

## Answer Survey Questions

1. Are you satisfied with the your overall experience at the enrollment center today?
2. If you experienced an issue that required a resolution, are you satisfied with the resolution?
3. Did the enrollment center representative(s) conduct themselves in a professional and courteous manner?
4. Are you satisfied with the enrollment center appearance?
5. Are you satisfied with the enrollment center location?

If no, please select from one of the following reasons:

- 1 - *Not convenient to work*
- 2 - *Not convenient to home*
- 3- *Not convenient to highways*
- 4- *Not convenient to public transportation*
- 5 - *Location is not in a desirable area*

6. How did you hear about the TSA PreCheck Application Program?

- 1 - *Sign/brochure at airport*
- 2 - *Family/friend*
- 3- *Co-worker/Enp*
- 4- *Media/News Article*
- 5 - *Advertisement*
- 6 - *Social Media*

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