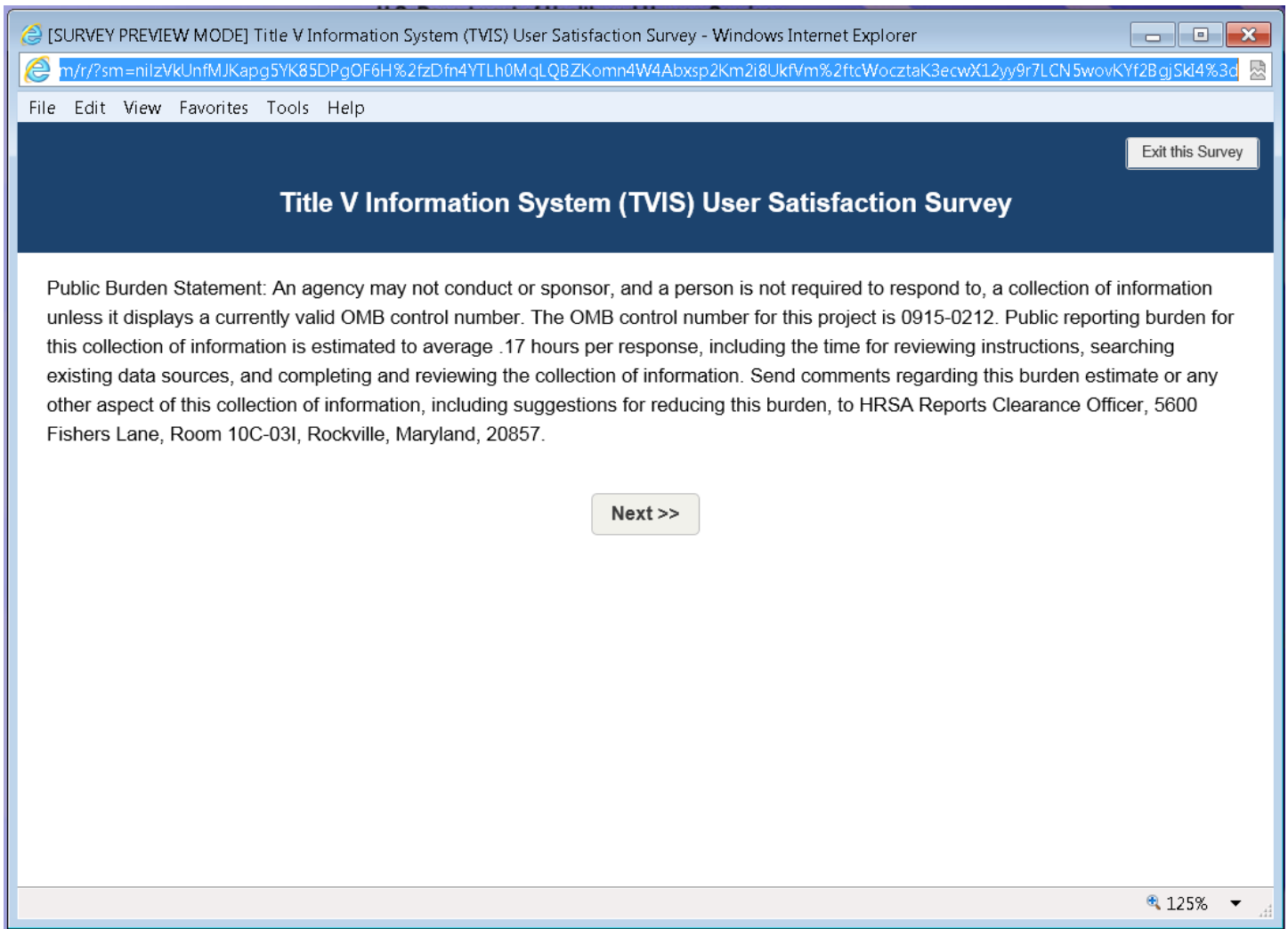


Screen Shots of Title V Information System (TVIS) User Satisfaction Survey created in SurveyMonkey.



[SURVEY PREVIEW MODE] Title V Information System (TVIS) User Satisfaction Survey - Windows Internet Explorer
http://www.surveymonkey.com/s.aspx?PREVIEW_MODE=DO_NOT_USE_THIS_LINK_FOR_COLLECTION&sm=nilzVkJUnfMJKapg5YK85DD9ekAx%2b0rrL%2fdwq

File Edit View Favorites Tools Help

Exit this Survey

Title V Information System (TVIS) User Satisfaction Survey

*** 1. The Title V Information System (TVIS) is easy to navigate and use.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

*** 2. The TVIS is available when I need to use it.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

125%

[SURVEY PREVIEW MODE] Title V Information System (TVIS) User Satisfaction Survey - Windows Internet Explorer
http://www.surveymonkey.com/s.aspx?PREVIEW_MODE=DO_NOT_USE_THIS_LINK_FOR_COLLECTION&sm=nilzVkJUnfMJKapg5YK85DD9ekAx%2b0rrL%2fdh

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*** 3. The TVIS has the functions I need to support completion and submittal of my application/annual report.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

*** 4. The TVIS is reliable and behaves as expected.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

125%

[SURVEY PREVIEW MODE] Title V Information System (TVIS) User Satisfaction Survey - Windows Internet Explorer
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***5. The TVIS responds quickly to my inputs.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

***6. TVIS training and user support provided the information I needed to use TVIS.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree
 Not Applicable

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

125%

[SURVEY PREVIEW MODE] Title V Information System (TVIS) User Satisfaction Survey - Windows Internet Explorer
http://www.surveymonkey.com/s.aspx?PREVIEW_MODE=DO_NOT_USE_THIS_LINK_FOR_COLLECTION&sm=nilzvKUnfMJKapg5YK85DD9ekAx%2b0rrL%2fdh

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***7. Overall, I am satisfied with the TVIS.**

Strongly Agree
 Agree
 Neutral
 Disagree
 Strongly Disagree

If you answered other than "Agree" or "Strongly Agree", please provide additional comments.

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125%