

[SURVEY PREVIEW MODE] EDN User Assessment Survey - Internet Explorer  
https://www.surveymonkey.com/r/Preview/?sm=OfUpP8439VUbi1Hk5ZR8ChgBrADwfmFwizNan429jnaawbONKSQc8bv8uL3Zq

Preview & Test INVITE

## EDN User Assessment

Welcome!

Form Approved  
OMB Control No.: 0920-1071  
Expiration date: 06/30/2018

Welcome! Thank you for your interest in helping the Centers for Disease Control and Prevention (CDC) evaluate and improve the Electronic Disease Notification (EDN) system. Your feedback is extremely important. We are assessing EDN to see how well it works for refugee clinics across the country and what we can do to improve the system. This survey is for clinical and nonclinical staff and is intended primarily for providers who see refugees.

Your participation is voluntary, and there is no penalty if you choose not to participate. All responses to questions will be kept in a secure manner. No personal identifiers will be recorded, and an aggregated report will be available upon request. We anticipate the survey will take about 15 minutes to complete.

If you have questions and/or comments about this survey, please contact OSamson@cdc.gov or 404-718-5632.

If you have any questions about EDN, please contact the Migration Health Information Nexus at MHINx@cdc.gov.

The MHINx unit is within the Immigrant, Refugee, and Migrant Health Branch of DGMQ at CDC and coordinates

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The MHINx unit is within the Immigrant, Refugee, and Migrant Health Branch of DGMQ at CDC and coordinates efforts within CDC to oversee the quality of the data provided by overseas panel physicians to the EDN health partners. CDC and its federal partners are working closely to improve the timeliness and completeness of the overseas medical information that is critical for your work and care of newly arrived persons.

By clicking Next, you are providing your voluntary consent to participate in this assessment. To proceed through the survey, select your answer for each question, and then click Next.

Public reporting burden of this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB Control Number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer, 1000 Clifton Road NE, MS D-74, Atlanta, Georgia 30333, ATTN: PRA 0920-1071

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### EDN User Assessment

Background Information

\* 1. In which state do you work?

\* 2. Please select which of the following best describes the organization you work for.

- Academic institution or university affiliated
- Community-based or philanthropic organization or health center
- Healthcare institution or health plan
- State Health Department
- Local Health Department
- Other (please specify)

\* 3. What is your primary job function within your organization? (You may select more than one if you spend significant time in multiple roles.)

- Nurse
- Epidemiologist
- Administrative or Clerical

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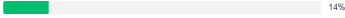
\* 3. What is your primary job function within your organization? (You may select more than one if you spend significant time in multiple roles.)

- Nurse
- Epidemiologist
- Administrative or Clerical
- Refugee Coordinator
- TB Coordinator
- TB/Refugee Coordinator
- Physician
- Other (please specify)

\* 4. Do you provide direct refugee patient care as part of this job?

Yes

No

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## EDN User Assessment

### EDN Background

1. Please select how often **you** typically use the following information (when available) from the overseas medical exam to provide medical care to a refugee patient (See screenshot of panel below):

	Always	Very Often	Sometimes	Rarely	Never	Don't know
Pre-Departure Medical Screening Document (IOM)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alien Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Examination (DS-2054)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuberculosis Worksheet (DS-3030)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical History and Physical Examination Worksheet (DS-3026)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vaccination Documentation Worksheet (DS-3025)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Medical History and Physical Examination Worksheet (DS-3026)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vaccination Documentation Worksheet (DS-3025)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*EDN Forms panel*

EDN Forms
<a href="#">Alien Information</a>
<a href="#">DS-2054 Medical Exam</a>
<a href="#">DS-3025 Vaccination</a>
<a href="#">DS-3026 Medical History</a>
<a href="#">DS-3030 TB Worksheet</a>

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## EDN User Assessment

EDN Vaccination Documentation continued

The following questions will be asked for refugee children (<19 years of age) and adults separately. If you provide care for only adults or children, please leave the other section blank.

### Refugee Children

1. Does the vaccination information in the EDN web form determine which vaccines you administer to refugee children?

Yes  
 No  
 N/A

2. If yes, please select the vaccines that apply:

MMR  
 DTP/DTap  
 Hep B  
 Hib  
 Polio  
 PCV  
 Rotavirus

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Hep B  
 Hib  
 Polio  
 PCV  
 Rotavirus  
 Td  
 Other (please specify)

3. If EDN included the results of Hepatitis B surface antigen screening, a component of the overseas vaccination program, how would that impact your clinical practice for refugee children?

36%

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## EDN User Assessment


EDN Vaccination Documentation continued

The following questions will be asked for refugee children (<19 years of age) and adults separately. If you provide care for only adults or children, please leave the other section blank.

**Refugee Adults**

1. Does the vaccination information in the EDN web form determine which vaccines you administer to refugee **adults**? 

Yes  
 No  
 N/A

2. If yes, please select the vaccines that apply: 


MMR  
 Hep B  
 Td  
 Other (please specify)

3. If EDN included the results of Hepatitis B surface antigen screening, a

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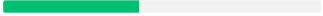
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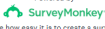
1. If EDN included the results of Hepatitis B surface antigen screening, a component of the overseas vaccination program, how would that impact your clinical practice for refugee **adults**? 

2. If yes, please select the vaccines that apply:

MMR  
 Hep B  
 Td  
 Other (please specify)

3. If EDN included the results of Hepatitis B surface antigen screening, a component of the overseas vaccination program, how would that impact your clinical practice for refugee **adults**?

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## EDN User Assessment

### Learning More About EDN Vaccination Documentation

1. How often do you access the CDC Immigrant Refugee Migrant Health Branch (IRMHB) website at <https://www.cdc.gov/immigrantrefugeehealth/index.html> to learn more about EDN?

- Always
- Very often
- Sometimes
- Rarely
- Never

2. How often do you access the IRMHB website to learn more about vaccination information that is included in EDN such as the overseas vaccination schedule that is provided for some refugees during the overseas medical exam process? (<https://www.cdc.gov/immigrantrefugeehealth/guidelines/overseas/interventions/immunizations-schedules.html>)

- Always
- Very often
- Sometimes
- Rarely
- Never

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[munizations-schedules.html](#)

- Always
- Very often
- Sometimes
- Rarely
- Never

3. Has the information on the IRMHB website communicated to you that the Vaccination Documentation Worksheet in EDN is an up to date source of information on a refugee's vaccination history? (<https://www.cdc.gov/immigrantrefugeehealth/guidelines/domestic-refugee-questions.html>)

- Yes
- No
- N/A

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## EDN User Assessment


EDN Use

\* 1. Which of the following best describes your EDN use?

- I use EDN for clinical purposes
- I use EDN for surveillance, program evaluation, or public health assessment purposes
- I use EDN for **BOTH** clinical and other purposes
- I have not used EDN

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5. How often do you typically use the following functions in EDN? (Please see screenshots from EDN panel below)

	Always	Very Often	Sometimes	Rarely	Never
Alien List	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alien Search	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Batch Print	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reports	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data Download	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enter information on TB follow-up worksheet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generate blank TB follow-up worksheet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access and print scanned documents	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>				

EDN Workflow panel

- Home
- Alien List
- Alien Search
- Batch Print
- Reports
- Data Download

scanned documents

Other (please specify)

EDN Workflow panel

- Home
- Alien List
- Alien Search
- Batch Print
- Reports
- Data Download

EDN TB Worksheet panel

- Worksheet
- Worksheet Data Entry
- Generate Alien's TB Follow-Up Worksheet

EDN Activities panel

- EDN Activities
- View Update Address
- View All Encounters
- View Scanned Docs
- Migration Report

6. How often have you been able to access EDN medical forms of refugees from other counties or states outside of your EDN user jurisdiction who came into your organization? (For example, secondary migration of refugee from Florida to Georgia jurisdiction)

organization? (For example, secondary migration of refugee from Florida to Georgia jurisdiction)

Always  
 Very Often  
 Sometimes  
 Rarely  
 Never  
 N/A

7. Of the times you are **unable** to access a refugee's EDN record, how often is it either because of the load time or inability to open the record?

Always  
 Very Often  
 Sometimes  
 Rarely  
 Never  
 N/A

64%

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## EDN User Assessment

### EDN User Approval

This question will focus on the process of getting credentials to access EDN.

1. Did you have difficulty becoming an authorized EDN User? Please select where you had difficulty (Choose all that apply):

- Registering for SAMS (Secure Access Management Services)
- Completing EDN User Agreement
- Completing EDN Rules of Behavior
- Obtaining approval signatures from Refugee Health Coordinator or State TB Coordinator
- None
- Can't remember
- Other (please specify)

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EDN User Assessment

EDN Support

The following questions will focus on technical support for using EDN.

1. Please select which of the following you use or would consider using in the future for support if you have a problem with EDN.

	Currently use	Would use	Neither
Fellow Staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contact at CDC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDN Help Desk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDN Help Links	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Formal trainings at workplace	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

2. Have you used any of the following EDN Help Links? (located in left panel in EDN under "Help", see screenshot below)

	Yes	No
New User Training	<input type="radio"/>	<input type="radio"/>
EDN Quick Help Document	<input type="radio"/>	<input type="radio"/>
New DS Forms Webinar	<input type="radio"/>	<input type="radio"/>
EDN Interjurisdictional Transfer Protocol	<input type="radio"/>	<input type="radio"/>
Data Dictionary for Data Download	<input type="radio"/>	<input type="radio"/>

Other (please specify)

2. Have you used any of the following EDN Help Links? (located in left panel in EDN under "Help", see screenshot below)

	Yes	No
New User Training	<input type="radio"/>	<input type="radio"/>
EDN Quick Help Document	<input type="radio"/>	<input type="radio"/>
New DS Forms Webinar	<input type="radio"/>	<input type="radio"/>
EDN Interjurisdictional Transfer Protocol	<input type="radio"/>	<input type="radio"/>
Data Dictionary for Data Download	<input type="radio"/>	<input type="radio"/>

Other (please specify)

**EDN Help Links**

- Login
- Support
- Administrative Tools
- EDN Workflow
- Home
- Alert List
- Alert Search
- Batch Print
- Reports
- Data Download
- Help
- Contacts

**Help Links**

- How to Use EDN
- EDN Quick Help Document
- New DS Forms Webinar
- DS Data Dictionary (2013 and earlier)
- DS Data Dictionary
- New DS Interjurisdictional Transfer Protocol
- New DS Interjurisdictional Transfer Protocol
- EDN Interjurisdictional Transfer Protocol
- Data Dictionary for Data Download
- EDN Helpdesk 1-866-226-1617
- EDN Helpdesk Email: [edn@cdc.gov](mailto:edn@cdc.gov)

3. To what degree do you find the EDN Help Links helpful?

Very helpful

Somewhat helpful

Unhelpful

Very unhelpful

N/A

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## EDN User Assessment

### EDN Satisfaction

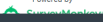
1. What is your overall level of satisfaction with the EDN system?

- Very satisfied
- Satisfied
- Neither satisfied or dissatisfied
- Dissatisfied
- Very dissatisfied

2. What could we do to improve the EDN system? Please feel free to describe any difficulties you have encountered with EDN.

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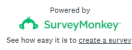
**EDN User Assessment**

Closing Question

1. Please use the space below to leave any comments you have about EDN.



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### EDN User Assessment

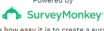
You have reached the end of the survey—thank you for your participation!

Please contact [MHINx@cdc.gov](mailto:MHINx@cdc.gov) with questions.

For more information on the overseas vaccination program for U.S. bound refugees, visit <https://www.cdc.gov/immigrantrefugeehealth/guidelines/overseas/interventions/immunizations-schedules.htm>

100%

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