

NASA Vendor Survey

1. Introduction and Solicitations Involved

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25%

Your firm recently submitted an offer in response to a NASA solicitation. We appreciate your interest in doing business with us. Please provide us with your feedback on the acquisition process. Your answers will help us assess our performance and identify our strengths and weaknesses. The survey should take no more than 10 minutes to complete. The survey will be issued after any and all debriefings have been conducted and therefore cannot impact the award decision in any way. The results from the survey will not be published or made publicly available. Neither you nor your firm are required to take this survey.

If you choose to take this survey, please note that all questions must be answered to enable submission of the completed survey. Please submit your completed survey within the next thirty days by clicking on the "Done -- Submit" button at the end of the survey. Questions about the survey may be directed to Daniel J. Walt, NASA Procurement Analyst, at daniel.j.walt@nasa.gov, phone 202-358-1444.

*** 1. In response to which solicitation(s) did you provide an offer? Please check one or both boxes (as applicable) below:**

- Solicitation NNC13ZCH020J entitled, "Professional Administrative Computational and Engineering Services (PACE IV)" issued by the NASA Glenn Research Center and awarded as contract number NNC14BA04B
- Solicitation NNX14494502R entitled, "NSSC Support Services Contract Next Generation" issued by the NASA Shared Services Center and awarded as contract number NNX16MA01B

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2. Requirements Development Process

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50%

For the questions below, please rate your level of satisfaction in each of the indicated areas.

* 2. Requirements Development Process - How satisfied were you:

	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not Applicable (N/A)
With NASA's vendor engagement methods (e.g., RFIs, draft RFP, pre-award conferences) in fostering early communication and exchange before receipt of proposals?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the exchange offered by any industry day(s) offered valuable information that improved your understanding of NASA's requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With NASA's understanding of your firm's marketplace?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With the clarity of the final requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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*** 3. Solicitation Phase - How satisfied were you:**

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied	Not Applicable (N/A)
That NASA kept vendors informed about any delays in the solicitation process (considering both the initial release and any subsequent delays)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the solicitation included clear proposal submission instructions that sufficiently guided offerors or respondents in preparing proposals or responses to requests for information?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the government chose an appropriate contract type?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the government chose an appropriate source selection methodology?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That NASA answered questions regarding the solicitation in such a way that it helped you to prepare the proposal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With the opportunity to propose unique and innovative solutions (i.e., the solicitation promoted innovation)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With the clarity of the solicitation's evaluation criteria?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With the amount of time NASA gave to submit a proposal?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the solicitation's evaluation criteria allowed for the best selection among competing proposals?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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100%

*** 4. Award Execution and Debriefings -- How satisfied were you:**

	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Not Applicable (N/A)
With NASA's resolution of issues/concerns related to the contracting process?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
With the robustness of NASA's debriefing (i.e., it allowed you to understand how to improve on similar efforts in the future)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How satisfied were you with your overall experience on this acquisition?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*** 5. Please provide additional comments:**

*** 6. Are you a small business?**

Paperwork Reduction Act Statement - This information collection meets the requirements of 44 U.S.C. § 3507, as amended by section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. The OMB control number for this information collection is 2700-0153 and it expires on 07/31/2017. We estimate that it will take about 10 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate above to manuel.quinones@nasa.gov. Send only comments relating to our time estimate to this address.

All other questions and comments may be sent to Daniel J. Walt, NASA Procurement Analyst, at daniel.j.walt@nasa.gov, phone 202-358-1444.

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Done -- Submit