Agenda for Focus Session

- Communication Expectations from USPTO
- How to Improve Work Sharing and Quality
- Communication Frequency
- Feedback Mechanism
- Communication Channels
- Capitalizing on Communication Processes that work well and Area for Improvement

The United States Patent and Trademark Office (USPTO) is conducting this focus group to improve worksharing and quality between USPTO stakeholders. This survey is strictly voluntary, and should take approximately 60 minutes to complete. This information collection contains requirements subject to the Paperwork Reduction Act (PRA). Notwithstanding any other provisions of the law, no person is required to respond to, nor shall any person be subject to penalty for failure to comply with, a collection of information subject to the requirements of the PRA, unless that collection of information displays a currently valid OMB control number.