

TRACIE Website User Feedback Survey

1. What was the purpose of your most recent visit to the TRACIE website?

2. Using the following scale, how satisfied were you with your most recent visit?
 - 1 Very Dissatisfied
 - 2 Dissatisfied
 - 3 Neither Dissatisfied nor Satisfied
 - 4 Satisfied
 - 5 Very Satisfied

3. If you were looking for specific information during your most recent visit, did you find it?
 - Yes
 - Partially
 - No
 - I was just browsing

4. If you found all or some of the information you were looking for, was it helpful?
 - Yes
 - No
 - I'm not sure

5. Please explain your answer to let us know why this information was/was not helpful.

6. Using the following scale, please indicate how much you agree or disagree with the following statements:
 - 1 Very Dissatisfied
 - 2 Dissatisfied
 - 3 Neither Dissatisfied nor Satisfied
 - 4 Satisfied
 - 5 Very Satisfied

How satisfied are you with the TRACIE website's organization?	1	2	3	4	5
How satisfied are you with your ability to navigate the TRACIE website?	1	2	3	4	5
How satisfied are you with the TRACIE website's search engine?	1	2	3	4	5
How satisfied are you with the Assistance Center component of the website?	1	2	3	4	5
How satisfied are you with the Information Exchange component of the website?	1	2	3	4	5
Overall, how satisfied are you with the TRACIE website?	1	2	3	4	5

7. Please explain your response to the question above.

8. Would you recommend the TRACIE website to a colleague?

- Definitely
- Probably
- I'm not sure
- Probably Not
- Definitely Not

9. How can the TRACIE website be improved?
