

0648-0342

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Evaluating the Satisfaction of ONMS Partners

Thank you for participating in this voluntary survey. Please answer all relevant questions that pertain to your partnership with Office of National Marine Sanctuaries (ONMS).

This study is being conducted by Office of National Marine Sanctuaries and the National Oceanic and Atmospheric Administration (NOAA). The information that we are collecting from you will be used to improve partnerships and the quality of products and services that we offer to our partners. We will not ask for your name, address, e-mail address, or phone number.

Public reporting burden for this collection of information is estimated to average 5 minutes including time for reviewing instructions and completing the survey. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Danielle Schwarzmann NOAA/NOS/Office of National Marine Sanctuaries 1305 East West Hwy., SSMC4, 11th floor. Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to requirements of the Paperwork Reduction Act, unless that collection of information displays a currently valid OMB Control Number.

1. What type of organization do you represent?
 - a. Not for profit organization
 - b. Museums/Aquaria/Zoos
 - c. State government department/agency
 - d. Federal government department/agency
 - e. Professional Organization (NAI, AZA)
 - f. Schools/school system (K-12)
 - g. University/College
 - h. For profit organization
 - i. Other _____

2. What types of audience(s) do you reach?

Check all that apply:

- a. Educators (formal and informal)
- b. Students (formal and informal, P-12)
- c. Adults
- d. Postsecondary students
- e. Walk-in visitors (youth and adults)
- f. Other _____

3. About how many people do you reach per year?

- a. via your website _____people
- b. in-house visitors _____people
- c. partnering program _____people

4. Do you serve individuals and/or groups who have traditionally not had access to environmental education or interpretive programs, activities, or experiences?

____ Yes ____ No

5. Do you serve Title 1 schools?

____ Yes ____ No

6. What is your role in your organization? (check all that apply)

- a. Education
- b. Research
- c. Administration
- d. Management
- e. Other _____

7. Which sanctuary or monument are you working with for this partnership?
 - a. Thunder Bay
 - b. Stellwagen Bank
 - c. Monitor
 - d. Gray's Reef
 - e. Florida Keys
 - f. Flower Garden Banks
 - g. American Samoa
 - h. Hawaiian Islands Humpback Whale
 - i. Papahānaumokuākea
 - j. Channel Islands
 - k. Monterey Bay
 - l. Gulf of the Farallones
 - m. Cordell Bank
 - n. Olympic Coast

8. How many years have you been a partner with [*insert sanctuary name*] or ONMS? _____ year?

9. Is there a formal agreement for this partnership with [*insert name of sanctuary*]?
 Yes No

10. If yes, what type (check the one that applies to this partnership):
 - a. Informal agreement
 - b. MOA/MOU
 - c. Grant
 - d. Cooperative agreement
 - e. Contract
 - f. Interagency agreement
 - g. Other

11. What is your in-kind contribution to this partnership
 - a. Capacity Building
 - b. Product Development
 - c. Technical Assistance
 - d. Vessel Time
 - e. Exhibit Space
 - f. Meeting Space
 - g. Facility Use

- h. Data
- i. Other (please explain below)

12. Is there a financial contribution to this partnership?
 If yes, what is the dollar amount?
 \$_____

Products & Services

13. Did you receive an in-kind service (product, facility, staff time, resources) from the national marine sanctuaries as a part of this partnership?

___Yes ___No

a. If yes, what type of in-kind service did you receive?

14. Have you used one of NOAA's website(s)?

___Yes ___No

15. Which one(s) have you used (check all that apply)?

- a. Office of National Marine Sanctuaries (ONMS) website?
- b. *[insert sanctuary name]* website?
- c. NOAA website?
- d. National Ocean Service (NOS) website?
- e. Other NOAA_____

16. How useful did you find these websites?

	Very Useful	Somewhat Useful	Not Useful	N/A
ONMS website	1	2	3	N/A

<i>[insert site]</i> website	1	2	3	N/A
NOS website	1	2	3	N/A
NOAA website	1	2	3	N/A
Other NOAA website	1	2	3	N/A

17. Did you download any products from the national marine sanctuaries website?

Yes No

18. Were you satisfied with these products?

Yes No

19. If you were satisfied with these products, please explain why.

20. If you were dissatisfied with any of the products above, please explain why.

21. What types of national marine sanctuary resources do you or would you find most useful?

_____ Not Very Useful _____ Somewhat Useful _____ Very Useful _____ N/A

Curriculum

Data Visualizations

Images

Webinars

Data sets

Activities

Education experts

Research experts

Fact sheets

Infographics

Power point presentations

Education programs

22. Were any of the exhibits, signs, printed materials, or other products produced through this partnership co-branded using Office of National Marine Sanctuaries' logo and/or best practices design elements?

Yes No

If yes, how were they branded (check all that apply)?

- a. Logo
- b. Dashed Rule
- c. Site Headers
- d. Sanctuary Map
- e. Other

Partnership Process

The next set of questions asks about your level of satisfaction and attitudes towards partnering with the Office of National Marine Sanctuaries.

23. Please rate the following statement based on your level of disagreement or agreement:

a. ONMS is a trustworthy organization:

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

b. A partnership with ONMS is beneficial to my organization

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

c. The process for decision making within the partnership is clear

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

d. ONMS is committed to this partnership

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

e. ONMS demonstrates flexibility in the decision making process

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

f. Communications within the partnership is open and effective

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

g. ONMS responds timely to communications

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

h. We are able to accomplish our goals because of this partnership

Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1	2	N/A	3	4

24. On a scale of 1 to 5, how likely are you to partner again with *insert site location*? (1 being the least likely and 5 being the most likely)

Very Likely Somewhat Likely Somewhat Unlikely Very Unlikely I don't know

1

2

3

4

5

25. Please explain your rating.

26. Do you value the partnership with ONMS? Yes No

a. If you answered yes to the above question; please explain why you value the partnership with ONMS:

27. What do you see as the next steps in this partnership?

28. What future objectives/goals would you want to see in this partnership?

29. What other opportunities would you like to pursue with ONMS?

30. We are constantly striving to improve our partnerships; please tell us what we do well and what we could do to improve: