Request for Approval under the "Generic Clearance for the Collection of Routine Customer Feedback" (OMB Control Number: 0920-1071)

TITLE OF INFORMATION COLLECTION: Assessment of "The Refugee Journey to Wellbeing" Exhibit at the 2016 American Society of Tropical Medicine and Hygiene (ASTMH) Conference, Atlanta, GA

PURPOSE: The purpose of the assessment is to describe implementation, reach, and the degree to which the"Refugee Journey to Wellbeing" Exhibit (from this point forward referred to as the "Exhibit" was able to achieve its stated objectives. This novel interactive exhibit, will be debuted at the 2016 American Society of Tropical Medicine and Hygiene annual meeting in Atlanta, GA (November 13-17, 2016). The exhibit is comprised of 4 scenes: Seeking Safety, Life as a Refugee, Preparing for Resettlement, and New Beginnings. The Exhibits' intended near-term outcomes include increasing 1) awareness about the science of refugee health, 2) knowledge about refugee health issues, 3) supportive attitudes towards refugees, such as empathy and perceived importance, and 4) awareness of relevant clinical and public health resources among Exhibit attendees. The findings will be used to support replication of the Exhibit for upcoming meetings and other venues or to adapt the Exhibit for other types of settings (e.g., a mobile exhibit). The assessment will also be used to make changes and improvements to the exhibit during implementation.

DESCRIPTION OF RESPONDENTS: Attendees of the 2016 American Society of Tropical Medicine and Hygiene Conference, Atlanta, GA.

TYPE OF COLLECTION: (Check one)

[ ] Customer Comment Card/Complaint Form	[X] Customer Satisfaction Survey
[ ] Usability Testing (e.g., Website or Software	[ ] Small Discussion Group
[ ] Focus Group	[ ] Other:_____

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Heather Joseph

To assist review, please provide answers to the following question:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? [ ] Yes [X] No

2. If yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [ ] Yes [ ] No
3. If Applicable, has a System or Records Notice been published? [ ] Yes [X] No

Gifts or Payments:
Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [ ] Yes [X] No

BURDEN HOURS

Category of Respondent	**No. of Respondents**	**Participation Time**	**Burden**
Conference attendees who have not yet visited the Exhibit	100	7/60	12
Conference attendees who may or may not have visited the Exhibit	150	1/60	2.5
Conference attendees who have visited the Exhibit	100	7/60	12
Totals	**350**		**26.5**

FEDERAL COST: The estimated annual cost to the Federal government is 81 hours of employee time or $4,029.00.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents
1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
   [ ] Yes [X] No

If the answer is yes, please provide a description of both below (or attach the sampling plan)? If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them?

The CDC evaluation team will conduct approximately 200 brief (≤7 min) face to face interviews with ASTMH conference attendees. The same set of knowledge, attitudes, and awareness questions will be asked of individuals who have not attended the exhibit (pre) and individuals who have attended the Exhibit (post) (**Data Collection Instruments 1 and 3**). The post-survey will also contain closed and open-ended questions about the perceived quality of the Exhibit experience, suggestions for improvement, and overall satisfaction. (**Data Collection Instrument 3**).

The baseline (pre-exposure) sample (n=100) will be collected at the Plenary/Opening Reception on Sunday, November 13. We will assume that all prospective respondents will not have attended the Exhibit, since it will not be operational that day. The sample will be selected based on convenience, however, we will use time-space sampling strategies to reduce selection bias.

The post-exposure sample (n=100) will be collected starting Monday afternoon, November 14 to Thursday morning, November 16. The same sampling strategies will be employed. Before administering the post-survey, two screening questions will be asked: (1) Have you viewed the CDC Exhibit "The Refugee Journey to Wellbeing?" (Must have spent at least 5 minutes at exhibit to qualify. If no, end survey.) and (2) Did you answer another survey about the exhibit on Sunday evening? (If yes, end survey.) (**Data Collection Instrument 2**) We anticipate needing to administer the screening tool to no more than approximately 150 attendees to reach the desired 100 eligible respondents. These have been factored into the burden assessment. Because the CDC will have observers within the Exhibit itself, CDC will be able to target the eligible participants and should not need more than estimated burden in the table above.

The CDC-approved Research and Electronic Data Capture (REDCap) application will be used to collect data on CDC-owned tablets. All prospective respondents will be verbally consented after a brief introduction to the survey. (Data Collection Instruments 1 and 2) Interviewers will complete the survey for the respondents; the respondent will not directly interface with the tablet. The interviewer will read the script and questions to the respondents and then type the respondents answer into the tablet. Once the interview is submitted, it will be wirelessly transmitted to CDC servers.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
   - [] Web-based or other forms of Social Media
   - [ ] Telephone (text)
   - [X] In-person
   - [] Mail
   - [X] Other, Explain: Data will be collected on tablets
2. Will interviewers or facilitators be used? [X] Yes [] No

Please make sure that all instruments, instructions, and scripts are submitted with the request.