WTC Health Program PO Box 7002 Rensselaer, NY 12144



Dear WTC Health Program Member,

Happy New Year! It's 2017 and we would like to update you on some exciting things happening in the Program.

The Program needs your help!

Enclosed you will find the 2017 member satisfaction survey. **Please complete this survey and mail it back** in the pre-addressed envelope. We were so pleased with the enthusiastic response from the survey we sent two years ago. We heard from so many of you and we were able to make great changes with the feedback we received! When you share your experiences, it helps to make the Program better for everyone. We value your thoughts and feedback.

The WTC Health Program is growing!

2016 was a great year for the Program. We enrolled over 3,000 new members, bringing our total membership to over 77,000. Last year we delivered over 36,000 monitoring or screening exams and provided treatment to close to 25,000 members.

Thank you for being a member of the WTC Health Program. We look forward to serving you in the New Year.

Sincerely,

John Howard, M.D. Administrator World Trade Center Health Program