

## **Attachment A** – Moderator’s Guide of Questions for Focus Groups with Sending Agencies

1. How many international group trips would you estimate that you’ve worked with in the past year?
2. What regions (e.g. Africa, Latin America and the Caribbean, Southeast Asia and the Pacific Islands, North America) do you primarily organize trips for?
3. Which type of trips do you help organize: trips for large or small groups, long-term or short-term trips? How does coordination of these types of trips differ? How is it the same?
4. How often do you provide travel health and safety information to your volunteers?
5. Where do you most often go when looking for travel health information? (ex. travel health clinic, general medical doctor, CDC website, general travel guides, etc.)
6. If you have visited CDC’s website to seek travel health information, how would you describe this site? What about the site was easy to use? What was difficult to use? What would you like to see changed?
7. How comfortable do you feel providing health and safety information to your volunteers?
8. How often do you refer your volunteers to a travel health clinic for more specific information?
9. If CDC were to produce some educational materials intended for short-term mission groups, would you or your organization be interested in distributing them to your volunteers? What format would you find most useful? (ex. brochures, posters, email templates).
10. Would you personally be interested in learning more about travel health recommendations for popular destinations? How would you most like to receive this information? Do you think you would share this information with your volunteers?
11. What sort of health and safety recommendations do you make for volunteers traveling to the Caribbean? Southeast Asia?
12. What do you know about diseases that are carried by mosquitoes?
13. Have you ever heard of dengue fever? What do you know about dengue fever?
14. Have you ever heard of chikungunya fever? What do you know about chikungunya fever?
15. Have you ever heard of Zika fever? What do you know about Zika fever? How Zika differs from

dengue and chikungunya?

16. Do you give your travelers advice on how to avoid mosquito bites? What do you tell them specifically? Do you think these measures are effective?

17. Do you receive reports from your volunteers about illness? Would you be interested in receiving reports from your volunteers about illness? How could volunteers report illness to you?