

Hanging Lake – Hiker Survey

SECTION I: TRIP CHARACTERISTICS

1. Which one of the following best describes the purpose of your overall trip?
 - Primarily for visiting the Hanging Lake area
 - Primarily for recreation (e.g., hiking, rafting, cycling, swimming) at one or more sites nearby
 - Primarily for visiting other destinations outside the Glenwood Springs area
 - Other reason, please specify: _____

2. How many total nights are you spending away from home on this trip? _____ nights (if 0, go to Q4)

If one or more nights away from home:

Where are you coming FROM and going TO on your visit today?

 - a) I stayed last night (slept last night) at [ENTER TOWN]: _____
 - b) I will spend the night (tonight) at [ENTER TOWN]: _____

3. Please provide the following information about your visit today:
 - a) I entered the Hanging Lake area today at [ENTER TIME]: _____:_____ AM/PM (circle one)
 - b) I will leave the Hanging Lake area today at [ENTER TIME]: _____:_____ AM/PM (circle one)
 - c) I visited, or plan to visit, the following locations today (list in order of your visit):
 - 1) _____
 - 2) _____
 - 3) _____

4. Did you park in the Hanging Lake parking lot today?
 - Yes
 - No, parked at a nearby site and walked here.
 - No, rode a bicycle here (if you rode a bicycle answer Q5a and 5b)
 - a) Did you rent the bicycle? Yes No
 - b) If you rented the bicycle, were you dropped off along Glenwood Recreation Path? Yes No
 - Other (Please specify _____)

5. What is the primary purpose of your stop at Hanging Lake today?
 - Only stopping to use the rest area (e.g., bathroom, picnicking, stretching, scenery)
 - Using Glenwood Recreation Path
 - Other (Please specify): _____

SECTION II: VISITOR INFORMATION AND EXPERIENCE

6. Have you visited Hanging Lake before today? Yes No

If **yes**, approximately how many times have you visited before today?

Number of prior visits (Please mark only one):

- 1
- 2-4
- 5-10
- 11 +
- Do not know

7. When did you and your personal group make the decision to visit Hanging Lake? (Please mark only one)

- On the day of the visit
- 1-7 days before the visit
- 8-30 days before the visit
- 1-6 months before the visit
- More than 6 months but less than a year before the visit
- A year or more before the visit

8. Why did you and your personal group choose to visit Hanging Lake today?

9. a) Prior to this visit, how did you and your personal group obtain information about Hanging Lake. Please mark all that apply in Column A.
 b) If you were to visit Hanging Lake in the future, which sources would you and your personal group prefer to use to obtain information in planning your visit? Please mark all that apply in Column B.

How did you and your personal group obtain information about Hanging Lake?	Column A Prior to this visit?	Column B On a future visit?
Obtained no information prior to visit	O	O
Live in local area	O	O
Word of mouth (friends/family)	O	O
Glenwood Springs Chamber of Commerce website	O	O
U.S. Forest Service website	O	O
Hotel/Concierge	O	O
Other website (Please specify):	O	O
_____	O	O
Other (Please specify):		

10. Prior to your visit, had you or any members of your personal group heard or read about visitors having parking problems at Hanging Lake? Yes No Cannot recall
11. Prior to your visit, had you or any members of your personal group heard or read about crowded trail conditions at Hanging Lake? Yes No Cannot recall
12. During this visit, did you encounter any problems finding or waiting for a parking space at Hanging Lake? Yes No Not Applicable (did not park at Hanging Lake)
13. Did you think it was crowded on the trail? Check one response in Column A.
 Did you think it was crowded at the lake? Check one response in Column B.
 Did you think it was crowded at Spouting Rock? Check one response in Column C.

	A Trail	B Hanging Lake	C Spouting Rock
Yes, it was crowded all or most of the time			
Yes, it was crowded some of the time			
No, it wasn't crowded			
Not Applicable (did not go to site)			

14. Did the presence of other people on the trail make you feel rushed or slow you down at any point during your hike to Hanging Lake today? (Please mark only one) Yes No

15. Now I would like to have you rate your recreation experience and the quality of the recreation/trail facilities at Hanging Lake.

- First, rate your satisfaction or dissatisfaction with the item using a scale of 1 to 5 where **1 means very dissatisfied and 5 means very satisfied.**

	SATISFACTION RATING					
	Very Dissatisfied	Somewhat Dissatisfied	Neither Dissatisfied nor Satisfied	Somewhat Satisfied	Very Satisfied	Not Applicable
Number of People Encountered on the Trail	1	2	3	4	5	N/A
Parking Space Availability	1	2	3	4	5	N/A
Physical condition of Trail (e.g. erosion)	1	2	3	4	5	N/A
Physical condition of Foot Bridges	1	2	3	4	5	N/A
Condition of Railing	1	2	3	4	5	N/A
Condition of Boardwalk at Hanging Lake	1	2	3	4	5	N/A
Adequacy of Information on Rules/Regulations Onsite	1	2	3	4	5	N/A
Availability of Educational Displays, Signs, and Exhibits Onsite	1	2	3	4	5	N/A
Presence US Forest Service Rangers	1	2	3	4	5	N/A
Condition of the Natural Environment	1	2	3	4	5	N/A
Condition of Restroom Facilities	1	2	3	4	5	N/A

- Next rate the importance of this item to the overall quality of your recreation experience on this trip. To rate importance use a scale from 1 to 5 where **1 means not at all important and 5 means extremely important.**

	IMPORTANCE RATING					
	Not at all important	Slightly Important	Moderately important	Very Important	Extremely Important	Not Applicable
Number of People Encountered on the Trail	1	2	3	4	5	N/A
Parking Space Availability	1	2	3	4	5	N/A
Physical condition of Trail (e.g. erosion)	1	2	3	4	5	N/A
Physical condition of Foot Bridges	1	2	3	4	5	N/A
Condition of Railing	1	2	3	4	5	N/A
Condition of Boardwalk at Hanging Lake	1	2	3	4	5	N/A
Adequacy of Information on Rules/Regulations Onsite	1	2	3	4	5	N/A
Availability of Educational Displays, Signs, and Exhibits Onsite	1	2	3	4	5	N/A
Presence US Forest Service Rangers	1	2	3	4	5	N/A
Condition of the Natural Environment	1	2	3	4	5	N/A
Condition of Restroom Facilities	1	2	3	4	5	N/A

16. Did you or your personal group encounter any safety issues during your visit Hanging Lake?

_____ Yes _____ No

If **yes**, explain (Open-ended):

SECTION III: FUTURE USE

17. Would you and your personal group consider visiting Hanging Lake again?

_____ Yes, likely _____ No, unlikely _____ Not sure

Why or Why not?

18. Should the number of people allowed to hike on this trail each day be limited if it is needed to protect and preserve the visitor experience and environment, even if it means you might have to change your plans about when to hike? _____ Yes _____ No

19. If you were to visit Hanging Lake in the future, would you and your group be willing to ride a shuttle bus from designated parking lot in Glenwood Springs or other nearby location to the Hanging Lake parking lot?

_____ Not likely

_____ Somewhat likely

_____ Likely

_____ Undecided

20. Currently no fee is charged to visit Hanging Lake. In the future, a fee may be considered which would include a shuttle service instead of private vehicle parking. For each of the following fee amounts, please indicate whether or not you would be willing to pay it for the shuttle service (Check one response for each item):

	Yes	No	Not Sure
a. \$5 per person	_____	_____	_____
b. \$10 per person	_____	_____	_____
c. \$15 per person	_____	_____	_____
d. \$20 per person	_____	_____	_____
e. \$25 per person	_____	_____	_____
f. \$30 per person	_____	_____	_____
g. \$35 per person	_____	_____	_____
h. \$40 per person	_____	_____	_____

21. If a guided hike of Hanging Lake were offered in addition to the shuttle service, would you and your group sign up for the guided hike? Yes No

If yes, for each of the following fee amounts, please indicate whether or not you would be willing pay that amount for the additional guided service, in addition to the shuttle fee. (Check one response for each item):

	Yes	No	Not Sure
a. \$5 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. \$10 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. \$15 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. \$20 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. \$25 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. \$30 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. \$35 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. \$40 per person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

22. In your opinion, what is an **acceptable** wait time for shuttles to and from Hanging Lake?

- The wait time doesn't matter to me.
- 10 to 15 minutes
- 16 to 30 minutes
- 31 to 45 minutes
- 46 to 60 minutes

23. For the following categories, please estimate how much you (and other members of your party) will spend for your entire trip within 50 miles of here. Please round off to the nearest dollar.

Lodging (Motel, Lodge, Cabin, B&B, Camping etc.)	\$ _____
Food (Restaurants, Groceries, etc.)	\$ _____
Gasoline and Oil	\$ _____
Entry, Parking, or Recreation Use Fees for Other Sites	\$ _____
Recreation and Entertainment (include Guide Fees,	\$ _____
Equipment Rental or Purchase, and Souvenirs)	
Other (Please specify: _____)	\$ _____

SECTION IV: DEMOGRAPHIC INFORMATION

24. How many people are in your group today, including yourself?

Adults (18 and older): _____

Children (under 18): _____

25. What is your gender? Please mark one. Male Female Other

26. Are you Hispanic or Latino? Yes No

27. With which racial group(s) do you most closely identify? Please select one or more.

American Indian/Alaska Native

Asian

Black/African American

Native Hawaiian or other Pacific Islander

White

No Response

28. Which category best represents your annual household income (before taxes) last year? Please mark (•) one.

Less than \$24,999

\$25,000-\$34,999

\$35,000-\$49,999

\$50,000-\$74,999

\$75,000-\$99,999

\$100,000-\$149,999

\$150,000 or more

Do not wish to answer

29. Where do you live?

City _____ State _____ ZIP _____

Country (if not US) _____

Thank you for participating!

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