

# Credit Reporting Form Enhancements – 1a

## File a credit reporting complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

1. **What happened?**
2. Product information
3. Desired resolution
4. Consumer information
5. Review



Which of these best describes your issue? \*

[Form trouble?](#)  
[Chat now.](#)

- Incorrect information on my credit report ←
- Credit Reporting company's investigation ←
- Improper use of my credit report ←
- Unable to get my credit report or credit score ←
- Credit monitoring or identity protection services ←

- 11/25/2013 – Currently, when a consumer selects either of the these two “Issues,” (blue arrows) they are presented with the “First Look” question. (See 1b).
- Consumer Response proposes to remove the restriction of the “First Look” question by allowing the consumer to submit a complaint without first having to file a dispute with the company.
  - Additionally, the “First Look” question will be asked when the consumer selects any of the 5 “Issues.” (see red arrows.)

## Credit Reporting Form Enhancements – 1b

Have you disputed the issue with the credit reporting company and received a final response? ←

*To address your issue, you must first file a dispute with your credit reporting company.*

Yes  No

Original dispute case number (Optional)

*Great! We can only process your complaint once you've done this step.*

Describe what happened so we can understand the issue. \*

*3900 characters remaining*

“First Look” question.

## Credit Reporting Form Enhancements – 1c

Which credit reporting company is your complaint about? ←

Equifax

Experian

TransUnion

Other

Before we can take your complaint, file first directly with the credit reporting company:

**online:**

[Get Started](#)

**by calling:**

(800) 864-2978

**by mailing a complaint:**

Equifax

P.O. Box 740256

Atlanta, GA 30374

[\[close\]](#)

Consumer Response proposes to remove this pop-up window that restricts the consumer from being able to submit a complaint without first contacting the company.

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