



U.S. Department
of Transportation

**Federal Aviation
Administration**

DATE

FNAM LNAM
ADDRESS LINE
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CITY STATE ZIP

Dear FNAM LNAM:

My office is again conducting a survey evaluation of our airman medical certification services to help identify areas for improvement. You were randomly selected to participate out of more than 400,000 airmen who annually apply for a medical certificate from an Aviation Medical Examiner (AME). As an airman, you are in a unique position to provide us valuable feedback based on your experiences with the medical certification process. I would like to emphasize that your input is vital in our effort to improve medical certification services for all airmen applicants (OMB 2120-0707).

Participation in the survey is voluntary and your feedback is anonymous. Your responses will be kept private to the extent provided by law. Your responses go directly to a contractor for removal of any personally identifiable information, before the FAA has access to the dataset.

I encourage you to take this opportunity to have your voice heard. It takes 15 to 20 minutes to complete the survey. To complete the survey online, follow these steps:

For your convenience, you may complete the survey using your computer or mobile device such as a smartphone. Submit only **one** survey.

❖ To access the online survey, either scan the QR code using your mobile device or go to the Internet and type the following into the address bar: **www.tinyurl.com/Airman2016**

Note: The survey cannot be accessed using a search engine such as Google or Bing.

To locate the address bar on your Internet browser: (1) go to the Internet, (2) on your keyboard hold down the **Alt** key and press the **D** key to activate and highlight the address bar, (3) type the survey web address: **www.tinyurl.com/Airman2016** and press the Enter key.



❖ At the survey log in screen, enter this password: **A#A#** (use upper-case letters) and click the 'Next' button.

❖ To request a paper survey, or to receive a direct link to the survey by email, or for survey support, send an email to: 9-AMC-SurveySupport@faa.gov or call (405) 954-8579 M-F, 9:00 a.m. to 4:00 p.m. Central.

Your participation in this evaluation is greatly appreciated and will help us improve our services to you. The survey will be available today until **DATE**.

Sincerely,

Dr. James R. Fraser
Federal Air Surgeon

FAA Office of Aerospace Medicine