

MEDICARE CURRENT BENEFICIARY SURVEY VALIDATION INTERVIEW - COMMUNITY COMPONENT ROUND 46

Validation Information:

- Some respondents have hearing problems. Please speak clearly, lower your voice, and be ready to repeat questions as necessary.
- The vast majority of our interviews are conducted during the day. Validate during the day when possible and not after 7 pm. Do not call on Sundays. (Don't call New York on Saturdays or Sundays).
- Many respondent's are very protective of their interviewers. Do not let the respondent think that we are "checking up on the interviewers." Assure the respondent that this is a procedure required in every Westat study and that we randomly call thousands of people every year.
- Some interviews are completed with the respondent's spouse or child assisting or acting as a proxy for the sampled person. If the case was completed by proxy, the proxy's name and telephone number will be recorded below; make your validation call to the proxy. Do not contact anyone other than the SP or proxy. Please indicate who you completed the validation with on Record of Calls.

Case ID:

Interviewer:

Date of Interview:

SP's Name:

Gender:

Date of Birth:

Address:

SP's Phone No.:

Round 46 Respondent:

Round 46 Assistant:

Relationship:

Hello, my name is _____ . I'm calling from Westat Inc, a survey research company in the Washington, DC area. May I please speak with _____ ?

(REPEAT MATERIAL IN BOLD LETTERS ABOVE, IF NEEDED)

1. The reason I'm calling is to thank you for participating in the Medicare Current Beneficiary Survey and to follow up on a visit that you recently had from one of our interviewers. _____ visited you on MONDAY, October 02, 2006 as part of this study. Do you remember talking with _____ ?

Yes 1 (Q4)
No 2 (Q2)

2. _____ used a small computer to record your answers. Does that help you to remember his/her visit?

Yes 1 (Q4)
No 2 (Q3)

3. _____ asked questions about your health. S/he would have asked questions about any visits to a doctor or dentist you may have had, and any prescription drugs you may be taking. S/he would have also asked to review any Medicare statements or insurance papers you may have. Does that help you to remember his/her visit?

Yes 1 (Q4)
No 2 (Box 1)

Box 1
Thank you very much. I must have called the wrong person.
CODE THE CASE 8 AND TURN IT OVER TO YOUR SUPERVISOR

4. In studies like this, we always contact some of the people who our interviewers talked with. I'd like to ask you a few questions about the interview. There are no right or wrong answers to these questions. Some questions only require your best guess.

5. Did the interviewer come to your home to conduct the interview or was the interview conducted by telephone?
(PROBE: Not pertaining to appointment call)

Home 1
Telephone 2 (CODE 8 and go to Q10)

6. About how long did _____ spend at your home?
_____ HOURS _____ MINUTES

DK -8

7. Did (he/she) use a small computer to record your answers to the questions?
(PROBE: Computer is a small box that looks like a book which the interviewer might have asked to plug into electrical outlet.)

Yes 1 (Q10)
No 2 (CODE THE CASE 08 AND GO TO Q7a)

7a. How were your answers recorded? (WRITE RESPONSE VERBATIM.)

10. Did the interview go more quickly than the previous interviews, was it about the same, or did it go more slowly than the previous interviews?

MORE QUICKLY 1
SAME 2
MORE SLOWLY 3
DK -8

CLOSING

Thank you so much for your cooperation. We appreciate your participation in this survey and look forward to talking with you again.

VALIDATOR: NOTE THIS IS A LONGITUDINAL STUDY. THE SP WILL BE INTERVIEWED AGAIN.

Validation Interview

Record of Calls

Call	Date/Time	Disposition	Validator's ID #	Comments (Be sure to add R's)
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				

Final Dispositions

- 1 = Passed R recalls interview
- 2 = Not Sure R remembers someone coming, but not sure of some specific questions
- 3 = Unlocatable Intv cannot locate R after multiple attempts and directory assistance
- 4 = Max Calls Intv tried multiple times at different times of day. Could not reach R.
- 5 = Fielded Case sent to field. **(Receipt Supervisors Use Only)**
- 6 = Deselected Case returned to Receipt incomplete. **(Receipt Supervisors Use Only)**
- 7 = Refused R refused to participate in validation.
- 8 = Fail R does not recall field interviewer's visit or critical questions/procedures. Contact Home Office.
- 9 = Other (Specify)