

Employee Relations Survey

What month did you receive service from an ER specialist?

What business unit are you with? (Patents, Trademarks, Office of the Under Secretary, CAO, CIO, CFO, External Affairs, None of the above[external to USPTO])

What area did you receive help from? (Conduct, Employee Relations, Awards, unknown)

What specialist assisted you? (list of ER specialists)

Please rate the following aspects of the service you received (scale of 1-4)

Responsiveness/timeliness

Courtesy of employee providing the service

Knowledge and ability to meet your needs

Please rate your overall satisfaction with the services you received (scale of 1-4)

We value your opinion. Please let us know if there is any way we could have improved your experience with us. (text box)

Do you feel like you need further assistance? (y/n)

Can we contact you? (y/a)

Contact info (text box)