

Participant Feedback

While there may be variations in the feedback questions due to the difference in user activities being discussed each week, the following list provides examples for the facilitator to use as open ended questions-

- What is your overall impression of [site]?
- What is your impression of the search capability?
- Do you feel this site is current? Why?
- What did you like best about the site?
- What did you like least about the site?
- If you were the website developer, what would be the first thing you would do to improve the website?
- Is there anything that you feel is missing on this site? (*Probe: content or site features/functions*)
- If you were to describe this site to a colleague in a sentence or two, what would you say?
- Do you have any other final comments or questions?

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