

Dear Multifamily Partners:

Full participation in today's digital economy requires access to computers, the Internet and related training. HUD is interested in assessing the current capacity of Multifamily Housing projects and Public Housing Developments to improve residents' digital literacy and access to online resources. To that end, HUD is conducting a survey of Multifamily owners and Public Housing Agency (PHA) Executive Directors. The survey will help HUD understand the extent to which residents of HUD assisted/insured properties have access to digital tools and training. The responses will provide context for future policies related to digital literacy and broadband access. Responses to this survey will be used for research purposes and to inform future policy making only, and will NOT be used for compliance monitoring.

The survey is available here: <https://www.surveymonkey.com/s/35TTWYF>. It is voluntary and is being sent to all owners of Multifamily Housing projects. Only owners or staff of *HUD assisted or insured* multifamily properties should complete the survey. If you own or manage more than one HUD assisted/insured multifamily property, you may wish to have the on-site property managers complete the survey for their respective properties. Separate surveys should be completed for each HUD assisted/insured property. In order to complete the survey, respondents will have to be familiar with any on-site computer or Internet services currently available to tenants at your HUD assisted/insured properties. If your organization participated in the Neighborhood Networks Initiative, respondents will also be asked to provide information about the computer centers that were opened or upgraded as part of the program.

Thank you for participating in the survey. Your feedback will provide HUD with valuable insight. If you have questions regarding this survey, please contact Elizabeth.S.Cochran@hud.gov.

Sincerely,

Ben Metcalf
Deputy Assistant Secretary
Office of Multifamily Housing