

## Current System

(115) How (USF) was used to improve service quality	<input type="checkbox"/> Ye
(116) How (USF) was used to improve service coverage	<input type="checkbox"/>
(117) How (USF) was used to improve service capacity	<input type="checkbox"/>

## Proposed Edit

The text for Lines 115-117 should be adjusted (see below). No change to the drop-down boxes. Changes in

- 115 How much (USF) was used to improve service quality and how support was used to improve serv
- 116 How much (USF) was used to improve service coverage and how support was used to improve se
- 117 How much (USF) was used to improve service capacity and how support was used to improve ser

## Mockup screen with Changes for Service Quality

**E-FILE**

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**FORM 481**

**Welcome to Online Certification System**

- [Carrier Annual Reporting Data Collection Form 54.313](#)
- [\(100\) Service Quality Improvement Reporting](#)
- [\(200\) Service Outage Reporting \(voice\)](#)
- [\(700\) Voice Pricing Form](#)
- [\(710\) Broadband Price Offerings](#)
- [\(800\) Operating Companies](#)
- [\(2005\) Price Cap Data](#)
- [Validate Filing](#)
- [Accuracy Certification](#)

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**(100) SERVICE QUALITY IMPROVEMENT REPORTING**

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(110) Has your company received its ETC certification from the FCC?

Yes  No

(112) Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report pursuant to §54.313(a)(1). If your company is a CETC which receives only frozen support, your progress report should detail your service quality improvement plan and progress report for the calendar year of service.

**New Attachment**

**Five-Year Plan/Progress Report file**  
**Allowable File Types (pdf, xls, xlsx, doc, and docx)**

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information should be provided at the service level or census block as appropriate.

(113) Maps detailing its progress towards meeting its plan targets

(114) Report how much universal service (USF) support was received

(115) How much (USF) was used to improve service quality and how support was used to improve service quality

(116) How much (USF) was used to improve service coverage and how support was used to improve service coverage

(117) How much (USF) was used to improve service capacity and how support was used to improve service capacity

(118) Provide an explanation of network improvement targets not met in the prior calendar year

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5 ▼  
▼  
▼

Impact system and PDF.

Service quality  
Service coverage  
Service capacity



Preview PDF



Progress report filed pursuant to 47 C.F.R. §  
is only required to address voice telephony

ed document(s), on line 112, contains a  
mation shall be submitted at the wire center

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## Current System

(1100) Terrestrial Backhaul (Y/N)? If Not, check to indicate certification

Yes  No

## Proposed Edit

The text for 1100 should be adjusted (see below). Changes impact system and PDF.

Adjust text to say, "Certify whether terrestrial backhaul options exist (yes or no)."

## Mockup screen with Changes for Data Collection Form

### FORM 481

Welcome to Online Certification System

- Carrier Annual Reporting Data Collection Form 54.313
- (100) Service Quality Improvement Reporting
- (200) Service Outage Reporting (voice)
- (700) Voice Pricing Form
- (710) Broadband Price Offerings
- (800) Operating Companies
- (2005) Price Cap Data
- Validate Filing
- Accuracy Certification

### CARRIER ANNUAL REPORTING DATA COLLECTION FORM 54.313

(010) Study Area Code	<input type="text" value="100004"/>
(015) Study Area Name	<input type="text" value="CHINA TEL CO."/>
(020) Program Year	<input type="text" value="2016"/>
(030) Contact Name	<input type="text"/> *
(035) Contact Telephone Number	<input type="text"/> *
	Ext. <input type="text"/>
(039) Contact Email Address	<input type="text"/> *

(100) Service Quality Improvement Reporting

(200) Outage Reporting (voice)

(210) No Outages to Report

(300) Unfulfilled Service Request (voice)

(320) Unfulfilled Service Request (broadband)

(400) Number of Complaints per 1,000 customers (voice)

(410) Fixed

(420) Mobile

(430) Number of Complaints per 1,000 customers (broadband)

(440) Fixed

(450) Mobile

(500) Service Quality Standards & Consumer Protection Rules Compliance

**New Attachment**

**(510) Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance**  
**Allowable File Type (pdf only)**

(600) Functionality in Emergency Situations

**New Attachment**

**(610) Descriptive document for Functionality in Emergency Situations**  
**Allowable File Type (pdf only)**

(710) Company Price Offerings (broadband)

(800) Operating Companies and Affiliates

(900) Tribal Land Offerings (Y/N)? If Yes, please complete worksheet

Yes  No

(1000) Voice Services Rate Comparability Certification

**New Attachment**

**(1010) Attach Detailed Description for Voice Services Rate Comparability Compliance**  
Allowable File Types (pdf, xls, and xlsx)

(1100) Certify whether terrestrial backhaul options exist (yes or no).

Yes  No

(1110) If line item 1100 is No, complete No Terrestrial Backhaul screen

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Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Including Rate-of-Return Carriers a Carriers

(2000) Check to indicate certification

(2005) Complete Price Cap Data screen

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(1100)

(1110)

*(check box when complete)*



(100)

(200)

(300)

---

(320)

---

(400)

(430)

(500)

(510)

(600)

(610)

(710)

(800)

(900)

(1000)

(1010)

(1100)

(1110)

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Affiliated with Price Cap Local Exchange

(2000)

(2005)

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[Website & Privacy Policies](#)

## Current System

### (1100) No Terrestrial Backhaul Reporting Data Collection

(1120) Please select the appropriate response (Yes, No, Not Applicable) to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

## Proposed Edit

Wording changes impact the text for 1120 AND the drop-down box options. See below for details. Changes

Proposed text for 1120, "Please confirm whether terrestrial backhaul options exist within the supported area

Key change is the deletion of "not applicable" option.

G should change from capital to lower case (54.313(g)).

The drop-down box should delete the "not applicable" option as well. Options should be "Yes" or "No" here

## Mockup screen with Changes for No Terrestrial Backhaul

### E-FILE

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## FORM 481

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- [\(800\) Operating Companies](#)
- [\(1100\) No Terrestrial Backhaul](#)
- [\(1200\) Lifeline Terms and Conditions](#)
- [\(2005\) Price Cap Data](#)
- [Validate Filing](#)
- [Accuracy Certification](#)

## (1100) NO TERRESTRIAL BACKHAUL

## (1100) No Terrestrial Backhaul Reporting Data Co

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(1120) Please confirm whether terrestrial backhaul options exist within the supported area pursuant to 47 CFR 1.3613(g) (Yes, No).

(1130) Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier provides broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to 47 CFR 1.3613(g).

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**Form**

Options

Not Applicable

is impact system and PDF.

a pursuant to § 54.313(g) (Yes, No)."

2.

**ckhaul**



[Preview PDF](#)

tem



## Collection Form

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to § 54.313(g)

  
  
Yes  
No

ier offers  
pursuant to §

  
  
Yes  
No  
Not Applicable

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