

## **CHALENG (Community Homelessness Assessment, Local Education and Networking Groups), Veteran Needs Assessment**

**OMB No. 2900-xxxx**

**Estimated Burden: 5 minutes per respondent**

**Expiration Date: xx/xx/xxxx**

**The Paperwork Reduction Act of 1995:** This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this survey will average 585 hours, or 5 minutes per respondent. This includes the time it will take to follow instructions, gather the necessary facts and respond to questions asked. The results of this needs assessment will lead to improvements in the quality of service delivery by helping to identify gaps in Homeless Program services, and designing new services to fill those gaps. Participation in this survey is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

# 2015 CHALLENGE

OMB Number: 2900-XXXX  
Estimated Burden: 5 mins  
Expiration Date: XX/XX/XXXX

## Identification

### 1. In which branch of the armed services did you

- serv?
- Army
  - Navy
  - Marine Corps
  - Air Force
  - Coast Guard
  - National Guard/Reserve

### 2. Where are you living now?

- Literally Homeless (on streets, in shelter, car, etc.)
- Emergency Housing
- Transitional housing (Grant and per Diem housing, VA Domiciliary, or community contract housing)
- Permanent subsidized housing (including VASH and Section 8)
- Unsubsidized housing (private apartment/house/condominium)

Please only answer these questions if you answered question #2 with "literally homeless."

All other Veterans should skip questions 2(a) and 2(b).

(2a) Which of the following options best describes how long you have been homeless?

- 0-3 months
- 4-6 months
- 7-12 months
- 13-24 months
- More than 24 months

(2b) Have you had four or more episodes of homelessness in the past three years?

- Yes
- No

Please only answer this question if you answered question #2 with "unsubsidized housing."

All other Veterans should skip question 2(c).

(2c) Do you own or rent?

- Own
- Rent

3. What is your gender?

- Male
- Female

4. What is your age?

- Less than 25
- 25-34
- 35-44
- 45-60
- 61+

5a. What race do you most strongly identify with?

- American Indian or Alaskan
- Asian
- Black or African American
- Native Hawaiian or Other Pacific Islander
- White
- Don't Know

5b. What ethnicity do you most strongly identify with?

- Non-Hispanic/Non-Latino
- Hispanic/Latino
- Don't Know

6. How many dependents under the age of 18 are residing with you?

- 0
- 1
- 2
- 3
- 4 or more

7. Are you currently enrolled in the VA?

- Yes
- No

8. Is your housing in any way at risk (do you have trouble making mortgage payments, or are your housing plans uncertain?)

- Yes
- No

9. Do you live in a rural or frontier community?

- Yes
- No

Based on your experience as a homeless or formerly homeless Veteran, please help us understand how well your needs are being met in the following:

## Housing

- Never Met ← Always Met N/A\*
1. Emergency/immediate Shelter
2. Transitional Living Facility and Halfway House
3. Long-term Permanent Housing
4. Registered Sex Offender Housing
5. Affordable housing
6. Emergency Housing for Families
7. Landlord Relations and Tenancy
8. Assisted living for the elderly
9. Goods (Furniture and Housewares) for New Apartment  
Apartment

## Treatment Services

- Never Met ← Always Met N/A
1. Medical Services
2. Services for Emotional or Psychiatric Problems
3. TB Testing and Treatment
4. Dental Care
5. Detoxification from Substance
6. Substance Abuse Treatment
7. HIV/AIDS Testing and Treatment
8. Hepatitis C Testing and Treatment
9. Eye Care and Glasses
10. Personal Hygiene (shower, haircut, etc.)
11. Medication Management
12. Elder Healthcare and Resources
13. Health and Wellness\*\*
14. Treatment for Dual Diagnosis
15. Case Management
16. Parent Education
17. Military Sexual Trauma

\*N/A: non-applicable

\*\*Health and Wellness: an overall approach to health and well being that emphasizes preventing illness and prolonging life through diet, exercise, exercise, and self care

(Treatment Services continued)

Women Only Questions: Please only answer these questions if you are a female. Male Veterans should skip questions 18 through 22 and move to the next section.

- Never Met ← Always Met N/A
18. Women's Specific Mental Health Providers
19. Ob-Gyn Services
20. Breastfeeding Information And Supplies
21. Women's Specific Healthcare Provider Availability
22. Domestic Violence Support Services

## Income/Benefits Services:

- Never Met ← Always Met N/A
1. VA Disability/Pension
2. Welfare Payments
3. Supplemental Security Income (SSI) and Social Security Disability (SSD)
4. Money Managing
5. Food
6. Clothing
7. Credit Counseling
8. Family Reconciliation Assistance
9. Social Networking
10. Move- In Assistance
11. Utility Assistance
12. Discharge Upgrade
13. Family and Marital Counseling
14. Transportation\*\*\*
15. Child Care
16. Basic Services (phone, voicemail, address)
17. Financial Assistance to Prevent Eviction or Foreclosure

\*\*\*Transportation: includes transportation for disabled Veterans and Veterans with dependent children

## Legal Assistance:

- Never Met ← Always Met N/A
1. Legal Assistance to Help Restore a Driver's License  
     2. Financial Guardianship  
     3. Help Getting Identification and Legal Documents  
     4. Re-Entry Services for Incarcerated Veterans  
     5. Legal Assistance for Child Support Issues  
     6. Legal Assistance for Outstanding Warrants and Fines  
     7. Legal Assistance to Prevent Eviction and Foreclosure

## Education/Job Services:

- Never Met ← Always Met N/A
1. Education *\*Life skills training: learning to cope with stresses and challenges of daily life, particularly skills in communication, literacy, decision-making, occupational requirements, problem-solving, time management, and planning*  
     2. Job Training  
     3. Finding a Job or Getting Employment *\*\*Vocational Rehabilitation: a process that enables people with functional psychological, developmental, cognitive, or emotional impairments or health conditions to overcome barriers to accessing, maintaining, or returning to employment*  
     4. Life Skills Training\*  
     5. Vocational Rehabilitation\*\*

## Community Partnerships:

- Never Met ← Always Met N/A
1. Drop-in Center and Day Program  
     2. Spiritual  
     3. Prevention\*\*\* *\*\*\*Prevention: services to stop Veterans and their families from becoming homeless, including ways to avert housing loss for households facing eviction and housing resources when discharged from hospital, jails, and prisons*
- Not Accessible ← Very Accessible N/A
4. In general how accessible do you feel VA services are to homeless Veterans in your community?
- Not Able ← Mostly Able N/A
5. How able is the VA to coordinate services for homeless Veterans?
- Not Aware ← Mostly Aware N/A
6. How aware of Veterans' needs and resources are Community Homeless Agencies?

Thank you for your participation in the CHALENG survey! If you would like more information or if you have any concerns, please contact the Call Center for Homeless Veterans:

<http://www.va.gov/homeless/nationalcallcenter.asp> | 1-877-4AID VET (1-877-424-3838)