

Attachment A-5. School Mailing Verification Telephone Script

Hello! I'm calling from REL Southwest. Last week was the deadline for mailing out the information materials for the HB 5 mathematics course study. We haven't received your mailing verification envelope yet, so we wanted to take a few minutes to follow-up with you. In particular, we wanted to address any problems you may have come across when preparing and mailing the materials. First, have already mailed your study materials? If so, when did you mail them? If not, when will you be able to mail them?

Potential additional follow-up questions to be addressed based on responses to the above questions:

Have you received your box of study materials?

Do you have enough study materials?

Are you having difficulty with preparing the study materials?

Is there any additional information or assistance you need in order to mail the study materials.

Thank you for helping out with this important study!