

Neal Smith National Wildlife Refuge-Visitor Center Feedback Form

This survey will ask questions about your visit to Neal Smith National Wildlife Refuge. Please answer all questions with as much detail as possible. Your feedback helps us improve our facilities. Thank you!

How did you first learn or hear about Neal Smith National Wildlife Refuge?

- | | |
|--|--|
| <input type="checkbox"/> I've visited before | <input type="checkbox"/> Website or social media |
| <input type="checkbox"/> Friend or family | <input type="checkbox"/> Signs on Highway |
| <input type="checkbox"/> Newspaper or brochure | <input type="checkbox"/> Other (please explain) |
| <input type="checkbox"/> | <input type="text"/> |

What activities did you participate in while visiting (please check all that apply)?

- | | |
|--|---|
| <input type="checkbox"/> Wildlife observation | <input type="checkbox"/> Viewing exhibits |
| <input type="checkbox"/> Photography | <input type="checkbox"/> Class or program |
| <input type="checkbox"/> Hiking | <input type="checkbox"/> Special event |
| <input type="checkbox"/> Hunting | <input type="checkbox"/> Meeting |
| <input type="checkbox"/> Auto tour route/driving | <input type="checkbox"/> Other (please explain) |
| <input type="checkbox"/> | <input type="text"/> |

Please rate the quality of the indoor facilities (exhibits, classrooms, restrooms, etc.)?



Paperwork Reduction Act Statement: We estimate it will take you 5 minutes to complete the survey, including time to read instructions, gather information, complete, and submit the assessment. We will use the information to gauge audience satisfaction with refuge facilities (indoor and outdoor), and to improve/make changes per audience suggestions. Your response is voluntary. We may not conduct or sponsor and you are not required to respond to a collection of information unless it displays a currently valid OMB Control Number. You may submit comments on any aspect of this information collection to the Information Collection Clearance Officer, U.S. Fish and Wildlife Service, 5275 Leesburg Pike, MS: BPHC, Falls Church, VA 22041-3803, or you may submit comments via email at Info_Coll@fws.gov.

How could the indoor facilities be changed or improved?

Please rate the quality of the outdoor facilities (signs, trails, kiosks, roads, etc.)?

Very Poor

Poor

Average/ Fair

Good

Very Good

How could the outdoor facilities be changed or improved?

What did you enjoy **most** about your visit?

What did you enjoy **least** about your visit?

After visiting, how likely are you to do the following?

Visit Neal Smith National Wildlife Refuge again

Extremely unlikely

Somewhat unlikely

Neither likely nor
unlikely

Somewhat likely

Extremely likely

Recommend Neal Smith National Wildlife Refuge to a friend

Extremely unlikely Somewhat unlikely Neither likely nor unlikely Somewhat likely Extremely likely

List any other comments or questions below