Form Approved
OMB No. 0990-0379
Exp. Date XX/XX/20XX

(SARA) RIST-C Feedback Form

Background Questions

Respondent Information

Please provide the following information so that the HHS CIP office may follow up on comments and questions.

1. Name
2. Organization
3. Phone Number
4. Email

RIST-C Feedback Questions

User Interface

1. Are the instructions in the tool useful and easy to understand?
    a. If not, please provide specific recommendations as to how they can be improved.
    b. What additional instructions would be useful?
2. Please comment on the presentation of instructions throughout the tool (convenient, distracting, helpful, overwhelming, etc.).
3. Is the step-by-step navigation easy to follow and understand?
    a. If not, please provide specific recommendations as to how it can be improved.
4. What additional user interface elements would make the tool easier to use (e.g., status bar, live results, menu, etc.)?
5. Please provide any additional feedback on the user interface of the tool.

Content – Criticality

1. Do the questions in the General Criticality section effectively capture what you feel determines criticality?
    a. If not, please provide specific recommendations as to how they can be improved.

2. Do the questions in the subsector-specific criticality sections effectively capture what you feel determines criticality for the given subsector?
    a. If not, please provide specific recommendations as to how they can be improved.
    b. When reviewing the tool, which subsector(s) did you select?
3. Do the questions ask for information that you are able to provide?
    a. If not, do you know where to obtain the information?
    b. If you cannot provide the requested information, what related information are you able to provide?
4. Should questions about patient volume (1.2.6 – 1.2.8) be for a daily, monthly, or annual period?
5. What additional questions could be asked to better assess criticality (general or subsector-specific)?
6. How useful is the presentation of the results of the criticality assessment?
    a. What additional information should be reported?
7. Please provide any additional feedback on the content of the criticality section of the tool.

Content – Consequence

1. Is the two-stage process of consequence assessment (consequence of loss/disruption + hazard-specific consequences) easy to understand and navigate?
    a. If not, please provide specific recommendations as to how it can be improved.
2. Do the questions in the General Consequence section effectively capture the major types of possible consequences to consider?
    a. If not, please provide specific recommendations as to how they can be improved.
3. Are the questions regarding contract and regulatory penalties relevant to your operations (i.e., are those types of penalties unusual)?
    a. If not, please provide specific recommendations as to how they can be improved.
4. Do the questions in the subsector-specific consequence sections effectively capture the major types of possible consequences to consider for the given subsector?
    a. If not, please provide specific recommendations as to how they can be improved.
    b. When reviewing the tool, which subsector(s) did you select?

5. Do the questions ask for information that you are able to provide?

    a. If not, do you know where to obtain the information?

    b. If you cannot provide the requested information, what related information are you able to provide?

6. What additional questions could be asked to better assess consequence (general or subsector-specific)?

7. How useful is the presentation of the results of the consequence assessment?

    a. What additional information should be reported?

8. Please provide any additional feedback on the content of the consequence section of the tool.