

Credit Reporting Form Enhancements – 1a

File a credit reporting complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

1. **What happened?**
2. Product information
3. Desired resolution
4. Consumer information
5. Review

Which of these best describes your issue? *

[Form trouble?](#)
[Chat now.](#)

- Incorrect information on my credit report
- Credit Reporting company's investigation
- Improper use of my credit report
- Unable to get my credit report or credit score
- Credit monitoring or identity protection services

- 11/25/2013 – Currently, when a consumer selects either of the these two “Issues,” (blue arrows) they are presented with the “First Look” question. (See 1b).
- Consumer Response proposes to remove the restriction of the “First Look” question by allowing the consumer to submit a complaint without first having to file a dispute with the company.
 - Additionally, the “First Look” question will be asked when the consumer selects any of the 5 “Issues.” (see red arrows.)

Credit Reporting Form Enhancements – 1b

Have you disputed the issue with the credit reporting company and received a final response?

To address your issue, you must first file a dispute with your credit reporting company.

Yes No

Original dispute case number (Optional)

Great! We can only process your complaint once you've done this step.

Describe what happened so we can understand the issue. *

3900 characters remaining

“First Look” question.

Credit Reporting Form Enhancements – 1c

Which credit reporting company is your complaint about? ←

Equifax

Experian

TransUnion

Other

Before we can take your complaint, file first directly with the credit reporting company:

online:

[Get Started](#)

by calling:

(800) 864-2978

by mailing a complaint:

Equifax

P.O. Box 740256

Atlanta, GA 30374

[\[close\]](#)

Consumer Response proposes to remove this pop-up window that restricts the consumer from being able to submit a complaint without first contacting the company.

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MB #3170-0011