

Questions for “Usability feedback for new Coast Survey” website survey

This survey will be conducted using Optimal Workshop’s Chalkmark (<https://www.optimalworkshop.com/chalkmark>) first click utility, which allows users to provide feedback on our website prototype to identify usability issues.

A preview of this survey can be found at <https://s25n18q3.optimalworkshop.com/chalkmark/ocsv2>.

Welcome to this Chalkmark study,

and thank you for agreeing to participate!

The activity shouldn’t take longer than **15 minutes** to complete.

Your response will **help us to organize the content on our website**. Find out how on the next page...

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Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other suggestions for reducing this burden to Lucy Hick, NOAA National Ocean Service, 1315 East-West Highway, Silver Spring, MD 20910.

We are committed to the privacy of our users. You can find out more about NOAA's privacy policy by visiting <http://www.noaa.gov/protecting-your-privacy> and more about Optimal Workshops privacy policy by visiting <https://www.optimalworkshop.com/privacy>. Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subjected to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number.

1. You are a contractor who wants to check if there are any partnership opportunities with NOAA OCS. Where would you click to find this information?
2. You want to import all charted rocks into a GIS. Where should you click first to do this?
3. You want to view a chart from 1890. Where should you click to do this?
4. You want to print a NOAA chart at home on an 8.5" x 11" paper to take on your bass boat. Where should you click to download a small printable chart?
5. You want to download U.S. Maritime Limits & Boundaries. Where should you click?

6. You found an error on a NOAA chart. Where would you click to report the error to NOAA?
7. You have a question about navigational charts and want to see if it is answered in the FAQ. Where would you find the FAQ?
8. You want to find out more information about nautical chart symbology. Where should you click?
9. You want to download a Raster Navigational Chart (RNC). Where should you click?
10. You want to download NOAA's sailing directions for the Gulf of Mexico. Where should you click to do this?
11. A friend from Cleveland asked you about a symbol that they saw on a nautical chart 14839. Where should you click to quickly see an image of the chart?
12. You are planning to sail from Boston to Portsmouth, NH. Where should you click to find nautical charts?
13. You want to buy a paper nautical chart. Where should you click to find out how to do this?
14. You would like to contact a Regional Navigation Manager. Where would you click to find this listing?
15. You want to download depth data along the US Coast. Where should you click to find this?

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