and Time

Select a preferred date and time for your appointment at the specified location. Then click 'Submit' to confirm.

Appointment Date and Time (first available displayed by default)

\*Select Date

Monday, July 22, 2013

\*Select Time

12:15 PM

#### Nashville, TN

15 Century Blvd.  
Suite 500  
Nashville, TN

#### Hours:

Mon & Wed & Thur: 9:00AM - 12:00PM & 1:00PM - 4:00PM  
Tues & Fri: 9:00AM - 12:00PM & 1:00PM - 2:00PM

1.7 mi

Note: Ample tractor-trailer parking is available in a lot and on the east side of Century Blvd. at the dead end of the street. The Enrollment Center is located at 15 Century Blvd, on the 5th floor, in the office of MorphoTrust USA. Building II is marked on the exterior stone sign, with MorphoTrust USA. The inside lobby marquee lists the Enrollment Center in Suite 500.

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## Service Status

TSA Pre✓™

Thank you for pre-enrolling. Your transaction summary is below.



**Note: In-person enrollment must be completed within 30 days of pre-enrollment date.**

### Service Details:

Date: **07/05/13 @ 11:03 AM**  
Applicant: **JOHN S SMITH**  
UE ID: **U11F-193H9F**  
Service: **TSA PRE✓™ ENROLL**

**Known Traveler Number (KTN): UNASSIGNED**

### Important!

**YOU WILL BE REQUIRED TO BRING IDENTIFICATION DOCUMENTATION TO YOUR ENROLLMENT.**  
**Legal Name must match exactly on all identification documents brought to enrollment.**

[List of required documents](#)

### Status as of 07/05/13:

#### Pre-Enrolled

You have successfully pre-enrolled. Please visit an enrollment center within 30 days to complete your enrollment.

### TSA PRE✓™ ENROLL Appointment Details:

#### Nashville, TN

15 Century Blvd.  
Suite 500  
Nashville, TN

#### Appointment Time: 07/22/13 @ 12:15 PM CST

Note: Ample tractor-trailer parking is available in a lot and on the east side of Century Blvd. at the dead end of the street. The Enrollment Center is located at 15 Century Blvd, on the 5th floor, in the office of MorphoTrust USA. Building II is marked on the exterior stone sign, with MorphoTrust USA. The inside lobby marquee lists the Enrollment Center in Suite 500.

1.7 mi

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Please provide 24 hours' notice when cancelling/rescheduling an appointment.

**To reschedule an appointment, you must first cancel your existing appointment.**

[Cancel Appointment](#)

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## About

The Transportation Security Administration (TSA) is in the process of transitioning multiple security threat assessment programs to a new enrollment provider, MorphoTrust USA (Safran), as part of TSA's Universal Enrollment Services (UES) initiative. UES will provide for convenient online and in-person enrollment capabilities, including a network of enrollment centers located across the United States and in some U.S. Territories. Enrollment services include the capture of biometric data (photographs/fingerprints), biographic data, and identity documentation required to enroll and register for certain TSA security threat assessment programs. Additional services include payment and credential services, as well as overall customer service support.

The Universal Enrollment Services website ([universalenroll.dhs.gov](http://universalenroll.dhs.gov)), developed by MorphoTrust USA (Safran), provides secure, online enrollment services for the TSA.

For more information about HAZMAT Endorsement (HME) Threat Assessment Program (HTAP), TSA Pre✓™, or Transportation Worker Identification Credential (TWIC®) threat assessment programs, please use the information and links below:



### HAZMAT Endorsement (HME) Threat Assessment Program (HTAP)

**Websites:**

[www.tsa.gov/stakeholders/hazmat-endorsement-threat-assessment-program](http://www.tsa.gov/stakeholders/hazmat-endorsement-threat-assessment-program)

Eligibility requirements, required enrollment documentation, frequently asked questions, etc.

<https://hazprints.tsa.dhs.gov>

Enrollment center locations and logistics, pre-enrollment (for individuals in states serviced by the TSA Agent), contact information for states not serviced by the TSA Agent, etc.



### TSA Pre✓™

**Websites:**

<http://www.tsa.gov/tsa-precheck>

How it works, participating airports, eligibility requirements, frequently asked questions, etc.



### Transportation Worker Identification Credential (TWIC®)

**Websites:**

[www.tsa.gov/twic](http://www.tsa.gov/twic)

Eligibility requirements, required enrollment documentation, frequently asked questions, latest news, etc.

MorphoTrust USA, Inc. is a trusted partner for federal and state agencies and commercial businesses. Our competencies include complete solutions that simplify, protect, and secure the lives of the American people and their identities. For more information, visit the MorphoTrust USA website: [www.morphotrust.com](http://www.morphotrust.com)



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Development by a trusted partner

## Transportation Security Administration (TSA) Pre✓™ application program Eligibility Requirements - Disqualifying Offenses/Factors

*\*As of November 2013\**

### Part A: Permanent Disqualifying Criminal Offenses

A person will be disqualified if he or she was convicted or found not guilty by reason of insanity for any of the following felonies:

- a) *Espionage or conspiracy to commit espionage*
- b) *Sedition or conspiracy to commit sedition*
- c) *Treason or conspiracy to commit treason*
- d) *A federal crime of terrorism*
- e) *A crime involving a TSI (transportation security incident). Note: A transportation security incident is a security incident resulting in a significant loss of life, environmental damage, transportation system disruption, or economic disruption in a particular area. The term "economic disruption" does not include a work stoppage or other employee-related action not related to terrorism and resulting from an employer-employee dispute.*
- f) *Improper transportation of a hazardous material under 49 U.S.C. 5124 or a comparable state law*
- g) *Unlawful possession, use, sale, distribution, manufacture, purchase...or dealing in an explosive or explosive device*
- h) *Murder*
- i) *Threat or maliciously conveying false information knowing the same to be false, concerning the deliverance, placement, or detonation of an explosive or other lethal device in or against a place of public use, a state or government facility, a public transportation system, or an infrastructure facility*
- j) *Certain RICO (Racketeer Influenced and Corrupt Organizations) Act violations where one of the predicate acts consists of one of the permanently disqualifying crimes*
- k) *Attempt to commit the crimes in items (a)-(d) of this section*
- l) *Conspiracy or attempt to commit the crimes in items (e)-(j) of this section*

### Part B: Interim Disqualifying Criminal Offenses

A person will be disqualified if he or she was convicted or found not guilty by reason of insanity within the previous seven years or was released from prison in the last five years for any of the following felonies:

- a) *Unlawful possession, use, sale, manufacture, purchase, distribution, receipt, transfer, shipping, transporting, delivery, import, export of, or dealing in a firearm or other weapon*
- b) *Extortion*
- c) *Dishonesty, fraud, or misrepresentation, including identity fraud and money laundering, where the money laundering is related to a crime listed in Parts A or B (except welfare fraud and passing bad checks)*
- d) *Bribery*
- e) *Smuggling*
- f) *Immigration violations*
- g) *Distribution, possession w/ intent to distribute, or importation of a controlled substance*
- h) *Arson*
- i) *Kidnapping or hostage taking*
- j) *Rape or aggravated sexual abuse*
- k) *Assault with intent to kill*
- l) *Robbery*
- m) *Fraudulent entry into a seaport*
- n) *Lesser violations of the RICO (Racketeer Influenced and Corrupt Organizations) Act*
- o) *Conspiracy or attempt to commit crimes in this section*

### Part C: Under Want, Warrant or Indictment

A person will be disqualified if he or she is wanted or under indictment in any civilian or military jurisdiction for a felony listed under Part A or Part B until the want or warrant is released or the indictment is dismissed.

### Other Analyses

TSA may determine that an applicant is not eligible based on the additional analyses of the following:

- a) *Interpol and other international information, as appropriate*
- b) *Terrorist watchlists, other government databases and related information*
- c) *Any other information relevant to determining applicant eligibility or an applicant's identity*

TSA may also determine that an applicant is not eligible if the search conducted under this part reveals extensive foreign or domestic criminal convictions, a conviction for a serious crime not listed in Part A or B above, or a period of foreign or domestic imprisonment that exceeds 365 consecutive days.

### Other information

In addition, TSA may determine that an applicant is not eligible based on analyses of other relevant information including records related to violations of transportation security regulatory requirements. These include security-related offenses at an airport, airport checkpoint, airport checked baggage area, other airport area, on board an aircraft, or in connection with air cargo.

**Transportation Security Administration (TSA) Pre✓™ application program  
Required Identity Documentation**

\*As of November 2013\*

If you are a citizen of the U.S. (or its outlying possessions), a U.S. national, or a U.S. lawful permanent resident (LPR), you must provide one document from List A or two documents from List B. If you present two documents from List B, at least one of them must be a government-issued photo ID, such as a state-issued driver's license, military ID card, or state identification card. **One of the documents you provide must demonstrate that you are a citizen, national or lawful permanent resident of the U.S.** LPR documents are included in List A.

If you are presenting more than one identity document, the name and date of birth on both documents must match. If your name has legally changed and you are unable to provide two documents with matching names, you must provide a third court-ordered name change document that shows the linkage between the names. (For example, you may have a birth certificate with your maiden name and a driver's license with your married name. In this situation, you must also provide a marriage certificate that shows the linkage between the names on the birth certificate and the driver's license.)

**List A – One** document is acceptable from the following primary forms of identification:

- Unexpired U.S. Passport (book or card) – demonstrates U.S. Citizenship
- Unexpired Merchant Mariner Document (MMD) – designating U.S. Citizenship
- Unexpired Free and Secure Trade (FAST) Card – designating U.S. Citizenship
- Unexpired NEXUS Card – designating U.S. Citizenship
- Unexpired Secure Electronic Network for Travelers Rapid Inspection (SENTRI) Card – designating U.S. Citizenship
- Unexpired U.S. Enhanced Driver's License (EDL) – designating U.S. Citizenship
- Unexpired Enhanced Tribal Card (ETC) – demonstrates U.S. Citizenship
- Permanent Resident Card (I-551) often referred to as a "Green Card" – demonstrates LPR status
- Unexpired Foreign Passport AND immigrant visa with I-551 annotation of "Upon Endorsement Serves as Temporary I-551 Evidencing Permanent Residence of 1 Year" – demonstrates LPR status
- Unexpired Re-entry Permit (I-327) – demonstrates LPR status

**List B – Two** documents are required from the following secondary forms of identification (with **one being a government-issued photo ID and UnYUghone demonstrating citizenship/Immigration status**):

- U.S. Certificate of Citizenship (N-560 or 561) – demonstrates U.S. Citizenship
- U.S. Certificate of Naturalization (N-550 or 570) – demonstrates U.S. Citizenship
- U.S. Citizen Identification Card (I-179 or I-197) – demonstrates U.S. Citizenship

- Expired U.S. passport (must be within 12 months of expiration) – demonstrates U.S. Citizenship
- Consular Report of Birth Abroad (FS–240) – demonstrates U.S. Citizenship
- Certification of Report of Birth Abroad (DS–1350 or FS–545) – demonstrates U.S. Citizenship
- Unexpired driver’s license issued by a State or outlying possession of the U.S.
- Unexpired ID card issued by a State or outlying possession of the U.S. This must include a State or State agency seal or logo (such as a State University ID)
- Original or certified copy of birth certificate issued by a State, county, municipal authority, or outlying possession of the U.S. bearing an official seal – demonstrates U.S. Citizenship
- Voter’s Registration Card
- U.S. military ID card or U.S. retired military ID
- U.S. military dependent’s card
- Native American tribal document (with photo)
- U.S. Social Security card
- U.S. military discharge papers (DD–214)
- Department of Transportation (DOT) medical card
- Original or Certified Copy of a Court Ordered Name Change Document (to include marriage certificates and divorce decrees)
- Unexpired Merchant Mariner License (MML) bearing an official raised seal, or a certified copy
- Unexpired Department of Homeland Security (DHS)/Transportation Security Administration (TSA) Transportation Worker Identification Credential (TWIC)
- Unexpired Merchant Mariner Credential (MMC)



**Transportation  
Security  
Administration**



**Please select a FAQ section below.**

[General Information](#)

[TSA Pre✓™ Application Program Enrollment](#)

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## **General Information**

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**Where are Universal Enrollment Services (UES) enrollment centers located?**

[Locate an Enrollment Center.](#)

**What is pre-enrollment and why should I pre-enroll?**

Some TSA programs allow you to begin the enrollment/application process by entering biographic information online before visiting an enrollment center to complete the application process. This is commonly referred to as pre-enrollment. You are not required to pre-enroll in order to complete the application process; however, TSA encourages you to pre-enroll to facilitate the application process:

- By pre-enrolling, you can ensure that your personal data is entered correctly from the comfort of your home, office or other location.
- You may be able to minimize your time at an enrollment center.
- You can make an appointment time at an enrollment center, convenient to your home or traveling circumstances. Please note, an appointment is not required to visit an enrollment center and is provided to assist you with scheduling and trying to minimize wait times at an enrollment center.
- You can review the process and eligibility document(s) required at your leisure.
- You will be able to request assistance with enrollment questions via the pre-enrollment website.

Please note, the total time combined for pre-enrolling and time for enrolling in-person may add up to be longer than if the individual went directly to an enrollment center without pre-enrolling first and/or making an appointment depending on the wait time.

**How do I update information entered during pre-enrollment?**

You can add or change information entered during pre-enrollment during the in-person enrollment process, where you will review your application for accuracy and completeness and submit your fingerprints.

**How long does in-person enrollment take?**



An average in-person enrollment will take approximately 9-12 minutes. This does not include potential wait time at the enrollment site prior to being serviced or travel time to get to the enrollment center. In-person enrollment may take less time if you have pre-enrolled with your biographic information online before visiting the enrollment center to complete the application. You should factor possible wait time when planning a visit to the enrollment site or make an appointment by calling the UES Call Center at 855-DHS-UES1 (855-347-8371) Monday through Friday from 8 AM-10 PM (Eastern). The in-person enrollment time shown above does not include the time it may take to pre-enroll or to make an appointment.

### **How are fingerprints collected during the in-person enrollment process?**

Fingerprints are electronically captured at the enrollment center during in-person enrollment.

### **What happens if I cannot provide fingerprints or be fingerprinted?**

For the in-person fingerprint collection, TSA has procedures to accommodate individuals who are partial or full amputees or who may be unable to provide ten-finger fingerprints. TSA's fingerprint collection procedures conform with FBI criminal history records check request requirements, which include standards and guidance for submitting requests for individuals with amputations and other circumstances that prevent a ten-finger biometric submission.

### **How do I know my personal information is safeguarded?**

Privacy and the security of your personal information are critical to TSA and to those participating in TSA enrollment programs. To ensure your privacy is protected, your data is encrypted, stored, and transmitted securely using methods that protect the information from unauthorized retrieval or use.

### **Who collects the information?**

TSA's contracted Universal Enrollment Services provider, MorphoTrust USA, manages the online web pre-enrollment application and the enrollment centers that collect biographic and biometric information for programs including TSA's Pre✓™ Application Program, Hazardous Materials Endorsement (HME), Threat Assessment Program (HTAP), and the Transportation Worker Identification Credential (TWIC) program. Many enrollment centers may be listed as "IdentoGO by MorphoTrust" enrollment centers. These Identogo centers are part of MorphoTrust USA and are authorized as TSA's Universal Enrollment Services providers.

### **Where does the information collected go?**

The information collected by TSA's contractor is provided to TSA and used only for the purposes of conducting TSA's security threat assessment to determine eligibility for TSA application/enrollment programs.

TSA may share information outside of the Department of Homeland Security (DHS) in accordance with the Privacy Act, 5 U.S.C. 552a. Principal disclosures include disclosure to:

- The FBI to retrieve your criminal history record;

- TSA contractors or other agents who are providing services relating to the security threat assessments; and
- Appropriate governmental agencies for law enforcement, or security purposes, or in the interests of national security.

For additional information regarding disclosures, please see the system of records notice for the relevant enrollment program. For example, for the TSA Pre✓™ Application Program, please see DHS/TSA-021, TSA Pre✓™ Application Program System of Records.

### **How can I make an appointment for an in-person enrollment?**

You may make an appointment online via this website or by contacting the UES Call Center at 855-DHS-UES1 (855-347-8371) Monday through Friday from 8 AM-10 PM (Eastern). If pre-enrollment is available for the program to which you are applying, you may make an appointment online during the pre-enrollment process.

### **After enrolling, how can I check the status of my application?**

[Check Status](#) at the Universal Enrollment Services (UES) website or by contacting the UES Call Center at 855-DHS-UES1 (855-347-8371) Monday through Friday from 8 AM-10 PM (Eastern). Please note, when checking your status online, you will be required to enter the same contact information (phone or email) provided during enrollment.

### **How do I contact the Universal Enrollment Services (UES) Call Center?**

The UES Call Center can be reached via phone at 855-DHS-UES1 (855-347-8371) Monday through Friday from 8 AM-10 PM (Eastern). Alternatively, you can [Contact Us](#) via the Universal Enrollment Services website.

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## **TSA Pre✓™ Application Program Enrollment**

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### **How do I apply for the TSA Pre✓™ Application Program?**

To expedite the application process, you may complete an optional online pre-enrollment by [clicking here](#).

You must complete the in-person enrollment process at an enrollment center [location](#) servicing the TSA Pre✓™ Application Program. You will be required to provide the necessary identity/immigration documentation and submit fingerprints during your in-person enrollment. You may either walk into an enrollment center servicing the TSA Pre✓™ Application Program or schedule an appointment.

It is critical you bring the required identity/immigration documentation to the in-person enrollment, which includes a valid photo ID and proof of citizenship/legal status.

**Click here** for a list of required identity/immigration documentation.

**Click here** for a list of TSA Pre✓™ Application Program eligibility requirements.

### **What data is collected for the TSA Pre✓™ Application Program?**

TSA will collect biographic and biometric information, such as:

- Full legal name and any aliases;
- Date of birth and gender;
- City, state, and country of birth;
- Residential and mailing addresses;
- Primary Contact information (telephone and/or email);
- Height, weight, eye color and hair color;
- Social Security Number (optional);
- Fingerprints;
- Citizenship and/or immigration status information and documentation; and
- Valid government photo identification.

Please note your contact information is requested to allow TSA to manage the application eligibility review process and to facilitate customer service.

### **Does the name I enroll under for TSA Pre✓™ Application Program need to match my identity documents and proof of citizenship/immigration documents? What if they don't match?**

Yes, name on the documents you provide for identity verification and proof of citizenship needs to match. If the name on the identity document or proof of citizenship does not match the name on the enrollment application, supporting documentation will be required. For example, an individual may have a birth certificate (proof of citizenship) with their maiden name and a driver's license (proof of identity) with their married name. In this instance, you should bring a document (such as a marriage certificate) which shows the linkage between the citizenship document and any other documents that you may present.

## How should I fill out my name on my TSA Pre✓™ application?

Please make sure that the name that you provide on your application is the same as the name that you travel under. The name on the application and the name that you travel by MUST match EXACTLY to the identity and proof of citizenship/immigration eligibility documents that you provide when you go to the enrollment center in-person. If you have multiple documents under different legal names, please provide the identity and proof of citizenship/immigration documents with the name that you would like to travel under. For example, if you have one document with a first name of “John” and a second document with the first name of “Jonathan”, then you should present whichever acceptable identity document (and supporting document if needed) that contains the name you will list when making travel reservations.

## Do I have to enroll in person at an enrollment center?

Yes. You must complete the enrollment process in person at a UES enrollment center servicing the TSA Pre✓™ Application Program, even if you have pre-enrolled. In-person enrollment requires you to bring valid proof of citizenship/immigration eligibility and identity documentation and submit your fingerprints.

**Click here** for a list of required identity and proof of citizenship/immigration documents.

**Click here** for a list of TSA Pre✓™ Application Program eligibility requirements.

## Where can I enroll in-person?

**Click here** for information and directions to your nearest UES enrollment center.

**Do I need to make an appointment at an enrollment center for TSA Pre Application Program?** Appointments are encouraged to save you time, but they are not required as most TSA Pre Application Program enrollment centers will accept walk-ins. **Click here** to determine if an enrollment center services the TSA Pre✓™ Application Program and requires appointments.

- If you elect to complete the optional pre-enrollment process, you may make an appointment online during that process. Appointments are not required if you choose to pre-enroll.
- You may make an appointment online or by contacting the Universal Enrollment Services Call Center at 1-855 DHS-UES1 (1-855-347-8371) Monday through Friday from 8 AM - 10 PM Eastern

## How much is the TSA Pre✓™ application fee?

The enrollment fee is \$85 and non-refundable. This fee covers the operational costs associated with the background check, which is valid for a period of five years.

## What are the methods of payment?

Payment must be made during in-person enrollment with credit card, money order, company check, or certified/cashier's check. Enrollment centers accept Visa®, MasterCard®, American Express, and Discover credit cards. Cash and personal checks are NOT accepted.

Check and money order payments for all services should be made out to "MorphoTrust USA". Checks and money orders must be made in the exact amount. No change or refunds will be given.

**How can I check the status of my TSA Pre✓™ application?**

**Click here** for application status and to retrieve your known traveler number (KTN).

**Where can I go to find further information about TSA Pre✓™?**

Please visit the TSA Pre✓™ website by **clicking here**.

<http://www.tsa.gov/tsa-precheck>

# TSA Pre✓™ Application Program

## Coming Fall 2013

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The Transportation Security Administration (TSA) is announcing plans to implement a TSA Pre✓™ Application Program. The TSA Pre✓™ fee-based application process will allow U.S. Citizens and Lawful Permanent Residents the opportunity to apply for expedited screening at U.S. airports.

The first two enrollment locations will open in the fall of 2013, at Indianapolis International Airport (IND) and in the Washington, D.C. metro area. TSA plans to expand to additional enrollment sites nationwide in the coming months.

## How to Apply

There are two ways to apply:

- 1) Visit an enrollment center directly to complete all steps of the application process at once, including providing the biographic application information, fingerprints, payment, and valid required identity and citizenship/immigration documentation.
- 2) Pre-enroll online, make an appointment and then visit an enrollment center to provide fingerprints, payment, and valid required identity and citizenship/immigration documentation.

**Click here** for a list of required identity and proof of citizenship/immigration documents.

ALL TSA Pre✓™ Application Program applicants MUST visit an authorized TSA Pre✓™ Application Program enrollment center in-person to verify their identity and provide fingerprints.

For the in-person fingerprint collection, TSA has procedures to accommodate individuals who are partial or full amputees or who may be unable to provide ten-finger fingerprints. TSA's fingerprint collection procedures conform with FBI criminal history records check request requirements, which include standards and guidance for submitting requests for individuals with amputations and other circumstances that prevent a ten-finger biometric submission.

Applicants may either walk-in to an enrollment center or schedule an appointment.

Online pre-enrollment before visiting an enrollment center is not required, but TSA encourages online pre-enrollment to expedite the application process at the enrollment center.

A U.S. passport is not required to enroll; however, valid identity and proof of citizenship/immigration eligibility documentation is required.

## How it Works

Applicants must pay the \$85 non-refundable enrollment fee at an enrollment center. Enrollment in the TSA Pre✓™ Application Program is valid for 5 years, after which members will need to re-apply. TSA estimates applicants should receive a response from TSA in approximately 2–3 weeks after enrollment is completed in-person at the enrollment center. Applicants receive a notification letter via U.S. mail when TSA completes the security threat assessment review of the TSA Pre✓™ application. Approved applicants are issued a 'Known Traveler Number' (KTN) to be used either by entering their KTNs in the 'Known Traveler Field' when booking their travel reservations, or entering their KTNs to their frequent flyer airline profiles, where it will be stored for future reservations. Current TSA Pre✓™ participants, including those eligible via a CBP Trusted Traveler Program such as Global Entry, do NOT need to apply again via the TSA Pre✓™ Application Program. Existing and future CBP Trusted Traveler Program members will continue to receive TSA Pre✓™ eligibility.

### What are the eligibility requirements for TSA Pre✓™?

An individual must be a U.S. citizen or lawful permanent resident and cannot have been convicted of certain crimes.

- **Click here** for a list of required identity and proof of citizenship/immigration documents.
- **Click here** for the TSA Pre✓™ eligibility requirements.

### What if I do not meet the eligibility requirements?

If you are deemed initially ineligible, you will be sent a letter explaining the reason for ineligibility and instructions on how to request a correction of record. You should request a correction of record if you think the reason for ineligibility is inaccurate, was based on incorrect court records, or incorrect information provided at enrollment.

- For immigration-related ineligibility, you may need to only provide additional citizenship or eligible immigration related documentation.
- For criminal history-related ineligibility, you may need to provide court records information or other associated information to resolve a potential inaccuracy.