

Federal Land Management Agencies Compendium of Questions

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Introduction

This Compendium includes a set of survey questions compiled in support of the “Interagency Programmatic Clearance for Federal Land Management Agencies (FLMAs) Collaborative Visitor Feedback Surveys on Recreation and Transportation Related Programs and Systems.” The purpose of this project is to collect information that will help the FLMAs, including the Bureau of Land Management (BLM), U.S. Fish and Wildlife Service (USFWS), National Park Service (NPS), U.S. Forest Service (USFS) and U.S. Army Corps of Engineers (USACE) improve transportation conditions and recreation and resource management on the respective FLMAs and jointly at area, state, regional, and/or national scales.

The Compendium is divided into 5 key topic areas:

1. Respondent characteristics
2. Traveler Information
3. Trip Behaviors
4. Assessment of Visitor Experiences and Transportation-Related Facilities, Conditions and Services
5. Economic Impact and Visitor Spending/Costs

Each topic area is further subdivided into subsections, so that users can more easily locate questions (see Table of Contents). Each question has its own unique identifier. Most of the questions included in this Compendium were pulled from surveys that were previously approved by the Office of Management and Budget (OMB) (see the complete list of surveys on the next page).

References to specific sites (e.g., “Colonial National Historical Park” or “Tongass National Forest”) or to types of sites (e.g., “park,” “lake” or “forest”) have been removed and replaced with either an “[X]” or “[site].” For a number of questions (generally those pulled from the *NPS Pool of Known Questions*), specific response categories are not provided; instead, “area specific list” or “site specific list” is used to designate the response categories. In this way, FLMAs can customize the survey according to their needs.

Federal Land Management Agencies Surveys Included in the Compendium

Agency	Survey Title	OMB Approval Number
BLM	National Visitor Use Survey (Annual sample)	0596-0110
BLM	National Visitor Use Survey - Economics (Annual sample)	0596-0110
BLM	National Visitor Use Survey - Visitor Satisfaction (Annual sample)	0596-0110
NPS	Acadia On-Site Interview (2013)	1024-0224
NPS	Acadia Passenger Characteristics and Experiences with the Island Explorer Bus (1999)	1024-0224
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	Colonial National Historical Park (COLO) Visitor Motorist Survey (2010)	1024-0224
NPS	Colonial National Historical Park (COLO) Shuttle Service Visitor Survey (2009)	1024-0224
NPS	Comprehensive Survey of the American Public	
NPS	Cumberland Island National Seashore (CUIS): The Lands and Legacies Tour Visitor Study (2012)	1024-0224
NPS	Denali National Park (DENA) Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	Denali National Park (DENA) Stated Choice Survey (2009)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Full Circle Trolley Survey	1024-0224
NPS	Glacier National Park - Hiker Survey (2013)	1024-0224
NPS	Grand Canyon National Park Tusayan Shuttle Pilot Passenger Survey (2008)	1024-0224
NPS	Grand Teton National Park (GRTE): Non-Motorized Survey (2010)	
NPS	Grand Teton National Park (GRTE) Transit Survey (2007)	1024-0224
NPS	ITS Opportunities in California Parks (surveys at Golden Gate and Sequoia and Kings Canyon in 2002)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument B - Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument C - Transportation Effects on Auto Touring Experience, Park Roads (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument D - Transportation Effects on Auto Touring Experience, Scenic Overlooks (2011)	1024-0224
NPS	Mount Rainier National Park (MORA) Instrument E - Transportation Effects on Park Shuttle Experience (2011)	1024-0224
NPS	Muir Woods Shuttle Evaluation Report (2012)	1024-0224
NPS	National Capital Parks Central Washington D.C. Visitor Transportation Survey (2003)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
NPS	Pinnacles National Monument - Visitor Survey (2013)	1024-0224
NPS	Roosevelt- Vanderbilt National Historic Sites: Roosevelt Ride Survey (2010)	1024-0224
NPS	Roosevelt- Vanderbilt National Historic Sites: Roosevelt Ride Survey (2014)	1024-0224
NPS	Sequoia and Kings Canyon National Park Visitor Survey (2012)	1024-0224
NPS	Transportation and Visitation to National Parks (2013)	1024-0224
NPS	Understanding and Managing Soundscapes in National Parks: Sequoia and Kings Canyon National Parks Visitor Use Survey (2009)	1024-0224
NPS	Yellowstone National Park Traveler Information and Transit Survey (2010)	1024-0224

Topic Area 1: Respondent Characteristics

The questions in this section ask visitors their personal and/or group socio-demographic information in order to better understand the populations visiting the site(s) and using the transportation system. In addition to relevant demographic information, questions regarding user group characteristics, visitation history and knowledge are also included. In addition, these questions will be used for analysis purposes to help us assess transportation performance among different sub-groups of users.

Agency	Survey Title	OMB Approval Number
BLM	BLM National Visitor Use Survey (Annual sample)	0596-0110
BLM	BLM National Visitor Use Survey – Visitor Satisfaction (Annual sample)	0596-0110
NPS	Acadia Passenger Characteristics and Experiences with the Island Explorer Bus (1999)	1024-0224
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	Comprehensive Survey of the American Public	
NPS	COLO Shuttle Service Visitor Survey (2009)	1024-0224
NPS	CUIS The Lands and Legacies Tour Visitor Study (2012)	1024-0224
NPS	DENA Instrument A – Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Glacier National Park - Hiker Survey (2013)	1024-0224
NPS	GRTE Non-Motorized Survey (2010)	
NPS	ITS Opportunities in California Parks	1024-0224
NPS	MUWO Shuttle Passenger Questionnaire	1024-0224
NPS	National Capital Parks Central Washington D.C. Visitor Transportation Survey (2003)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
NPS	ROMO Estes Travel Information Survey	1024-0224
NPS	Sequoia and Kings Canyon National Park Visitor Survey (2012)	1024-0224
USACE	Boat Survey (2009)	0710-0001
USACE	Customer Satisfaction- Lake Visit (2009)	0710-0001
USACE	Lake Boater Survey (2009)	0710-0001
USACE	Recreation Respondent Profiles (2009)	0710-0001
USACE	Recreation Sites (2009)	0710-0001
USACE	Small Boat Survey (2009)	0710-0001
USACE	USACE Online Survey	0710-0001
USACE	Visitor Comment Card	0710-0001
USFS	Brainard Lake Recreation Area Visitor Travel Survey (2013)	0596-0232
USFS	Indian Peaks Wilderness Visitor Survey (2013)	0596-0232
USFS	USFS National Visitor Use Survey (Annual sample)	0596-0110

USFS	USFS National Visitor Use Survey - Alaska (2000-2003)	0596-0110
USFWS	Regional Alternative Transportation Evaluation Refuge Questionnaire (Employee Survey) (conducted in different regions, 2010-2012)	N/A
USFWS	National Wildlife Refuge Visitor Survey (2010-2011, 2012)	1018-0145
USDOT	National Household Survey - Extended Interview 2009	
WASTC	2012 Statewide VOWS Transportation Survey	

GENDER (GEN)

GEN1: What is your gender? Please mark (●) one.

- Male
- Female
- Other (OPTIONAL Response Category)

GEN2: Are you:

- Male
- Female

GEN3: What is your sex?

- Male
- Female

GEN4: Now I would like to collect age and gender information on everyone in your group. (record everyone in group- if more than 4 people do 1st four with most recent birthday)

Person Interviewed	Person 2	Person 3	Person 4
Gender: Male/ Female	Male/ Female	Male/ Female	Male/ Female
Age:			
(1) under 16	(1) under 16	(1) under 16	(1) under 16
(2) 16-19	(2) 16-19	(2) 16-19	(2) 16-19
(3) 20-29	(3) 20-29	(3) 20-29	(3) 20-29
(4) 30-39	(4) 30-39	(4) 30-39	(4) 30-39
(5) 40-49	(5) 40-49	(5) 40-49	(5) 40-49
(6) 50-59	(6) 50-59	(6) 50-59	(6) 50-59
(7) 60-69	(7) 60-69	(7) 60-69	(7) 60-69
(8) 70+	(8) 70+	(8) 70+	(8) 70+

AGE (AGE)

NOTE: This section also includes questions on the age of group members, as well as the respondent

AGE1: What is your age?

- Under 18
- 18 - 24
- 25 - 44
- 45 - 54
- 55 - 64
- 65+

AGE2: Age:

- Under 25
- 25-44
- 45-61
- 62+

AGE3: How old were you on your last birthday? ___ YEARS OLD

AGE4: Age: ___

AGE5: In what year were you born ___

AGE6: Including yourself, how many people in your personal travel group are (please fill in the number of persons in each applicable age group):

- 5 years and under
- 6-12 years
- 13-18 years
- 19-29 years
- 30-44 years
- 45-64 years
- 65 or older

AGE7: How many people are you traveling with today, including yourself?

- Children (5 years or younger)
- Children (6-17 years)
- Adults (18-64 years)
- Seniors (65 years or older)

AGE8: For you and your personal group on this visit, please provide the following. (If you do not know the answer, please leave blank).

	Current Age:	U.S. Zip Code or name of country other than U.S.	Number of visits named to [site] (including this visit)	
			Past [n] months	Lifetime
Yourself				
Member #2				
Member #3				
Member #4				
Member #5				
Member #6				
Member #7				

AGE9: On this visit, how many children are in your personal group?

Children under six years old: _____

Children six to nine years old: _____

Children 10 to 18 years old: _____

AGE10: On this visit, how many people were in your personal group, including yourself?

Number of people 16 years and older: _____

Number of people under 16 years of age: _____

AGE11: How many people are in your group today, including yourself?

Adults (18 and older): _____

Children (under 18): _____

ETHNICITY (ETHNIC)

ETHNIC1: Are you Hispanic or Latino? Yes No

ETHNIC2: Are you (choose one)?

Hispanic or Latino(a)

Not Hispanic or Latino(a)

Refused

ETHNIC3: Ethnicity affiliation:

Hispanic or Latino

Not Hispanic or Latino

ETHNIC4: What ethnicity do you consider yourself? (please mark one)

- Hispanic or Latino
- Not Hispanic or Latino

ETHNIC5: Are you or members of your personal group Hispanic or Latino? Please mark (●) for you and each group member.

	Yourself	Member #2	Member #3	Member #4	Member #5	Member #6	Member #7
Hispanic or Latino?							
Not Hispanic or Latino							

ETHNIC6: For you only, are you of Middle Eastern/Arab ancestry/descent? (Select one)

- Yes, of Middle Eastern/Arab ancestry/descent
- No, not of Middle Eastern/Arab ancestry/descent

RACE (RACE)

RACE1: With which racial group(s) do you most closely identify? (please select one or more)

- American Indian/ Alaska Native
- Asian
- Black/ African American
- Native Hawaiian or other Pacific Islander
- White
- Refused

RACE2: What is your race? Please mark (●) one or more.*

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or other Pacific Islander
- White

RACE3: What is your race? What is the race of each member of your personal group? Please mark (●) one or more for you and each group member.

	Yourself	Member #2	Member #3	Member #4	Member #5	Member #6	Member #7
American Indian or Alaska Native							
Asian							
Black or African American							
Native Hawaiian or other Pacific islander							
White							

INCOME (INC)

INC1: Which category best represents your annual household income (before taxes) last year? Please mark (●) one.

- | | |
|---|--|
| <input type="checkbox"/> Less than \$24,999 | <input type="checkbox"/> \$100,000-\$149,999 |
| <input type="checkbox"/> \$25,000-\$34,999 | <input type="checkbox"/> \$150,000-\$199,999 |
| <input type="checkbox"/> \$35,000-\$49,999 | <input type="checkbox"/> \$200,000 or more |
| <input type="checkbox"/> \$50,000-\$74,999 | <input type="checkbox"/> Do not wish to answer |
| <input type="checkbox"/> \$75,000-\$99,999 | |

INC2: Including these members, what was your approximate household income from all sources (before taxes) last year?

- | | |
|--|--|
| <input type="checkbox"/> Less than \$10,000 | <input type="checkbox"/> \$75,000 - \$99,999 |
| <input type="checkbox"/> \$10,000 - \$24,999 | <input type="checkbox"/> \$100,000 - \$149,999 |
| <input type="checkbox"/> \$25,000 - \$34,999 | <input type="checkbox"/> \$150,000 - \$199,999 |
| <input type="checkbox"/> \$35,000 - \$49,999 | <input type="checkbox"/> \$200,000 or more |
| <input type="checkbox"/> \$50,000 - \$74,999 | |

INC3: a) Did your household take any unpaid vacation or take unpaid time off from work to come on this trip?

- Yes
 No

b) How much income did your household forgo to make this trip? \$_____

INC4: How many members of your household contribute to paying the household expenses?

___ persons

EMPLOYMENT STATUS (EMP)

EMP1: What is your current employment status?

- Full-time employed
- Part-time employed
- Not employed outside the home
- Full time student
- Not currently employed

EMP2: Which one of the following best describes your employment situation?

- Working full-time for pay
- Working part-time for pay
- Self-employed/consultant
- Currently seeking work/unemployed
- Retired
- Permanently disabled
- Homemaker/caregiver
- Student
- Other

EMP3: Which of the following categories applies to you? (please check all that apply)

- Employed full-time Retired Unemployed Student
- Employed part-time Homemaker Self-employed

MARITAL STATUS (MAR)

MAR1: Are you single, married, living with a life partner, divorced or widowed?

- Single
- Married
- Living with a life partner
- Divorced
- Widowed

HOUSEHOLD TYPE/SIZE (HOU)

HOU1: How many people are in your household? ___ Number of people

HOU2: Including yourself, how many people live in your household?* ___

HOU3: How many children under 12 currently live in your household? _____

What is your home zip code? _____

RES7: Home postal or ZIP code: _____ (write in)

RES8: Address: _____

RES9: Do you live in the local area (within approximately 50 miles of the [site])?

Yes

No - How much time did you spend in the local communities on this trip? Hours__ or Days __

RES10: Are you a seasonal resident of [location]? No Yes

RES11: About how far from home did you travel for this trip? ____ miles

RES12: On average, how far is it from your home to the places where you usually [activity]? __ miles

RES13: Is your permanent residence located within 30 miles of [site]? Yes No

RES14: How long have you lived in the community where you now live? ____ years

RES15: In what type of community do you now live?

In a small town (less than 2,500)

In a town or small city (between 2,500-25,000 people)

In a city (between 25,000 and 100,000 people,

In a large city (100,000 to 1 million people)

In a major city or metropolitan area (over 1 million people)

RES16: How would you describe your primary residence or community? (Check one)

Large city with 250,000 or more people

City with 100,000 to 249,999 people

City with 50,000 to 99,999 people

Small city with 25,000 to 49,999 people

Town with 10,000 to 24,999 people

Town with 5,000 to 9,999 people

Small town with < 5,000 people

A farm or rural area

RES17: Would you describe the area you live in as:

Urban City

Suburban

Small town

Rural

Not sure

RES18: In which region of [X] do you live? (Check one response.) Not including the region you live in, how often do you travel to each of the other regions listed below? (Check one response for each region.)

[SHOW MAP OF REGIONS]

	How often travel to other regions:						
	Live	Weekly	Monthly	Less than Monthly	Once	Never	Don't Know
a. Southeast	___	___	___	___	___	___	___
b. Southcentral	___	___	___	___	___	___	___
c. Southwestern	___	___	___	___	___	___	___
d. Western	___	___	___	___	___	___	___
e. Interior	___	___	___	___	___	___	___
f. Northern	___	___	___	___	___	___	___

TRANSIT USE (TRANSIT)

TRANSIT1: How often do you use public transportation at home?

Never Hardly ever At least once a month At least once a week Almost everyday

TRANSIT2: How often do you use any type of local bus transit at home? (Please check one)

Never Hardly ever At least once a month At least once a week Almost everyday

TRANSIT3: How often do you use public transportation?

daily at least once per week
 at least once per month at least once per year
 Never

TRANSIT4: How far from [the station] is the nearest transit service, such as a local bus stop or Amtrak station?

Less than 1/2 mile
 1/2 to 1 mile
 1 to 3 miles
 More than 3 miles

BOAT OWNERSHIP/USE (BOAT)

BOAT1: Do you own a boat registered in the State of _____? Yes No

BOAT2: Have you ever rented space for your boat at a marina for one month or more? No Yes

BOAT3: Would you consider renting a marina space at Lake (PROJECT LAKE), if a space were available for your boat? YES NO [Mark One Box Below]

If you answered NO, would you ...

Use the launch ramps at Lake (PROJECT LAKE)?

Use rental marina space at another lake or river?

If so, where?

Lake/River _____

Nearest Town _____ State _____

Use the launch ramps at another lake or river?

If so, where?

Lake/River _____

Nearest Town _____ State _____

Other (What?) _____

BOAT4: If you were to rent marina space at Lake (PROJECT LAKE), which type would you prefer? (Mark Only One)

Mooring Buoy

Open Slip

Covered Slip

Dry Storage

BOAT5: Mark the category which best describes the type of boat that you now own or plan to own in the near future. (If you presently own more than one boat, answer for the boat that you use most.)

Boat type:

Outboard

Sailboat

Inboard

Auxiliary Sailboat

Inboard/Outboard

Other (Specify:) _____

b. Boat Manufacturer _____

c. Model _____

d. Year _____

e. What is the length of your boat (overall)? Ft. ___ In. ___

f. What is your boat draft (depth of boat in water)? Ft. ___ In. ___

g. What is the beam (width) of your boat? Ft. ___ In. ___

BOATE6: Check the boxes corresponding to any of the following equipment you own.

- Non-motorized boat (kayaks, canoes, rafts)
- Motor boat
- Snowmachine
- ATV/ Motorbike
- RV
- Airplane
- Jet ski
- Other _____

GROUP CHARACTERISTICS (GROUP)

NOTE: For questions related to the age of group members, please see “Age” category. This section includes questions on group size, type of group, and mobility issues among group members.

GROUP1: On this visit, what kind of personal group (not guided tour/educational/other organized group) were you with? (please check only one response)*

- Alone
- Family
- Friends
- Family and Friends
- Business associates
- Other (please specify _____)

GROUP2: Are you and your personal group traveling with any larger, organized group (e.g. tour, scouts, club, school, church, etc.)? ”*

- Yes
- No

GROUP3: On this visit, were you and your personal group with the following type of organized groups?

Commercial guided tour group	<input type="checkbox"/> Yes	<input type="checkbox"/> No
School/educational group	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Other organized group (such as business group, scout group, etc.)	<input type="checkbox"/> Yes	<input type="checkbox"/> No

GROUP4: How many people were in your [personal, organized, tour] group, including you?

___ Number of people

GROUP5: Including yourself, how many people are in your personal group on this trip to [X]?

Number of People _____

Are there any children under the age of 16 in your personal group on this trip to [X]?(Check one box)

- Yes (Number of children) _____
- No

GROUP6: On [Survey Date] at the time you were surveyed, you indicated that [N People] person(s) including yourself were traveling in the vehicle. Did any other persons, traveling in other vehicles, visit [site] with you that day?

_Yes _No

a) How many additional persons? _____

b) In how many different vehicles, did these additional persons travel when they visited this lake with you that day? ____

GROUP7: How many people (including you) traveled here in the same vehicle as you? ____
How many of those people are less than 16 years old? ____

GROUP8: Was your trip to [site] part of a packaged tour (package tours commonly include transportation, meals, lodging, and activities sold as a pre-set itinerary from a single company)? You may have purchased a package tour directly from the company providing the service, or you may have worked with a travel agent who booked you on a package tour.

- _Yes
- _No

GROUP9: Have you or do you plan to purchase any of the following kinds of guided tours while in this region on this trip (check all that apply).

- | | |
|---|---|
| <input type="checkbox"/> _Local day cruises | <input type="checkbox"/> _Flightseeing |
| <input type="checkbox"/> _Wildlife viewing | <input type="checkbox"/> _Historical/cultural sites |
| <input type="checkbox"/> _Guided fishing | <input type="checkbox"/> _Other (please specify) |
| <input type="checkbox"/> _Guided hunting | <input type="checkbox"/> _None |

GROUP10: On this trip to [X] are you traveling independently or as part of a pre-purchased guided tour group?

- _Independently
- _Part of a guided tour
- _Both

GROUP11: Does anyone in your personal group have a physical condition or personal limitation that made it difficult to access or participate in [site] activities or services? *

- _Yes
- _No

If YES, on this visit what activities or services did the person(s) have difficulty accessing or participating in? (Please describe): _____

Because of the physical condition, which specific difficulties did the person(s) have? Please mark (●) all that apply.

- _Hearing (difficulty hearing ranger programs, bus drivers, audio-visual exhibits or programs, or information desk staff even with hearing aid)
- _Visual (difficulty in seeing exhibits, directional signs, visual aids that are part of programs even with prescribed glasses or due to blindness)

- _Mobility (difficult in accessing facilities, services, or programs even with walking aid and/or wheelchairs)
- _Other (Please specify)

GROUP12: Are there any individuals in your immediate travel party who can only walk limited distances because of their age or a physical condition?

- _ Yes
- _ No

[If yes]: Which of the following limit the distance that one or more members of your group can walk? (Check all that apply)

- _pain/discomfort
- _use a wheelchair
- _use a walker or cane
- _use a stroller
- _have a breathing/respiratory condition
- _have small children
- _prefer not to walk
- _other

GROUP13: Do you or does anyone in your personal group use anything to help them walk or get around, such as a cane, seeing-eye dog, or wheelchair?

- _Yes
- _No
- _Don't Know

GROUP14: Does you or anyone in your personal group use a...

	Yes	No	Don't know
Cane?			
Walker?			
White cane?			
Seeing-eye dog or other K-9 assistance?			
Crutches			
Motorized Scooter?			
Manual Wheelchair?			
Motorized Wheelchair?			
Anything else? _____			

GROUP15: Are you traveling with a pet today?

- _No
- _Yes (specify pet type(s))

VISITATION HISTORY (VHIS)

VHIS1: Have you visited [site] before today? _Yes _No

If Yes, approximately how many times have you visited [during specific time period]?

Number of prior visits: ____

VHIS2: Please tell us how many times you visited the following public land units in the past 12 months. Do not count visits that include commuting through public lands and working in public lands.

	1	2-4	5-10	11-30	31+	Don't Know
National Park						
[State] State Park						
National Forest						
National Wildlife Refuge						
Bureau of Land Management						

VHIS3: How often do you visit [site]?

- This is my first time
- Rarely (1-2 times per year or less)
- Frequently (at least 3 times per year)

VHIS4: Have you visited [specific location within the site] before today? Yes No

If YES, about how many times have you visited [specific location within the site], including this visit?

____ Number of visits OR Don't know/Not sure

VHIS5: How many times have you visited [site] in the last [x] months? _____ (Including today)

VHIS6: How many years have you been visiting [site]?

____years OR This is my first visit

VHIS7: For you and your personal group on this visit, please tell us the number and frequency of visits you've made to this site in the past year. (If you do not know the answer, please leave blank). (Note: number of visits and frequency of visit scale will vary)

Number of visits or Frequency of visits made to [site]							
	First Visit	Less than 1 time/year	Number of times in the past [n] months				Lifetime
			1-11 times	12-50 times	51-360 times	Daily	
Yourself							

Member #2							
Member #3							
Member #4							
Member #5							
Member #6							
Member #7							

VHIS8: Please mark (●) all [the seasons/days of week/times of day] that you and your group have visited [site].

Response for season:

Winter	Spring	Summer	Fall
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Response for day of week:

Weekdays	Weekends	Both weekdays and weekends
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Response for time of day:

Mornings (sunrise to 10 a.m.)	Mid-day (10 a.m. to 2 p.m.)	Late afternoon (2 p.m. to 6 p.m.)	Evenings (6 p.m. to sunset)	Night (sunset to sunrise)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

VHIS9: How many years have you been boating on [X] Lake? ___ YEARS

VHIS10: Have you boated at [site] before today? _Yes _No

VHIS11: How long have you been visiting [site]?

- _This is my first visit
- _ Less than 1 year
- _The past 1 to 5 years
- _The past 6 to 10 years
- _ More than 10 years

VHIS12: How would you describe the frequency of your visits to the [metropolitan Washington D.C.] area?

- _ First time visitor
- _ Infrequent visitor ((once every five to ten years)
- _ Occasional visitor (once every one to four years)
- _Regular visitor (1-3 times a year)
- _Frequent visitor (4 or more times per year)
- _ I live in the [metropolitan Washington DC area (includes suburbs in Virginia and Maryland)]

VHIS13: Is this your first visit to this [site]? (Choose one) Yes No

If no, how many other times have you visited this area in the last 12 months? _____ (Enter number)

VHIS14: How many day trips have you made to [either the Chugach or Tongass National Forests] primarily for recreation within the past 12 months; first within 50 miles of your home and then more than 50 miles from your home?

None Don't Know

Within 50 miles of home to [Chugach NF]	<input type="checkbox"/> Trips
More than 50 miles from home to [Chugach NF]:	<input type="checkbox"/> Trips
Within 50 miles of home to [Tongass NF]	<input type="checkbox"/> Trips
More than 50 miles from home to [Tongass NF]	<input type="checkbox"/> Trips

VHIS15: (follow-up to VHIS 14)

a. Have you used a boat or plane (either private or chartered) within the past 12 months to access backcountry areas of [either the Chugach or Tongass National Forests]?

Yes No

[If yes]: How many such trips have you made to [either the Chugach or Tongass National Forests] in the past 12 months by either boat or plane?

Don't Know

By boat to [Chugach NF]:	<input type="checkbox"/> Trips
By plane to [Chugach NF]:	<input type="checkbox"/> Trips
By boat to [Tongass NF]:	<input type="checkbox"/> Trips
By plane to [Tongass NF]:	<input type="checkbox"/> Trips

VHIS16: (follow-up to VHIS14 and VHIS15)

How many of [these trips] to a national forest were to a national forest cabin as a destination?

None Trips

Don't Know

VHIS17: How many outdoor recreation trips did you take in the last 12 months (for such activities as hunting, fishing, wildlife watching, etc.)? _____ number of trips

VHIS18: How many times in the past 12 months have you traveled by non-motorized modes [on any portion of the road from X to X]/[in (site)] (not including this visit)?

Never

Once

Twice

3-5 times

- 6-10 times
- More than 10 times

VHIS19: We are interested in knowing if there are any specific places or sites you used to visit but no longer visit, or have changed the time when you visit, due to too much crowding, noise, commercial activity, fewer fish, etcetera. Write in the site and briefly explain why you do not visit at certain times or altogether.

<i>Example:</i>	
Site <i>Russian River</i>	<i>There is too much crowding during weekends, so I visit during weekdays</i>
Site _____	
Site _____	
Site _____	

VHIS20: In general, how often do you use each of the following Federal public lands, either traveling through them, or participating in activities on them, such as hunting or fishing? (Check one response for each item.)

	More than Once per week	About once per week	About once per month	Less than Monthly	Never	Don't Know
a. Bureau of Land Management	___	___	___	___	___	___
b. U.S. Fish and Wildlife Service	___	___	___	___	___	___
c. National Park Service	___	___	___	___	___	___
d. U.S. Forest Service	___	___	___	___	___	___

KNOWLEDGE (KNOW)

KNOW1: Prior to this visit, were you and your personal group aware of [site]?

- Yes
- No
- Not sure

KNOW2: Prior to this visit, were you and your personal group aware that [site] is managed by [X]?

- Yes
- No
- Not sure

KNOW3: The [X] manages [site]. [Other land management agency] manages land [near (e.g. east, south, etc.)] of the [site]. Prior to this visit, were you aware that two different organizations administer these sites? Please mark (●) only one.

- Yes, aware sites were managed by two different organizations

- _No, thought both sites were managed by the [National Park Service]
- _No, thought both sites were managed by [other management agency]
- _Didn't know who managed either site

KNOW4: Before you were contacted to participate in this survey, were you aware that [national wildlife refuges]... (please mark one answer for each item below)

- ...are managed by the [U. S. Fish and Wildlife Service]? Yes No
- ...have the primary mission of [conserving, managing, and restoring fish, wildlife, plants and their habitat]? Yes No

KNOW5: Prior to this visit, were you and your personal group aware that you would be visiting [site], an area managed by [X]?

- _Yes
- _No
- _Not sure

KNOW6: Prior to this visit to [site], were you and your personal group aware of the difference between a national [park] area and a national [forest]? Please mark (•) only one.

- _Yes
- _No
- _Not sure

KNOW7: Prior to this visit, did you and your personal group know who [important person of site] was?

- _Yes
- _No
- _Not sure

KNOW8: Prior to this visit, were you and your personal group aware of [important area in site]?

- __Yes
- _No
- _Not sure

KNOW9: Prior to this visit, were you and your personal group familiar with [site] rules and regulations?

- _Yes
- _No
- _Not sure

KNOW10: Prior to your visit, were you and members of your personal group aware of [specific issues, activities, sites, services, programs, etc.] at [site]?

- _Not aware
- _Somewhat aware

_Very aware

KNOW11: Prior to this visit, were you and your personal group aware of the following nearby [public land sites (ex: National Park Service sites)]?

a) If you were aware of these sites prior to this visit, please mark (●) all sites you were aware of in column a.

b) If you were not previously aware of these sites, how did you and personal your group find out about them on this visit? Please mark (●) all that apply in column b.

c) Have you and/or your personal group members ever visited these sites? Please mark (●) all that apply in column c.

	a) Prior to visit, aware of site?	b) Find out on this visit?	c) Ever visited site?
[area-specific list of nearby sites]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

KNOW12: It is okay to walk off of the marked/signed trails to enjoy plants up-close, as long as you stay in places where others have already walked. Please mark (●) only one.

_True

_False

_Don't know

KNOW13: Over X% of the [site] is designated wilderness area. Prior to this visit to the unit, were you aware of this fact?

_Yes

_No

_Not sure

KNOW14: Did you know there is a large parking lot near the entrance station to [site] where you can park? (Check one box.)

_ Yes, but I did not park there on this trip

_ Yes, I parked there on this trip

_ No

Topic Area 2: Traveler Information (TINFO)

This section on Traveler Information can help agencies assess how visitors/users obtained traveler information prior to their trip, as well as during their trip, and their evaluation of that information (a separate subsection includes questions on information sources used to learn about shuttle services). Agencies can use this data to identify gaps or problems with traveler information and how to better target information to their users.

Agency	Survey Title	OMB Approval Number
NPS	Acadia On-Site Interview (2013)	
NPS	Acadia Passenger Characteristics and Experiences with the Island Explorer Bus (1999)	1024-0224
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	COLO Visitor Motorist Survey (2010)	1024-0224
NPS	DENA Stated Choice Survey (2009)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Grand Canyon National Park Tusayan Shuttle Pilot Passenger Survey (2008)	1024-0224
NPS	GRTE Non-Motorized Survey (2010)	
NPS	ITS Opportunities in California Parks (surveys at Golden Gate and Sequoia and Kings Canyon in 2002)	1024-0224
NPS	Muir Woods Shuttle Evaluation Report (2012)	1024-0224
NPS	National Capital Parks Central Washington D.C. Visitor Transportation Survey (2003)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
NPS	Sequoia and Kings Canyon National Park Visitor Survey (2012)	1024-0224
USFS	Brainard Lake Recreation Area Visitor Travel Survey (2013)	0596-0232

TINFO1: Prior to your trip, how did you and your personal group obtain information to plan the transportation and travel-related details of your trip? (Check all that apply) For each source used, how helpful was the information you received? (Circle one response for each source used.)

<u>Sources</u>	<u>Used to</u>					
	<u>Plan</u> <u>Trip</u>	<u>Not at all</u> <u>helpful</u>	<u>Slightly</u> <u>helpful</u>	<u>Moderately</u> <u>helpful</u>	<u>Very</u> <u>helpful</u>	<u>Extremely</u> <u>Helpful</u>
Federal or State websites	___	1	2	3	4	5
Other websites	___	1	2	3	4	5
Social media (e.g., Facebook, Twitter, etc.)	___	1	2	3	4	5
Podcasts	___	1	2	3	4	5
Maps (e.g., Motor Vehicle Use Maps for National Forests)	___	1	2	3	4	5
Brochures or pamphlets	___	1	2	3	4	5
Travel guides and tour books	___	1	2	3	4	5
Newspaper/magazine article	___	1	2	3	4	5
Alaska Milepost	___	1	2	3	4	5
Radio/TV broadcasts	___	1	2	3	4	5
Package tour companies/providers (Alaska Railroads, airline, cruise, independent etc.)	___	1	2	3	4	5
Word of mouth - (e.g., Friends or relatives)	___	1	2	3	4	5
Previous visits	___	1	2	3	4	5
Visitor bureaus, Visitor centers or Information centers (e.g., Alaska Public Lands Information Center)	___	1	2	3	4	5
Other (Please specify) _____	___	1	2	3	4	

5

TINFO2: From the sources marked above, did you and your personal group receive the type of information [about the park] that you needed?

_Yes

_No

_Not sure

IF NO, what was the information that you and your personal group needed that was not available?
Please be specific. (Open ended)

TINFO3: Which information sources did you and your personal group use during your trip for transportation or travel-related information? For each source used, how helpful was the information you received?

	Used During Trip	Not at all helpful	Slightly helpful	Moderately helpful	Very helpful	Extremely Helpful
Federal or State websites	___	1	2	3	4	5
Other websites	___	1	2	3	4	5
Social media (e.g., Facebook, Twitter, etc.)	___	1	2	3	4	5
Podcasts						
Maps (e.g., Motor Vehicle Use Maps for National Forests)	___	1	2	3	4	5
Brochures or pamphlets	___	1	2	3	4	5
Travel guides and tour books	___	1	2	3	4	5
Newspaper/magazine article	___	1	2	3	4	5
Alaska Milepost	___	1	2	3	4	5
Radio/TV broadcasts	___	1	2	3	4	5
Package tour companies/providers (Alaska Railroads, airline, cruise, independent etc.)	___	1	2	3	4	5
Word of mouth - (e.g., Friends or relatives)	___	1	2	3	4	5
Previous visits	___	1	2	3	4	5
Visitor bureaus, Visitor centers or Information centers (e.g., Alaska Public Lands Information Center)	___	1	2	3	4	5
Other (Please specify) _____	___	1	2	3	4	

5

TINFO4: Before making a trip on Federal public lands do you ever obtain transportation or travel-related information for your trip (e.g. route information, weather or road condition information etc.)?

_Yes

_No

IF YES: Which of the following sources of travel information have you used before making a trip on Federal public lands? Check all that apply. For each source used, how helpful was that source of information?

	<u>Used</u>	<u>Not at all helpful</u>	<u>Slightly helpful</u>	<u>Moderately helpful</u>	<u>Very helpful</u>	<u>Extremely Helpful</u>
Federal or State websites	___	1	2	3	4	5
Other websites	___	1	2	3	4	5
Social media (e.g., Facebook, Twitter, etc.)	___	1	2	3	4	5
Podcasts	___	1	2	3	4	5
Maps (e.g., Motor Vehicle Use Maps for National Forests)	___	1	2	3	4	5
Brochures or pamphlets	___	1	2	3	4	5
Travel guides and tour books	___	1	2	3	4	5
Newspaper/magazine article	___	1	2	3	4	5
Alaska Milepost	___	1	2	3	4	5
Radio/TV broadcasts	___	1	2	3	4	5
Package tour companies/providers (Alaska Railroads, airline, cruise, independent etc.)	___	1	2	3	4	5
Word of mouth - (e.g., Friends or relatives)	___	1	2	3	4	5
Previous visits	___	1	2	3	4	5
Visitor bureaus, Visitor centers or Information centers (e.g., Alaska Public Lands Information Center)	___	1	2	3	4	5
Other (Please specify) _____	___	1	2	3	4	

5

TINFO5: Is there any type of travel information that you have searched for but that you were unable to find?

_Yes

_No

IF YES: What type of information was that? (Open-ended)

TINFO6: Did you seek any information about transportation services in [the metropolitan Washington, D.C. area] BEFORE you arrived?

_ Yes

_ No

[If yes]: BEFORE you arrived in [the metropolitan Washington, D.C. area], how did you learn about the transportation options that are available in the area? (Check all that apply)

[include list of site-specific sources]

_ Other (please specify: _____)

TINFO7: AFTER you arrived in [the metropolitan Washington, D.C. area], how have you learned about the transportation options that are available (check all that apply)

[include list of site-specific sources]

_ Did not get any information after I arrived

TINFO8: Prior to this visit, how did you and your personal group obtain information about [site]. Please mark all that apply in column a.

b) If you were to visit [site] in the future, which sources would you and your personal group prefer to use to obtain information in planning your visit. Please mark all that apply in column b.

a) Prior to this visit?	How did you and your personal group obtain information about [NPS site]?	b) On a future visit?
<input type="radio"/>	Obtained no information prior to visit	<input type="radio"/>
<input type="radio"/>	Live in local area	<input type="radio"/>
<input type="radio"/>	[area-specific list of options (e.g. web site, friends/family, school program, television show, other NPS sites, etc)]	<input type="radio"/>
<input type="radio"/>	Other (Please specify)	<input type="radio"/>

TINFO9: We would like to know what types of information you want when planning a trip. We would also like to know when you obtain each type of information. Please tell us at what point in your trip (before arriving at the [site] and/or in the [site]) you obtained each of the following types of information (if at all).

**Please indicate (with an X) each type of information you obtained
(Please check all that apply)**

	Before arriving in the park	In the park	Did not obtain at all
General [site] information (hours of operation, entrance fees etc.)			
Activities at park			
Hotel/lodging information			
Campground information			
Travel time to park			
Transportation options to get to the [site]			
Alternate auto routes			
Road conditions			
Public transportation to the [site]			
Parking availability			
Weather			
Other things to do in the area			

TINFO10: Next, we would like to know what sources of information you used for your trip.

**Please indicate (with an X) each type of information you obtained
(Please check all that apply)**

I use the following...	Before arriving in the [site]	In the [site]	Did not obtain at all
Tour Book/visitor guides			
Internet - [site] web site			
Internet - other web site			
Friends/relatives			
Previous visits			
Visitor/Tourist Information centers			
Commercial television			
Local access television			
Commercial radio			
Informational radio (e.g., highway advisory)			
Electronic road signs			
Chambers of Commerce			
Terminal kiosks (airport, train or stations) with brochures, maps etc.			
Hotel information kiosks - computer terminal			
Phone inquiry to [park]			
Smartphone, Blackberry (to access current data)			
Newspaper/magazine articles			
Talk to people in local communities			
Travel agent			

TINFO11: Please tell us how **likely** is it that you would use each of the following before arriving at the [site] and while you are in [site].

How likely is it that you would use each of the following	Before arriving in this [site]					While in this [site]				
	Not at All Likely	Slightly Likely	Moderately Likely	Very Likely	Completely Likely	Not at All Likely	Slightly Likely	Moderately Likely	Very Likely	Completely Likely
	1	2	3	4	5	1	2	3	4	5
Tour Book/visitor guides	1	2	3	4	5	1	2	3	4	5
Internet - [site] web site	1	2	3	4	5	1	2	3	4	5
Internet - other web site	1	2	3	4	5	1	2	3	4	5
Friends/relatives	1	2	3	4	5	1	2	3	4	5
Previous visits	1	2	3	4	5	1	2	3	4	5
Visitor/Tourist Information centers	1	2	3	4	5	1	2	3	4	5
Commercial television	1	2	3	4	5	1	2	3	4	5
Local access television	1	2	3	4	5	1	2	3	4	5
Commercial radio	1	2	3	4	5	1	2	3	4	5
Informational radio (e.g., highway advisory)	1	2	3	4	5	1	2	3	4	5
Electronic road signs	1	2	3	4	5	1	2	3	4	5
Chambers of Commerce	1	2	3	4	5	1	2	3	4	5
Terminal kiosks (airport, train or stations) with brochures, maps etc.	1	2	3	4	5	1	2	3	4	5
Hotel information kiosks - computer terminal	1	2	3	4	5	1	2	3	4	5
Phone inquiry to [park]	1	2	3	4	5	1	2	3	4	5
Smartphone, Blackberry (to access current data)	1	2	3	4	5	1	2	3	4	5
Newspaper/magazine articles	1	2	3	4	5	1	2	3	4	5
Talk to people in local communities	1	2	3	4	5	1	2	3	4	5
Travel agent	1	2	3	4	5	1	2	3	4	5

TINFO12: How did you obtain information about the [site/transit service]? (check all that apply)

- Live in the local area
- Previous visit(s)
- Friends/relatives
- Free Acadia shuttles newspaper
- Travel guide/camping/tour book
- Television/radio program
- Host of private campground/motel/B&B
- Park campground/visitor center
- Newspaper/magazine article
- Internet/Acadia NP/other website
- Other visitors
- Chamber of Commerce or State Visitors Bureau
- Other (please specify) _____

TINFO13: How did you obtain information about non-motorized travel options for [site]? Please mark all that apply.

- [site]website
- Travel service/agent
- Other website _____
- Friend
- Travel-guide book _____
- Visitor center brochures or maps
- Park entrance brochures or maps
- Other-describe _____
- Park signs or kiosks

TINFO14: Are you aware of the following travel information sources? Have you used these on your trip?

	AWARE	USED
Parking availability (Park staff/signs)	___	___
Park traveler information (telephone system)	___	___
[Acadia National Park] Website	___	___
[Island Explorer] Website	___	___
Electronic [Island Explorer] Arrival Signs	___	___
[Island Explorer] Automated Annunciator	___	___

TINFO15: Did you use any of the following sources of travel or traffic information? Please check all that apply.

- My Prior Experience And Knowledge
- Park Brochure/Map
- Park Newspaper (Beaver Log)
- [Island Explorer] Insert (In Beaver Log)
- Host Of Private Campground/Motel/B&B
- Other Visitors
- Traveling Guide/Camping/Tour Book
- [Acadia National Park] Website
- [Island Explorer] Website
- Friends Or Family
- Chamber Of Commerce or State Visitors Bureau
- Other (Please Specify:)

TINFO16: There are many different ways to get travel information when taking a trip. How useful would each of the following ways of getting travel information be to you? (Please check ONE box for EACH item.

	Not at all useful	Slightly Useful	Moderately Useful	Very useful	Extremely Useful
[Rocky Mountain National Park] website	<input type="checkbox"/>				
America's traveler information phone number (511)	<input type="checkbox"/>				
Park brochure/map	<input type="checkbox"/>				
Park newspaper	<input type="checkbox"/>				
Host of private campground/hotel/bed & breakfast	<input type="checkbox"/>				
Traveling guide/tour book	<input type="checkbox"/>				
Chamber of commerce or state visitors bureau	<input type="checkbox"/>				
Text updates on a cellular phone	<input type="checkbox"/>				
Apps available for Smartphones/tablets	<input type="checkbox"/>				
Online	<input type="checkbox"/>				
Highway advisory radio	<input type="checkbox"/>				
Friends or family	<input type="checkbox"/>				
Other visitors	<input type="checkbox"/>				

NOTE: TINFO17 – TINFO19 is a series of questions that asks specifically about travel and traffic information obtained at visitor centers/campgrounds and through the Park’s interactive Telephone Service (Acadia National Park Traveler Survey, ITS Field Operational Test) . However, these questions could be adapted for other Intelligent Transportation Systems (ITS) that agencies are deploying at their sites.

TINFO17: Did you obtain any parking availability or traffic conditions information provided at [NPS] visitor centers or campgrounds? (For example, parking availability information provided by staff and signs).

_NO If no, please go to Question 2.

_YES If yes, please continue.

[IF YES]:

- A. How often did you obtain this information? _Times
- B. Where did you receive the parking availability and traffic conditions information? (Please check as many as apply)
[List of site-specific locations]
_ Other (Please specify: _____)

TINFO18: Did you use the [Park’s Interactive Telephone Information Service ((207) 288-3338)] to obtain travel and traffic information?

_No

_Yes

[IF YES]:

- A. How often did you use the telephone? _Times
- B. When did you call this service number? (Please check as many as apply)
 - _ At home before traveling to [X]
 - _During your travel to [X]
 - _During your visit at [X]
 - _Other (please specify:_____)

If respondent says “NO” to both TINFO17 and TINFO18, they skip TINFO 19.

TINFO19: [If used either parking availability/traffic condition information OR interactive phone service]

The questions below are concerned with your evaluations of the parking availability and traffic conditions information provided at A) [the National Park Service] visitor centers and campgrounds and/or B) the Interactive Telephone Service ((207) 288-3338)]. Please read each of the following questions carefully and circle the number that best describes your opinion.

How strongly do you agree with the following? Please circle your response on the scale from 1-5.

	Parking Conditions and Traffic Information Provided at the Park Visitor Center, Campgrounds, or website					X (site specific ITS)				
	Strongly Agree	Agree	Neither agree or disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree or disagree	Disagree	Strongly Disagree
a. I found the information to be accurate	1	2	3	4	5	1	2	3	4	5
b. I was able to clearly understand the information.	1	2	3	4	5	1	2	3	4	5
c. It was easy for me to use the information	1	2	3	4	5	1	2	3	4	5
d. The information saved me time	1	2	3	4	5	1	2	3	4	5
e. The information helped me avoid parking problems	1	2	3	4	5	1	2	3	4	5
f. The information helped me avoid traffic congestion	1	2	3	4	5	1	2	3	4	5
g. The information helped me avoid large crowds	1	2	3	4	5	1	2	3	4	5
h. It was easier for me to get around the area with the information	1	2	3	4	5	1	2	3	4	5
i. The information helped me to reduce tension and stress related to traveling	1	2	3	4	5	1	2	3	4	5
j. I would plan to use this information if visiting within the next 12 months	1	2	3	4	5	1	2	3	4	5
k. The information helped me change my mind on what attractions to visit	1	2	3	4	5	1	2	3	4	5
l. The information changed the time of day I visited certain destinations within the park	1	2	3	4	5	1	2	3	4	5
m. The information helped me decide to use the [Island Explorer Bus]	1	2	3	4	5	1	2	3	4	5
n. My traveling companions think I should use this information for planning trips	1	2	3	4	5	1	2	3	4	5
o. Using this source of information in the future would be a pleasant experience	1	2	3	4	5	1	2	3	4	5

TINFO20: Imagine that when you arrived at the entrance station, a road sign notified you that parking lots in [X] were full, but you could park at the lot near the entrance station and ride a shuttle bus into [X]. What would you do? Check one box.

- Drive into [X] and look for parking anyway
- Park in the lot near the entrance station and ride the shuttle bus into [X]
- Leave and come back later in the day when you could find parking in [X]
- Go to a different recreation area instead (Please specify):__
- Other (Please specify):__

TINFO21: Imagine that when you were about ½ hour away from here, a road sign notified you that all parking lots for [X] were full, but you could park outside [X] and ride a shuttle here. What would you do? Check one box.

- Drive to [X] and look for parking anyway
- Park there and take the 30 minute shuttle bus ride into [X]
- Go somewhere else until later in the day when you could find parking in [X]
- Go to a different recreation area instead (Please specify):_
- Other (Please specify):__

TINFO22: How likely would you have been to use each of the following sources of information to plan your trip to [X], if you could have gotten information about parking and crowding conditions at [X]? (Check one box for each item).

	Likely	Not Likely	Don't Know/Not Sure
Website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smartphone app	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social media (e.g., Facebook, Twitter)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Text updates on cellular phone/smartphone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AM radio station	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone information line (message updated daily)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Telephone information line (live person)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tourist information center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (Please specify):_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

TINFO23: A) On this visit to {site}, did you and your personal group bring any of the following electronic devices with you? Please mark all that apply.

B) On this visit, did you and your personal group use any of the following electronic devices to obtain [park] information? Please mark all that apply.

a) Brought on this visit	b) Used for [park] information
<input type="radio"/> None	<input type="radio"/>
<input type="radio"/> Laptop or tablet computer	<input type="radio"/>
<input type="radio"/> Smartphone (e.g., iPhone, android, blackberry)	<input type="radio"/>
<input type="radio"/> MP3/MP4 player (audio tour)	<input type="radio"/>
<input type="radio"/> Handheld Global Positioning System receiver (navigation)	<input type="radio"/>
<input type="radio"/> Other portable electronic device	<input type="radio"/>

C) What park information did you obtain using these devices? (Open ended)

TINFO24: During your trip, did you and your personal group use any of the following electronic devices to obtain transportation or travel-related information? For each device, check one box.

	<u>Used</u>	Did not <u>Use</u>	Not <u>Sure</u>
Laptop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tablet computer (e.g., iPad)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smartphone (e.g., iPhone, Android)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cell phone (not web-enabled)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Global Positioning System (GPS)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Marine/Aircraft radio (2-way radio)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other portable electronic device (please specify:_____)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

a. [IF USED ANY DEVICES:] Please indicate if you had any of the following problems when trying to obtain information on your electronic device. Check all that apply. (NEW)

- Service not available (e.g. no internet connection)
- Could not find the information I was seeking
- Information was incomplete, not detailed enough
- Other problem (please specify:_____)

TINFO25: When using Federal public lands, do you typically carry any of the following electronic devices with you? Please check all that apply. For each electronic device that you carry, do you use it to obtain transportation or travel related information?

	<u>Carry</u>	<u>Use for travel Information</u>
Smartphone (e.g., iPhone, -Android)	—	—
Cell phone (not web-enabled)	—	—
Satellite phone	—	—
Global Positioning System (GPS)	—	—
Marine/Aircraft Radio (2-way radio)	—	—
Emergency location transmitter	—	—
Other portable electronic device (please specify:____)	—	—
OR		
No, I do not typically carry portable electronic devices	—	

SIGNS

TINFO26: On this trip, were the signs directing you and your personal group to [site] adequate? Please mark only one response for each.

NOTE: This questions should be filtered on visitors/users who traveled by vehicle or a non-motorized mode

Signs on interstates	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Did not see or notice signs
Signs on state highways	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Did not see or notice signs
Signs in communities	<input type="radio"/> Yes	<input type="radio"/> No	<input type="radio"/> Did not see or notice signs
[add other relevant responses, as needed]			

TINFO27: IF NO, Please explain any issues or problems you had with the signs. Please be as specific as possible. (Open-ended)

TINFO28: Did you see the highway message signs on State Route [#]?

- _Yes, an electronic message was on the sign
- _Yes, saw the sign, but sign was blank
- _Do not recall seeing highway message sign

TINFO29: Did you see an electronic message sign while traveling on this trip?

_Yes

_No

[IF YES] Please look at the map attached to your clipboard. At which location(s) did you see an electronic message sign? Please check all that apply

_ Location 1 [describe location]

_ Location 2 [describe location]

_ Location 3 [describe location]

_I don't remember

TINFO30: What type of information would you want to see on the signs or hear on the radio?

_No opinion

OR (check all that apply)

_Road work/construction

_Transit/shuttle info

_Whether parking areas are full

_Weather at park

_Park hours and fees

_Activities at park

_Directions to tune to park radio

_Other (please list) _____

Information about Shuttle Services

TINFO31: Prior to this visit, were you and your personal group aware of a shuttle system to [X] and [X]?

_No

_Yes

_Don't Know

TINFO32: How did you and your personal group obtain information about the in-site shuttle (between attractions and amenities; not shuttles entering the site)?

_[Site] website

_Park materials supplied at entrance station

_Park signage

_Fellow visitors

_At park entrance station and/or from Ranger

_Other, please specify

TINFO33: How did you learn about the shuttle service provided at [site]? (Check All That Apply)

- From previous visit(s)
- Visitor Guidebooks
- Family or friends (word of mouth)
- [National Park Service] website
- Saw the shuttle bus or signs for the service
- Other website
- Staff at one of the visitor sites
- Hotel/motel/timeshare/ campsite staff
- Brochures/pamphlets from the visitor sites
- Chamber of Commerce/Visitor's Bureau
- Other (please specify: _____)

NOTE: TINFO34 was asked of motorists who did NOT use the shuttle:

TINFO34: Are you aware of the shuttle service that provides transportation from [X] to [x] sites and to [X]?

- Yes
- No

IF YES: a. How did you hear about this service? (Check all that apply)

- Staff at visitor sites
- Visitor guidebook
- Hotel/motel/timeshare/campsite staff
- Family or friends (word of mouth)
- Saw shuttle bus or signs for the service
- [X] website
- Brochure or pamphlet from visitor sites
- Tourism website or 1-800 number
- Previous visits
- Other: _____

b. What factors influenced your decision not to take the shuttle? (Open ended)

TINFO35: How did you find out about this shuttle?

- [Park] newspaper/flyer
- Website
- Hotel/motel staff suggestion
- Saw bus/bus stops/signage in [X]
- Saw electronic sign on Hwy 64, and followed sign instructions to tune into radio
- Other _____

TINFO36: How do you prefer to get information on the [transit service]?

- _Email
- _Website
- _Information Kiosk (where?)
- _Information at bus stops
- _Saw changeable message sign on Hwy 101
- _Brochure/ newsletter
- _Notice on bus
- _Newspaper/ radio
- _Other (explain)

TINFO37: On a future visit, what kind of information would you like to improve your non-motorized experience in [Grand Teton National Park]? Please mark all that apply.

- _ Brochures
- _ Internet information
- _ Signs
- _ Other _____

Topic Area 3: Trip Behaviors

The purpose of these questions is to help us understand the key characteristics of the visitors'/users' trip, including their trip purpose, trip planning, trip duration and accommodations, activities, routes and destinations, use of transportation modes/services and transportation related conditions. These questions will assist FLMAs in understanding overall use characteristics of their site, including mobility and access.

Agency	Survey Title	OMB Approval Number
Multiple	CVTS Alaska Visitor Survey	N/A
Multiple	CVTS Alaska Resident Survey	N/A
None	Alaska Department of Commerce Alaska Visitor Statistics Program	N/A
None	University of Fairbanks White Mountain National Recreation Area Winter Recreation Study	N/A
NPS	Acadia Passenger Characteristics and Experiences with the Island Explorer Bus (1999)	1024-0224
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	COLO Visitor Motorist Survey (2010)	1024-0224
NPS	COLO Shuttle Service Visitor Survey	1024-0224

NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Glacier National Park - Hiker Survey (2013)	1024-0224
NPS	Grand Canyon National Park Tusayan Shuttle Pilot Passenger Survey (2008)	1024-0224
NPS	GRTE Non-Motorized Survey (2010)	
NPS	MORA Instrument C - Transportation Effects on Auto Touring Experience, Park Roads (2011)	1024-0224
NPS	MORA Instrument D - Transportation Effects on Auto Touring Experience, Scenic Overlooks (2011)	1024-0224
NPS	MORA Instrument E - Transportation Effects on Park Shuttle Experience (2011)	1024-0224
NPS	Muir Woods Shuttle Evaluation Report (2012)	1024-0224
NPS	National Capital Parks Central Washington D.C. Visitor Transportation Survey (2003)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
USACE	Aquatic Plants, Recreation, and Lake Residents	0710-0001
USACE	Beach Questionnaire (2009)	0710-0001
USACE	Customer Satisfaction- Lake Visit	0710-0001
USACE	Ethnic Minority User Survey	0710-0001
USACE	Lake Boater Survey	0710-0001
USACE	Lake Residents Recreation Survey (2009)	0710-0001
USACE	Lake Visitor Survey (2009)	0710-0001
USFS	AMC Transportation Survey (2010)	
USFS	ARNF Guanella Pas Visitor Survey (2013)	0596-0232
USFS	ARNF Mount Evans Visitor Survey (2013)	0596-0232
USFS	Brainard Lake Recreation Area Visitor Survey (2013)	0596-0232
USFS	Indian Peaks Wilderness Visitor Survey (2013)	0596-0232
USFS	SNRA Stanley Idaho to Redfish Lake Area Trail Survey	0596-0232
USFS	USFS National Visitor Use Survey (Annual sample)	0596-0110
USFS	USFS National Visitor Use Survey - Economics (Annual sample)	0596-0110
USFWS	Arctic National Wildlife Refuge Visitor Survey (2009)	0596-0208
USFWS	National Wildlife Refuge Visitor Survey - Nonrespondents (2010-2011, 2012)	1018-0145

TRIP PURPOSE/MOTIVATION (TPURP)

NOTE: This section also includes questions that can be used to screen out respondents who are not visiting Federal Lands for recreation purposes.

TPURP1: Which of the following best describes your visit to this [site]? (please mark only one)

- It was the primary purpose or sole destination of my trip
- It was one of multiple planned destinations for my trip
- It was just an incidental or spur of the moment stop on a trip taken for other purposes or to other destinations.

TPURP2: Which factors affected you and your personal group's decision to visit [site] on the day that you visited? Please mark all that apply.

- [area-specific list of factors]
- Other (please specify)

TPURP3: Which one of the following best describes the purpose of your overall trip?

- Primarily for recreation at one or more sites at this lake
- Primarily for recreation at other U.S. Army Corps of Engineers lakes
- Primarily for recreation, but not at any US Army Corps of Engineers lakes
- Staying at a seasonal home in the area
- Passing through the area on a longer trip and stopped for a visit at this lake
- In the area visiting relatives or on a business trip
- Other reason, please specify: _____

TPURP4: Which ONE of the following BEST describes the PRIMARY purpose of your current trip to [the Washington D.C. area]? (Check only one)

NOTE: This question could also be asked as a "Check all that apply"

- Pleasure or vacation
- Convention or conference
- Business work (excluding conference)
- Visiting friends/relatives
- School related
- Other (please specify: _____)

TPURP5: a) In deciding to visit this [site], please indicate (on a scale of 1-5) the extent to which the following factors influenced your decision. (Circle the number of your choice)

	Not at all influential	Slightly influential	Somewhat influential	Very influential	Extremely influential
[Area-specific list of factors (e.g. activity participation, historical or culture elements, to visit an NPS site, etc.)]	1	2	3	4	5

b) From the list above, which is the most important reason for you to visit this [site]? (Open-ended)

TPURP6: The purpose of using the [site transportation asset] can range from purely “transportation” (for example, to get from one place to another) to purely “recreation” (e.g., to enjoy the journey), or it can be some combination of these purposes. Please briefly describe why you chose the number that you circled above. In other words, what was it about why you were traveling the [site transportation asset] that made it either “transportation,” “recreation,” or some combination of the two?

1	2	3	4
5			
Purely Purely transportation recreation	Mostly transportation	About half transportation & half recreation	Mostly recreation

TPURP7: How important was doing some hiking in your decision to take a trip to this location?

- _Not at all Important
- _Somewhat Important
- _Fairly Important
- _Very Important
- _Extremely Important

TPURP8: What is the primary purpose of your visit to[X]?

- _Working or commuting to work
- _Only stopping to use the bathroom
- _Only passing though, going somewhere else
- _Some other reason
- _Recreation/sightseeing/ visiting

[if only passing through/other reason] Are you traveling to another site for recreational or sightseeing purposes?

- _Yes
- _No

TPURP9: Did any of you visit this area for recreation or sightseeing today?

[If no – terminate survey)

IF YES: Will you be returning to this [park] today?

TRIP PLANNING (TPLAN)

Note: For questions related to the use of traveler information in planning a trip, please see the category "Traveler Information."

TPLAN1: When did you and your personal group make the decision to visit [site]? Please mark only one.

- On the day of the visit
- 2-7 days before the visit
- 8-30 days before the visit
- 1-6 months before the visit
- More than 6 months but less than a year before the visit
- A year or more before the visit

TPLAN2: How long ago did you decide to take this trip to [site]? (check one box)

- Sometime today
- Yesterday
- In the last week
- More than a week ago, but less than a month ago
- A month or more before today

TPLAN3: How long before the trip did you make your travel arrangements? Check one.

- Less than one week
- 1 week - 3 weeks
- 1 to 3 months
- 4 to 11 months
- 1 year to 2 years
- More than 2 years
- Don't Know/can't recall

TPLAN4: When planning for your most recent visit to [X], which mode(s) of transportation did you plan to use? (Please check ALL that apply)

- Vehicle (e.g., car, RV, motorcycle, etc.)
- Visitor shuttle
- Bicycle
- Walking
- Group tour bus
- Other (please specify) _____

TPLAN5: Rank the most important factors when planning travel logistics for a recreational itinerary:

- a. Cost
- b. Total Travel time AND Convenience
- c. Transport gear
- d. Environmental Impact
- e. Social Time
- f. Non-recreational activities

TPLAN6: Rank the four most important factors (1=highest, 4=lowest) when planning travel logistics for a recreational itinerary:

- Cost
- Total time to get from home to trailhead/destination
- Environmental impact
- Social time with friends and family
- Transport of recreational gear
- Accommodation or coordination of non-recreational activities
- Convenience (number of stops or transitions, such as rideshare or bus stops)

TPLAN7: When you planned this trip to [X], did you think about the possibility that it might be crowded here?

- Yes
- No

IF YES: If you thought about the possibility of crowding when you planned this trip to [X], how did it affect your trip plans?

- It did not affect my plans
- I visited at a time of day I thought would be less crowded
- I visited on a day of the week I thought would be less crowded
- I avoided places here I thought would be crowded today
- Other (please specify)

TPLAN8: Did you use the National Recreation Reservation System (NRRS) to make a reservation for this trip? NRRS enables you to reserve campsites, cabins, permits and tours offered by US Army Corps of Engineers, National Park Service, Bureau of Land Management, Bureau of Reclamation, and US Forest Service (www.recreation.gov or 877-444-6777).

- Yes
- No
- Not sure

TPLAN9: Do you or do members of your group own any of the following Interagency Recreation Passes? These passes are honored at all National Forest Service, National Park Service, Bureau of Land Management, Bureau of Land Reclamation, and U.S. Fish and Wildlife Service sites. (Check all that apply)

- Interagency Annual Pass (\$80)
- Interagency Annual Military Pass (Free)
- Interagency Senior Pass (\$10, Lifetime)
- Interagency Access Pass (Free, lifetime)
- Interagency Volunteer Pass (Free, one year)
- No one in my group owns a Pass
- Not sure

TPLAN10: Did you and your personal group use any of the following Interagency Recreation Passes during your trip? These passes are honored at all National Forest Service, National Park Service, Bureau of Land Management, Bureau of Land Reclamation, and US Fish and Wildlife Service sites.

- Interagency Annual Pass (\$80)
- Interagency Annual Military Pass (Free)
- Interagency Senior Pass (\$10, Lifetime)
- Interagency Access Pass (Free, lifetime)
- Interagency Volunteer Pass (Free, one year)
- No, did not use a Pass

TPLAN11: On this trip to [X], did you or any members of your personal group use the following reservation services? Please mark all that apply in the left column. For **each** reservation service that you and your personal group **used**, please rate its quality using a scale from 1 - 5 for each of the following features.

	If used, what was the quality?				
	1 Very poor	2 Poor	3 Average	4 Good	5 Very good
Used service? Mark (●)	Sufficiency of information provided	Efficiency of service	Ease of use	Accuracy of reservation/permit	
[Area specific list of reservation services]	_____	_____	_____	_____	

TRIP DURATION AND ACCOMMODATIONS (TDUR)

TDUR1: Approximately how many days did you spend away from home on this trip? ___

TDUR2: a). On this trip, did you and your personal group stay overnight away from your permanent residence either inside [site] or within the nearby area. (within n-hour drive/n miles of [x])

Yes
 No

b). If yes, please list the number of nights you and your personal group stayed in [site] and in the area (within n-hour drive/n miles of [x])

Number of nights inside [site]
 number of nights in the area outside [site]

c). If yes, how many nights did you and your personal group spend in the following types of accommodations? Please write the number of nights stayed.

Number of Nights Inside [X]		Number of nights outside [X] within (n-hour drive/n miles)
<input type="checkbox"/>	lodge, hotel, motel, cabin, rented condo/home, or bed & breakfast	<input type="checkbox"/>
<input type="checkbox"/>	RV/trailer camping	<input type="checkbox"/>
<input type="checkbox"/>	Tent camping	<input type="checkbox"/>
<input type="checkbox"/>	Backcountry camping	<input type="checkbox"/>
<input type="checkbox"/>	Personal seasonal residence	<input type="checkbox"/>
<input type="checkbox"/>	Residence of friends or relatives	<input type="checkbox"/>
<input type="checkbox"/>	Other accommodations (specify:_)	<input type="checkbox"/>

TDUR3: How long did you spend in [X] on this trip? ___ days

TDUR4: Are you staying overnight away from home on this trip?

Yes
 No

If yes: How many total nights did you spend away from home on this trip? (record number of nights)
 Of these, how many are within 50 miles of here? (record number)

TDUR5: What types of lodging are you using within 50 miles of here?

On this [site]:

campgrounds on this [site]
 camping in the undeveloped area ON this [site]
 cabins, lodges, hotels or huts ON this [site]

OFF this [site]:

(other public campground, Park serive, State Parks, County, etc.)
 Private campground NOT ON this [site]
 Rented home, condo, cabin, lodge, hotel, etc. NOT ON this [site]
 Private home of friend or relative
 A home, cabin or condo that you own
 Other

TDUR6: In what type(s) of accommodations did you and your personal group spend the night(s)? Check all that apply.

[Include list of appropriate responses]

TDUR7: On this visit, did you and your personal group visit the [site] on more than one day?

Yes

No

If yes, how many days did you visit [site]? _____

If no, how many hours did you visit [site]? _____

(please list partial days/hours as 1/4, 1/2, or 3/4)

TDUR8 (also TDEST6): a) For this trip, please mark (.) all the [site] locations that you and your personal group visited in [site.] Mark all that apply. Use the map on the next page to help you identify the locations you visited.

b) Next, only for the sites that you **visited**, please list the amount of time you spent at each location in hours OR days. List partial hours or days as 1/4, 1/2, 3/4.

Did not stop at any locations [in the park]

a) Visit park location (●)	b) Time spent	
	Hours spent—if less than 24 hours	Days spent—if 24 hours or more
<input type="checkbox"/> [area-specific list of sites]	_____	OR _____

c) Which one site was the most important reason for your visit to [site]? (open-ended)

TDUR9: During this visit, how many miles did you and your group drive inside [site]?

___ Number of miles

TDUR10: At approximately what time did you arrive at [X today]? (Enter time)

Approximate arrival time today: ___AM/PM

OR

___ I arrived on a different day (please specify date of arrival: ___)

TRIP ACTIVITY (TACT)

TACT1: In which of the following activities have you participated or will you participate during this [site] visit?

Nonmotorized activities:

- Hiking or Walking
- Horseback riding
- Bicycling, including mountain bikes
- Nonmotorized water travel (canoe, sailing, raft, etc.)
- Downhill skiing or snowboarding
- Cross-country skiing, snowshoeing
- Other nonmotorized activities (swimming, games, and sports)

Motorized activities:

- Driving for Pleasure on roads (paved, gravel, or dirt)
- Riding on motorized trails (non-snow)
- Riding in designated off road vehicle areas (non-snow)
- Snowmobile travel
- Motorized water travel (boats, ski sleds, etc.)
- Other motorized activities (endure events, games, planes, etc.)

TACT2: Which of the following activities did you [/will you] do during this trip to [site]? Check one box for each item.

NOTE: If survey is administered during the trip (vs. after the trip has been completed), FLMAs may want to include the reference to future activities ("will you") and add a column "Will do on this trip."

	Did on this Trip	Did Not do on this Trip
A. Walking/Short hike (less than 1 hour)	?	?
B. Day hiking (more than 1 hour)	?	?
C. Backpacking (# of nights): _____	?	?
D. Camping in Pawnee Campground (# of nights): _____	?	?
E. Picnicking	?	?
F. Swimming	?	?
G. Boating	?	?
H. Fishing	?	?
I. Mountain biking	?	?
J. Creative arts (photography/drawing/ painting/writing)	?	?
K. Other (Please specify): _____	?	?

b) Which of the activities listed in Question X is your primary activity on this trip to [X]? (Enter Letter of primary box or check the box) Letter of primary activity: ____

TACT3: What activities did you participate in during your most recent visit to this [site]? (please mark all that apply)

Hunting

If you marked hunting, please mark what type below.

Big game

Small game

Waterfowl

Boating (including canoes / kayaks)

Environmental education (for example, classrooms or labs, tours)

Special event (please specify)

Fishing

Photography

Interpretation (for example, exhibits, kiosks, videos)

Hiking

Bicycling

Auto Tour Route/Driving

Wildlife observation

Please mark if you were bird-watching.

Bird watching

Other (please specify)

TACT4: Which of the following activities do you participate in on Federal public lands (e.g., National Parks, National Forests, National Wildlife Refuges, National Conservation Areas or Wild and Scenic Areas)? Check all that apply
[include list of relevant activities]

TACT5: What percent of your time did you spend on the following activities while recreating on [site] the last time out? (Consider time spent getting to or moving between fishing locations as "Fishing.")

Fishing ____ %

Cruising ____ %

Swimming ____ %

Water Skiing ____ %

Relaxing/Sunning) ____ % in boat (stationary)

Other activities ____ % please describe: ____

TACT6: Due to our interest in understanding off-highway vehicle use and in providing better facilities, we would like to know if you used any of the following on your [site] visit. Please choose all that apply.

- Motorized single track trails
- Motorized dual track trails
- Designated off-road vehicle area
- Forest roadways that require high clearance vehicles
- Scenic Byways
- Visitor Center or Museum
- Interpretive site
- Forest Service Office or information station
- Swimming area
- Developed Fishing site or Dock
- NONE OF THESE

TACT7: Please look at the activity list below and circle the three main activities you have participated in [on the lake] in the past four weeks.

[include area-specific list of activities, e.g., backpacking, camping, canoeing or kayaking, sailing, wildlife observations & photography, horseback riding, picnicking, collecting berries, mushrooms, and so forth, visiting historic areas, sites, buildings, or memorials, etc.)

TACT8: Please tell us how many times during the past 12 months you have used the following public facilities in [Alaska]?

Public Use cabins	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2-4	<input type="checkbox"/> 5-10	<input type="checkbox"/> 11+
Visitor centers	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2-4	<input type="checkbox"/> 5-10	<input type="checkbox"/> 11+
Boat ramps	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2-4	<input type="checkbox"/> 5-10	<input type="checkbox"/> 11+
Anchorage	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2-4	<input type="checkbox"/> 5-10	<input type="checkbox"/> 11+
[include site specific facilities]					

TACT9: Were there any activities that you and your personal group expected to see or do on this visit to [X] that you were not able to?

- Yes
- No

If YES: What was it? _____ (open-ended)

Why weren't you able to see or do what you wanted? (open-ended)

TACT10: Which activity(s) were you and your personal group not able to engage in? (Open-ended)

TACT11: Which of the following reasons, if any, explain why you did not engage in the activity?

- Rules or regulations did not allow for activity
- Area was temporarily closed to the public
- Not enough time
- Safety concerns
- Not enough information about the activity
- Too crowded
- Could not get a reservation
- Difficult road or trail access
- No road or trail access
- Unsatisfactory conditions of facilities
- Resource damage due to overuse
- Bad weather
- Wildfire/other natural hazard
- Other (please specify)

TACT12: a) Now we'd like to ask a few questions about activities you might like to do in the future in this [site] but have not done for one reason or another. First, are there any recreational activities of any type -- whether opportunities for them are currently available or unavailable -- that you have not engaged in during the past 12 months but would have liked to?

- Yes
- No

b) Of those recreational activities you did not engage in during the last 12 months, which one would you most like to begin participating in on this [site]?

[IF YES]:

- | | |
|---|---|
| <input type="checkbox"/> Fishing (all types) | <input type="checkbox"/> Other nonmotorized |
| <input type="checkbox"/> Hunting (all types) | <input type="checkbox"/> Driving for pleasure |
| <input type="checkbox"/> Viewing wildlife | <input type="checkbox"/> Riding on motorized trails |
| <input type="checkbox"/> Viewing natural features | <input type="checkbox"/> Riding off-road trails |
| <input type="checkbox"/> Viewing historic | <input type="checkbox"/> Snow machine travel |
| <input type="checkbox"/> Nature Study | <input type="checkbox"/> Motorized water travel |
| <input type="checkbox"/> Visiting Nature Center | <input type="checkbox"/> Other motorized activities |
| <input type="checkbox"/> Hiking or walking | <input type="checkbox"/> Developed camping |
| <input type="checkbox"/> Horseback riding | <input type="checkbox"/> Primitive camping |
| <input type="checkbox"/> Bicycling/mountain bikes | <input type="checkbox"/> Backpacking/camping |
| <input type="checkbox"/> Nonmotorized water travel | <input type="checkbox"/> Resorts/cabins/accom |
| <input type="checkbox"/> Downhill skiing/snowboarding | <input type="checkbox"/> Gathering (mush, berries) |
| <input type="checkbox"/> Cross-country skiing | <input type="checkbox"/> Relaxing/Hanging out |

Picnicking and family

Other (describe)

c) Do any of the following explain why you did not engage in [activity] in the area you identified on this [Forest]? (Check up to 3)

Overcrowding campgrounds/cabins

Unsatisfactory condition of facilities

None exist where I wanted to use them

Helicopter noise

Couldn't get reservation

Off-Road Vehicle (ORV) noise in winter

Couldn't get reservation at preferred site

Off-Road Vehicle (ORV) noise in summer

No/difficult trail access

Off-Road Vehicle (ORV) use in winter

No/difficult road access

Off-Road Vehicle (ORV) use in summer

No/limited facilities

Resource damage due to overuse

No/limited services

None of the above

TACT13: What types of recreational equipment did you and your personal group bring with you on this trip?

we did not have any recreational equipment

sailboat equipment

jet ski

boat with motor

windsurfer/sailboard

canoe/kayak

camping equipment

bicycle

rowboat

fishing equipment

other (please specify)

TACT14: Have you participated in a Federal subsistence hunt in the past 12 months?

yes

no

not sure

TACT15: Have you participated in a State subsistence hunt in the past 12 months?

yes

no

not sure

TACT16: Have you participated in a Federal subsistence fishery in the past 12 months?

yes

no

_not sure

TACT17: Have you participated in a State subsistence fishery in the past 12 months?

_yes

_no

_not sure

TACT18: Please tell us how much you agree or disagree with each of the following statements about your use of Federal public lands.

	Strongly Disagree	Disagree	Neither Agree nor disagree	Agree	Strongly Agree
I frequently travel to remote areas on Federal public lands.	1	2	3	4	5
I use Federal lands for subsistence purposes more than for recreational purposes.	1	2	3	4	5

TRIP DESTINATIONS AND ROUTES (TDEST)

TDEST1: Where are you coming FROM and going TO on your visit today?

- a. I stayed last night (slept last night) at: ___
- b. I entered the [site] today at: ___
- c. I visited, or plan to visit, the following locations today (list in order of your visit):___
- d. I will leave the [site] today at:___
- e. I will spend the night (tonight) at:___

TDEST2: On this visit, which entrance did you and your group first use to enter the [site/type of unit]?

[List of site specific entrances]

TDEST3: On this trip, which Federal Lands sites have you visited? Federal Lands include National Parks, National Forests, Wildlife Refuges, National Conservation Areas, and Wild and Scenic Rivers. (Check all that apply in column A).

Where do you plan to go next? (Check one in Column B).

What other destinations are you planning to visit? (Check all that apply in column C)

	A	B	C
	<u>Visited</u>	<u>Next destination</u>	<u>Other destinations</u>
[Include site-specific list of sites]	___	___	___
Other (please specify:_____)	___	___	___

Other (please specify: _____) _____

TDEST4: To begin, we would like to know what other [tourist sites/parks], if any, you visited as part of this trip. We would also like to know what other [tourist sites/parks] you visited the same day that you visited [site]. (please check all that apply)

	Other Sites Visited During Trip	Other Sites Visited the Same Day as [Sequoia and Kings Canyon]
[Yosemite NP]		
[Death Valley NP]		
Other		
If other please specify: _____		

TDEST5: a) For this visit, please list the order (#1,2,3, etc.) in which you and your personal group visited the following sites at [site]. If you did not visit a site, please leave that line blank. Please use the map to help you locate the sites.

b) Next compared to what you expected, what was the quality of the sites that you and your personal group visited? Please circle one number.

Order Visited (1,2,3)		Poorer than expected	About the same	Better than expected
	[Area specific list of sites]	1	2	3
	Other (please specify)	1	2	3
		1	2	3

TDEST6: a) For this trip, please mark (.) all the [site] locations that you and your personal group visited in [site.] Mark all that apply. Use the map on the next page to help you identify the locations you visited.

b) Next, only for the sites that you **visited**, please list the amount of time you spent at each location in hours OR days. List partial hours or days as 1/4, 1/2, 3/4.

Did not stop at any locations in [the park]

a) Visit park location (●)	b) Time spent	
	Hours spent—if less than 24 hours	Days spent—if 24 hours or more
<input type="checkbox"/> [area-specific list of sites]	_____	OR _____

c) Which one site was the most important reason for your visit to [site]? (open-ended)

TDEST7: Which of the following locations in [X] have you visited on this trip? (Check one box for each location)

	Visited on this Trip	Did not Visit on this Trip	Don't know/Not sure
A. [name of site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.[name of site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. [etc.] <input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Other (please specify)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

b) Which of the locations listed in Question [TDEST7] is your primary destination on this trip to [X]? (Enter letter of primary destination or check the box).

Letter of primary destination _____

OR

I did not have a primary destination on this trip to [X]

TDEST8: For this trip, please mark (.) all the sites on Federal Lands (including National Parks, National Forests, Wildlife Refuges, National Conservation Areas, and Wild and Scenic Rivers) that you and your personal group visited. Mark all that apply. Use the map on the next page to help you identify the locations you visited.

_[Area-specific list of sites]

_Other (please specify: _____)

TDEST9: During your visit to this area, please indicate all the sites that you and your group visited (in column A) or plan to visit (in column B) using your own means of transportation (such as a personal vehicle).

A. Visited Using
own transportation

B. Plan to visit using own
transportation

[List of site-specific sites] _____

_Did not visit any sites/Do not plan to visit sites using own transportation

TDEST10: On this visit to [site], which of the following sites did you and your personal group visit? Please mark (.) all that apply. If you did not visit a site, please leave that circle blank. Use the map below to help you locate the sites you visited.

_[area-specific list of factors]

_Other (please specify)

From the preceding list, what locations were you and your personal group unable to spend enough time in? (Open-ended)

TDEST11: Were you and your personal group able to visit all of the locations in [site] that you planned to?

- _Yes
- _No

If NO, why not? (Open-ended)

[IF NO]: Which sites were you not able to visit? (Open-ended)

What reasons prevented you from visiting those sites?(Check all that apply)

- _ Not enough time
- _ Didn't realize how long it would take to travel to destination(s)
- _ Transportation to/from the destination was too costly
- _ Transportation to/from the destination was not available
- _ Transportation to/from destination was not frequent enough/convenient
- _ Transportation-related mechanical problems
- _ Area was closed/Road closure
- _ Bad weather
- _ Other (please specify: _____)

TDEST12: Which of the following locations did you hike to or pass through today? Check all that apply).

- _[list of site specific locations]
- _Other location (please specify)

OR

- _Don't know/Not sure

Routes Used

TDEST13: We would like to get an idea of the route you took through the [site] and the places that you stopped inside the [site]. We would like you to do each of the following:

- a) Using the map to the right, please draw arrows showing the route you took through the [site].
- b) Using the map to the right, please mark an "X" in the boxes next to the places that you stopped while in the [site]

TDEST14: Which route did you use to travel to [X] on this trip? (Refer to the surveyor's route map and check all that apply.)

- _[area-specific list of route options]
- _Other (Please specify)

TDEST15: What is the starting point, route, and destination for the non-motorized part of your trip today? Refer to the map if you need to.

Start:_____ Route: _____ Destination:_____

TDEST16: How far did you travel (approximate miles) from where you stayed last night to arrive at the start of this activity?

- Less than 1 mile
- From 1 up to 2 miles
- From 2 up to 5 miles
- From 5 up to 10 miles
- From 10 up to 50 miles
- 50 miles or more

USE OF TRANSPORTATION MODES/SERVICES (TRANUSE)

This section focuses primarily on use of transportation modes to and within FLMAs. There is also a limited set of questions on use of non-motorized transportation and use of backcountry/trails.

Use of Transportation Modes TO and WITHIN FLMA sites

TRANUSE1: How did you get to [X] on this trip?

- Highway
- Cruise Ship
- Air
- Ferry

TRANUSE2: On this visit, which forms of transportation did you and your personal group use to arrive at [site or site area]? Please mark (●) all that apply.*

- [area-specific list of transportation options (walk, private vehicle, etc.)
- Other (Please specify)

TRANUSE3: How did you get to this [site] today?

- By Car
- By Foot
- By bicycle
- By Train
- City Bus/Metro
- Other

TRANUSE4: How did you reach [site name]? (check only one)

- In a car
- On motorcycle
- In a truck (including 4-wheel drive)
- On foot
- In a van
- On bicycle

- _ In a motorhome
- _ Other (specify)

TRANUSE5: How did you get to the start of this activity from where you stayed last night? (Choose one)

- _ Walk
- _ Bicycle
- _ Private vehicle
- _ Vanpool as an organized group
- _ Shuttle van/bus (scheduled service)
- _ Taxi or on-demand shuttle/van
- _ Other (specify)_____

TRANUSE6: On this visit, if you have plans to go back into [site], how will you get there?

- _ Will not be going back
- OR (check all that apply)
- _ Drive personal vehicle (including rental)
 - _ Take shuttle
 - _ Other_____

TRANUSE7: This question asks about your use of transportation during your recent trip to [site] and has two parts. First, please indicate which of the following forms of transportation you and your personal group used during your trip. Check all that apply. Next, for each form of transportation used, please use the 1-5 scale to rate your satisfaction with your travel experience.

	A	Very	Neither	Very		
	Used	Dissatisfied	satisfied nor	Satisfied		
		Dissatisfied	dissatisfied	Satisfied		
Private vehicle (car, truck, motorcycle, RV)	___	1	2	3	4	5
Rental vehicle (car, truck, motorcycle RV)	___	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	___	1	2	3	4	5
Tour Bus	___	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor Transportation System)	___	1	2	3	4	5
Other public bus	___	1	2	3	4	5
Train	___	1	2	3	4	5
Alaska Marine Ferry	___	1	2	3	4	5
Cruise ship	___	1	2	3	4	5
Motorboat	___	1	2	3	4	5
Commercial airline (including air taxis)	___	1	2	3	4	5
Private airplane	___	1	2	3	4	5
Bicycle	___	1	2	3	4	5
Foot/Hiking	___	1	2	3	4	5
Horse	___	1	2	3	4	5
Dog sled	___	1	2	3	4	5
Snowmachine	___	1	2	3	4	5
Cross country skis, snowshoes	___	1	2	3	4	5
Other (please specify)	___	1	2	3	4	5

For any forms of transportation rated "1" or "2": Why were you dissatisfied with your travel experience? _____

TRANUSE8: Which mode(s) of transportation did you actually use on your most recent visit to [site]?

(Please check ALL that apply)

- _Car
- _Visitor shuttle
- _Bicycle
- _Walking
- _Group tour bus
- _Other (please specify)_____

TRANUSE9: How did you access [site]?

- _Fly-in by chartered plane
- _Hike in from Dalton Highway
- _Fly-in by private plane
- _Access by raft/ kayak/ canoe
- _Other (specify)_____

TRANUSE10: Did this individual walk, cycle, drive, or ride to the [PROJECT LAKE]? (Circle)

- _Walked
- _Bicycled
- _Drove Or Rode In A Motor Vehicle
- _Other

TRANUSE11: For today’s visit to [site], did you arrive by personal vehicle (e.g., personal car, rental vehicle, truck, RV, motorcycle)?

- _Yes
- _No

TRANUSE12: On this visit, have you driven into [the site] in your personal vehicle?

- _Yes
- _No

TRANUSE13: Did you use your personal vehicle to access the [site] or local villages during your recent visit?

- _No
- _Yes

TRANUSE14: Did you or anyone in your party rent a vehicle to get to this site?

- _Yes
- _No

TRANUSE15: a) On this visit, did you and your group drive a recreational vehicle to [site]? _Yes _No

b) If YES, how long was it? ___ feet

c) Were you and your group in a vehicle or recreational vehicle pulling a trailer or another vehicle?

d) If YES, how long was the trailer or other vehicle? ___ feet

TRANUSE16: In how many vehicles did you/your personal group travel to [site] on this trip? (Enter number of vehicles.) Number of vehicles___

TRANUSE17: On this visit, how many vehicles did you and your personal group use to arrive at [site]. Please write “0” if you did not arrive by vehicle. ___ Number of vehicles

TRANUSE18: This question asks about your use of transportation modes inside [site] and has three parts.

a) First, please identify whether or not you and your personal group used each of the following modes of transportation during your visit to [site/area]. Mark (•) yes or no for each item.

b) Next, for only transportation modes that you and your personal group used, please use the 1-5 scale to rate how important it is for you to be able to use this mode inside [site/area].

c) Finally, for only those transportation modes that you and your personal group used, please use the 1-5 scale to rate your satisfaction with the convenience of using that mode in the [site/area].*

a) Mode of Transportation Used?	YES	NO	b) If used, how important to be able to use?	c) If used, how satisfied with convenience?
---------------------------------	-----	----	--	---

			1= Not at all important 2= Slightly important 3= Moderately important 4= Very important 5= Extremely important					1=Very dissatisfied 2=Dissatisfied 3= Neither satisfied nor dissatisfied 4=Satisfied 5=Very Satisfied						
[area-specific list of transportation modes (e.g. personal vehicle, bicycle, shuttle)]	<input type="radio"/>	<input type="radio"/>	1	2	3	4	5		1	2	3	4	5	

TRANUSE19: How did you travel within the [X Area]?

- _Skis
- _Snowshoes
- _Snowmachine
- _Skijoring
- _Hiking/walking
- _Dog sledding
- _Other: _____

TRANUSE20: Which forms of transportation have you and your personal group used within [Site or area] to get from one destination to another?

Used Within [Site/Area]

[include list of site specific modes] _____

TRANUSE21: What type of mode or vehicle do you typically use to travel between [X] and [X] during the warm season? (check only one)

- _Car
- _Passenger truck
- _Bicycle
- _Walk/hike
- _RV (____feet long)
- _Truck and Trailer
- _Other (specify)_____

TRANUSE22: How often do you use each of the following modes of transportation to get around when visiting a national park or other recreation area? (Please check ONE box for EACH item)

	Always	Often	Occasionally	Rarely	Never
Car	<input type="checkbox"/>				
Visitor shuttle	<input type="checkbox"/>				

Bicycle	<input type="checkbox"/>				
Walking	<input type="checkbox"/>				
Group tour bus	<input type="checkbox"/>				
Other (please specify)	<input type="checkbox"/>				

TRANUSE23: In general, which form(s) of transportation do you use when traveling to or through Federal public lands (including National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? Please include winter travel, as well as travel during other seasons. Check all that apply in column A.

For each form of transportation that you have used on Federal public lands, please use the 1 to 5 scale to rate your satisfaction with your travel experience.

Use	Very Dissatisfied	Somewhat dissatisfied	Neither	Somewhat Satisfied	Very Satisfied
			satisfied or dissatisfied		
Private vehicle (car, truck, RV, motorcycle)	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	1	2	3	4	5
Public Bus (not including shuttles or trolleys)	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor Transportation System)	1	2	3	4	5
Train	1	2	3	4	5
Alaska Marine Ferry System	1	2	3	4	5
Cruise ship	1	2	3	4	5
Motorboat	1	2	3	4	5
Kayak, canoe, or raft	1	2	3	4	5
Commercial airplane (including air taxis)	1	2	3	4	5
Private airplanes	1	2	3	4	5
Bicycle	1	2	3	4	5
Foot/Hiking	1	2	3	4	5
Horse	1	2	3	4	5
Dog sled	1	2	3	4	5
Snowmobile/Snowmachine	1	2	3	4	5
Cross country skis, snowshoes	1	2	3	4	5
Other (please specify)	1	2	3	4	5

TRANUSE24: What forms of transportation did you use to arrive at the bus stop in [X]? Check all that apply.

- Walked from hotel/motel
- Rental car
- Drove my own car
- Tour bus
- Flew into [Grand Canyon] Airport in [Tusayan]

Other (specify): _____

TRANUSE25: What type of boat did you use on the [Lake] today?

- Runabout/ Speedboat/Ski boat
- Fishing boat/Bass boat
- Pontoon boat
- Personal water raft
- Other type (describe)
- House boat
- Cabin cruiser
- Row boat/canoe
- Sailboat/Sailboard

b) DO you own, DID you rent, or DID YOU BORROW the boat used today?

- Own
- Rented
- Borrowed

TRANUSE26: While on that trip, did you or other persons in your party go boating at [Project Name]?

- Yes
- No

A) How many different boats did you or other persons in your party use at [Project Name] on that trip?

Number of Boats_

B) Please provide type and size of each boat that was used on that trip by you or other persons in your party and whether this/these boat(s) was/were trailered to the lake or kept at a marina on the lake.

Boat No.	Boat Type	Boat Size	Was this boat transported (e.g., trailered or car/truck roof) to the lake, kept at a marina on the lake, or rented/borrowed?
1	<ul style="list-style-type: none"> ➤ I don't know ➤ Cabin Motorboat - Powerboats ➤ Open Motorboat - Powerboats ➤ Pontoon Boat - Powerboats ➤ Houseboat - Powerboats ➤ Jet Boat - Powerboats ➤ Airboat - Powerboats ➤ Auxiliary Motor Sail - Sailboats ➤ Sail Only - Sailboats ➤ Jet Ski - Personal Watercraft ➤ Rowboat - Other Boats ➤ Kayak - Other Boats 	<ul style="list-style-type: none"> ➤ less than 16' ➤ 16 - 20' ➤ 21 - 28' ➤ 29'+ 	<ul style="list-style-type: none"> ➤ Transported by Car/Truck Roof ➤ Trailered to the lake ➤ Kept at a marina on the lake ➤ Rented ➤ Borrowed ➤ Other

	➤ Canoe - Other Boats		
--	-----------------------	--	--

[IF AN OVERNIGHT TRIP ASK:]

C) On how many different days during your trip did you or other persons in your party go boating in [Project Name]?

Number of days _

[IF A DAY TRIP ASK:]

D) How many hours did you personally spend boating during this trip to [Project Name]?

Number of hours_

E) Was going boating a major reason why you or other persons in your party visited [Project Name] on that trip?

_Yes _No

TRANUSE27: Have you ever taken a scenic air tour over [site/Federal land] or any other [site/Federal land]? Please mark (●) all that apply.

_Yes, I have taken a scenic air tour over [site]

_Yes, I have taken a scenic air tour over another [site]

_No, I have never taken a scenic air tour

Use of Non-Motorized Transportation

TRANUSE28: What is your mode of non-motorized travel in [site] today? Please mark only one.

_ Road bike

_ Skateboard

_ Walking/running

_ Hybrid or "town" bike

_ Wheelchair

_ Inline Skates/ Rollerblades

_ Mountain bike

_ Other_____

_ Scooter

TRANUSE29: Which facility are you primarily using for your non-motorized travel today? Please mark only one.

_ Roadway shoulder

_ Separated pathway

_ Other_____

TRANUSE30: How far did you (or will you) travel today by non-motorized mode (bicycle, walk/run, roller blade etc.) in and around [site]? Please mark only one.

_ < 1 mile

_ 1-5 miles

- 6-10 miles
- 11-15 miles
- More than 15 miles

Use of Trails/Backcountry

TRANUSE31: On this visit to [site], did you and your personal group [activity (e.g. walk, ride, etc.)] any park trails? [question may include a map for reference.]

- Yes
- No

b. If yes, on this visit which of the following trails did you and your personal group [activity (e.g. walk, ride, etc.)]? If you did not visit a trail, please leave that line blank. Use the map below to help you locate the trails you used.

c. On past visits which of the following trails did you and your personal group [activity (e.g. walk, ride, etc.)]? If you did not visit a trail, please leave that line blank. (open-ended)

d) If you were to visit the park in the future, which of the following trails would you and your personal group [activity (e.g. walk, ride, etc.)]?

This visit	Trails	Past visits	Future visits
<input type="checkbox"/>	[area-specific list of trails]	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	[area-specific list of trails]	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> No past visits			

TRANUSE32: On this visit, did you and your personal group go into the backcountry of [site]?

- Yes
- No

TRANUSE33: On this or past visits, did you and your personal group desire to explore the bakcountry of [site]?

- Yes
- No

[IF YES:] Were you able to access the backcountry?

- Yes
- No

[IF NO]: What prevented you from accessing the backcountry? _____

[IF YES]: How did you and your personal group access the backcountry? Please mark (•) all that apply.

- [list of access methods: ATV, boat, kayak, biking, hiking, etc.]
- Other (Please specify)

TRANUSE34: Did you hike part or all of the way to the summit of [X] today (check one box.)

- Yes, I hiked part of the way to the summit
- Yes, I hiked all of the way to the summit
- No

TRANUSE35: Where did you start your hike today? (Check one box)

- [List of site specific trails]
- Other (please specify)
- Don't know/Not sure

SHUTTLE USE (SHUTTLE)

This section includes questions on shuttle service use, motivations for using the shuttle, and shuttle service conditions. See Topic Area 4 for visitors' ratings of their experience (EVALSHUTTLE) and their preferences regarding the service (SHPREF).

SHUTTLE1: Did you use the [shuttle service] on this visit?

- Yes
- No

SHUTTLE2: On this visit to [site], did you and your personal group ride the shuttle bus?

- Yes
- No

If no, why not? (Open-ended)

SHUTTLE3: During your most recent visit to [site], did you use a visitor shuttle?

- Yes
- No

SHUTTLE4: Did you use the [shuttle service] during your recent visit this summer?

- No
- Yes

SHUTTLE5: Have you used a visitor shuttle while visiting another [park or recreation area]?

- Yes (please specify where: _____)
- No

SHUTTLE6: Have you ridden the [X] shuttle before today? Please mark (•) only one.

- Yes, once
- Yes, more than once
- No

SHUTTLE7: Why did you choose to use the [site] Shuttle today? (check all that apply)

- Don't know how to get to [Muir Woods] myself
- To avoid driving in traffic
- To avoid looking for parking
- Saw a sign that [Muir Woods] parking was full
- Thought this was the only way to get to [Muir Woods]
- Better for the environment
- Saves time
- Save money
- Other (specify):

Other possible responses:

- I do not know where the visitor sites are located
- I do not like to drive in unfamiliar areas
- The shuttle bus provides historical information
- I am able to relax/view the scenery on the shuttle bus
- Avoid long entrance station lines
- Do not have vehicle
- Save money on gas
- Ease of getting around [park]

SHUTTLE8: What was your reason for using a visitor shuttle while visiting [site]? (Please check ALL that apply)

- To visit attractions within [site]
- To visit shops located in [site]
- To commute to/from work
- Other (please specify): _____

SHUTTLE9: Why did you take the [shuttle service] today? (check all that apply)

- _Avoid long entrance station lines
- _Minimize carbon footprint
- _Save money on gas
- _Avoid parking congestion in park
- _Ease of getting around park
- _Do not have vehicle
- _Other _____

SHUTTLE10: Which of the listed activities was the primary reason for choosing to use the [shuttle service]?

- | | |
|--|---|
| <input type="checkbox"/> _Walking on carriage roads | <input type="checkbox"/> _Jordan Pond House food service |
| <input type="checkbox"/> _Hiking on trails | <input type="checkbox"/> _Lake boating/canoeing |
| <input type="checkbox"/> _Biking on carriage roads | <input type="checkbox"/> _Bird watching |
| <input type="checkbox"/> _Biking on park motor roads | <input type="checkbox"/> _Picnicking |
| <input type="checkbox"/> _Horse and carriage rides | <input type="checkbox"/> _Shopping in the village centers |
| <input type="checkbox"/> _Going out to lunch/dinner or entertainment in the village center | <input type="checkbox"/> _Shopping in the park |
| <input type="checkbox"/> _Attend ranger-led programs | <input type="checkbox"/> _Sea kayaking |
| <input type="checkbox"/> _Sightseeing | <input type="checkbox"/> _Rock climbing |
| | <input type="checkbox"/> _Other (please describe) |

SHUTTLE11: Which of the in-site shuttles did you use today?

- _None - did not transfer to/from any other shuttle route
- OR (check all that apply)

__[include site specific list of routes]

SHUTTLE12: During this visit, what [shuttle service] routes did you use? Please check all that apply. Using the map below will help you identify the bus route names.

[include site specific list]

SHUTTLE13: What destinations will you/did you visit from [site] shuttle? (Mark (●) all that apply)

[Include site-specific list]

SHUTTLE14: During your visit to this area, please indicate all the sites that you and your group visited (in column A) OR plan to visit (in column B) using either the [X] Shuttle or the [Y] Shuttle. (Check All That Apply) Visited Using Shuttle; Plan to Visit Using Shuttle

A
 Visited
 Using Shuttle

B
 Plan to Visit
 Using Shuttle

[List of site-specific locations]

__Do not plan to visit other sites on shuttle

SHUTTLE15: For each of the following destinations, please indicate whether you visited the location using the [shuttle bus] today? (Check one for each item.)

Location	Yes	No	Don't Know/ Not Sure
Include list of site specific destinations			

SHUTTLE16: At which of the following locations did you first board the shuttle bus during this visit to [site]? [Include site-specific list]

__ Don't know/Not sure

SHUTTLE17: Where did you first board the shuttle service today? (Check One)
 [Include site-specific list]

SHUTTLE18: How many times did you board the shuttle buses during this visit?
 Number of times __

SHUTTLE19: During this visit, how many days did you use the [shuttle service]?
 __ # days

SHUTTLE20: How many buses departed full before you were able to board the shuttle?
 __number of full buses

SHUTTLE21: How long did you have to wait to ride the [site] shuttle?
 __minutes

SHUTTLE22: During this visit, did you and your personal group have to wait for a shuttle bus to pick you up along the [site] road? This does NOT include courtesy shuttle buses in the entrance area.
 __Yes
 __No

SHUTTLE23: In your opinion, at what point is the wait time for a roadside shuttle no longer acceptable?
 Number of minutes__

SHUTTLE24: Are there destinations in the park to which you would have liked to ride the shuttle bus today, but were unable to do so because the bus doesn't go there? (Check one.)

Yes (Please specify location)

No

SHUTTLE25: How would you have made this trip if you couldn't ride the shuttle?

Would not have made the trip/ would go somewhere else

Drive my car to [Muir Woods]

Ride in someone else's car to [Muir Woods]

Rent a car

Bicycle

Take a tour bus

Walk/ hike

Other (specify)

SHUTTLE26: Does lack of public transportation prevent you from visiting [site] as often as you would like? (open-ended)

PARKING AND TRAFFIC CONDITIONS (TRANCOND)

NOTE: Also see the subsection, "Parking and Traffic Conditions," under OPINIONS ABOUT SYSTEM MANAGEMENT AND OVERALL VISITOR PREFERENCES (OPIN).

TRANCOND1: If you and your personal group drove a vehicle to [site] on this visit, where did you park? Please mark (•) all that apply. Why did you choose to park at the above location?

[specific locations within the site]

Other (Please specify) _____

Why this location? _____

TRANCOND2: Where did you park on this trip to the [site/area]? (Refer to the surveyor's map and check one box).

[specific locations within the site]

Along the roadside

Other (Please specify):__

TRANCOND3: Where is your vehicle currently parked? (Check One)

[specific locations within the site]

Other (please specify: __)

TRANCOND4: Did you leave a car in another location to allow you to hike only one way?

Yes

No

TRANCOND5: Did you park a private vehicle at a destination or location different than where your activity started in order to facilitate a one-way (point-to-point) itinerary?

- _Yes
- _No

TRANCOND6: While inside the [site] were you able to find parking at all the areas you wanted to visit?

- _Yes
- _No

IF NO: at which areas were you unable to find parking? (Open-ended)

TRANCOND7: On this visit to [site], did you and your group experience any parking problems?

- _Yes
- _No

IF YES, what parking problems did you experience? (Open-ended)

TRANCOND8: Did you park in the parking lot near the entrance station today? (Refer to the surveyor's parking map and check one box.)

- _Yes
- _No

TRANCOND9: If you didn't park in the lot near the entrance station, where did you park today? (Refer to the surveyor's parking map and check one box.)

- _[specific locations within the site]
- _ Other (Please specify):__

TRANCOND10: [IF YES, PARKED NEAR ENTRANCE] What reasons best explain why you parked in the lot near the entrance station? (Check all that apply.)

I parked in the lot near the entrance station because... *[Note: adapt responses as necessary]*

- _I knew I wouldn't have to pay the fee to visit X if I parked here.
- _I tried parking closer to my destination, but couldn't find a parking place.
- _I assumed parking lots closer to my destination would be full.
- _This parking lot is the closest parking to my destination.
- _I wanted to hike or bike from this parking lot to my destination.
- _Hiking or biking on trails from this parking lot was my primary reason for visiting BLRA.
- _Other (please specify):

TRANCOND11: How much parking congestion do you think there is at [X] today? (Circle one number)

No parking	Slight amount of	Moderate amount	Quite a bit of	Extreme parking
------------	------------------	-----------------	----------------	-----------------

congestion at all	parking congestion	of parking congestion	parking congestion	congestion
1	2	3	4	5

TRANCOND12: During your recent visit, did you encounter any problems finding a parking space using your personal vehicle in [X]?

- _No
- _Yes

[IF YES]: How did you respond [to parking problems]? (Please check all that apply)

- _Waited until a parking spot opened near my intended destination
- _parked some distance away from my intended destination and walked
- _at least once, went to an alternate destination

TRANCOND13: Approximately what time of day did you first encounter problems finding a parking space? (Please circle one)

- _9:00 am
- _10:00 am
- _11:00 am
- _12:00 pm
- _1:00 pm
- _2:00 pm
- _3:00 pm
- _Other_____

TRANCOND14: Which of the parking scenarios is most like the parking conditions you have experienced while visiting the [site] today?

- _ Parking is available at all overlooks.
 - _ Parking is available at many overlooks, but lots at the more popular areas such as [Narada Falls] are full.
 - _ Parking lots at all overlooks are full, and the more popular areas are over capacity, with traffic congestion due to cars waiting to park.
 - _ Parking lots at all overlooks are over capacity, with traffic congestion due to cars waiting to park.
- OR
- _Don't know/Not sure

TRANCOND15: Overall, approximately how much time did you spend in traffic congestion looking for parking at [site] on this trip? (Enter 0 if you did not experience any congestion.)

Time (min)____

TRANCOND16: Approximately how much time did you wait in traffic congestion to enter [site] on this trip? (Enter _if you did not experience any congestion.)

Time (min)___

TRANCOND17: Did you have to wait behind other vehicles at the entrance station to enter [X] today?

(Check one box)

- Yes, but there were only one or a few vehicles ahead of me
- Yes, and there were several too many vehicles ahead of me
- No, I did not have to wait behind any other vehicles to enter today

TRANCOND18: During your recent visit, did you encounter any traffic congestion while using your personal vehicle in [X]?

- No
- Yes

[IF YES] How did you respond [to traffic congestion]? (Please check all that apply)

- Waited to get to my intended destination
- at least once, went to an alternative destination

TRANCOND 19: Approximately what time of day did you first encounter traffic congestion problems?

(Please circle one)

- 9:00 am
- 10:00 am
- 11:00 am
- 12:00 pm
- 1:00 pm
- 2:00 pm
- 3:00 pm
- Other _____

TRANCOND20: Which of the following descriptions is most like the number of cars that were on the [X Road] during your drive from the entrance station to here? (circle one number).

- There were no other cars on the road
- There were just a few other cars on the road
- There were several other cars on the road
- There were many other cars on the road

FUTURE VISITATION (FUT)

FUT1: Would you and your personal group consider visiting [X] again?

- Yes, likely
- No, unlikely
- Not sure

Why or Why not? (Open-ended)

FUT2: What would encourage you and your group to visit [X] again? (Open-ended)

FUT3: Do you plan to visit this [site] again in the next 12 months? YES NO

FUT4: While some small communities and villages are easily accessible, others may require using forms of transportation that are unfamiliar to some people. How would having to use each of the transportation types listed below affect your likelihood of visiting [a small Alaska community or village]?

	Much less likely to visit	Somewhat less likely to visit	No Effect	Somewhat more likely	Much more likely
Small airplane	0	1	2	3	4
Small boat	0	1	2	3	4
Off-road vehicle	0	1	2	3	4
[site specific items]					

Topic Area 4: Assessment of Visitor Experience

The section on Assessment of Visitor Experience captures information regarding the respondent's perceptions of the condition and quality of the transportation assets they used to access and move within the Federal public land site(s). This section also captures opinions about system management and visitor preferences regarding transportation-related improvements. Questions addressing other aspects of the visitor experience, including safety, resource protection, and soundscape are also included.

Agency	Survey Title	OMB Approval Number
BLM	BLM National Visitor Use Survey – Visitor Satisfaction (Annual sample)	0596-0110
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	COLO Visitor Motorist Survey (2010)	1024-0224
NPS	COLO Shuttle Service Visitor Survey (2009)	1024-0224
NPS	CUIS The Lands and Legacies Tour Visitor Study (2012)	1024-0224
NPS	DENA Instrument A – Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	Glacier National Park - Hiker Survey (2013)	1024-0224
NPS	Grand Canyon National Park Tusayan Shuttle Pilot Passenger Survey (2008)	1024-0224
NPS	MORA Instrument B – Transportation Effects on Soundscape Experience (2011)	1024-0224
NPS	MORA Instrument C – Transportation Effects on Auto Touring Experience, Park Roads (2011)	1024-0224
NPS	MORA Instrument D – Transportation Effects on Auto Touring Experience, Scenic Overlooks (2011)	1024-0224
NPS	MORA Instrument E – Transportation Effects on Park	1024-0224

	Shuttle Experience (2011)	
NPS	Muir Woods Shuttle Evaluation Report (2012)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
NPS	Pinnacles National Monument - Visitor Survey (2013)	1024-0224
NPS	Roosevelt- Vanderbilt National Historic Sites: Roosevelt Ride Survey (2010)	1024-0224
NPS	Roosevelt- Vanderbilt National Historic Sites: Roosevelt Ride Survey (2014)	1024-0224
NPS	Sequoia and Kings Canyon National Park Visitor Survey (2012)	1024-0224
NPS	Transportation and Visitation to National Parks (2013)	1024-0224
NPS	Understanding and Managing Soundscapes in National Parks: Sequoia and Kings Canyon National Parks Visitor Use Survey	1024-0224
NPS	Yellowstone National Park Traveler Information and Transit Survey (2010)	1024-0224
USACE	Aquatic Plants, Recreation, and Lake Residents	0710-0001
USACE	Campground Questionnaire (2009)	0710-0001
USACE	Customer Satisfaction- Lake Visit (2009)	0710-0001
USACE	Lake Residents Recreation Survey (2009)	0710-0001
USACE	Lake Visitor Survey (2009)	0710-0001
USACE	NRM Park Ranger Community of Practice Survey (Employee Survey) (2010)	N/A
USACE	Recreation Sites (2009)	0710-0001
USACE	River Recreation Quality Questionnaire(2009)	0710-0001
USACE	Slip Renter Survey (2009)	0710-0001
USACE	Small Boat Survey (2009)	0710-0001
USACE	USACE Online Survey	0710-0001
USACE	Visitor Assistance Survey: An Evaluation of Safety at Corps Recreation Projects	0710-0001
USACE	Visitor Center Exit Survey	0710-0001
USACE	Visitor Comment Card	0710-0001
USFS	AMC Transportation Survey (2010)	
USFS	Brainard Lake Recreation Area Visitor Survey (2013)	0596-0232
USFS	Indian Peaks Wilderness Visitor Survey (2013)	0596-0232
USFS	SNRA Stanley Idaho to Redfish Lake Area Trail Survey	0596-0232
USFS	USFS National Visitor Use Survey (Annual sample)	0596-0110
USFWS	Arctic National Wildlife Refuge Visitor Survey (2009)	0596-0208

EVALUATION OF TRAVEL EXPERIENCES AND TRANSPORTATION-RELATED FACILITIES, CONDITIONS AND SERVICES (EVAL)

Note: This section includes questions on crowding.

EVAL1: How would you rate your travel experience (i.e. driving, navigating, parking) while visiting [Estes Park/Rocky Mountain National Park]?

- _Excellent
- _Good
- _Fair
- _Poor
- _Very Poor

EVAL2: Thinking about your trip as a whole, please use the 5-point scale to rate how well your travel experience lived up to your expectations. (Please circle one response)

Significantly below my expectations	Below my expectations	Met my expectations	Above my expectations	Significantly above my expectations
1	2	3	4	5

b) IF RATE 1 or 2, ASK: Why did your travel experience fall below your expectations? [OPEN-END]

EVAL3: How would you rate your travel experience arriving at [Site/Area]? Check one response in column A. How would you rate your travel experience within [Site/Area]? Check one response in Column B.

	A <u>Arriving at Site</u>	B <u>Within Site</u>
Excellent	—	—
Good	—	—
Fair	—	—
Poor	—	—
Very Poor	—	—

EVAL4: Please use the space below to share any additional feedback on your travel experiences during your trip. In particular, we are interested in learning about any transportation related issues or problems you faced. Please be specific. (Open-ended)

EVAL5: What transportation related issues or problems have you faced when traveling on or through Federal public lands? (Open-ended)

EVAL6: Do you have any suggestions for how travel or transportation to or through Federal public lands can be improved? (Open-ended)

EVAL7: During your trip, did you have to make any transportation connections (for example, switching from one bus to another bus, or from a bus to a train)?

- _Yes
- _No

[IF YES]: How satisfied with were you with your experience making transportation connections? Please use the five point scale to rate the following aspects of your experience making transportation connections.

How satisfied were you with:	Very Dissatisfied	Dissatisfied	Neither satisfied or dissatisfied	Satisfied	Very Satisfied
a. The different transportation options available to me for my connections					
b. The availability of information (e.g., schedule), so I could plan my connections					
c. The amount of time I had to wait for my connection					
d. The number of connections I had to make to visit the places I wanted to see					
e. My overall experience making connections					

EVAL8: During your trip, did you experience any delays or other problems making connections from one form of transportation to another? For example, when connecting from a bus to a train, was the train delayed?

- Yes → Please indicate the nature of the problem. Please be as specific as possible _____
- No
- Not applicable (didn't make any transportation connections during my trip)

EVAL9: In general, which form(s) of transportation do you use when traveling to or through Federal public lands (including National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Wild and Scenic Rivers)? Please include winter travel, as well as travel during other seasons. Check all that apply in column A.
For each form of transportation that you have used on Federal public lands, please use the 1 to 5 scale to rate your satisfaction with your travel experience.

	A.	Very	Neither	Very		
	Use	Dissatisfied	satisfied or	Satisfied		
		Dissatisfied	dissatisfied	Satisfied		
Private vehicle (car, truck, RV, motorcycle)	___	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	___	1	2	3	4	5
Public Bus (not including shuttles or trolleys)	___	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor Transportation System)	___	1	2	3	4	5
Train	___	1	2	3	4	5
Alaska Marine Ferry System	___	1	2	3	4	5
Cruise ship	___	1	2	3	4	5
Motorboat	___	1	2	3	4	5
Kayak, canoe, or raft	___	1	2	3	4	5
Commercial airplane (including air taxis)	___	1	2	3	4	5
Private airplanes	___	1	2	3	4	5
Bicycle	___	1	2	3	4	5
Foot/Hiking	___	1	2	3	4	5
Horse	___	1	2	3	4	5
Dog sled	___	1	2	3	4	5
Snowmobile/Snowmachine	___	1	2	3	4	5
Cross country skis, snowshoes	___	1	2	3	4	5
Other (please specify)	___	1	2	3	4	5

EVAL10: This question asks about your use of transportation during your recent trip to [x] and has two parts. First, please indicate which of the following forms of transportation you and your personal group used during your trip. Check all that apply.

Next, for each form of transportation used, please use the 1-5 scale to rate your satisfaction with your travel experience.

	A	Very	Neither	Very		
	Used	Dissatisfied	satisfied nor	Satisfied		
		Dissatisfied	dissatisfied	Satisfied		
Private vehicle (car, truck, motorcycle, RV)	___	1	2	3	4	5
Rental vehicle (car, truck, motorcycle RV)	___	1	2	3	4	5
All Terrain Vehicle or Off Road Vehicle	___	1	2	3	4	5
Tour Bus	___	1	2	3	4	5
Shuttle bus or trolley (e.g., Denali Visitor Transportation System)	___	1	2	3	4	5
Other public bus	___	1	2	3	4	5
Train	___	1	2	3	4	5
Alaska Marine Ferry	___	1	2	3	4	5
Cruise ship	___	1	2	3	4	5
Motorboat	___	1	2	3	4	5
Commercial airline (including air taxis)	___	1	2	3	4	5
Private airplane	___	1	2	3	4	5
Bicycle	___	1	2	3	4	5
Foot/Hiking	___	1	2	3	4	5
Horse	___	1	2	3	4	5
Dog sled	___	1	2	3	4	5
Snowmachine	___	1	2	3	4	5
Cross country skis, snowshoes	___	1	2	3	4	5
Other (please specify)	___	1	2	3	4	5

For any forms of transportation rated “1” or “2”: Why were you dissatisfied with your travel experience? [Open-End]

EVAL11: This question asks about your use of transportation modes inside [site] and has three parts.

- a) First, please identify whether or not you and your personal group used each of the following modes of transportation during your visit to [site]. Mark (•) yes or no for each item.
- b) Next, for only transportation modes that you and your personal group used, please use the 1-5 scale to rate how important it is for you to be able to use this mode inside [site]
- c) Finally, for only those transportation modes that you and your personal group used, please use the 1-5 scale to rate your satisfaction with the convenience of using that mode in [site].

a) Mode of Transportation Used?	YES	NO	b) If used, how important to be able to use? 1= Not at all important 2= Slightly important 3= Moderately important 4= Very important 5= Extremely important					c) If used, how satisfied with convenience? 1=Very dissatisfied 2=Dissatisfied 3= Neither satisfied nor dissatisfied 4=Satisfied 5=Very Satisfied					
[area-specific list of transportation modes (e.g. personal vehicle, bicycle, shuttle)]	O	O	1	2	3	4	5						

EVAL12: The following questions are concerned with travel experiences using your personal vehicle during your recent visit. Please read the following questions carefully and circle the number that best describes your opinion.

If you did not use a vehicle, please check here: → and skip to Question X

Travel experiences using your personal vehicle during your recent visit	Strongly Agree	Agree	Neither agree or Disagree	Disagree	Strongly Disagree
_ Travel information would have made it easier for me to get to the attractions I wanted to visit	1	2	3	4	5
_ It is easy for me to find parking in [site]	1	2	3	4	5
_ It is easy for me to avoid traffic congestion in [site]	1	2	3	4	5
_ It was easy to plan trips inside [site] using my personal vehicle	1	2	3	4	5
_ I know the area well enough so I don't need travel information	1	2	3	4	5
_ I had some worry about driving and parking along busy roads with my personal vehicle	1	2	3	4	5
_ Overall, I was pleased with travel conditions using my personal vehicle on this trip (such as traffic, parking availability, safe roads)	1	2	3	4	5
_ Overall, I was pleased with travel conditions on	1	2	3	4	5

a previous trip to this area					
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EVAL13: a) On this visit, how satisfied were you and your personal group with each of the following [services, facilities, programs, activities in [site/on Federal public lands]?

	Very dissatisfied	Somewhat dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	Not applicable (did not use)
List of site specific transportation-related services, facilities,activities	1	2	3	4	5	6

b) If you responded to part a above with “very dissatisfied” or “somewhat dissatisfied,” please explain. (Open-ended)

EVAL14: I would like to have you rate the recreation services and quality of the recreation facilities in this [site]. As I read this list, I will ask you to rate two things. First, rate your satisfaction or dissatisfaction with the item using a scale of 1 to 5 where 1 means very dissatisfied and 5 means very satisfied (indicate not applicable if you had no experience with the service or facility). Next rate the importance of this item to the overall quality of your recreation experience on this trip. To rate importance use a scale from 1 to 5 where 1 means not at all important and 5 means extremely important.

Travel experiences using your personal vehicle during your recent visit	Very Dissatisfied	Somewhat Dissatisfied	Neither Satisfied nor Dissatisfied	Somewhat Satisfied	Very Satisfied	N/A	Importance:				
							Not at all Important	Slightly Important	Moderately Important	Very Important	Extremely Important
Adequacy of signage on this [X] field unit as a whole	1	2	3	4	5		1	2	3	4	5
Condition of roads on this [X] field unit as a whole	1	2	3	4	5		1	2	3	4	5
Scenery at this site/area	1	2	3	4	5		1	2	3	4	5
Condition of the natural environment	1	2	3	4	5		1	2	3	4	5
Available parking	1	2	3	4	5		1	2	3	4	5
Parking lot condition	1	2	3	4	5		1	2	3	4	5
Cleanliness of restrooms	1	2	3	4	5		1	2	3	4	5
Condition of developed recreation facilities	1	2	3	4	5		1	2	3	4	5
Condition of roads	1	2	3	4	5		1	2	3	4	5
Condition of trails	1	2	3	4	5		1	2	3	4	5
Feeling of safety	1	2	3	4	5		1	2	3	4	5
Helpfulness of employees (not interviewer)	1	2	3	4	5		1	2	3	4	5
Availability of interpretive/ educational displays, signs and exhibits	1	2	3	4	5		1	2	3	4	5
Value for fee paid (for fee sites only)	1	2	3	4	5		1	2	3	4	5
Availability of information on recreation about this site	1	2	3	4	5		1	2	3	4	5
Adequacy of signage to this site	1	2	3	4	5		1	2	3	4	5

EVAL15: Rate both the QUALITY and AVAILABILITY of the following opportunities and facilities that occur along or near the [site] in the [site]. For each item, CIRCLE the number on the left that best describes its availability and the number on the right that best describes its quality. (If you don't know, circle DK.)

AVAILABILITY RATING					I T E M S OPPORTUNITIES AND FACILITIES:	QUALITY RATING				
Not at All	Low	Med.	High	Don't Know		Very Poor	Poor	Good	Excellent	Don't Know
1	2	3	4	DK	Opportunities to attend concerts, festivals, and arts performances	1	2	3	4	DK
1	2	3	4	DK	Boat Access sites	1	2	3	4	DK
1	2	3	4	DK	Trails for walking, hiking, and biking	1	2	3	4	DK
1	2	3	4	DK	Scenic beauty	1	2	3	4	DK
1	2	3	4	DK	Educational displays and programs	1	2	3	4	DK
1	2	3	4	DK	Undeveloped (natural) public land	1	2	3	4	DK
1	2	3	4	DK	Residential developments	1	2	3	4	DK
1	2	3	4	DK	Public facilities (restroom, water fountains)	1	2	3	4	DK
1	2	3	4	DK	Historical attractions	1	2	3	4	DK
1	2	3	4	DK	Marinas	1	2	3	4	DK
1	2	3	4	DK	Quiet areas to sit and view the river	1	2	3	4	DK
1	2	3	4	DK	Recreation-based small businesses (shops, restaurants)	1	2	3	4	DK

EVAL16: Please rate the quality of each of the following items that you observed during your trip.

	Very poor	Poor	Fair	Good	Excellent	Did not observe
Trail conditions	1	2	3	4	5	0
Trail signage	1	2	3	4	5	0
Outhouses	1	2	3	4	5	0
Cabins	1	2	3	4	5	0
Ranger presence	1	2	3	4	5	0
Information boards	1	2	3	4	5	0
Trail conditions	1	2	3	4	5	0

EVAL17: For your current visit, please rate the quality of each of the following:

	Very Poor	Poor	Fair	Good	Excellent	Does not Apply
Adequacy of signs providing directions and information	1	2	3	4	5	
Parking space availability during this visit	1	2	3	4	5	
Condition of roads and parking areas in [site/type of unit]	1	2	3	4	5	

EVAL18: We would like to know how you felt about traveling around [site] on this visit. For each item below please rate how much you think it describes your travel overall experience at [site] today.

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
You have easy access to important sites and attractions	1	2	3	4	5
You have little impact on the area's natural environment	1	2	3	4	5
It takes too long to get where you want to go	1	2	3	4	5
It is easy to access scenic overlooks, vistas, or locations	1	2	3	4	5
You hear natural sounds	1	2	3	4	5
You feel stressed while traveling	1	2	3	4	5
You experience a sense of freedom	1	2	3	4	5
You connect with the natural environment	1	2	3	4	5
You could go "where you want, when you want"	1	2	3	4	5
You experience conflict	1	2	3	4	5
You feel crowded	1	2	3	4	5

EVAL19: Do you agree or disagree with each of the following statements about driving on the [Mount Evans Road] from the entrance station to here today? (Check one box for each item)

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
The number of cars on the road made driving conditions unsafe.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I enjoyed driving on the Mt. Evans Road today.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would prefer to ride a van or shuttle than drive on the narrow, winding roads myself.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The number of bicycles on the road made driving conditions unsafe.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I like the challenge and adventure of driving conditions on this road.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

EVAL20: We would like to know how you feel about traveling on roadways in [site]. For each item below please rate how much you think it describes the experience of driving on roads [park] wide.

	Strongly Disagree	Disagree	Neither agree or disagree	Agree	Strongly Agree
Stress and Conflict	1	2	3	4	5
You experience conflict with visitors using other kinds of transportation	1	2	3	4	5
You feel stressed while traveling through [the park]	1	2	3	4	5
You feel crowded by other visitors	1	2	3	4	5
You have trouble finding parking	1	2	3	4	5
You feel stressed about the lack of parking and attraction signage	1	2	3	4	5
Freedom	1	2	3	4	5
It is easy to get to scenic overlooks/vistas	1	2	3	4	5
You have easy access to different areas of [the park]	1	2	3	4	5
You experience a sense of freedom	1	2	3	4	5
Ease	1	2	3	4	5
It is easy to find your way around [the park]	1	2	3	4	5
You feel safe	1	2	3	4	5
You have pleasant interactions with other visitors	1	2	3	4	5

EVAL21: Please think about the Federal public lands that you use. To what extent do you feel the following issues are a problem on Federal lands?

During your trip, to what extent do you think each of the following issues were a problem when you were visiting Federal public lands (e.g., National Parks, National Forests, National Wildlife Refuges, National Conservation Areas, Scenic and Wild Rivers)?

	Not a Problem	Small Problem	Moderate Problem	Big Problem	Did not use facility/engage in activity
Condition of Roads	1	2	3	4	5
Availability of parking	1	2	3	4	5
People walking on, across, or along the road/ conflicts between vehicles and pedestrians	1	2	3	4	5
Too many people	1	2	3	4	5
Road traffic noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4	5
Aircraft noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4	5
Cars parked illegally (e.g., on road shoulders)	1	2	3	4	5
Lack of adequate trail markers	1	2	3	4	5
Lack of transportation to the sites I want to visit	1	2	3	4	5
Availability of restrooms	1	2	3	4	5
Other (please specify:_____)	1	2	3	4	5

b) For any issues that you feel are “big problems” on Federal public lands, please provide more information about the problem (for example, where did you encounter the problem?). (Open-ended)

EVAL22: How much of a problem have each of the following items been for you during your visit today?
 (Check one box for each item.) Rate: Not a problem, Small problem, Moderate Problem, Big problem

	Not a Problem	Small Problem	Moderate Problem	Big Problem
Too many cars on the road	1	2	3	4
Too many large vehicles (e.g., buses, campers) on the road	1	2	3	4
Too many bicycles on the road	1	2	3	4
Difficulty finding a parking place at scenic overlooks	1	2	3	4
Difficulty finding a parking place at [park] destinations	1	2	3	4
People walking on, across, or along the road	1	2	3	4
Too many people at scenic overlooks	1	2	3	4
Not enough [park] orientation information	1	2	3	4
Not enough signs with directions to [park] destinations	1	2	3	4
Traffic delays at the entrance station	1	2	3	4
Cars parked illegally (on road shoulders, in "no parking" areas)	1	2	3	4
Road traffic noise that interferes with enjoyment of natural sounds and quiet	1	2	3	4

Other possible categories for evaluation:

- _Traffic congestion at [type of unit] exit
- _Traffic congestion along roadways in [type of unit]
- _Construction delays throughout the [type of unit]
- _Difficulty finding your way around
- _ Conflict between vehicles and pedestrians
- _Conflict between vehicles and shuttle buses
- _Sightseeing drivers impeding traffic circulation/flow

EVAL23: During your recent visit, how much of a problem, if any, do you think the following travel issues were on [site]? Please read each question carefully and circle the number that best describes your opinion. Please circle your response on the scale from 1-5.

	Not a Problem	Small Problem	Moderate Problem	Big Problem	No Opinion
Not enough travel and traffic information to help visitors plan for trips in the [site]	1	2	3	4	5
Too many autos in the [site] that impacts my experience	1	2	3	4	5
Ability to fully access desired recreation opportunities and attractions in the [site]	1	2	3	4	5
Too many Recreational Vehicles in the [site] that impacts my experience	1	2	3	4	5
Too many Tour Buses in the [site] that impacts my experience	1	2	3	4	5
Seeing electronic bus signs in the [site].	1	2	3	4	5
Too many autos having a negative impact on air quality	1	2	3	4	5
Too many people in the [site] that impacts my experience	1	2	3	4	5
Vehicles parked along main roads causing unsafe conditions	1	2	3	4	5
Too many autos outside the [site] that impacts my experience	1	2	3	4	5
Too many [site] Buses in the [site] that impacts my experience	1	2	3	4	5

EVAL24: How acceptable was it to spend this amount of time looking for parking in [site]?

Not at all acceptable	Slightly acceptable	Moderately acceptable	Very acceptable	Completely acceptable
<input type="checkbox"/>				

EVAL25: Were you satisfied with your parking location today? If NO, please list reasons

_Yes

_No: _____

EVAL26: Do you agree or disagree with each of the following statements about where you parked at [site]? (Check one box for each item.) Where I parked is...

	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
Safe	1	2	3	4	5
Convenient	1	2	3	4	5
Easy to find	1	2	3	4	5
Close to my destination(s)	1	2	3	4	5
Well marked (e.g. paint striping)	1	2	3	4	5
My preferred parking location	1	2	3	4	5
In a congested parking area	1	2	3	4	5

EVAL27: Please rate how congested (with traffic) each of the following areas was during your visit. Please check only one response for each area.

Areas	Uncongested	Somewhat uncongested	Neither	Somewhat congested	Congested	I don't know
Roads leading to park	1	2	3	4	5	6
Parking lots	1	2	3	4	5	6
Trails	1	2	3	4	5	6
[add other site-specific categories]	1	2	3	4	5	6

EVAL28: How acceptable was the traffic flow along these road segments to you?

-4	-3	-2	-1	0	1	2	3	4
Extremely Unacceptable	Very Unacceptable	Moderately Unacceptable	Slightly Unacceptable	Neither	Slightly Acceptable	Moderately Acceptable	Very Acceptable	Extremely Acceptable

EVAL29: How much of a problem do you feel traffic congestion is at different locations in [site]? (Check one box for each item.)

	Not a problem	Small problem	Moderate problem	Big problem
At the park entrance/exit	1	2	3	4
Driving on park roads	1	2	3	4
In parking areas at primary destinations	1	2	3	4
At scenic overlooks.	1	2	3	4

EVAL30: Overall, compared to what you expected, how much traffic congestion did you experience during your visit to [site] Please mark (●) only one.

- _I didn't know what to expect
- _Less traffic congestion than I expected
- _About the same as I expected
- _More traffic congestion than I expected

EVAL31: How crowded did you feel at the following locations on this trip to [site]? (Circle one number for each location.)

	Not at all crowded	Slightly Crowded	Moderately Crowded	Very Crowded	Extremely Crowded	Did not visit site or engage in activity
While hiking on the trails	1	2	3	4	5	0
At parking areas						
On roads	1	2	3	4	5	0
On the shuttle bus	1	2	3	4	5	0
At the visitor center	1	2	3	4	5	0
At [X] Campground	1	2	3	4	5	0
Include site-specific locations, e.g., overlooks etc.	1	2	3	4	5	0

EVAL32: Please use the scale below to rate (from 1 to 5) how crowded you felt by people during this visit. Please Circle only one.

Not at all crowded Slightly crowded Moderately Crowded Very crowded Extremely crowded
 1 2 3 4 5

EVAL33: Did you think it was crowded at any point during your hike to [X] today? (Check all that apply)

- Yes, it was crowded some or all of the time I was on the trail
- Yes, it was crowded some or all of the time I was on the summit
- No, it wasn't crowded at any point during my hike

EVAL34: Did the presence of other people on the trail make you feel rushed or slow you down at any point during your hike to [X] today? (Check one box).

- Yes
- No

EVAL35: Which photo shows the maximum number of people you could see at one time on [X] without thinking it was crowded? (Enter photo number or check the box)

Photo number _____

OR

- I don't think it looks crowded in any of the photos

EVAL36: On this visit to [X], compared to what you expected, how crowded did you and your personal group feel? Please mark only one.

- I didn't know what to expect
- Less crowded than expected
- About the same as expected
- More crowded than expected

EVAL37: Please tell us how much you agree or disagree with each of the following statements about your use of Federal public lands.

	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree	No Opinion
I would benefit from more roads on Federal public lands.	1	2	3	4	5	0
I would benefit from improved winter trails on Federal public lands	1	2	3	4	5	0
[Add project specific statements, as needed]	1	2	3	4	5	0

EVAL38: How serious a problem is recreation by non-residential users interfering with your use of the [lake]?

- Not at All serious
- Slightly serious
- Somewhat serious
- Very serious
- Extremely serious

EVAL39: How would you personally rate the quality of each item, listed below, for the campground where you received the questionnaire?

	Very poor	Poor	Fair	Good	Excellent	Did not use/observe
Boat ramp	1	2	3	4	5	
Disabled-accessible	1	2	3	4	5	
Courtesy dock	1	2	3	4	5	

EVAL40: Which of these statements best describes your preference for the number of boats on the lake?(PLEASE MARK ONE)

- I saw ABOUT AS MANY boats as I expected to see today.
- I saw MORE boats than I expected to see today.
- I saw FEWER boats than I expected to see today.

EVAL41: Have you noticed any positive or negative changes on [Lake] in the last five years? If you have, please describe the changes below.

Please describe any effects below.

Positive: _____

Negative: _____

If you noticed changes, have these changes affected your enjoyment or use of [Lake]?

Positive: _____

Negative: _____

EVAL42: How much of a problem is there from too many boats on the lake?

- _ Not at All a problem
- _ Small problem
- _ Moderate problem
- _ Big problem

EVAL43: How much of a problem, if at all, was the amount of time that you had to wait to get on the water today?

- _ Not at All a problem
- _ Small problem
- _ Moderate problem
- _ Big problem

EVAL44: How serious a problem, if at all, is it for you to see too many people during a river trip?

- _ Not at All serious
- _ Slightly serious
- _ Somewhat serious
- _ Very serious
- _ Extremely serious

EVAL45: How much, if at all, has the number of boats reduced your enjoyment of the lake today?

- _ Not at All
- _ Slightly
- _ Somewhat
- _ Quite a bit
- _ Extremely

EVAL46: How much, if at all, has the noise from other boats reduced your enjoyment of the lake today?

- _ Not at All
- _ Slightly
- _ Somewhat
- _ Quite a bit
- _ Extremely

EVAL47: What problems have you personally encountered during the boating season? Mark an "X" to all that apply.

- _ Inadequate channel
- _ Inadequate open water depths
- _ Inadequate depths
- _ Inadequate security

- Zebra Mussels
- Inadequate parking
- Hull Scratches
- Hull Punctures
- Inadequate protection for depths boats during storms
- Lower unit damage
- Slip rental costs at berth
- Poor water quality at docks
- Overcrowding
- Submerged Objects
- Other (Specify) _____

EVAL48: What problems have you personally encountered at the (PROJECT NAME) Small Boat Harbor during the (year) boating season? (Mark an "X" on the Blank in front of each that Applies.)

- Inadequate channel depths
- Inadequate protection for boats during storms
- Inadequate depths
- Slip rental costs too high at berth or slip
- Inadequate security
- Poor water quality at docks
- Zebra Mussels
- Overcrowding
- Inadequate parking
- Line Breakage
- Hull Scratches
- Lower unit damage
- Hull Punctures
- Other (Specify): _____

EVAL49: Are you satisfied with current non-motorized transportation conditions in [site], or not?

- Yes
- No

If not, describe why: (open-ended)

EVALUATION OF SHUTTLE SERVICE (EVALSHUTTLE)

This section includes questions that ask users to evaluate different features of the shuttle service. FLMAs can use this information to better understand users' experiences on the shuttle and to target improvements to the service.

EVALSHUTTLE1: [Screen for shuttle use]; If YES, please rate the usefulness of the shuttle bus service. Please mark (•) only one.

Not at all Useful	Slightly Useful	Moderately Useful	Very Useful	Extremely Useful
<input type="checkbox"/>				

b) If you rated the shuttle bus system as Not at all useful or slightly useful, please explain: (open-ended)

EVALSHUTTLE2: We would like to know more about the experiences and benefits you realized from using the bus.

	b) Please rate how DESIRABLE each of the following experiences were to you using the bus as well as...					c) The degree to which you REALIZED or ATTAINED each of the experiences			
	-2	-1	0	1	2	1	2	3	4
a. Reducing tension and stress from driving own vehicle	-2	-1	0	1	2	1	2	3	4
b. Enjoying meeting new people with similar interests	-2	-1	0	1	2	1	2	3	4
c. Getting fast bus service to my intended destination	-2	-1	0	1	2	1	2	3	4
d. Learning more about the area	-2	-1	0	1	2	1	2	3	4
e. Improved ability to participate in one-way hike trips	-2	-1	0	1	2	1	2	3	4
f. Increased appreciation of scenic views	-2	-1	0	1	2	1	2	3	4
g. Getting some needed physical rest from driving own vehicle	-2	-1	0	1	2	1	2	3	4
h. Greater access to first-choice hiking trails	-2	-1	0	1	2	1	2	3	4
i. Less worry about driving and parking along busy roads	-2	-1	0	1	2	1	2	3	4
j. Improved ability to participate in one-way bike trips	-2	-1	0	1	2	1	2	3	4
k. Having others nearby that could help you if needed	-2	-1	0	1	2	1	2	3	4
l. Improved access to shops and restaurants in village centers	-2	-1	0	1	2	1	2	3	4
m. Increased ability to seek out new areas in the park	-2	-1	0	1	2	1	2	3	4
n. Other (please describe)	-2	-1	0	1	2	1	2	3	4

EVALSHUTTLE3: Did the bus get you where you wanted go on time? (ferry or bus connections, ranger programs, etc.)?

_Yes

_No: Tell us what you missed because of the bus. Be specific. (Open-ended)

EVALSHUTTLE4: Did the bus routes take you all the places you wanted to go?

_Yes

_No: Please tell us where else you wish the bus would go (open-ended)

EVALSHUTTLE5: Did you ever have to stand to ride the bus? (Open-ended)

_No

_Yes: On which routes did this occur? (Open-ended)

EVALSHUTTLE6: Did you take a bicycle on the bus?

_No

_Yes: If yes, were the bike racks easy to use? (Open-ended)

_Yes

_No: Why were the racks a problem? (Open-ended)

EVALSHUTTLE7: Overall, how would you rate your experience of riding the [shuttle service] during your visit? Please circle only one.

_Excellent

_Good

_Fair

_Poor

_Very Poor

b) What key experiences contributed to this evaluation? _____

EVALSHUTTLE8: Was the frequency of the buses sufficient to meet your needs?

_Yes

_No: Please tell us what routes you felt needed more frequent bus service (Open-ended)

EVALSHUTTLE9: Was there enough storage space on the bus for your belongings?

_Yes

_No

EVALSHUTTLE10: Were you able to locate the scheduled bus stops easily?

_Yes

_No: Please tell us what and where the problem was.

EVALSHUTTLE11: Were you ever refused a place on the bus because it was full?

_No

_Yes: On which routes did this occur? (Open-ended)

EVALSHUTTLE12: Were you ever refused a place on the bus because there was no room for your bicycle?

_No

_Yes: On which routes did this occur?

EVALSHUTTLE13: Please rate the [shuttle service(s)]. (For each shuttle service, please circle one response for each item)

	Very Satisfied	Satisfied	Neither dissatisfied or satisfied	Dissatisfied	Very Dissatisfied	Not Applicable
Your overall experience with the shuttle service	1	2	3	4	5	9
Sites covered by service	1	2	3	4	5	9
Frequency of service	1	2	3	4	5	9
Reliability (on-time)	1	2	3	4	5	9
Ability to find a seat	1	2	3	4	5	9
Courtesy/helpfulness of the bus driver	1	2	3	4	5	9
Services for the disabled	1	2	3	4	5	9
Ease of understanding schedule and route information	1	2	3	4	5	9
Ease of finding shuttle stops	1	2	3	4	5	9
Ability to hear the audio programming on the bus	1	2	3	4	5	9
Ease of bringing a bicycle	1	2	3	4	5	9
Usefulness of the audio programming in providing background information on the visitor sites	1	2	3	4	5	9

Other possible response categories:

_Convenience of schedule

_Information at bus stops

_Cleanliness/ condition of vehicles

_Safety/ security

_Ease of transfers

_Amenities/ comfort at bus stops

_Mechanical noise level

_Ability to view outside scenery

b) If you were dissatisfied (rating of '4' or '5') with any of the service features described in the previous question, please tell us which service you were dissatisfied with and describe the reason for your dissatisfaction. (Open-ended)

EVALSHUTTLE14: Please indicate (1) how important each of the following items is to your overall enjoyment of using the [shuttle service], and (2) the extent to which you were satisfied or dissatisfied with each during your use of the shuttle bus system today. Please circle one response under IMPORTANCE and one response under SATISFACTION for each item.

	Importance:					Satisfaction:					N/A
	1	2	3	4	5	1	2	3	4	5	
Frequency of buses/waiting time for next bus.											0
Availability of seats on the bus for everyone in your group.											0
Ability to see out bus windows to view scenery.											0
Hearing interpretive announcements while riding on the bus											0
Not having to drive in traffic congestion on [park] roads.											0
Not having to pay a fare to ride the shuttle bus.											0
Not having to find parking at crowded destinations.											0
Being able to get to all the places in the park I want to visit.											0
The amount of time it takes to ride the shuttle bus to the places in the [park] I want to visit.											0
Being able to explore the [park] at my own pace.											0
The amount of crowding onboard the bus.											0
_The shuttle bus arrives at stops on schedule.											0
Having enough space on the bus for personal belongings (e.g., backpack, cooler, stroller).											0
Ability to find information about the shuttle bus system while planning your visit.											0
Traveling in the [park] in a way that minimizes my environmental impact.											

EVALSHUTTLE15: Please rate the [park] shuttle service on each of the following:

	Very Poor	Poor	Fair	Good	Excellent	Not applicable
Ease of purchasing pass	1	2	3	4	5	0
Frequency of service	1	2	3	4	5	0
Convenience of hours of operation	1	2	3	4	5	0
Convenience of bus stop locations	1	2	3	4	5	0
Ease of transferring to other park shuttles	1	2	3	4	5	0
Driver courtesy	1	2	3	4	5	0
Information at bus stops	1	2	3	4	5	0
Amenities at bus stops	1	2	3	4	5	0
Quality of vehicles	1	2	3	4	5	0
Safety/Security	1	2	3	4	5	0
Overall experience	1	2	3	4	5	0

EVALSHUTTLE16: Please indicate how strongly you agree or disagree with the following statements about the [shuttle service]?

	Strongly Disagree	Disagree	Neither Disagree nor Agree	Agree	Strongly Agree
The shuttle schedule is confusing	1	2	3	4	5
The shuttle saved me time	1	2	3	4	5
The shuttle does not run frequently enough for my needs	1	2	3	4	5
Getting on and off the shuttle is physically challenging for me or someone in my group	1	2	3	4	5
I had to switch shuttles too many times to get to my desired destination	1	2	3	4	5
The shuttle does not have sufficient room for my gear	1	2	3	4	5
It seems difficult to travel with children on the shuttle	1	2	3	4	5
I enjoyed my experience using the shuttle	1	2	3	4	5
I would use the shuttle again	1	2	3	4	5

EVALSHUTTLE17: What did you most enjoy about your use of the [shuttle service] today? (Please tell us up to three things you enjoyed most.)

1. _____
2. _____
3. _____

EVALSHUTTLE18: What did you least enjoy about your use of the [shuttle service] today? (Please tell us up to three things you enjoyed least.)

1. _____
2. _____
3. _____

EVALSHUTTLE19: Please use the space below to provide any additional comments or feedback on your experience using the shuttle service during this visit. (Open-ended)

EVALSHUTTLE20: How crowded did you feel on the [shuttle service] bus today? (Circle one number.)

1	2	3	4	5
Not at all Crowded	Slightly Crowded	Moderately Crowded	Very Crowded	Extremely Crowded

EVALSHUTTLE21: Please list any other items that are important to your overall enjoyment of using the [shuttle service] that were not included above. (Open-ended)

EVALSHUTTLE22: Please provide any additional comments that you and your group may have about the shuttle bus system. (Open-ended)

FUTURE USE OF SHUTTLE SERVICE AND SERVICE PREFERENCES (SHPREF)

These questions address future use of the shuttle (among users and non-users), as well as visitors' preferences regarding service characteristics. Additional questions on visitors' preferences regarding shuttle services can be found under System Management (see next section).

SHPREF1: Overall, what is your attitude toward the use of alternative transportation for visitor travel once inside [X], which includes modes of travel other than private automobiles, such as bicycle, bus, boat, carriage, ferry, train, tram, trolley, or van?

- Very Favorable
- Favorable
- Unfavorable
- Very Unfavorable

SHPREF2: If you were to visit [site] in the future, would you and your group be willing to ride a shuttle bus to major [park] viewpoints?

- Yes, likely
- No, unlikely
- Not sure

SHPREF3: If you were to visit [site] in the future, if a transit (bus) service existed, with service to the [site/area's] major destinations, how likely would it be that you would use such a service? (check only one)

- _Not at all Likely
- _Slightly likely
- _Moderately Likely
- _Very Likely
- _Extremely Likely
- _Undecided

SHPREF4: How likely would you be to use the [shuttle service] system on a future visit to the park?
(Check one.)

- _ Very likely
- _ Somewhat likely
- _ Somewhat unlikely
- _ Very unlikely
- _Not sure

SHPREF5: A free shuttle service provides transportation from [X] to [X] sites and [X].

a. Now that you know a little about the shuttle, would you be willing to take it?

- _Yes
- _No
- _Not Sure

b. Why or why not? (Open-ended)

SHPREF6: If transportation was offered, would you be interested in taking a guided tour of [X]?

- _No
- _Yes

SHPREF7: Did/ Are you planning to use the shuttle service to facilitate your hike?

- _No
- _Yes

SHPREF8: Would you use this Shuttle again?

- _Definitely yes
- _Probably yes
- _Don't know
- _Probably not
- _Definitely not
- _Will not be back

SHPREF9: If you were to visit [site] in the future, would you use [park specific] shuttle again? Please mark (●) only one.

- _Yes, likely
- _ No, unlikely
- _ Not sure

SHPREF10: This section is concerned with your attitudes toward use of the [X] shuttle service [on [X]]. Please read each of the following statements carefully and circle the number that best describes your opinion.

a. I intend to use the [X Shuttle] on my next visit.

- | | | | | |
|----------------------|--------------------|----------------------|----------------|---------------------|
| 1 | 2 | 3 | 4 | 5 |
| Not at all
Likely | Slightly
Likely | Moderately
Likely | Very
Likely | Extremely
Likely |

b. I would find riding the [X Shuttle] on my next visit

- | | | | | |
|------------------------|----------------------|------------------------|------------------|-----------------------|
| 1 | 2 | 3 | 4 | 5 |
| Not at all
Pleasant | Slightly
Pleasant | Moderately
Pleasant | Very
Pleasant | Extremely
Pleasant |

c. My level of ease in using the [X Shuttle] on my next visit

- | | | | | |
|--------------------|------------------|--------------------|--------------|-------------------|
| 1 | 2 | 3 | 4 | 5 |
| Not at all
Easy | Slightly
Easy | Moderately
Easy | Very
Easy | Extremely
Easy |

d. The amount of planning needed for me to use the [X Shuttle]:

- | | | | |
|-------------|----------|-------------|-------|
| 1 | 2 | 3 | 4 |
| Very little | Moderate | Quite a bit | A lot |

Amount

SHPREF11: If you were a [park] manager, what would you do to improve the quality of the[X] Tour? Please provide specific comments about services and facilities provided such as vehicles, personnel, reservation system, etc. (Open-ended)

SHPREF12: If given the choice, which of the following vehicle options would you prefer for the [X Tour]? Please mark only one.

Vehicle with closed windows for climate control

Open air vehicle to better view outside scenery

SHPREF13: Please indicate the extent to which you think the following bus trip characteristics are a good or bad idea.

	Very bad idea	Bad idea	Neither good idea or bad idea	Good idea	Very good idea
Some buses would leave as early as 4:00 am	1	2	3	4	5
Some buses would leave as late as 6:00 pm	1	2	3	4	5
Most buses would facilitate -hiking by stopping on demand to drop off and pick up hikers	1	2	3	4	5
Some buses would be scheduled to allow short hikes that are guided by [park rangers]	1	2	3	4	5
Some buses would provide "express" service to specific locations along the road without stopping to view wildlife	1	2	3	4	5
Some buses would provide "specialty" tours (e.g., birding, geology, "family oriented")	1	2	3	4	5
Buses would be designed to provide more passenger comfort than existing buses	1	2	3	4	5
Most bus trips would start and end in the [park] (e.g., at the Park Visitor Center)	1	2	3	4	5
A local shuttle bus system would provide access to the [park] (including the departure area for bus trips on the Denali Park Road) from surrounding hotels	1	2	3	4	5
Most bus trips would include a stop at the [Park Visitor Center] (to view park film, exhibits, etc.)	1	2	3	4	5

SHPREF14: We would like to know if any of the following would influence your future use of visitor shuttles. How would your use of visitor shuttles be influenced by the following? (Please check ONE box for EACH item)

	Strongly increase my use	Somewhat increase my use	Not at all increase my use	Not sure
Extended hours on all shuttle routes	1	2	3	4
Increased frequency of shuttle pick-ups and drop-offs	1	2	3	4
An interpretive program played onboard the shuttle to describe the areas natural and cultural history	1	2	3	4
Vouchers for discounts at shops in downtown [Estes Park]	1	2	3	4

Additional space for gear such as coolers, camping gear, strollers or bicycles	1	2	3	4
Information about the environmental benefits of shuttle use, such as reduced air and noise pollution	1	2	3	4
Special recreation opportunities, such as drop-off & pick-up for one way hikes	1	2	3	4
Rising gas prices	1	2	3	4
Electronic signs showing real-time shuttle arrival/departure	1	2	3	4
Direct shuttle routes between parking and [park] attractions	1	2	3	4
[Park] shuttles that operate on alternative fuels such as ethanol, propane, electricity or biodiesel	1	2	3	4

SHPREF15: What improvements would make you more likely to use this shuttle again in the future?

Please mark (●) all that apply.

[area-specific list of improvements (e.g. more frequent service, greener technology, more stops, etc)]

SHPREF16: What THREE improvements would make you more likely to use this shuttle again in the future? (choose no more than 3)

More frequent bus shuttle service

Improved connections between this shuttle and in-[park] shuttles

Earlier morning service

Later evening service

Better visitor information at pass sales outlets, at bus stops, on buses

More parking/better defined parking in [Tusayan]

Better amenities at bus stops (i.e. shelters, restrooms)

Other (specify:) _____

SHPREF17: If you could ask the [park] to change some things about the way they manage the [park's] shuttle, what would you ask them to do? (Please tell us up to three things you would ask to be changed.)

1. _____

2. _____

3. _____

SHPREF18: If you were to visit [site] in the future, how important would the following items be regarding a shuttle bus? Please circle mark (●) one for each characteristic.

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
Information on where to board shuttle	1	2	3	4	5
Clear signage and directions to shuttle parking area	1	2	3	4	5
Clear route information displayed on each shuttle	1	2	3	4	5
Easy, convenient parking for shuttle	1	2	3	4	5
Frequency of shuttle service	1	2	3	4	5
Increased hours of shuttle operation	1	2	3	4	5
Shuttle is free	1	2	3	4	5
Information available about park; tour guides on buses	1	2	3	4	5

Bus comfort, not crowded	1	2	3	4	5
Space for personal items (i.e. strollers, coolers)	1	2	3	4	5
Shuttle stops at facilities for food and drink	1	2	3	4	5
Knowing amount of reduced air pollution from not driving in [park]	1	2	3	4	5
Increased wait times for parking (at Giant Forest Museum or generalized question)	1	2	3	4	5
Knowing you are reducing traffic congestion in [park]	1	2	3	4	5
Options for other locations in the [park]	1	2	3	4	5

SHPREF19: How important are the following features for a transit (bus) service within [site]?

	Not At All Important	Slightly Important	Moderately Important	Very Important	Extremely Important
List of features (on-time service, frequency of service, ability to access trailheads, ability to bring gear with me, green technology)	<input type="checkbox"/>				

SHPREF20: How important to you is each of the following factors in judging whether you would prefer to use a shuttle bus service for [site] or drive to your destination in [X]. (Check one box for each line.)

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
The amount of time I would have to wait for the bus to pick me up.	1	2	3	4	5
The amount of time it would take me to ride the bus to my destination in [site].	1	2	3	4	5
How difficult it would be to find parking at my destination in [site].	1	2	3	4	5
The price I would have to pay to use the shuttle service.	1	2	3	4	5
Whether or not the [site] entrance fee would be waived if I used the shuttle service.	1	2	3	4	5
How crowded it would be on the bus.	1	2	3	4	5
Whether or not I could count on the shuttle bus to operate on schedule.	1	2	3	4	5
Being able to find information about the shuttle bus schedule in advance of arriving at [site].	1	2	3	4	5
Having enough space on the bus for my personal belongings (e.g., hiking and backpacking gear).	1	2	3	4	5
_Other (please specify): ___	1	2	3	4	5

SHPREF21: Please indicate whether or not you think [Roosevelt-Vanderbilt National Historic Site] should take the following actions:

	Yes	No	Maybe
Continue to provide this bus service?	Yes	No	Maybe
Schedule more buses to meet trains in [Poughkeepsie]?	Yes	No	Maybe
We don't know about train service to [Poughkeepsie]	Yes	No	Maybe
Offer a wider choice of times for [Roosevelt site] bus tours?	Yes	No	Maybe
Add shuttle service to the [Vanderbilt Estate]?	Yes	No	Maybe
Encourage multi-day visits by offering an evening shuttle between local lodging establishments and the [Culinary Institute of America] and other local restaurants?	Yes	No	Maybe

SHPREF22: How important is it to you that the shuttle visits the following sites in [site]?

	Not at all important	Slightly Important	Moderately important	Very Important	Extremely important	Don't Know
[list of site-specific areas]	1	2	3	4	5	6

SHPREF23: In your opinion, what is the acceptable wait time for shuttles within [site]?

- _The wait time doesn't matter to me.
- _The acceptable wait time in minutes is:
 - Less than 5 minutes
 - Less than 10 minutes
 - Less than 15 minutes
 - Less than 20 minutes
 - Less than 25 minutes
 - Less than 30 minutes
 - Less than 35 minutes
 - Less than 40 minutes

SHPREF24: In your opinion, what is the maximum wait time the [agency] should allow for a roadside shuttle?

- _The wait time doesn't matter to me.
- The maximum wait time in minutes that should be allowed by [agency].
 - Less than 5 minutes
 - Less than 10 minutes
 - Less than 15 minutes
 - Less than 20 minutes
 - Less than 25 minutes
 - Less than 30 minutes
 - Less than 35 minutes
 - Less than 40 minutes

SHPREF25: : In your opinion, what amount of time would be so unacceptable that you would no longer wait for a shuttle within [site]?

The wait time doesn't matter to me.

The maximum wait time before I no longer wait.

- Less than 5 minutes
- Less than 10 minutes
- Less than 15 minutes
- Less than 20 minutes
- Less than 25 minutes
- Less than 30 minutes
- Less than 35 minutes
- Less than 40 minutes

SHPREF26: How frequently would a bus need to pass by a stop (pick-up point) for you to consider using the service in [site]? (check only one)

[list of time intervals]

SHPREF27: Which of the following would most influence you to choose a publicly available transportation service? Rank the following options (1=highest, 4=lowest, 5= would not influence):

- Transportation service provided as part of a lodging/meal package
- Receiving coupons for discounts at local lodging, restaurants, attractions or retail-outlet stores
- Transportation service that provided live, on-board educational information about the region
- Frequent and dependable pick-up and drop-off service from designated parking lots

SHPREF28: If your travel itinerary were to include a scheduled transportation service that ran multiple times a day from designated satellite parking lots to trailheads, attractions, and day-use areas, how much would you be willing to pay for a round-trip or daily pass?

- \$1 - \$10
- \$11 - \$30
- \$31 - \$50
- More than \$50

SHPREF29: If actions were taken to limit the number of private vehicles at recreational sites, which of the following would most influence you to choose a publicly available transportation service?

- Parking fees (instituted or increased)
- Road closures or tolls
- Closure of parking lots with ticketed fines for overflow parking

SHPREF30: Imagine that when you were about 1/2 hour away from here, a road sign notified you that all parking lots for [site] were full, but you could park outside [site] and ride a shuttle bus here. What would you do? (Check one box.)

- Drive to [X] and look for parking anyway
- Park there and take the 30 minute shuttle bus ride into [X]

- Go somewhere else until later in the day when you could find parking in [X]
- Go to a different recreation area instead (Please specify):_
- Other (Please specify):__

SHPREF31: Which of the below service frequencies would you prefer for the [X] shuttle? (Select one)

- There is less than 10 minutes between bus departures from each stop.
- A bus departs from each stop every 10 to 14 minutes.
- A bus departs from each stop every 15 to 20 minutes.
- A bus departs from each stop every 21 to 30 minutes.
- A bus departs from each stop every 31 to 60 minutes.
- There is more than one hour between bus departures from each stop

OR

- None of the service frequencies are so unacceptable that I would no longer use the [Mount Rainier] shuttle.

NOTE: SHUTTELPREF32-SHUTTLEPREF36 were asked as a series

SHPREF32: We would like to know how many people you think could ride the [shuttle service] without the bus being too crowded. To help judge this, please imagine you are riding the shuttle bus and indicate how acceptable each of the following scenarios would be. (Circle one number for each scenario.)

Visitor Use Level		Unacceptable				Neither Acceptable or Unacceptable	Acceptable			
		Extremely 1	Very	Moderately	Slightly		Slightly	Moderately	Very	Extremely
A	No rider needs to sit next to another. There are more than 2 seats for each rider.	-4	-3	-2	-1	0	+1	+2	+3	+4
B	Riders can choose where to sit. There are 3 seats for every 2 riders.	-4	-3	-2	-1	0	+1	+2	+3	+4
C	All riders can sit. There is 1 seat for each rider.	-4	-3	-2	-1	0	+1	+2	+3	+4
D	All seats are occupied and a few riders must stand. There are 5	-4	-3	-2	-1	0	+1	+2	+3	+4

	riders for every 4 seats.									
E	All seats are occupied and many riders must stand. There are 3 riders for every 2 seats.	-4	-3	-2	-1	0	+1	+2	+3	+4
F	All seats are occupied and half of all riders must stand. There are 2 riders for every seat.	-4	-3	-2	-1	0	+1	+2	+3	+4

SHPREF33: Which of the above visitor use levels would you prefer on the [X] shuttle bus?

Use level you prefer: _____ (Enter a letter from SHPREF32)

SHPREF34: Which of the above visitor use levels is the maximum amount the National Park Service should allow? In other words, at what point should the number of visitors on the [X] shuttle bus be limited?

Max. use level the NPS should allow: _____ (Enter a letter from SHPREF32)

OR

None of the use levels are high enough to limit the number of visitors on the shuttle bus.

OR

The number of visitors on the [X] shuttle bus should not be limited.

SHPREF35: Which of the visitor use levels would be so unacceptable that you would no longer use the [X] shuttle bus? If none of these use levels are so unacceptable that you would no longer use the [X] shuttle bus, you may indicate that.

Use level when you'd no longer use shuttle: _____ (Enter a letter from SHPREF32)

OR

None of the use levels are so unacceptable that I would no longer use the Mount Rainier shuttle.

SHPREF36: Please indicate which of the above visitor use levels best describes the average use you experienced while riding the [X] shuttle bus today.

Use level most like today: _____ (Enter a letter from SHPREF32)

NOTE: SHPREF37- SHPREF40 were asked as a series

SHPREF37: Please rate the acceptability of the following service frequencies for the [X]shuttle service. A rating of -4 means you find the frequency of service to be “extremely unacceptable,” and a rating of +4 means you find the frequency of service to be “extremely acceptable.” (Circle one number for each service frequency level.)

Visitor Use Level	Extremely Unacceptable	Very Unacceptable	Moderately Unacceptable	Slightly Unacceptable	Neither acceptable or unacceptable	Slightly Acceptable	Moderately acceptable	Very acceptable	Extremely acceptable
A There is less than 10 minutes between bus departures from each stop.	-4	-3	-2	-1	0	+1	+2	+3	+4
B A bus departs from each stop every 10 to 14 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
C A bus departs from each stop every 15 to 20 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
D A bus departs from each stop every 21 to 30 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
E A bus departs from each stop every 31 to 60 minutes.	-4	-3	-2	-1	0	+1	+2	+3	+4
F There is more than one hour between bus departures from each stop.	-4	-3	-2	-1	0	+1	+2	+3	+4

SHPREF38: Which of the above service frequencies would you prefer for the [X] shuttle?

Service you prefer: _____ (Enter a letter from SHPREF37)

SHPREF39: Which of the service frequencies would be so unacceptable that you would no longer use the [X] shuttle? If none of these levels of service frequency are so unacceptable that you would no longer use the [X] shuttle, you may indicate that.

Service when you'd no longer use shuttle: _____ (Enter a letter from SHPREF37)

OR

None of the service frequencies are so unacceptable that I would no longer use the [X] shuttle.

SHPREF40: Approximately how long did you wait, on average, for [X] shuttle buses to depart today?

Average waiting time: _____ (minutes)

OPINIONS ABOUT SYSTEM MANAGEMENT AND OVERALL VISITOR PREFERENCES (E.G., IMPROVEMENTS) (OPIN)

These questions address visitor preferences with regard to system management.

OPIN1: Please rate your level of support or opposition for the following transportation management options for managing visitor use in [site].

	Strongly support	Slightly Support	Neither support or oppose	Slightly Oppose	Strongly oppose
Provide additional pull-outs for scenic views / attraction sites	1	2	3	4	5
Temporarily close congested [park] roads	1	2	3	4	5
Develop more parking at key attraction sites	1	2	3	4	5
Divert visitor traffic away from congested roads or attractions	1	2	3	4	5
Require day-use reservation for vehicles to enter [park]	1	2	3	4	5
Offer more frequent park shuttle bus service (free)	1	2	3	4	5
Increase hours of operation for [park] shuttle	1	2	3	4	5
Limit the number of private vehicles entering the [park]	1	2	3	4	5
Add [park] shuttle bus service (free) to more areas of the park	1	2	3	4	5
Add [park] shuttle bus service (fee based) to more areas of the park	1	2	3	4	5
Require use of park-and-ride shuttle system with automobile parking inside [park]	1	2	3	4	5
	Strongly oppose	Slightly oppose	Neither support or oppose	Slightly support	Strongly support
Establish zones where aircraft landings are limited	1	2	3	4	5
Limit aircraft landings on vegetated surfaces where scarring may occur	1	2	3	4	5
Increase information about trip planning and travel within the [refuge]	1	2	3	4	5

Increase information about the [refuge's] history, wildlife, ecology, and wilderness	1	2	3	4	5
Require visitors to register before entering the [refuge]	1	2	3	4	5
Establish trails	1	2	3	4	5
Install directional signs	1	2	3	4	5
Construct bridges for safe river crossings	1	2	3	4	5
Increase presence of law enforcement	1	2	3	4	5

OPIN3: Listed below are potential management actions for the [River] in the [recreation area].

CIRCLE ONE NUMBER for each, to indicate your degree of opposition or support for each management action.

	Strongly oppose	Oppose	Oppose somewhat	Support somewhat	Support	Strongly support	Don't know
Create speed zones for recreational boats on the [River] in the [recreation area]	1	2	3	4	5	6	0
Improve the safety of facilities, trails, and access points (railings, lighting).	1	2	3	4	5	6	0
Provide increased parking at existing boat access sites	1	2	3	4	5	6	0
Accommodate increased commercial navigation (barges) on the river.	1	2	3	4	5	6	0

OPIN4: These questions ask for your opinion about management and conditions within [site]. Please indicate the extent to which you agree or disagree with each of the following statements. (Circle one number for each statement.)

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree	Not applicable/Don't know
There is enough parking	1	2	3	4	5	
There are enough road signs	1	2	3	4	5	
There are enough trail signs	1	2	3	4	5	
There are enough rules	1	2	3	4	5	

There are enough trails	1	2	3	4	5	
There are enough ranger programs and educational information	1	2	3	4	5	
Rangers and staff are available and helpful	1	2	3	4	5	
There is enough information on what conditions should be expected at [Pinnacles National Monument]	1	2	3	4	5	
Visitors should be required to use the shuttle bus (parking their private vehicles at the entrance)	1	2	3	4	5	
The shuttle should be available from local communities	1	2	3	4	5	
Limits should be placed on the number of people who can use certain trails at one time	1	2	3	4	5	
Limits should be placed on the maximum size of a group that can use certain trails	1	2	3	4	5	
Backcountry/wilderness camping should be offered	1	2	3	4	5	
A permit or reservation systems should be used to manage the number of people at [Pinnacles National monument]	1	2	3	4	5	

OPIN5: Below are different alternative transportation options that could be offered at some national [wildlife refuges] in the future. Considering [refuges] you have visited, please tell us how likely you would be to use each transportation option.

How likely would you be to use...	Not at all likely	Slightly likely	Moderately Likely	Very Likely	Extremely Likely
...a bus or tram that takes passengers to different points on the refuge (such as the Visitor Center/Contact Station)?	1	2	3	4	5
...a bike that was offered through a Bike Share Program for	1	2	3	4	5

use while on the refuge?					
...a bus or tram that provides a guided tour of the refuge with information about the Refuge and its resources?	1	2	3	4	5
...a boat that goes to different points on refuge waterways?	1	2	3	4	5
...a bus or tram that runs during a special event (such as an evening tour of wildlife or weekend festival)?	1	2	3	4	5
...an offsite parking lot that provides trail access for walking/hiking on to the refuge?	1	2	3	4	5
...some other alternative transportation option? (please specify) _____	1	2	3	4	5

OPIN6: Is there any [service, facility, activity] or another aspect of your visit that could have been enhanced by [specify management action]?

- Yes
- No

b) What would you and your personal group recommend to improve current [services, programs, activities, etc.] provided at the [site]? Please be specific. (Open-ended)

OPIN7: Thinking about your trip, would you have liked to have seen more of, the same, or less of each of the following on the Federal public lands that you saw or visited (e.g., National Parks, National Forests, National Recreation Areas, National Wildlife Refuges)? Please check one response for each item.

Please indicate whether you would like to see more of, the same, or less of each of the following facilities on Federal public lands. For each item, please check one response.

	Less	Same	More
Trails for hiking, biking, or horseback riding	1	2	3
Trails for All Terrain Vehicles or snowmachines	1	2	3
Roads (passenger vehicle)	1	2	3

Primitive roads (high clearance)	1	2	3
Campgrounds	1	2	3
Wayfinding Signs	1	2	3
Safety Cabins	1	2	3
Remote airstrips	1	2	3
Boat launches, moorings and/or docks	1	2	3
Accessible-friendly (e.g., for wheelchairs) sites and facilities	1	2	3
Other (please specify):____	1	2	3
[include list of project relevant facilities/services]	1	2	3

OPIN8: What non-motorized facility improvements (e.g. bicycle parking, directional signs, bicycle lanes on roadway, multi-use pathways separated from roadway, etc.) would you like to see in [park] in the future? (Open-ended)

OPIN9: What would be your preferred travel mode for a trail between [Stanley and the Redfish Lake area]? (check only one)

- _Horse
- _Walking/running
- _Bicycling
- _Other (please specify)

OPIN10: If there were a trail between [Stanley and the Redfish Lake Complex] (about 5 miles), how likely is it that you would walk, bike or ride a horse between these places rather than drive for some trips? (check only one)

- _Very Likely
- _Likely
- _Somewhat Likely
- _Neutral
- _Somewhat Unlikely
- _Unlikely
- _Very Unlikely

OPIN11: Should the number of people allowed to hike [to the summit of (X)]/[on this trail] each day be limited if it is needed to prevent crowding, even if it means you might have to change your plans about when to hike?

- _Yes
- _No

Parking and Traffic Conditions

OPIN12: Please rate the importance of parking conditions at scenic overlooks to your overall enjoyment of [site]? (Check one.)

- _Not Important

- _Slightly Important
- _Moderately Important
- _Very Important
- _Extremely Important

OPIN13: Do you agree or disagree with each of the following statements about potential actions when parking lots in [site] are full? (Check one box for each item.)

When parking lots in [site] are full people should be...

When parking lots in [site] are full people should be...	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
...allowed to enter [site] and drive around until a parking space opens up.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...stopped at the entrance station until some parking spaces open up and only then allowed to enter.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...directed to park at the lot near the entrance station and ride a shuttle bus into [site].	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...directed to a park-and-ride lot outside of [site] and ride a shuttle bus into [site].	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...directed to other recreation areas instead of visiting [site] that day.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NOTE: OPION 14-16 were asked as a series

OPIN14: We would like to know how acceptable you would find various parking conditions at scenic overlooks along the [site] road. To help judge this, imagine that you are traveling on the [site] road and indicate how acceptable each of the following parking scenarios would be. (Circle one number for each scenario.)

	UNACCEPTABLE				NEITHER ACCEPTABLE OR UNACCEPTABLE	ACCEPTABLE			
	Extremely	Very	Moderately	Slightly		Slightly	Moderately	Very	Extremely
Parking is available at all overlooks.	-4	-3	-2	-1	0	1	2	3	4

Parking is available at many overlooks, but lots at the more popular areas such as [Narada Falls] are full.	-4	-3	-2	-1	0	1	2	3	4
Parking lots at all overlooks are full, and the more popular areas are over capacity, with traffic congestion due to cars waiting to park.	-4	-3	-2	-1	0	1	2	3	4
Parking lots at all overlooks are over capacity, with traffic congestion due to cars waiting to park.	-4	-3	-2	-1	0	1	2	3	4

OPIN15: Which of the parking scenarios in Question [OPIN14] describes the maximum amount of parking congestion the National Park Service should allow at scenic overlooks? In other words, at what point should the number of visitors driving on the park road be limited?

Max. parking congestion the NPS should allow: _____ (Enter a letter from OPIN14)

OR

None of the parking scenarios describe a high enough level of congestion to limit the number of visitors driving on the park road.

OR

The number of visitors driving on the park road should not be limited.

OPIN16: Which of the parking scenarios in [OPIN14] is most like the parking conditions you have experienced while visiting the park today?

Parking scenario most like today: _____ (Enter a letter from OPIN14)

OR

Don't know/Not sure

NOTE: OPIN17 -OPIN20 were asked as a series

OPIN17: We would like to know how acceptable you would find various parking conditions at scenic overlooks along the [site] road. To help judge this, imagine that you are traveling on the [site] road, making your way up the [mountain to Paradise] and rate how acceptable the parking conditions at the overlook depicted in each of the photographs on Poster B would be. (Circle one number for each photograph.)

	UNACCEPTABLE				NEITHER	ACCEPTABLE			
	Extremely	Very	Moderately	Slightly	ACCEPTA	Slightly	Moderat	Very	

					BLE OR UNACCEP TABLE		ely		Extremel y
Photo 1	-4	-3	-2	-1	0	1	2	3	4
Photo 2	-4	-3	-2	-1	0	1	2	3	4
Photo 3	-4	-3	-2	-1	0	1	2	3	4
Photo 4	-4	-3	-2	-1	0	1	2	3	4
Photo 5	-4	-3	-2	-1	0	1	2	3	4
Photo 6	-4	-3	-2	-1	0	1	2	3	4

OPIN18: Which photograph shows the parking conditions you would prefer to see at scenic overlooks along the park road?

Photo number: _____

OPIN19: Which photograph shows the maximum amount of parking congestion the National Park Service should allow at scenic overlooks? In other words, at what point should the number of visitors driving on the park road be limited? (Record a photo number or check one of the boxes.)

Photo number: _____
OR

None of the photographs show a high enough level of parking congestion to limit the number of visitors driving on the park road.

OR

The number of visitors driving on the park road should not be limited.

OPIN20: Which photograph looks most like the parking conditions you typically saw at scenic overlooks while driving on the park road today? (Record a photo number or check the box.)

Photo number: _____
OR

Don't know/Not sure

OPIN21: For each of the following scenarios, would you have preferred to park in the lot near the entrance station instead of where you parked today? (Check one box for each item.) Plenty of parking in the lot near the entrance station and...

Plenty of parking in the lot near the entrance station and...	Prefer this Option to		
	Where You Parked Today?		
	Yes	No	Not Sure
...I could ride a shuttle bus from there to my destination(s).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...there was a direct hiking trail from there to my destination(s).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
...I knew in advance how much parking congestion there would be where I parked today.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OPIN22: We would like to know how long you think it is acceptable to have to wait for parking at [site]. Please rate the acceptability of each of the following lengths of waiting times for parking. A rating of -4 means the time is “extremely unacceptable”, and a rating of +4 means the time is “extremely acceptable”. (Circle one number for each line.)

	UNACCEPTABLE				Neither acceptable or unacceptab le	ACCEPTABLE			
	Extremely	Very	Moderately	Slightly		Slightly	Moderately	Very	Extremely
No waiting time for parking	-4	-3	-2	-1	0	1	2	3	4
5 minutes	-4	-3	-2	-1	0	1	2	3	4
10 minutes	-4	-3	-2	-1	0	1	2	3	4
20 minutes	-4	-3	-2	-1	0	1	2	3	4
30 minutes	-4	-3	-2	-1	0	1	2	3	4
40 minutes	-4	-3	-2	-1	0	1	2	3	4
1 hour	-4	-3	-2	-1	0	1	2	3	4
2 hours	-4	-3	-2	-1	0	1	2	3	4

OPIN23: Please rate the importance of traffic conditions to your overall enjoyment of [site]? (Check one.)

- Not important
- Slightly important
- Moderately important
- Very important
- Extremely important

Note: OPIN24-OPIN26 were asked as a series of questions

OPIN24: We would like to know how acceptable you would find various traffic conditions while driving on the [park] road. To help judge this, imagine that you are traveling on the park road, making your way up the mountain to [Paradise] and indicate how acceptable each of the following traffic scenarios would be. (Circle one number for each scenario.)

	UNACCEPTABLE				NEITHER ACCEPTABLE OR UNACCEPTABLE	ACCEPTABLE			
	Extremely	Very	Moderately	Slightly		Slightly	Moderately	Very	Extremely
Free-flowing, with few other vehicles.	-4	-3	-2	-1	0	1	2	3	4
Mostly free-flowing, with brief periods when you must slow down due to the presence of other vehicles.	-4	-3	-2	-1	0	1	2	3	4
Steady traffic flow, but your speeds are slowed by other vehicles about half the time.	-4	-3	-2	-1	0	1	2	3	4
Variable traffic flow, where you must often slow and return to desired speeds.	-4	-3	-2	-1	0	1	2	3	4
Stop and start traffic flow, with frequent brief stoppages.	-4	-3	-2	-1	0	1	2	3	4

OPIN25: Which of the traffic descriptions describes the maximum amount of vehicle traffic the [agency] should allow? In other words, at what point should the number of visitors driving on the park road be limited?

Max. traffic congestion [agency] should allow: _____ (Enter a letter from OPIN24)

OR

None of the traffic conditions describe a high enough level of traffic congestion to limit the number of visitors driving on the park road.

OR

The number of visitors driving on the park road should not be limited

OPIN26: Which of the traffic descriptions in Question [OPIN27] is most like the traffic conditions you have experienced while traveling on the [park] road today?

Traffic description most like today: _____ (Enter a letter from OPIN24)

OR

Don't know/Not sure

Note: OPIN27- OPIN29 were asked as a series.

OPIN27: We would like to know how acceptable you would find various traffic conditions while driving on the park road. To help judge this, imagine that you are traveling on the park road, making your way up the mountain to Paradise and rate how acceptable the level of traffic depicted in each of the photographs in the binder would be. (Circle one number for each photograph.)

	Too few	Adequate number	Too many	Don't know
Boat ramps	1	2	3	0
Marinas	1	2	3	0
Parking facilities	1	2	3	0

Moderately Important

Very Important

Extremely Important

OPIN33: How important is it for you to have clear boat lanes leading from your boathouse?

Not at all Important

Slightly Important

Moderately Important

Very Important

Extremely Important

OPIN34: How much does it bother you to encounter people on the river?

- It is not a problem
- It is a slight problem
- It is somewhat of a problem
- It is quite a serious problem
- It is very serious problem

OPIN35: How much do you enjoy seeing other people during a river trip?

- Dislike it Very Much
- Slightly Dislike
- Neither Dislike Nor Enjoy It
- Slightly Enjoy It
- Very Much Enjoy It

OPIN36: How likely is that the presence of too many boats would cause you to avoid your favorite parts of the lake?

- Not at All Likely
- Slightly Likely
- Somewhat Likely
- Quite Likely
- Extremely Likely

OPIN37: How likely is that the presence of too many boats would cause you to avoid boating on the lake?

- Not at All Likely
- Slightly Likely
- Somewhat Likely
- Quite Likely
- Extremely Likely

OPIN38: How likely are you not to participate in some boating activities because of crowded conditions?

- Not at All Likely
- Slightly Likely
- Somewhat Likely
- Quite Likely
- Extremely Likely

OPIN39: How useful would it be for you to have more ramps and public access point built?

- Not at all useful
- Slightly useful
- Moderately useful
- Very useful
- Extremely useful

EVALUATION OF SAFETY (SAFE)

The questions in this subsection ask visitors about safety incidents and perceived safety conditions. Federal Land Management Agencies strive to provide visitors with safe, agency appropriate access to and through Federal public lands.

SAFE1: Prior to your visit, did you or your personal group have any safety concerns about visiting [site]?

- Yes
- No

IF YES: What were the concerns? (Open-ended)

SAFE2: Prior to this visit, how did you and your personal group obtain information about safety measures (for example, what to do if you encounter wildlife)?

- Did not obtain any safety information
- [area specific list of information options]
- other (please specify)

SAFE3: During your trip, how did you obtain information about safety measures?

- Did not obtain any safety information
- [area specific list of information options]
- other (please specify)

SAFE4: On this visit, did you and your personal group feel prepared for common safety situations (such as exposure to sun, heat, access to drinking water, flash floods, lack of proper footwear, etc.) that you encountered in the [park]?

- Yes
- No

SAFE5: In preparing for this visit to {site}, what safety measures (such as wearing sunscreen, bringing drinking water, wearing proper footwear, etc.) did you and your personal group take? Please be specific.

- None
- (Open-ended)

SAFE6: Did you or your personal group encounter any safety issues during your visit to [site]?

_Yes

_No

IF YES: Explain (Open-ended)

SAFE7: During your trip did you or members of your personal group experience any safety concerns on Federal lands as a result of the following issues or events?

	<u>Yes</u>	<u>No</u>	-
a. Wildlife encounter	___	___	
b. Bad weather	___	___	
c. Got lost	___	___	
d. Poor road conditions	___	___	
e. Poor trail conditions	___	___	
f. Vehicles parked along the side of the road	___	___	
g. Conflict between vehicles and bicycles	___	___	
h. Conflict between vehicles and pedestrians	___	___	
i. Ran out of gas or other supplies in a remote area	___	___	
j. Lack of cell phone coverage	___	___	
k. Needing emergency services	___	___	
l. Other (please specify:_____)	___	___	

IF YES TO ANY ITEMS: Please describe: (Open-ended)

SAFE8: Have you ever experienced any safety concerns on Federal public lands as a result of the following issues or events?

	<u>Yes</u>	<u>No</u>	-
a. Wildlife encounter	___	___	
b. Bad weather	___	___	
c. Got lost	___	___	
d. Poor road conditions	___	___	
e. Poor trail conditions	___	___	
f. Vehicles parked along the side of the road	___	___	
g. Conflict between vehicles and bicycles	___	___	
h. Conflict between vehicles and pedestrians	___	___	
i. Ran out of gas or other supplies in a remote area	___	___	
j. Lack of cell phone coverage	___	___	
k. Needing emergency services	___	___	
l. Other (please specify:_____)	___	___	

IF YES TO ANY ITEMS: Please describe: (Open-ended)

SAFE9: Considering all trips you have made on Federal public lands in [Alaska], have you ever been involved in an accident or safety incident?

- Yes → a. Was it reported?
 - Yes
 - No
 - Don't know
- b. Please describe
 - No
 - Can't recall

SAFE10: Have you ever been involved in an accident or other safety incident on Federal public lands?

- Yes → a. Was it reported?
 - Yes
 - No
 - Don't know
- b. Please describe
 - No
 - Can't recall

SAFE11: Please indicate how safe you and your personal group felt from crime, accidents, and natural hazards during this visit to [X]? Please mark only one response for each safety issue.

How safe did you feel in the [park]?

Safety Issue	Very Unsafe	Somewhat Unsafe	Neither safe nor unsafe	Somewhat Safe	Very Safe
Site-specific list of safety issues	<input type="checkbox"/>				

SAFE12: How safe did you feel traveling by non-motorized mode today in [Grand Teton National Park]?

Please mark only one.

- Very safe
- Somewhat safe
- Neutral
- Somewhat unsafe
- Very unsafe

If you felt unsafe or very unsafe, describe why. (Open-ended)

SAFE13: Did you feel like the number of other people around you increased your risk or other's people risk of being injured at any point during your hike to [site] today? (Check all that apply).

- Yes, I felt this way some or all of the time I was on the trail
- Yes, I felt this way some or all of the time I was on the summit
- No, I didn't feel this way at any point during my hike

SAFE14: Did you experience or see any unsafe conditions while boating on [Lake today]? (IF YES) Please describe those conditions.

- Yes
- No

SAFE15: How serious of a safety problem is the number of boats on the lake?

- Not at all Serious
- Slightly Serious
- Moderately Serious
- Very Serious
- Extremely Serious

SAFE16: How safe are boating conditions on the lake?

- Not at all Safe
- Slightly Safe
- Moderately Safe
- Very Safe
- Extremely Safe

SAFE17: How close did you come to having an accident on the lake today because of crowded conditions?

- Not at all close
- Somewhat close
- Very close

SAFE18: Please rank the three most frequent visitor complaints about crime/violations at your project? (e.g. 1: most frequent, 2: second most frequent, and 3: third most frequent)

- Arson
- Drugs Production
- Drug Sales
- Shooting (indiscriminate)
- Suicide
- Littering/Dumping
- Resource violations besides fish & wildlife (theft of cultural resources, timber theft, illegal ORV use)
- Traffic/Parking violations

- _Fish and wildlife violations
- _Murder
- _Rape/sexual assault
- _Domestic violence
- _Gang activity
- _Under influence of Alcohol/Drugs
- _Fights/Assault/Disorderly Conduct
- _Vandalism
- _Theft
- _Other (please specify)

SAFE19: Please rank the three crimes/violations that you believe most frequently endanger visitors at your project? (e.g. 1: most frequently endanger visitors, 2: second most frequently endanger visitors, and 3: third most frequently endanger visitors)

- _Arson
- _Drugs Production
- _Drug Sales
- _Shooting (indiscriminate)
- _Suicide
- _Littering/Dumping
- _Resource violations besides fish & wildlife (theft of cultural resources, timber theft, illegal ORV use)
- _Traffic/Parking violations
- _Fish and wildlife violations
- _Murder
- _Rape/sexual assault
- _Domestic violence
- _Gang activity
- _Under influence of Alcohol/Drugs
- _Fights/Assault/Disorderly Conduct
- _Vandalism
- _Theft
- _Other (please specify)

SAFE20: To ensure maximum vehicle/traffic safety at projects, indicate the importance of each of the following modifications.

	Extremely Important	Moderately Important	Only a Little Important	Not at all Important
Road widening	1	2	3	4
One-way traffic flow in selected areas of park	1	2	3	4
Improved parking area (e.g. paving, designated parking areas, railings)	1	2	3	4

Project site vehicle limit	1	2	3	4
Location and number of entrance roads	1	2	3	4

EVALUATION OF RESOURCE PROTECTION (RESPRO)

The questions in this subsection ask about climate change, sustainability and the natural environment/landscape, including context-sensitive transportation design. These questions will contribute to the Federal Land Management Agency goal of protecting and enhancing natural and cultural resources through comprehensive transportation planning. Please note that questions pertaining to resource protection are also located in other sections of this document.

RESPRO1: The following questions ask about various components of your [site] visit. Circle one response each in columns 1 and 2)

	1) How did this experience impact your visit:					2) To what extent did you experience:			
	Greatly detract	Slightly detract	No influence	Slightly improve	Greatly improve	Not at all	Slightly	Moderately	A great deal
Sense of adventure	-2	-1	0	1	2	0	2	3	4
Freedom to change travel route during trip	-2	-1	0	1	2	0	2	3	4
Remoteness and isolation	-2	-1	0	1	2	0	2	3	4
Solitude	-2	-1	0	1	2	0	2	3	4
Unpredictability of nature	-2	-1	0	1	2	0	2	3	4
Wilderness	-2	-1	0	1	2	0	2	3	4
Connection and immersion with nature	-2	-1	0	1	2	0	2	3	4
Time for reflection, contemplation	-2	-1	0	1	2	0	2	3	4
The presence of wildlife	-2	-1	0	1	2	0	2	3	4
Natural conditions, unaltered by civilization	-2	-1	0	1	2	0	2	3	4
A sense of vastness	-2	-1	0	1	2	0	2	3	4
Learning about nature	-2	-1	0	1	2	0	2	3	4
History, a tie to the past	-2	-1	0	1	2	0	2	3	4

RESPRO2: How important do you believe each of the following is as a purpose of [site]?

	Not at all important	Slightly important	Moderately important	Very important
A place for recreation	1	2	3	4
A place for wildlife	1	2	3	4
A place of high economic value for tourism and guiding	1	2	3	4
A place of high economic value for energy development	1	2	3	4
A place for wilderness	1	2	3	4
A place to perpetuate America's exploration of history and cultural heritage	1	2	3	4
Adventure	1	2	3	4
Remoteness and isolation	1	2	3	4
A place for quiet and natural sounds	1	2	3	4
A place to understand the effects of climate change	1	2	3	4
A place that protects water and air quality	1	2	3	4
A place that provides a baseline comparison to study the effects of human actions on the environment	1	2	3	4
A place where natural process continue, without human control or manipulation	1	2	3	4
A place for restraint of human activities	1	2	3	4

RESPRO3: Now I would like to have you rate the recreation services and quality of the recreation facilities in this [site] area. As I read this list, I will ask you to rate two things. First, rate your satisfaction or dissatisfaction with the item using a scale of 1 to 5 where 1 means very dissatisfied and 5 means very satisfied. Next rate the importance of this item to the overall quality of your recreation experience on this trip. To rate importance use a scale from 1 to 5 where 1 means very unimportant and 5 means very important.

	Satisfaction rating:					Importance Rating:				
	Very dissatisfied	Somewhat dissatisfied	Neither dissatisfied nor satisfied	Somewhat satisfied	Very satisfied	Not at all important	Slightly Important	Moderately important	Very Important	Extremely Important
Scenery at this site/area	1	2	3	4	5	1	2	3	4	5
Condition of the natural environment	1	2	3	4	5	1	2	3	4	5

RESPRO4: Why did you decide to use the shuttle service? (Check All That Apply and Circle the Reason that is Most Important)

- I do not know where the visitor sites are located
- I do not like to drive in unfamiliar areas
- The shuttle bus provides historical information
- I am able to relax/view the scenery on the shuttle bus
- The cost of fuel
- The shuttle bus is environmentally friendly
- Other (Please specify: _____)

RESPRO5: Please evaluate the following possible outcomes of riding the shuttle at [site].

	Not at all likely	Slightly likely	Moderately likely	Very likely	Completely likely
Benefiting the environment in the park is;	1	2	3	4	5
Benefiting the environment in general is;	1	2	3	4	5

RESPRO6: How important was each of the following to your experience at [X]? (Circle one number for each line.)

	Not at all important	Slightly important	Moderately important	Very important	Extremely Important
Total number of people you saw during your entire visit	1	2	3	4	5
Number of people you saw at important sites and attractions (e.g. [X] and [X])	1	2	3	4	5
Number of groups you encountered while hiking	1	2	3	4	5
Time spent waiting to enter [a cave] because others are inside	1	2	3	4	5
Seeing a [California Condor]	1	2	3	4	5
Natural sounds and natural quiet that are undisturbed by humans	1	2	3	4	5

RESPRO7: To what extent do you disagree or agree with each statement below regarding climate change as it relates to fish, wildlife and their habitats?
change on fish, wildlife and their habitats.

My experience at this Refuge would be enhanced if the
Refuge provided more information about how I can
help address the effects of climate change on fish,
wildlife and their habitats.

1

2

3

4

5

PERCEPTION OF SOUNDSCAPE (SOUND)

The questions in this subsection ask about the presence of transportation-related noise and preference (or tolerance) of such noise. These questions also address the environmental goal of Federal Land Management Agencies.

SOUND1: While visiting an area such as [site], how important are natural sounds (sounds of birds, wildlife, water, etc., to the enjoyment of your park experience? Please mark only one.

- Not at all Important
- Slightly Important
- Moderately Important
- Very Important
- Extremely Important

SOUND2: We would like to know about the [sounds (such as natural sounds, mechanical sounds, sounds of other visitors, etc.)] you heard in [site] today. Did you notice any natural sounds in [site] today?

If YES: Did you find any of these natural sounds pleasing?

- Yes
- No

IF YES: Did you find any of these natural sounds annoying? Please describe the natural sounds that you found to be pleasing or annoying. (Open-ended)

SOUND3: On this visit to [site], how did modern sounds (traffic noise, mowing machine, airplanes, construction, etc.) affect your ability to hear and enjoy the following sounds? Please mark (●) only one response for each item.

Ability to hear/enjoy	Did not experience	Detracted from	No effect	Added to
[area-specific list of natural sounds]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
[area-specific list of cultural/historical sounds]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SOUND4: Did you hear cars, buses, trucks, or other motor vehicles during this visit to [site]?

- Yes -- heard
- No - did not hear

[IF YES] During this visit to [site], how much, if at all, did sounds from cars, buses, trucks, or other motor vehicles annoy you?

- Not at all
- Slightly
- Moderately
- Very
- Extremely

SOUND5 (ASKED FOLLOWING SOUND4): On this visit to [site], how did the sounds from vehicles affect your ability to experience each of following? Mark only one response for each item.

	Did not experience	Detracted from	No effect	Added to
Enjoyment of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appreciation of the natural quiet and sounds of nature at [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appreciation of the historical and cultural significance of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Did not experience	Detracted from	No effect	Added to
Enjoyment of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appreciation of the natural quiet and sounds of nature at [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appreciation of the historical and cultural significance of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please explain any “detracted from” responses to this question. (Open-ended)

SOUND8: Did you hear sounds other visitors made during this visit to [site]?

- _Yes -- heard
- _No - did not hear

[IF YES] During this visit to [site], how much, if at all, did sounds other visitors made annoy you?

- _Not at all
- _Slightly
- _Moderately
- _Very
- _Extremely

SOUND9 (ASKED FOLLOWING SOUND8): On this visit to [site], how did the sounds of other visitors affect your ability to experience each of following? Mark only one response for each item.

	Did not experience	Detracted from	No effect	Added to
Enjoyment of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appreciation of the natural quiet and sounds of nature at [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Appreciation of the historical and cultural significance of [site]	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
--	--------------------------	--------------------------	--------------------------	--------------------------

Please explain any “detracted from” responses to this question. (Open-ended)

SOUND10: Please indicate how your experience of each of the following items during your visit compared with your expectations. (Check one box for each item)

	I had no expectations	A lot less than expected	Less than expected	About as expected	More than expected	A lot more than expected
Amount of time during the trip you heard aircraft;	0	1	2	3	4	5
Opportunity to experience sounds of nature;	0	1	2	3	4	5
Amount of time during the trip you heard vehicles	0	1	2	3	4	5

SOUND11:

For the next question, please

Step 1: **Please mark (v) each sound that you heard during your visit to the site today** (NOTE: “Comet Falls” or “Clover Lake” will be specified in site-specific printings of the questionnaire).

Step 2: Under the **ACCEPTABILITY OF SOUNDS** column, please circle one number which best describes how unacceptable or acceptable the sound was for this location in the park: The scale is on a continuum from: - 4 as very unacceptable, - 2 as slightly unacceptable, 0 as neutral, +2 as slightly acceptable, and + 4 as very acceptable.

Step 3: Under the **PERSONAL INTERPRETATION** column, please circle one number which best describes how pleasing or annoying the sound was to you: The scale is on a continuum from: -4 as very annoying, - 2 as slightly annoying, 0 as neutral, +2 as slightly pleasing, and + 4 as very pleasing.

Step 4: Under the **EFFECT OF SOUNDS** column, please circle one number which best describes the effect this sound had on your experience: The scale is on a continuum from: -4 as detracted greatly, - 2 as detracted somewhat, 0 as neutral, +2 as added somewhat, and + 4 as added greatly.

Answer Question A, B, and C about each of the sounds you heard during this visit to [Mount Rainier].

Sounds	Heard the Sound	a. How acceptable or unacceptable was this sound?										b. How much did this sound please or annoy you?							
		Unacceptable					Acceptable					Annoy				Please			
		Extremely	Very	Moderately	Slightly	Neutral	Slightly	Moderately	Very	Extremely	Extremely	Very	Moderately	Slightly	Neutral	Slightly	Moderately	Very	Extremely
Insect sounds																			
Bird song																			

Wind																			
People shouting or speaking loudly																			
Someone's radio or TV																			
Someone's iPod or other audio device																			
Someone's cell phone																			
Motorcycles in a parking lot																			
Motorcycles on a road or highway																			
Cars or trucks in a parking lot																			
Cars or trucks on a road or highway																			
Airplanes (propeller)																			
Jets																			
Helicopters																			
Motorboats or other motorized watercraft																			
Engine (unknown)																			
Park maintenance activities																			

Sounds	Heard the Sound	c. How much did this sound positively add to or negatively detract from your experience?																		
		Negatively detract					Positively add													
		Extremely	Very	Moderately	Slightly	Neutral	Slightly	Moderately	Very	Extremely										
Insect sounds																				
Bird song																				
Wind																				
People shouting or speaking loudly																				
Someone's radio or TV																				
Someone's iPod or other audio device																				

Someone's cell phone										
Motorcycles in a parking lot										
Motorcycles on a road or highway										
Cars or trucks in a parking lot										
Cars or trucks on a road or highway										
Airplanes (propeller)										
Jets										
Helicopters										
Motorboats or other motorized watercraft										
Engine (unknown)										
Park maintenance activities										

Topic Area 5: Economic Impact and Visitor Spending/Costs (ECON)

The questions in this section ask how much visitors spent on a visit to a site (in particular transportation costs) as well as questions about transportation-related fees, such as parking fees or shuttle fares. Federal Land Management Agencies will be able to measure their contributions to the economic development at the local, regional, and national levels through the responses collected. Additionally, some questions address the affordability of traveling to and through Federal public lands.

Agency	Survey Title	OMB Approval Number
BLM	BLM National Visitor Use Survey - Economics (Annual sample)	0596-0110
NPS	Acadia Traveler Survey (2003)	1024-0224
NPS	Estes Park Travel Survey (2011)	1024-0224
NPS	NPS Pool of Known Questions	1024-0224
USACE	Beach Questionnaire (2009)	0710-0001
USACE	Beach Recreation Questionnaire (2009)	0710-0001
USACE	Boat Survey (2009)	0710-0001
USACE	Customer Service Survey (2009)	0710-0001
USACE	Lake Visit Expenditure Survey (2009)	0710-0001
USACE	USACE Online Survey	0710-0001
USFS	Brainard Lake Recreation Area Visitor Travel Survey (2013)	0596-0232
USFS	USFS National Visitor Use Survey - Economics (Annual sample)	0596-0110

ECON1: In terms of value for the money, how does your transportation experience on this trip compare with other vacation destinations you've visited in the past 5 years?

Transportation:	Much Worse	Worse	Same	Better	Much Better
To [Alaska]	1	2	3	4	5
From [Alaska]	1	2	3	4	5
Within [Alaska]	1	2	3	4	5

ECON2: For the following categories, please estimate how much you (and other members of your party) will spend for your entire trip within 50 miles of here. Please round off to the nearest dollar.

- Motel, lodge, cabin, B&B, etc. \$ _____
- Camping \$ _____
- Restaurants and bars \$ _____
- Groceries \$ _____
- Gasoline and oil \$ _____
- Recreation equipment expenses \$ _____
- Entry, parking, or recreation use fees \$ _____
- Recreation and entertainment (include guide fees, equipment rental) \$ _____

Sporting good purchases \$ _____

Souvenirs, clothing, other misc. \$ _____

ECON3: Not including hotel or rental car costs, but including restaurants, purchases such as film, souvenirs, tickets, admissions, tours, rentals, and other expenses, how much do you estimate you and your immediate traveling party spent during your visit here? Please check only one.

Less than \$25

\$25-\$50

\$51-\$75

\$76-\$100

\$101-\$200

\$201-\$300

\$301-\$500

More than \$500

ECON4: Did you know that if you park in the lot near the entrance station you don't have to pay the fee to visit [BLRA]? (Check one box.)

Yes

No, but I would not have parked there anyway

No, and I would have parked there if I knew

ECON5: What was the total cost of your personal group's trip to [site] from when you left home until you returned? \$ _____

ECON6: How did the price of gasoline influence your decision to use a visitor shuttle?

It did not influence my decision to use a shuttle

It somewhat influenced my decision to use a shuttle

It completely influenced my decision to use a shuttle

ECON7: Currently, the entrance fee to [site] is \$X/7 days per vehicle or \$X/7 days per pedestrian/bike, but not to exceed \$X per family. In your opinion, how appropriate is the fee amount? Please mark (●) only one.

Too low

About right

Too high

ECON8: Currently no [fee type, e.g., entrance, shuttle, etc.] is charged at [site]. In the future, a [fee type] may be considered, with most [or all] of the funds collected remaining at the [park] to [explanation of fee uses]. If a fee of \$X were charged in the future, would you and your personal group be willing to pay it? Please mark (●) only one

Yes, likely

No, unlikely

Not sure

ECON9: For you and your personal group, please report all expenditures for the items listed below for this visit to the [site] and the surrounding **area** (within X-minute drive). Please write "0" if no money was spent in a particular category.

a) Please list your personal group's total expenditures inside [site].

b) Please list your personal group's total expenditures in the surrounding area (within an X-minute drive of [site]).

NOTE: Surrounding area residents should only include expenditures that were directly related to this visit to {X}.

	(a) Inside [site]	(b) Surrounding area
Hotels, motels, cabins, B&B, etc.	\$ _____	\$ _____
Camping fees and charges	\$ _____	\$ _____
Guide fees and charges	\$ _____	\$ _____
Restaurants and bars	\$ _____	\$ _____
Groceries and takeout food	\$ _____	\$ _____
Gas and oil (auto, RV, boat, etc.)	\$ _____	\$ _____
Other transportation expenses (rental cars, taxis, auto repairs, but NOT airfare)	\$ _____	\$ _____
Admission, recreation, entertainment fees		
All other purchases (souvenirs, film, books, sporting goods, clothing, etc.)		
Donations		

ECON10: Please mark each of the goods or services that you purchased or rented during your last [boating] trip. (Mark All that Apply)

- Boat launching fee
- Restaurant or snack bar
- Groceries
- Beer or other alcoholic beverages
- Boat fuel
- Bait, tackle, fishing supplies
- Boat and/or motor rental
- Boat repairs
- Campsite, motel, etc.
- Boating and water sports equipment

ECON11: Please tell us how much you spent on the following items: (a) while preparing for the trip or for trip related expenses on your return, (b) while traveling to and from the site, and (c) while at the site.

<u>Expenditure</u>	(a)	(b)	(c)
_Auto/RV/boat gas & oil	\$___	\$___	\$___
_Auto/RV/repair & services	\$___	\$___	\$___
_Boat repair & services	\$___	\$___	\$___
_Parking fees & Tolls	\$___	\$___	\$___
_Boat fares and Ferries (not fishing)	\$___	\$___	\$___
_Auto/RV/other recreational Vehicle	\$___	\$___	\$___
_Rental	\$___	\$___	\$___
_Taxi Fares	\$___	\$___	\$___
_Bus Fares	\$___	\$___	\$___
_Package tours	\$___	\$___	\$___
_Any other bus fare	\$___	\$___	\$___
_Train Fares	\$___	\$___	\$___
_Any other train fares	\$___	\$___	\$___
_Airline Fares	\$___	\$___	\$___
_Package tours	\$___	\$___	\$___
_Any other airline fares	\$___	\$___	\$___

ECON12: How much did you spend in [specified year] on:

- _Boat payments \$ ___
- _Boat maintenance \$ ___
- _Boat repairs \$ ___
- _Boat insurance \$ ___

ECON13: The table below asks how and where you spent money on your most recent trip. Please estimate how much money you and other members of your group spent in each expense category as well as where the money was spent (at home, on the way, or at the site).

Expense Category:

	At home preparing for trip	On the way to and from site	During your stay at the site
Trip costs for your car, truck, or RV, such as gas and oil			
Repair cost for your car, truck, or RV			
Trip cost for your boat, such as gas and oil			
Repair costs for your boat or trailer			
Hotel and motel costs			
Private campgrounds (such as KOA)			
Public campgrounds (such as state park)			
Groceries			
Restaurants			
Park entrance fees			
Fishing licenses			
Equipment rental fees			
All other merchandise and trip costs (such as clothing and souvenirs)			

ECON14: Did you spend any money (on food, equipment, gas, etc.) for yourself or other persons in your party?

- _Yes
- _No

b) Did you spend any money (on food, equipment, gas, etc.) for yourself or other persons in your party either at [Project Name] or within 30 miles of it (shown as a shaded area on the map)?

- _Yes
- _No

ECON15: Did you spend any money (on food, equipment, gas, etc.) more than 30 miles from [Project Name]? This is area outside of the shaded area on the map.

- _Yes
- _No

b) Please include money spent at home in preparation for the trip or during travel to and from the [Project Name] and also include what you spent for yourself or other persons in your party. \$__

ECON16: Please indicate how much you spent in each of the following categories on yourself or other persons in your party.

Spending Categories		Amount Spent within 30 miles	Amount Spent more than 30 miles
[This column will be shown if Q19="Yes" and Q20="Yes"]			
[The below row will be shown if Q7a "At a lodge or resort">0 and/or Q7a "In some other accommodation">0 and/or Q8a "Hotel, motel, B&B, rental cabin/cottage">0 and/or Q8a "A friends or relatives home, or your seasonal home">0 and/or Q8a "Other">0]			
Hotels, motels, cabins, B&B, rental homes			
[The below row will be shown if Q7a "At a campsite">0 and/or Q8a "Campground">0]			
Campground fees (including hookups)			
Food and Beverages	Restaurants, bars, and other eating and drinking places		
	Groceries and take-out food, including alcohol and tobacco		
[The below section(Boating) will be shown if Q10="Yes"]			
Boating	Boat fuel and oil		
	Launch fees		
	Boat repairs/ equipment on this trip only		
	Other boating related expense		
[The below section(Fishing) will be shown if Q16="Yes"]			
Fishing	Fishing equipment and tackle		
	Bait, lures, etc.		
	Entry fees (e.g., for piers, docks, shore access)		
	Guide fees		
Transportation	Gas and oil for auto, RV, etc.		
	Airplane/ bus/ train tickets		
Recreation	Attractions, entertainment, and recreation fees		
	Sporting goods		
Other Expenses - clothing, souvenirs, maps, books, etc.			

ECON17: In total how much did you and other people in your vehicle spend on this entire trip, from the time you left home until your return home? \$__

ECON18: For the following categories, please estimate how much you (and other members of your party) will spend on your entire trip within 50 miles of here. Please round off to the nearest dollar.

- _Motel, lodge, cabin, B&B, etc. \$ _____
- _Gasoline and oil \$ _____
- _Local Transportation (buses, shuttles, etc.) \$ _____
- _Entry, parking, or recreation use fees \$ _____