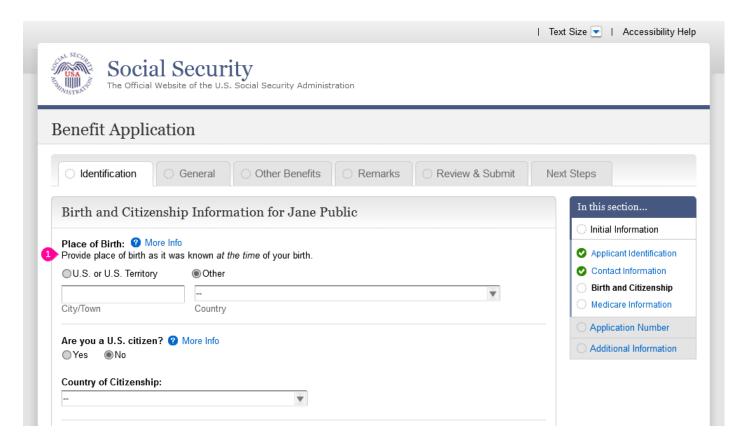
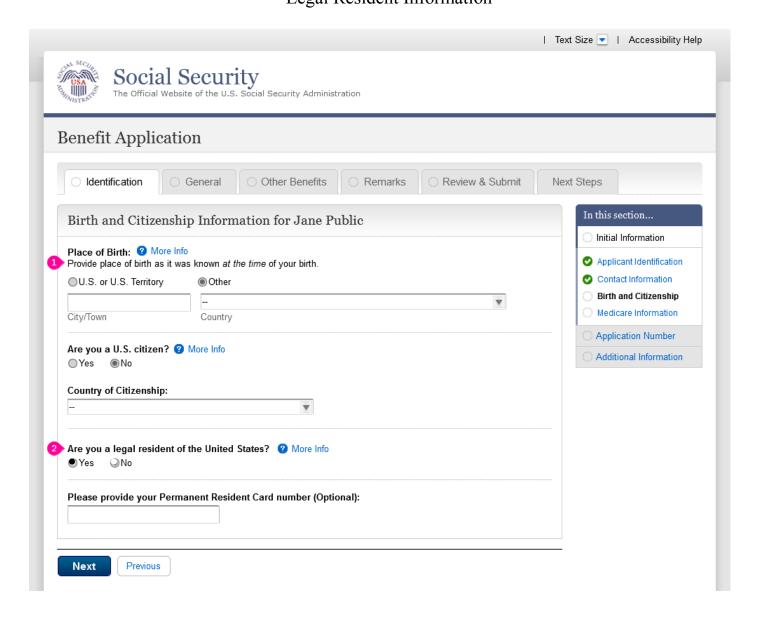
iClaim Application Modified Screens

Modified Screen #1Birth and Citizenship information



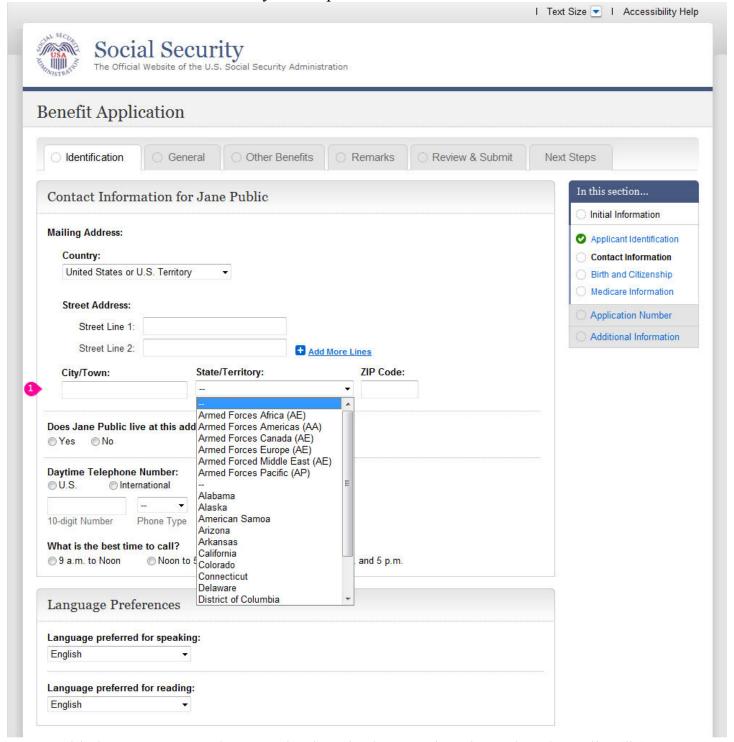
We are adding "Provide place of birth as it was known at the time of your birth" (#1) for clarification purposes.

Modified Screen #2Legal Resident Information



We are adding "Are you a legal resident of the United States?" (#2) to the existing screen. If the applicant answers "Yes," then a free format box appears instructing the applicant to provide their "Permanent Resident Card" number as an optional field.

Military and Diplomatic Postal Addresses



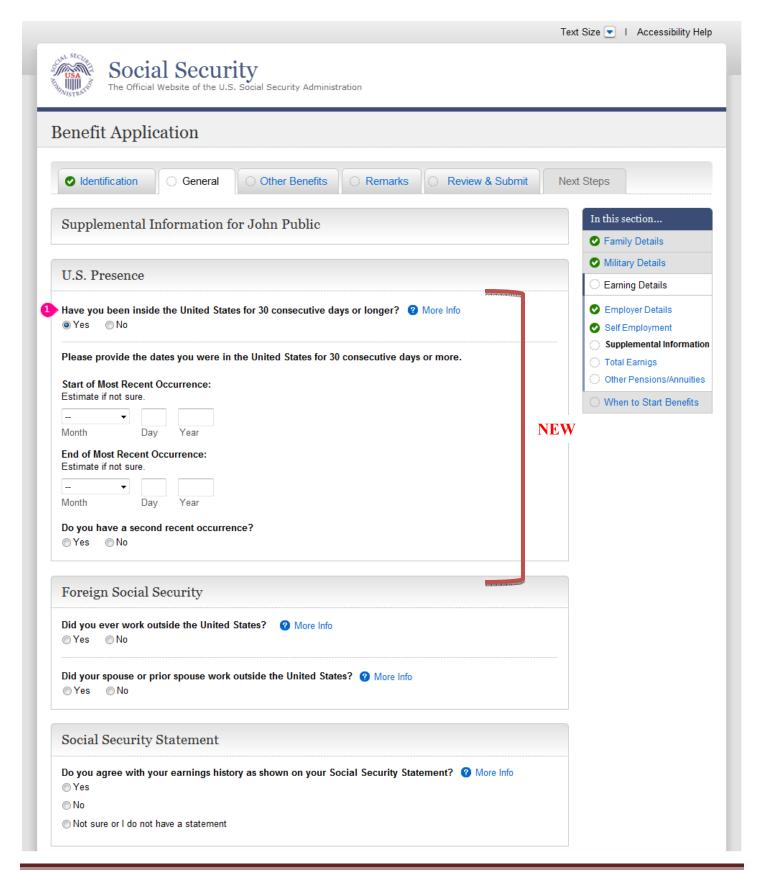
- 1. We added APO, FPO, and DPO selections in the State/Territory dropdown list (#1).
- 2. We removed the Email Address fields for Third Party applicants (currently below "What is the best time to call?" question).

Prior Marriages Screen



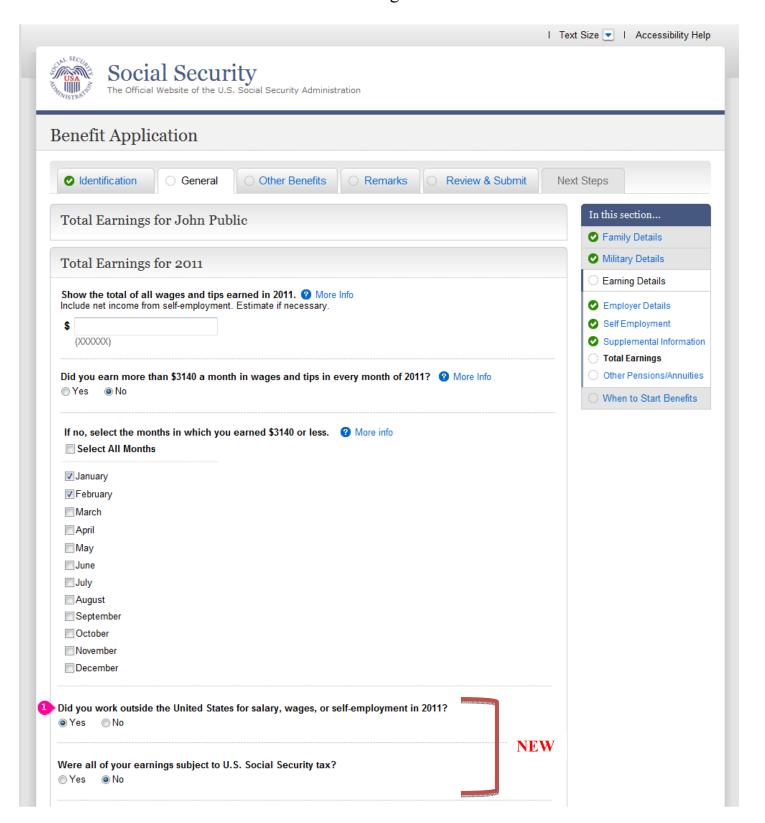
We are adding the wording in parenthesis "regardless of how long it lasted" to capture the last marriage information regardless of the duration of the marriage. We have modified the first sentence slightly for clarification purposes.

Supplemental information Screen



We added this question to the current iClaim screen to determine U.S residency. If the applicant answers "Yes," the system generates a dropdown field to allow the applicant to input the dates of U.S. residency. The applicant can provide up to four occurrences. If the applicant answers "No," the system does not generate anything, but allows the applicant to go to the next question.

Total Earnings Screen



Select all the months in which you worked 45 hours or more.		
Select All Months		
January		
□ February		
▼ March		
	NEW	
May	INE W	
June		
July		
■ August		
September		
Cotober Cotober		
November		

The iClaim application currently collects domestic wage information. However, we added new questions to capture foreign work since foreign work is determined by the hours worked instead of money amount. The questions apply to past, present and future years.

Other Pensions/Annuities Screen



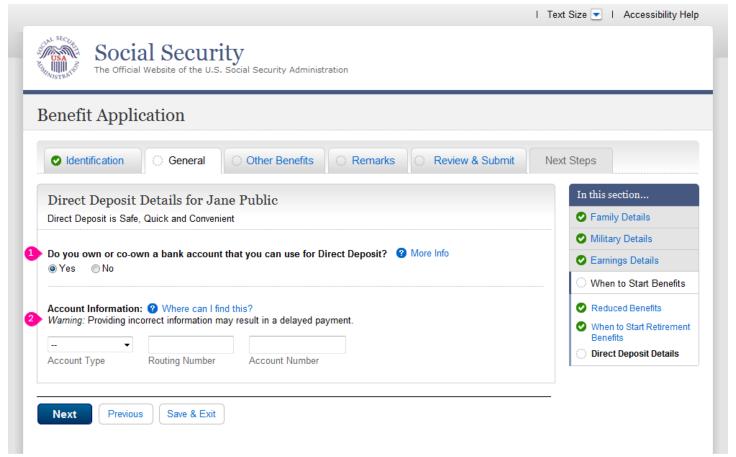
We are adding "U.S." to the current question for clarification purposes.

Reduced Benefits Screen



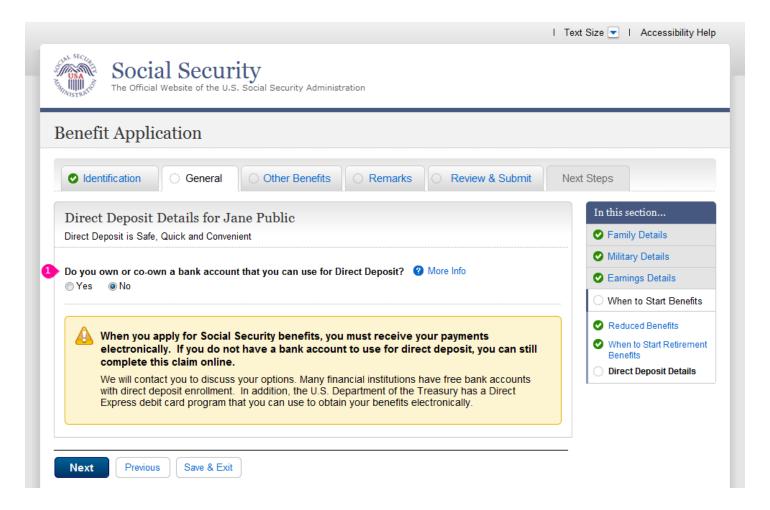
We are adding "permanent" to the current statement for clarification purposes.

Direct Deposit Details Section Domestic Screen

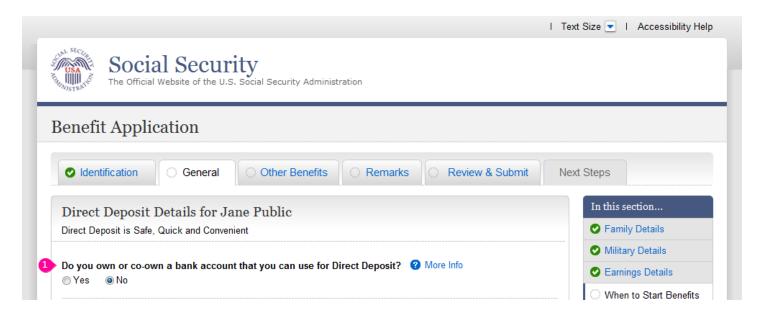


- 1. Adding the new conditional question (#1) for clarity when domestic users own or co-own a bank account for Direct Deposit.
- 2. Adding the "warning" language (#2) for clarification.

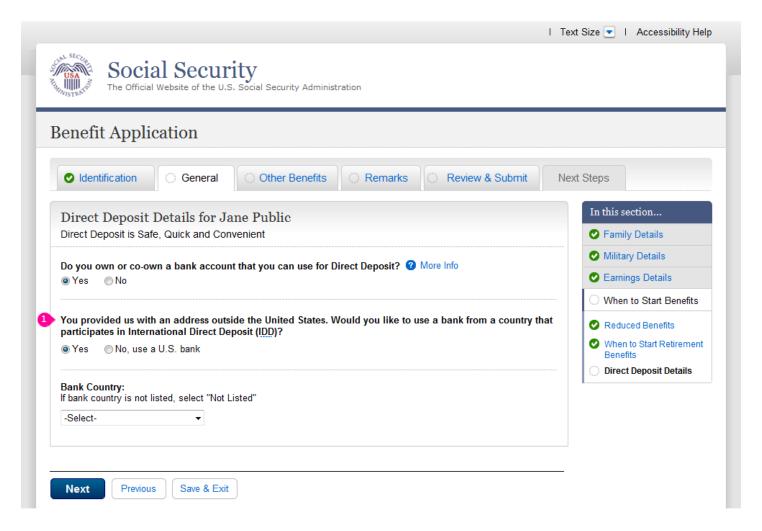
Direct Deposit Details Section Domestic Screen



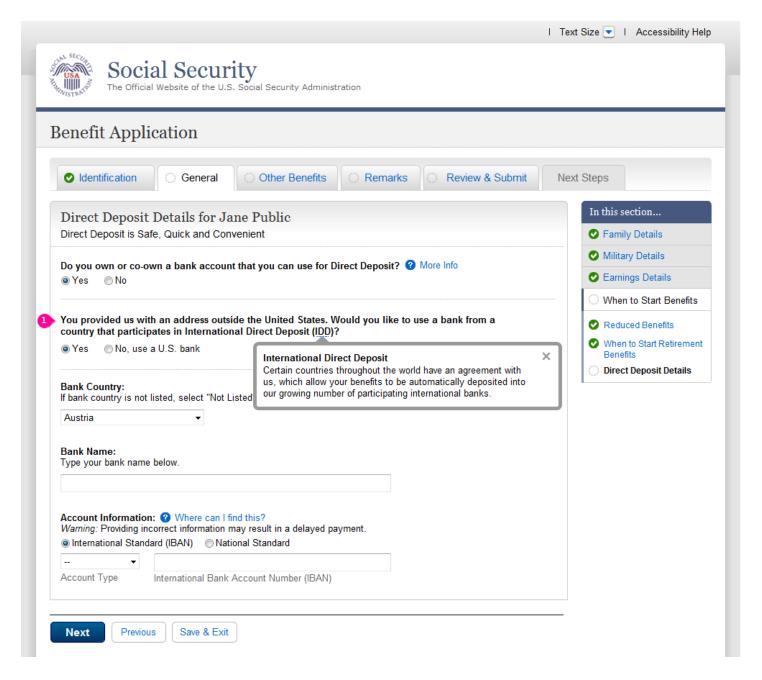
If the domestic applicant answers "No," the system generates the "Alert" message (yellow box) to inform the applicant about the new electronic payment mandate.



This new conditional question appears for applicants with foreign addresses also. If the applicant answers "No" then no subsequent questions appear, allowing the applicant to continue to the next screen.

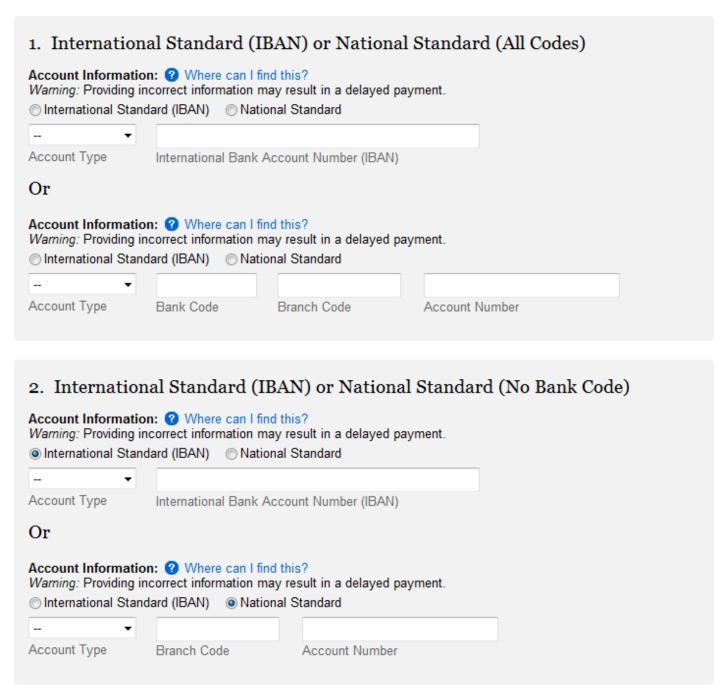


We incorporated new functionality to identify applicants who indicate having a bank account for direct deposit who provided us with an address outside the United States. We then present a new section (#1) to collect International Direct Deposit (IDD).

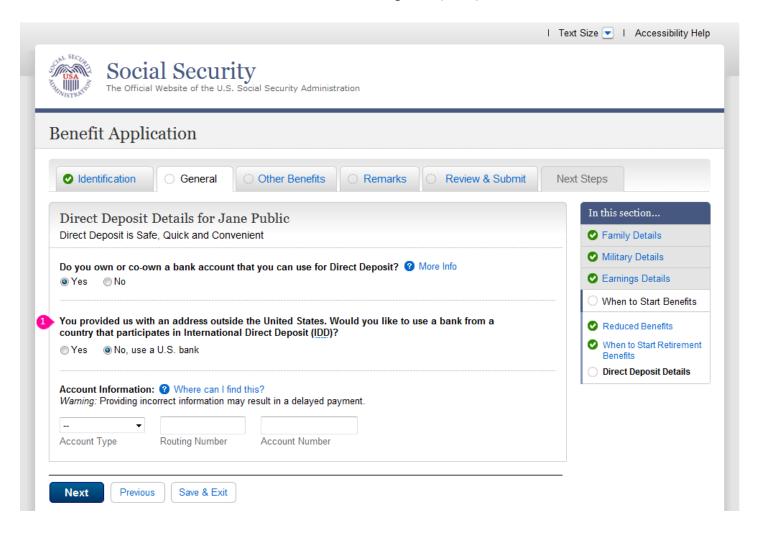


If the applicant answers "Yes," the system generates a conditional drop down for the applicant to select the "Bank Country." Depending on the country selected, the system then generates two to four entry fields to collect the account information. Many of the countries have different entry requirements; therefore the entry fields are conditional.

We also included a screen "pop up" to assist the applicant to understand what is considered IDD. The "pop up" appears when the applicant hovers the mouse over the "IDD" segment.

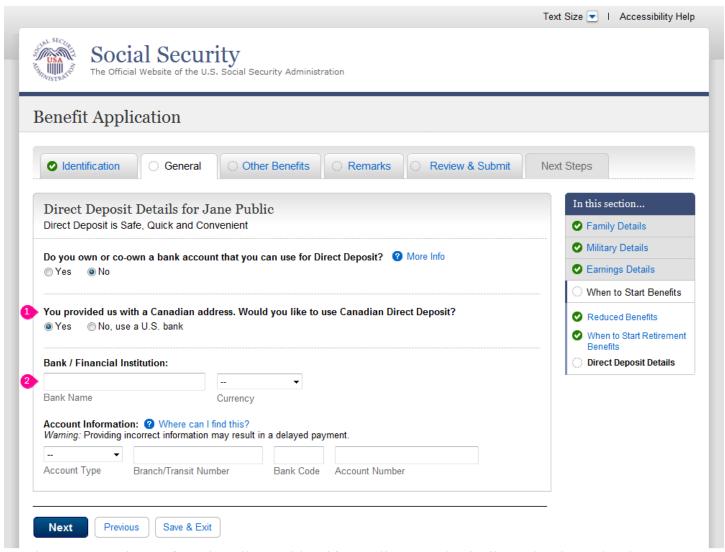


Depending on the country selected, the system generates two to four entry fields to collect the account information. Many of the countries have different entry requirements; therefore the entry fields are conditional.



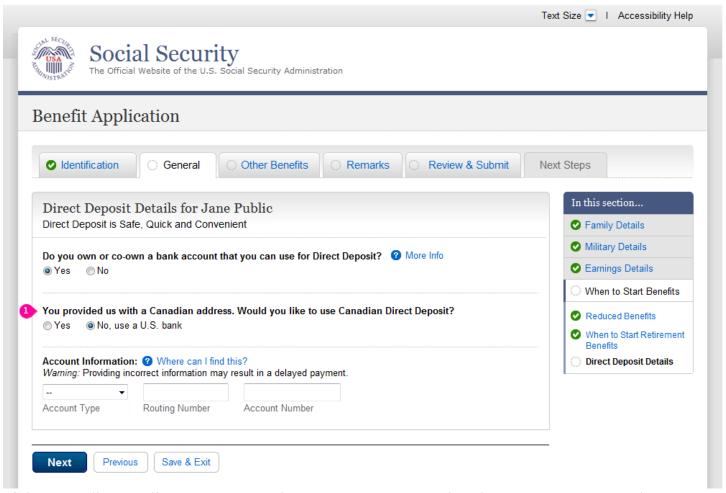
If the foreign applicant's response is "No, use a U.S. Bank," the system generates the current bank fields for a "domestic" bank account.

New Screen #2 Canadian Direct Deposit Screen



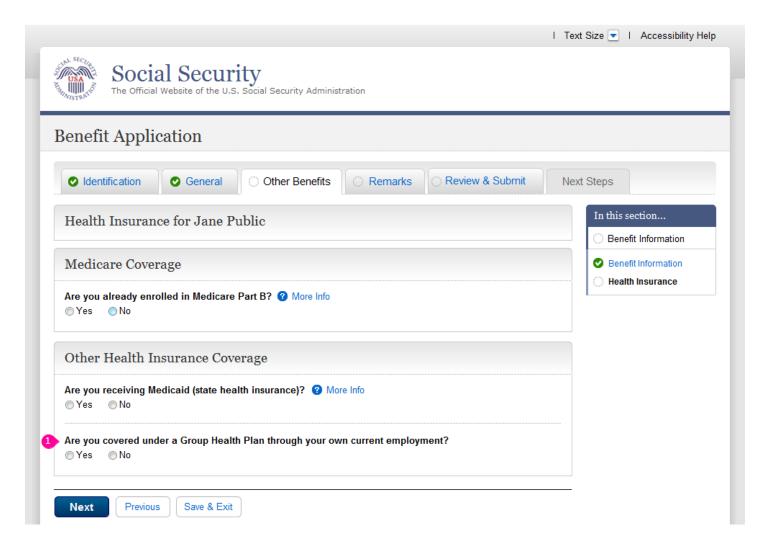
We incorporated new functionality to identify applicants who indicate having a bank account for direct deposit and provided us with a Canadian address (#1). We then present a new section to collect bank account and currency information (#2).

New Screen #2 Canadian Direct Deposit Screen



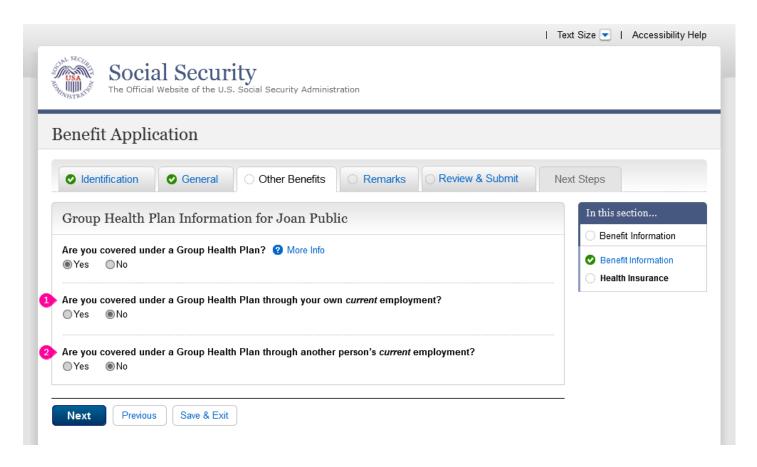
If the Canadian applicant's response is "No, use a U.S. Bank," the system generates the current bank fields for a "domestic" bank account.

Health Insurance Screen



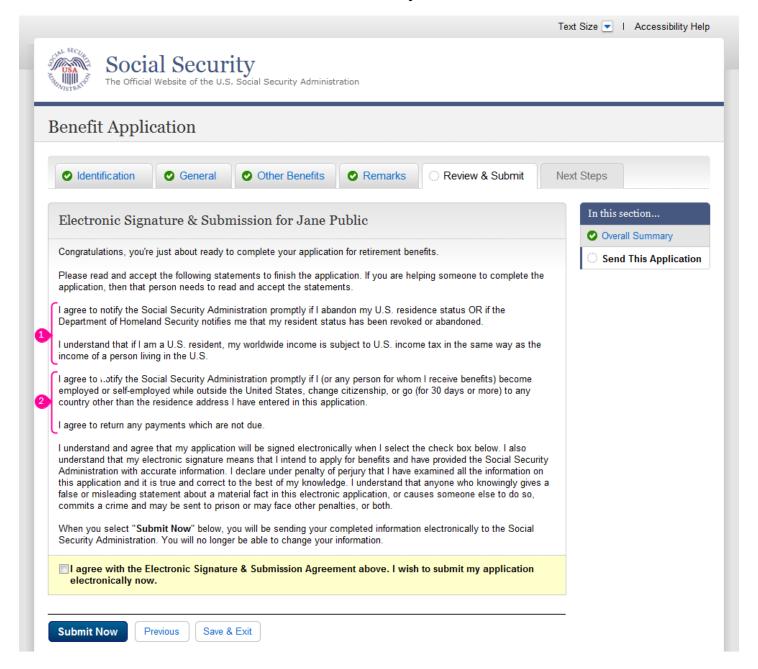
We added "current" to the existing question for clarification purposes.

Health Insurance Screen



If the applicant answers "No" to the first modified question (#1) the subsequent question appears. We added "current" to the existing second question (#2) for clarification purposes.

Overall Summary Screen



At the end of the application, the system currently presents language explaining the electronic signature and submission agreement. However, we are adding language specifically related to U.S residency and foreign work. The language will appear when the system identifies the applicant as living outside the U.S or as a legal resident.

If applicant answers "Yes" to the legal resident question, they will see the language in bracket #1 on this page. All other applicants except Medicare - Only, will see the language in bracket #2.