

Change request for title of VA Form 10-10074 – Change title from: “CSP Customer Satisfaction Survey” to: “CSP Satisfaction Survey”

**Justification:**

The term “Customer” has been changed for the Cooperative Studies Program (CSP) to refer to the medical and scientific communities. We are now calling the site personnel working on CSP studies “Process Partners,” so this survey now applies primarily to our “Process Partners” and not necessarily our “Customers.” We feel that leaving the title unchanged would lead to un-necessary confusion about who our customers are.