

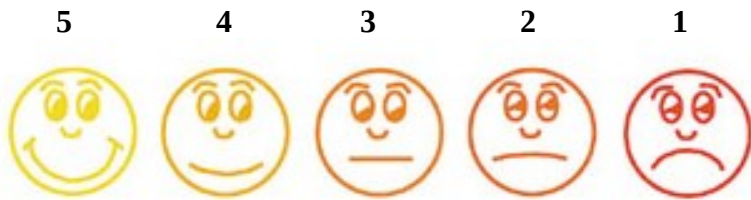


Chinle Wellness Center (CWC) – Client Satisfaction Survey

Date of Visit: _____

Client gender:	Client age:	___ less than 12 years	___ 13 -17 years
___ Male		___ 18 - 24 years	___ 25 - 39 years
___ Female		___ 40 – 64 years	___ 65 and older

For each statement below circle the number based on this scale:



1. **Today, me to class** **it was easy for get into the and/or use the**
fitness equipment I wanted to use today. 5 4 3 2 1
2. **At the Wellness Center, I was given support so I can take care of my own health better.** 5 4 3 2 1
3. **The health information given to me today was helpful.** 5 4 3 2 1
4. **Wellness Center staff was helpful and accessible.** 5 4 3 2 1
5. **The Wellness Center (equipment, restrooms, floor) was clean and in good repair during my visit today.** 5 4 3 2 1
6. **I am sure I can take care of my own health (T’áá hwó’ají t’éego).** 5 4 3 2 1
7. **Usually my health is good.** 5 4 3 2 1
8. **I would recommend this wellness center to my family and friends.** 5 4 3 2 1

What did we do well today?

How can we do better? We know we need a bigger facility and are working on it. Is there anything else we can improve?

Wellness Center staff to complete this section:

- ___ General
- ___ Personal Training
- ___ Fitness Assessment
- ___ New Member Orientation
- ___ Group Fitness Class: _____

Staff: _____

Revised 1/2011

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0917-0036. The time required to complete this information collection is estimated to average 3 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: U.S. Department of Health & Human Services, OS/OCIO/PRA, 200 Independence Ave., S.W., Suite 336E, Washington D.C. 20201, Attention: PRA Reports Clearance Officer.