Attachment
Survey Instrument
(Will be completed online)

Survey

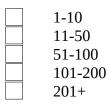THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)

Public reporting burden for this collection of information is estimated to average .5 hours per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Q1   Is your organization an AFI (Assets for Independence) grantee or partner organization?

☐   Yes
☐   No
☐   Don't know/Not sure

Q2   Approximately how many full-time employees currently work for your organization?

☐   1-10
☐   11-50
☐   51-100
☐   101-200
☐   201+

Q3   How often does your organization solicit client input or feedback when designing new services or improving existing ones?

☐   Always
☐   Often
☐   Sometimes
☐   Rarely
☐   Never

Q4   Which of the following describe your program-related role(s) at your organization? Select all that apply.

☐   Design and strategy for program
☐   Oversight or management of program
☐   Work directly with clients (e.g. coach/counselor, customer service representative)

☐   Other, please specify

Q5   How much do you like or dislike the Toolkit?

☐   I love it
☐   I like it
☐   I neither like nor dislike it
☐   I dislike it
☐   I hate it

Q6   What are the things that you like most about this Toolkit?

Q7   What are the things that you would like to improve in this Toolkit?

Q8   How well does the Toolkit accomplish its stated goals as described in the draft
reviewed?

☐   Very poorly
☐   Poorly
☐   Fair
☐   Well
☐   Very well

Q9   How likely are you to ever use the Toolkit?

☐   Very likely
☐   Likely
☐   Neither likely nor unlikely
☐   Unlikely
☐   Very unlikely

Q10   How, if at all, would you use the Toolkit?