

CHALENG (Community Homelessness Assessment, Local Education and Networking Groups), Provider Needs Assessment

OMB No. 2900-xxxx

Estimated Burden: 8 minutes per respondent

Expiration Date: xx/xx/xxxx

The Paperwork Reduction Act of 1995: This information is collected in accordance with section 3507 of the Paperwork Reduction Act of 1995. Accordingly, we may not conduct or sponsor and you are not required to respond to, a collection of information unless it displays a valid OMB number. We anticipate that the time expended by all individuals who complete this survey will average 1,067 hours, or 8 minutes per respondent. This includes the time it will take to follow instructions, gather the necessary facts and respond to questions asked. The results of this needs assessment will lead to improvements in the quality of service delivery by helping to identify gaps in Homeless Program services, and designing new services to fill those gaps. Participation in this survey is voluntary and failure to respond will have no impact on benefits to which you may be entitled.

Respondent Identification

1. Which of the following best describes your reasons for taking the CHALENG survey?

- I work for the VA
- I work for another Federal Agency
- I work for a state or local government agency or a community-based homeless provider
- I am an interested member of the community

2. Did you complete a CHALENG survey last year?

- Yes
- No

3. In your opinion, is the agency you represent faith-based?

- Yes
- No

Provider's Identification

Please only answer if you indicated that you work for the VA.

1a. Which of the following best describes your organization and affiliation?

- VA Central Office
- Veterans Benefit Administration
- VA National Cemetery Administration
- VISN
- VA Medical Center
- VA Regional Office
- VA Outpatient Clinic
- Vet Center

Please only answer if you indicated that you work for a Federal agency other than the VA.

1b. Which of the following best describes your organizational affiliation?

- Department of Housing and Urban Development
- Department of Labor
- United States Interagency Council for Homelessness
- Department of Health and Human Services
- Department of Education
- Department of Defense
- Social Security Administration
- Department of Agriculture
- Department of Justice
- Department of Transportation
- Department of the Interior
- Other

Please only answer if you DO NOT work for the federal government.

1c. Which of the following best describes your organizational affiliation?

- State Department of Veterans Affairs
- State or Local Health and Human Services Agency
- State or Local Mental Health Department
- State or Local Correctional Agency or Law Enforcement Organization
- Other State or Local Government Agency
- Veterans Services Organization
- Private Non-profit Community-based Organization
- Private For-profit Community-based Organization
- Other

Based on your experience serving homeless Veterans, please help us understand how well the needs of male and female Veterans are being met in the following areas:

Housing

		Never Met ←	Always Met	N/A*	Never Met ←	Always Met	N/A*	
1. Emergency/Immediate Shelter	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Transitional Living Facility and Halfway House	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Long-Term Permanent Housing	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Registered Sex Offender Housing	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Affordable Housing	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Emergency Housing for Families	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Landlord Relations and Tenancy	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Assisted Living for the Elderly	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Goods (Furniture and Housewares) Apartment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Treatment Services

1. Medical Services	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Services for Emotional or Psychiatric Problems	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. TB Testing and Treatment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*N/A: non-applicable

(Treatment Services continued)

		Never Met ←	Always Met	N/A	Never Met ←	Always Met	N/A	
4. Dental Care	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Detoxification from Substance	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Substance Abuse Treatment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. HIV/AIDS Testing and Treatment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Hepatitis C Testing and Treatment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Eye Care and Glasses	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Personal Hygiene (Shower, Haircut, etc.)	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Medication Management	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Elder Healthcare and Resources	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Health and Wellness*	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Treatment for Dual Diagnosis	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Case Management	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Parent Education	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17. Military Sexual Trauma	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Health and Wellness: an overall approach to health and well being that emphasizes preventing illness and prolonging life through diet, exercise, exercise, and self care

Income/Benefits Services:

		Never Met ←	Always Met →	N/A	Never Met ←	Always Met →	N/A			
1. VA Disability/Pension	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Welfare Payments	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Supplemental Security Income (SSI) and Social Security Disability (SSD)	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Money Managing	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Food	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Clothing	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Credit Counseling	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
8. Family Reconciliation Assistance	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Social Networking	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Move- In Assistance	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Utility Assistance	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
12. Discharge Upgrade	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. Family and Marital Counseling	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. Transportation*	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. Child Care	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. Basic Services (Phone, Voicemail, Address)	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
17. Financial Assistance to Prevent Eviction or Foreclosure	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***Transportation:** includes transportation for disabled Veterans and Veterans with dependent children

Legal Assistance:

		Never Met ←	Always Met →	N/A	Never Met ←	Always Met →	N/A			
1. Legal Assistance to Help Restore a Driver's License	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Financial Guardianship	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Help Getting Identification and Legal Documents	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Re-Entry Services for Incarcerated Veterans	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Legal Assistance for Child Support Issues	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
6. Legal Assistance for Outstanding Warrants and Fines	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7. Legal Assistance to Prevent Eviction and Foreclosure	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Education/Job Services:

1. Education	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2. Job Training	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3. Finding a Job or Getting Employment	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4. Life Skills Training*	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
5. Vocational Rehabilitation**	Male	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Female	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

***Life skills training:** learning to cope with stresses and challenges of daily life, particularly skills in communication, literacy, decision-making, occupational requirements, problem-solving, time management, and planning

****Vocational Rehabilitation:** a process that enables people with functional, psychological, cognitive, or emotional impairments or health conditions to overcome barriers to accessing, maintaining, or returning to employment

Community Partnerships:

Never Met ← Always Met N/A Never Met ← Always Met N/A

1. Drop-in Center and Day Program Male Female

2. Spiritual Male Female

3. Prevention* Male Female

*Prevention: services to stop Veterans and their families from becoming homeless, including ~~ways to~~ housing loss for households facing eviction and housing resources when discharged from ~~hospital~~ prison

Not Accessible ← Very Accessible N/A Not Accessible ← Very Accessible N/A

4. In general how accessible do you feel VA services are to homeless Veterans in your community? Male Female

Not Able ← Mostly Able N/A Not Able ← Mostly Able N/A

5. How able is the VA to coordinate services for homeless Veterans? Male Female

Not Aware ← Mostly Aware N/A Not Aware ← Mostly Aware N/A

6. How aware of Veterans' needs and resources are community homeless agencies? Male Female

Women's Issues:

Based on your experience serving homeless Veterans, please help us understand how well the needs of female Veterans are being met in the following areas:

Never Met ← Always Met N/A

1. Women's Specific Mental Health Providers

2. Ob-Gyn Services

3. Breastfeeding Information And Supplies

4. Women's Specific Healthcare Provider Availability

5. Domestic Violence Support Services