

INSTRUCTIONS

- 1) Thank you for participating in the response and for also volunteering to participate in the 2014-2015 Global Migration Task Force (GMTF) Ebola response After Action Report Survey. Please fill out this self-administered questionnaire (estimated completion time 20 minutes) composed of three sections:
 - I. Response Role Information
 - II. Training and Performance Quality
 - III. Response Operation
- 2) Your observations, comments, and input are greatly appreciated and provide valuable insight that will better prepare our division to respond to threats and hazards. Your responses will be anonymous. Please keep comments concise, specific, and constructive.
- 3) If you are currently participating or have previously participated in the 2014-2015 GMTF Ebola Response, please respond to all questions.
- 4) If you have any immediate questions or concerns about the questionnaire, please contact:

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Thank you once again for your participation.

Section I: Assignment Details

- 1) Have you served in a role for the 2014-2015 GMTF Ebola response?
 - Yes
 - No [**Questionnaire Complete**]

- 2) Have you only have been deployed internationally for the 2014-2015 GMTF Ebola response (i.e., your only role in the GMTF response has been in an Ebola-affected country)?
 - Yes
 - No

- 3) Identify what type of position you held at the CDC while in the 2014-2015 GMTF Ebola response
 - Full-time employee or EIS Officer within DGMQ
 - Full-time employee, EIS Officer, or public health associate, outside DGMQ (other CDC programs or federal agencies)
 - Contractor
 - Fellow
 - Other (Specify: _____)

- 4) On which team have you served the longest in the 2014-2015 GMTF Ebola response?
 - Communications
 - International deployer
 - Domestic Assistance Team (DAT)
 - Emory IPA Consultants
 - Finance/Administration Team (includes the Ebola Coordination Team)
 - International Border Team (previously named International Assistance Team)
 - Quarantine Station -- Standard operations
 - Quarantine Station -- Enhanced Entry Screening Surge / Contract Staff
 - QuEST
 - ImpACT
 - Policy
 - Science/Clearance
 - Task Force Leadership

Examples of some of the roles associated with the select teams are listed below:

Communications: CARE Program Management, Health Communications, Training
 Enhanced Entry Screening Surge / Contract Staff: CARE Ambassador, PHA, QMO
 Finance/Administration Team: Budget, Ops Chief, Staffing, Task Tracker
 International Border Team: Support of international response
 Quarantine Station: ROIC, OIC, AOIC, QPHO
 QuEST: Air Activities (including Ebola airplane contact investigations), Data Management, Maritime Activities, TRIA
 Task Force Leadership: Task Force Lead/Deputy

- 5) What was your longest tenure for the 2014-2015 GMTF Ebola response? Please specify approximately when you served. If still currently serving in a role, please state the date range as (MM/YY – Current).
- 30 days (Dates: _____)
 - 60 days (Dates: _____)
 - 90 days (Dates: _____)
 - 120 days (Dates: _____)
 - Greater than 120 days (Dates: _____)
- 6) Where have you primarily served in this role for the 2014-2015 GMTF Ebola response?
- CDC Headquarters (HQ) / Emergency Operations Center (EOC)
 - Hartsfield-Jackson Atlanta International Quarantine Station
 - O'Hare International Quarantine Station
 - Washington Dulles International Quarantine Station
 - Newark Liberty International Quarantine Station
 - John F. Kennedy International Quarantine Station
 - Other CDC Quarantine Station (Specify: _____)
 - International sites in West Africa (Sierra Leone, Guinea, Liberia, Nigeria, Senegal, Mali)
 - Other (Specify: _____)

Section II: Training and Performance Quality

Please respond to the following questions based on the role you served in the longest for the 2014-2015 GMTF Ebola response. This is the role you selected in question 3 in Section I.

For the following questions 7-13, please rate how strongly you agree or disagree:

- 7) Within the first week of beginning your role, your responsibilities were explained to you.
- Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree
 - Not applicable

In the text box below, please explain your rating, and share any recommendations you may have to help improve the process.

TEXT BOX

- 8) Within the first week of beginning your role, you understood GMTF's role in the response.
- Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree
 - Not applicable

In the text box below, please explain your rating, and share any recommendations you may have to help improve the process.

TEXT BOX

- 9) Within the first week of beginning your role, you understood your team's role in the response.
- Strongly agree
 - Agree
 - Neither agree nor disagree
 - Disagree
 - Strongly disagree
 - Not applicable

In the text box below, please explain your rating, and share any recommendations you may have to help improve the process.

TEXT BOX

10) Within the first week of beginning your role, you understood your role in the response.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating. Please share any recommendations you may have to help improve the process. (eg, training materials, length or structure of training sessions, leadership, etc.)

TEXT BOX

11) You found the initial training you received to be helpful in your being successful in your role

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating, and share any recommendations you may have to help improve the process (eg, quantity of training, quality of training, etc.).

TEXT BOX

12) Your roles and responsibilities matched the descriptions provided to you during your initial trainings (eg, orientation, pre-deployment, Just-In-Time, On-Site, etc.).

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

13) You found the additional trainings facilitated throughout the response were helpful to your success in your role (eg, Updates to CARE+ Program via Envision Trainings and Adobe Connect, Update to Entry Screening Medical Officer Trainings, Modified CARE Kit Trainings etc.).

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

For the following questions 14-18, please rate your satisfaction.

14) How satisfied were you with your designated team lead with: **daily operations coordination?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

15) How satisfied were you with your designated team lead with: **team communications?**

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

16) How satisfied were you with your designated team lead with: **scheduling tour of duty** (i.e., the hours you were scheduled to work)?

- Very satisfied
- Satisfied
- Neither agree nor disagree
- Dissatisfied
- Very dissatisfied
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

17) How satisfied were you with your designated team lead with: **resolving issues?**

- Very satisfied
- Satisfied
- Neither agree nor disagree
- Dissatisfied
- Very dissatisfied
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

18) How satisfied were you when receiving logistical support from the CDC Emergency Operations Center (EOC) during your service in the response (eg, IT equipment, deployment equipment, etc.)?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

Section III: Response Operations

Please respond to the following questions based on the role you served in the longest for the 2014-2015 GMTF Ebola response. This is the role you selected in question 3 in Section I.

For the question 19-21, please rate how strongly you agree or disagree

19) Reading the CDC Incident Management (IM) slides provided you with the necessary situational awareness to perform your role.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

20) Reading the CDC Situational Reports (SitReps) slides provided you with the necessary situational awareness to perform your role.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

21) Reading the CDC Director's Update Brief (DUB) slides provided you with the necessary situational awareness to perform your role.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

For the following questions 22-26, please respond appropriately.

22) Rate the following reports based on how they affected your situational awareness during the Ebola response: Incident Management (IM), Situational Reports (SitReps), and Director's Update Brief (DUB).

Incident Management (IM)	Situational Reports (SitRep)	Director's Update Brief (DUB)
<input type="checkbox"/> Greatly improved	<input type="checkbox"/> Greatly improved	<input type="checkbox"/> Greatly improved
<input type="checkbox"/> Improved	<input type="checkbox"/> Improved	<input type="checkbox"/> Improved
<input type="checkbox"/> No effect	<input type="checkbox"/> No effect	<input type="checkbox"/> No effect
<input type="checkbox"/> Not applicable	<input type="checkbox"/> Not applicable	<input type="checkbox"/> Not applicable

In the text box below, please explain your rating and share any recommendations you may have to help improve the process.

TEXT BOX

23) Based on your role in the Ebola response, please identify three strengths and three areas for improvement.

Strengths	Areas for Improvement

24) Identify the actions that should be taken to address the areas for improvement stated in question 23. From the actions provided, please also identify those that relate directly to your area of responsibility during the Ebola response.

Action	Area of Responsibility Feedback

25) Please provide any constructive feedback on the survey tool itself.

TEXT BOX

26) If you have been deployed internationally for the 2014-2015 GMTF Ebola response in addition to your longest tenure role, would you be interested in providing feedback on your experience?

- Yes
- No [END QUESTIONNAIRE]
- Not applicable [END QUESTIONNAIRE]

In the text box below, please explain your share any recommendations you may have to help improve the process, specifically about your deployment for the 2014-2015 GMTF Ebola response.

TEXT BOX